

**Meeting Minutes**  
**October 2008 Members Council Meeting**

**Group Name: WorldCat Public Service Group**

**Prepared and submitted by: Terry Butterworth**

Have the minutes been reviewed by the group chair?

Notes of the meeting on October 21, 2008

**Attending:**

**Raymond Bérard**  
**George Bishop**  
**Rosann Bazirjian**  
**Laura Endress**  
**Matt Goldner**

**Rita Hamilton**  
**Jieh Hsiang**  
**Ishwar Laxminarayan**  
**Loretta Parham**  
**Bob Robertson-Boyd**

**Bob Schulz**  
**Ted Schwitzner**  
**John Szabo**  
**Terry Butterworth**

**Notes:**

Ishwar Laxminarayan called the meeting to order at 8:30 a.m.

Introductions were made.

Presentations were given as follows:

WorldCat.org developments and enhancements – Bob Schulz, Bob Robertson-Boyd, and Laura Endress

**Highlights**

Search box in 5 additional languages  
Facet enhancements  
Editions page instead of editions tab  
Updated icons  
WorldCat Identities  
Google Books API  
CiteMe on Facebook

COinS  
EMRO reviews  
Tagging  
Homepage redesign  
User to library affiliation  
Profile redesign  
New partnerships

WorldCat Local usability testing results – Matt Goldner

Using a different process than most vendors, e.g. local system providers – more detail, faster turnaround of improvements

Undergrad users

- ✓ Discovery outside the library catalog
- ✓ Expect Google-like searching
- ✓ Like the variety of holdings in one place
- ✓ Access to electronic content needs to be intuitive

Grad students and Faculty users

- ✓ Often know what they want, look to library for availability not discovery
- ✓ Relevance to them means core works in a subject
- ✓ Journal searching is not easy
- ✓ Want to be able to email results

Public users

- ✓ Their local branch is not identified, only the overall system
- ✓ Don't care about results in different states

OCLC Reactions

OCLC has already started making changes. Group was shown a new results page (two weeks old) with most of the requested changes. OCLC is responding to testing within 9 months, most vendors respond in 2-3 years.

Future needs for February and May meetings:

- ✓ Have information and questions for discussion sent out ahead of the February virtual meeting.
- ✓ Have a 30 min. (not 5 or 10) presentation during the main session of WorldCat.org and Local updates and developments at the May meeting.

Also discussion of the future of the service group:

Most felt that the group needed to exist when Members Council becomes the Global Council because it touches all areas.

IL adjourned at 10:00 a.m. The interest group will meet virtually in February.