EBSCO Transition Frequently Asked Questions

Question	Answer
1. Is there an additional charge to add metadata services?	No.
2. As Admin, what role & permission do I need to create for the cataloger so he/she can maintain the profiles for certain collections but not have access to all Admin / Global privileges?	The user roles that will be need to be applied in WorldShare Collection Manager/WorldCat knowledge base are KB_STAFF and KB_SUPERVISOR.
3. Right now we receive records for EBSCOhost books via the Product Services Web screens (and login). Does this replace that?	Yes. Files will be available for retrieval through **the My Files area of the WorldShare interface.** (FTP credentials will also be provided upon request to OCLC Support.)
4. For the "All EBSCO eBooks", does that include individual titles we order through YBP?	The "All EBSCO eBooks" collections contains all the titles specified in EBSCO's holdings feed to the WorldCat knowledge base. Titles ordered through YBP would be available as a WorldCat cataloging partner collection in WorldShare Collection Manager.
5. Can we download multiple files all at once? Or do we have to do each one one-at-a-time?	Yes. This can be done via FTP rather than through the My Files area of the WorldShare interface. Please contact OCLC Support for logon credentials and instructions to access our FTP site.
6. Is this only for ebsco records or all vendors?	For this EBSCO migration, OCLC will be working with EBSCO to have your holdings loaded automatically into the WorldCat knowledge base. Please see OCLC's autoload page for details on how to initiate automatic holdings feeds for other OCLC vendor partners.
7. The EBSCO date is April 8th, but the WorldCat Cataloging Partner deadline is April 30th. If we order individual EBSCO ebooks through our YBP partnership, which date should we follow?	The April 30th deadline would apply for the individual EBSCO ebooks ordered through YBP.
8. For individual title purchases, records will no longer be avail in collection sets on the Product Services Web - correct?	Correct. Individual title purchases would now be managed through the "All EBSCO eBooks" collection, which is driven by EBSCO's holdings feed to the WorldCat knowledge base. Files will be available for retrieval through **the My Files area of the WorldShare interface.** (FTP

		credentials will also be provided upon request to [OCLC Support](.)
9.	Is there additional charge for receiving any reports from the listed report types?	There is no additional charge for receiving reports listed in the report types.
10.	Can the number of records received in a single file be fewer than 100,000?	No. Collection Manager does not currently support custom file sizing.
11.	If OCLC assigns a new number, will we get a delete for the old and a new record for the new?	Yes.
12.	If I add our holdings and download an incorrect record what will happen?	There should not be incorrect records delivered. Record delivery from WorldShare Collection Manager is based on OCLC numbers associated with titles selected in the WorldCat knowledge base. When records are output initially, it will contain a record for every title that contains an OCLC number. Ongoing deliveries will be just records with changes, but will also be based on the selected titles in the knowledge base that contain OCLC numbers, so there should not be a situation where you download an incorrect record unless a title is incorrectly selected in the knowledge base.
13.	EBSCO has transitioned from its former A-Z service to the new service they call Publication Finder. How does this affect what is reported to WorldShare?	The EBSCO A-Z service should not affect the direct holdings feed setup in WorldShare Collection Manager.
14.	What's the cut off date to complete this?	The cutoff date to complete your transition was 8 April 2016.
15.	What if our ebooks are 'owned' by the State Library? How can holdings that we have access to be reflected for our local library?	WorldShare Collection Manager supports individual and consortial holdings so you will receive records for the State Library titles as well.
16.	Our library orders individual Ebsco ebook titles - not collections. Would anything be different with the setup?	The setup for you would be the same. Even if you order individual EBSCO eBook titles, those titles will still be loaded in one of the EBSCO eBook collections, .e.g. All EBSCO eBooks.
17.	Would the setup be different if we receive our collections from consortia?	If EBSCO records are received as part of a consortium, and the individual library does not purchase ANY EBSCO eBooks, the consortium can share the collection with the individual library, making those records available to the individual

	library. If the individual library also purchases EBSCO eBooks in addition to purchases made on their behalf by a consortium, then the feeds will be merged and the individual library can expect the records from the consortia to be included with their library-specific purchases.
18. If I have my records delivered from EBSCO and I have the same title from another vendor, the records delivered will have URLs for all vendors?	Yes. You will receive a single copy of the record containing both URLs.
19. Where can one view the standard MARC record for an e-book in a particular collection?	Collection Manager does not display individual MARC records. Please use WorldShare Record Manager or the Connexion client or browser to view MARC records, where you can search by OCLC control number (among other search keys).
20. How can you differentiate different collections that you have for different MARC records profile? For example, if I set the 856 tag, but I only want the tag to be added to my electronic books collection, how would I add or delete the tag?	Collection Manager supports the addition of custom text at the collection level. To add custom text: 1. First profile for custom text at the institution level by going to Settings > Marc Records > Customize Records and add a field. 2. From the value drop-down menu, select Collection Custom Text. 3. Navigate to the collection for which you want to customize the records. While in the Holdings and MARC Records accordion, ensure that Enable MARC Record delivery is set up and add the custom text in the appropriate Custom Text field. This will add the custom text to the tag specified at the institution level for those collections that have text in the Custom Text field.
21. If my library is relying on other application service providers to manage MARC-record sets for our e-book collections, how can the library use	For this EBSCO migration, OCLC will be working with EBSCO to have your holdings loaded automatically into the WorldCat knowledge base. Please see OCLC's autoload page for details on

WorldShare to only update the library's e-book holdings in WorldCat?	how to initiate automatic holdings feeds for other OCLC vendor partners.
22. Would you elaborate more on the ftp files?	For additional information on using FTP please see: http://oc.lc/FTPRetrieval
23. Would the files we FTP have our proxy added and other customization we've requested?	Yes. If you have defined a proxy prefix in your WorldShare Collection Manager profile, then that prefix will be applied to all the URLs in all of your records for all of your vendors. This is true of files retrieved via FTP and well as through **the My Files area of the WorldShare interface.**
24. Could you provide the URL for signing up?	https://share.worldcat.org/myaccount If you need additional assistance please contact OCLC Support.