

## Meeting Minutes/Summary

### May 2008 Members Council Meeting

#### Group Name: OCLC Research Service Group

Prepared and submitted by: Nancy Elkington

#### Attending:

Migell Acosta	OCLC Western
Shirley Baker	MLNC
Chew Leng Beh	OCLC Asia Pacific
Stephen Foster	OhioNET
Eleanor Frierson	FEDLINK
Anne Marie Gold	OCLC Western
Robin Green	OCLC EMEA
Joan Heath	Amigos
Jieh Hsiang	OCLC Asia Pacific
Graham Jefcoate	OCLC EMEA
Jamie LaRue	BCR
Barbara Preece	BLC
Lynne Siemers	OCLC Eastern
Gregg Silvis	PALINET
Jerry Stephens	OCLC Board of Trustees
John Teskey	OCLC Canada
Lillie Jenkins	OCLC Market Research
Jim Michalko	RLG Programs
Eric Childress	OCLC Research
Bob Bolander	OCLC Research
Nancy Elkington	OCLC Programs and Research
Bob Schulz	OCLC Product Management

#### Meeting/Minutes Summary:

8:30-8:40 Welcome and Introductions (Gregg Silvis, Chair)

8:40-9:20 OCLC Research Activities (Eric Childress, OCLC)

9:20-9:35 WorldCat and User Statistics (Bob Schulz, OCLC)

9:35-9:45 Identification of Key Issues (Gregg Silvis)

Gregg Silvis welcomed all attendees to the OCLC Research Service Group and oversaw self-introductions at the outset of the meeting. He then introduced Eric Childress and invited him to bring the group up to date on projects and initiatives both underway and recently completed in OCLC Research. (see attached powerpoint presentation) Areas of special focus included: the Programs and Research Work Agenda, the Crosswalk

Web Service, Terminology Services, WorldCat Identities, Virtual International Authority File (VIAF), and recent outputs from PAR (reports, articles, prototypes).

Several attendees commented on the successful integration of RLG Programs and OCLC Research and urged staff to find more ways to share information on work and outputs with the community. Questions were many and varied and included several expressions of interest in and support for:

- data-mining activities of many kinds and for a variety of purposes
- continued work to develop tools that result in more effectiveness in descriptive practices (Identities, Terminologies and more)
- increased work with international members on issues of common interest (VIAF, Library-Archive-Museum initiatives and more)

Bob Schulz gave a brief presentation on the current state of development for WorldCat and focused specifically on plans to support new ways of tracking and analyzing use of WorldCat Local. His presentation included screen shots of reporting options that will soon be available to those who are implementing WorldCat Local.

Gregg Silvis invited attendees to identify any Key Issues that should be forwarded to OCLC Management or Members Council for action and/or further discussion. Eleanor Frierson suggested (and others concurred) the following suggestion for OCLC Management:

**Service Group members urge OCLC to consider expanding the availability of customized data-mining services (along the lines of what PAR accomplished for New York Area Art Libraries and for ARL institutions).**

The meeting was brought to a close at 9:45am.