WorldShare® Interlibrary Loan Release Notes
February 2014 Release

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27 January 2014
With this release, WorldShare ILL no longer supports Internet Explorer 8. This change is in line with Microsoft’s plan to end support for Windows XP on April 8, 2014. The service will continue to work with IE 8; however, over time users will likely experience degradation in functionality. This decision was made for several reasons:

- Microsoft has been forcing users to update from IE8 to IE9 through Windows Update (although users are able to opt-out).
- Modern browsers provide better security and performance.
- IE8 does not support HTML 5, some modern JavaScript and also has a slow, inefficient JavaScript engine. This hampers our ability to provide a modern, rich, user experience.
- Supporting deprecated browser versions adds to development and support time. This has an impact on how quickly features can be delivered.

If your institution will continue to use Windows XP unsupported after April 8, 2014 we highly recommend that you install either Mozilla Firefox or Google Chrome for an improved experience.
Interlibrary Loan Home Page

Updated Message Board
The message board at the bottom of the ILL home page has been updated with links to migration resources.

Link to Resource Sharing News
A new link has been added to the “Other” category on the right side of the ILL home page that takes users to the Resource Sharing News page on the OCLC web site.
Discover Items

“Search for versions with same title and author” search results improved
When searching from within a brief or detailed bibliographic record users that click on the link to search for versions with the same title and author will have search results that are more comparable to search results from WorldCat Resource Sharing.

Improved navigation to the ILL Policies Directory from the Holdings List
When users are viewing the holdings display and click on the icon to go to the ILL Policies Directory, when they return to the holdings display the screen retains their location on the page. Previously, upon returning to the holdings display users were taken to the top of the holdings display.

Display of Roman and non-Roman characters in bibliographic record
WorldShare ILL has improved the display of bibliographic details to now include both non-Roman and Romanized text for author, title, publisher, and other title fields. The non-Roman script will not display on the request form.
**Improved OPAC linking**
OPAC linking logic has changed so that OPAAC links now properly recognize the OCM/OCN prefixes and the leading zeroes that are sometimes used to pad OPAC links. This will result in more libraries having fully enabled OPAC links. If you have enabled OPAC linking in Service Configuration and are not retrieving accurate search results please contact Customer Support ([support@oclc.org](mailto:support@oclc.org)).

**Improved linking within bibliographic details for IE9 and IE10**
The links in the bibliographic details (e.g. subject links) now function properly for libraries that are using Internet Explorer. Users no longer have to execute the search by manually clicking the search button; merely clicking on the links will execute the search and display results.

**Additional bug fixes**
- Bibliographic details now display for titles that have a “%” in the title
Workflow Improvements

Article Exchange preview buttons
Both the borrower and the lender can preview an uploaded Article Exchange document. The lender can preview the uploaded document one time before responding yes and sending the document to the borrowing library.

The borrowing library can preview a document before sending it on to their patron. After the library clicks on the button once it disappears. The patron will still have five views of a supplied item.

Additional request searching
Users of WorldShare ILL now have additional ways they can search for requests.

- The Local ID number is now searchable, both active and closed requests
- Borrowers can search by patron department, both active and closed requests
- Borrower can search by patron ID, only active requests

Improved navigation of request queues
If a user views and sorts a queue of requests and then takes an action on a request-when they return to their request queue-they will be on the same page with the same sort order they had previously set. For example:
### Borrowing Requests: New For Review (17)

**Sort order by request ID, page 1**

<table>
<thead>
<tr>
<th>ID</th>
<th>Status</th>
<th>Media Type</th>
<th>Title</th>
<th>Patron</th>
<th>Date Requested</th>
<th>Needed By</th>
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**Sorted by title, page 2**

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**After request is cancelled, request queue remains sorted and on page 2**

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</tbody>
</table>
Batch Processing queues updated
The Batch Processing queues now display the same columns as the queues for processing individual requests. See examples below.

The borrower’s Batch-Receive queue:

The borrower’s Batch-Return queue:
The Lender’s Batch Yes/No queue:

Batch processing now allows up to 100 requests to be batched at the same time. The batch processing page now expands up to 100 requests on the same page allowing a library to process more requests in the same batch action. The list of requests grows request-by-request until the limit of 100 is reached.

The Lender’s Batch-Complete queue:
Lender “Save” confirmation is accurate

When a lender edits and saves a request only the Local ID field and Service Type are saved. Now the confirmation message that the lender receives accurately reflects that these two fields have been saved. They are the only fields that will be saved.

Additional bug fixes:

- A bug that occurred on the 31st of the month that resulted in the need by, due date, requested due date and new due date fields WorldShare ILL being bumped forward by one month 31st has been resolved.
- Borrower's request details display now display additional date fields on Returned/Complete? requests (requested, received, returned)
- Request searching: queries that contained an ampersand (&) now retrieve search results
- When creating a NEW request from an unfilled request and applying new bibliographic data to the request users are no longer presented with a blank screen and appropriate bibliographic data is now applied to the NEW request.
- Users no longer get an error message stating : 'Record being updated was already updated by another user' when responding yes to a request

27 January 2014
Printing improvements

Improved shipping labels
Shipping labels have been resdesigned to improve readability and conform to the US Postal Service’s recommended practice. The font size has been increased from 8 point to 10 point and the address is in all CAPITAL letters.

Here is a sample of the 6 per-page shipping label. Note: with our March release, the optional barcode will appear in the top left of the label and include the request ID number.

Here is a sample of the 30 per-page shipping label.

Customized book strap
Borrowers and Lenders using WorldShare ILL now have the ability to customize their book straps using Service Configuration. The settings for customizing your book strap are found in the Interlibrary Loan Options section of WorldShare ILL in Service Configuration.

Once here, scroll to the bottom of the screen to Book Strap Customization Options. Libraries can set two different types of customized book straps:

1. Borrower & Purchasing book strap
2. Lender book strap.
At the top of the screen is the setting for the Image URL. Libraries will need to provide the URL of a logo they wish to use. The logo will appear on the Service Configuration page. There are constraints on the image size which are noted in Service Configuration.

Next the user can set preferences for Borrower & Purchasing book straps. The default for all libraries is to use the system-generated default book strap. A user can indicate if they want to use a customized book strap. Borrowers can decide if they would like patron data to appear on the book strap. Finally, borrowers can write a Note that will appear on the book strap.

The library can also define a customized Lender book strap. Lenders can choose to use the customized book strap and add text in the Note field.

<table>
<thead>
<tr>
<th>Book Strap Customization Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Image URL</strong>: <a href="https://library">https://library</a> ohio-state edu/screens/WorldCatOSU.jpg</td>
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</tbody>
</table>

Logo image must be 60KB or smaller. Dimensions need to be 250 x 66 (width x height) pixels or smaller in order to display properly on the book strap.

<table>
<thead>
<tr>
<th>Borrower and Purchasing Options</th>
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</thead>
<tbody>
<tr>
<td><strong>Use default book straps</strong>  Preview Book Strap</td>
</tr>
<tr>
<td><strong>Use customized book straps</strong>  Preview Book Strap</td>
</tr>
<tr>
<td><strong>Show Patron Data on book straps</strong></td>
</tr>
</tbody>
</table>

**Note**
This is a borrower note for NDLV book straps. Borrower: Please Return item ASAP.

<table>
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<th>Lender Options</th>
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<tr>
<td><strong>Use default book straps</strong>  Preview Book Strap</td>
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<tr>
<td><strong>Use customized book straps</strong>  Preview Book Strap</td>
</tr>
</tbody>
</table>

**Note**
This is a Lender note for NDLV book straps. Lender: Please Return item ASAP. Lender notes are displayed on the Lender book strap PDF. Please check and make sure they are printed correctly on the PDF.
Libraries can view a preview of their customized book strap using the link by the radio buttons where they select Use customized book straps. The book strap will print in color if you are using a color printer.

**Lender book stickers improved**

Lender book stickers now include the request ID barcode.
Borrowing on behalf of others workflows for ILL Management Centers
OCLC has begun a pilot of new functionality in WS ILL that provide a centralized service for an ILL Borrowing Management Center to manage borrowing on behalf of other libraries. If you are a library that has a workflow that supports working on behalf of other libraries (e.g. a referral center or a library network) please take a few minutes to fill out an online form at http://oc.lc/referral and someone from our implementation team will contact you with additional details so you can plan your migration off of WorldCat Resource Sharing.

Known Issues
A list of known issues can be found here:

http://www.oclc.org/support/services/worldshare-ill/known-issues.en.html

Looking ahead

March release (tentative)
- Batch processing improvements
- Renewal processing improvements
- The ability to print more than 100 requests at a time

Feature roadmap
An updated feature roadmap can be found at the link below. OCLC product staff review this list regularly and update the features and timing information.