Contents

WorldShare ILL ........................................................................................................................................ 3
Interlibrary Loan Home page .................................................................................................................... 3
    Links to related services now opening in new window ........................................................................ 3
Discover Items........................................................................................................................................... 4
    Default advanced search to Title/Author ......................................................................................... 4
    Search results default sort order is Library Count (Highest first) ..................................................... 5
    Holdings display when filtering by a Profiled Group is no longer random ....................................... 5
    LHR/Profiled Group holdings display is now correct ........................................................................ 6
Non-Lenders do not appear in lender string ............................................................................................ 6
    OPAC linking algorithm updated ..................................................................................................... 6
    OPAC links now updating in WS ILL after updating them in the registry .......................................... 7
    Additional bug fixes ......................................................................................................................... 7
Workflow Improvements ........................................................................................................................ 8
    Display Request ID at top of request details display next to title ..................................................... 8
    Patron fields added to the borrower’s email request ........................................................................ 8
    Confirmation message timeout increased from 10 to 15 seconds ................................................... 8
    Remove requests from the Unfilled and Expired queues .................................................................. 8
    Publisher field in request details ....................................................................................................... 9
    Pages or other "article fields" on a loan request, now displayed to lender ......................................... 10
Lender Reasons for No improved ........................................................................................................ 11
    Lender can complete requests at statuses other than Returned ..................................................... 11
    Patron fields have been removed from all lender views of a request ............................................ 11
    Additional bug fixes ......................................................................................................................... 11
Printing improvements ............................................................................................................................ 12
    Remove pull slips checkbox ............................................................................................................. 12
    Two book straps per page plus improved formatting of book straps .............................................. 13
    Two requests per page ....................................................................................................................... 14
    “Article fields" on a loan request included in 2-per-page printouts .................................................... 15
Closing print preview should return the user to the print queue list........................................... 15
Status change when printing borrower/NOT REVIEWED and lender/CAN YOU SUPPLY/NEW COPIES or NEW LOANS ........................................................................................................ 15
Additional Bug fixes ..................................................................................................................... 15
Known Issues ................................................................................................................................ 15
New known issue: ....................................................................................................................... 16
Looking ahead ............................................................................................................................... 16
Upcoming Release Schedule for 2013 ......................................................................................... 16
August (tentative) ....................................................................................................................... 16
Feature roadmap ........................................................................................................................... 16
WorldShare ILL

Interlibrary Loan Home page

Links to related services now opening in new window
The quick links on the Interlibrary Loan Home page now open in a new window. This impacts links to the OCLC Policies Directory, OCLC Service Configuration and OCLC Article Exchange. They links open using single sign-on, which means that you should not have to re-enter your user name and password to access the services when signing on using these links.
Discover Items

Default advanced search to Title/Author
When using advanced search to search WorldCat the two primary indexes now default to title and author.
Search results default sort order is Library Count (Highest first)
Search results are now presented in order of most holdings to fewest holdings by default.

Users may choose to re-sort by the following parameters:

Holdings display when filtering by a Profiled Group is no longer random
The holdings display when searching WorldCat and filtering by a profiled group had an incorrect display (holdings appeared to be ordered randomly). With our June release holdings will be displayed in the following hierarchical order based on libraries that are in the profiled group:

1. State Holdings
2. All holdings from all other US states, sorted alphabetically by state abbreviation
3. All holdings from all other countries, sorted alphabetically by country abbreviation; within each state or country, sorted alphabetically by library name.
LHR/Profiled Group holdings display is now correct
When filtering holdings display by Custom Holdings Path or Profiled Group and Local Holdings Record (year/volume) criteria the list of libraries that matched the specified filter was different than in WorldCat Resource Sharing. That has been fixed and the same list of libraries now appears in WCRS and WS ILL.

Non-Lenders do not appear in lender string
Non-lenders are no longers included in lender string when lender string pre-populated by Custom Holdings Path display

OPAC linking algorithm updated
In our May release we introduced the ability to link to a library’s own OPAC or to potential lending libraries’ OPACs using a search by OCLC number. The algorithm we use to link into a local system has been updated and if there is no OCLC number we perform a search by ISBN or ISSN.

This link is stored in the WorldCat Registry and can be edited through OCLC Service Configuration. In the Registry you are able to configure your OPAC to provide deep links to the specific OCLC number or other identifiers.
Users can learn more about the Registry here: https://www.oclc.org/worldcat-registry.en.html

**OPAC links now updating in WS ILL after updating them in the registry**

OPAC links that are available in the holdings display (and staff work form) were not updating in a timely manner in all places they’re used. That has been corrected.

**Additional bug fixes**

- Discover Items - scoping by 'My Library Holdings' now works and returns results for items held by your library
- IE8 users now able to change the display order of their search results list using the 'Sort by' feature
- When LHRs and date filter are used to display holdings the lender string is now built correctly
Workflow Improvements

Display Request ID at top of request details display next to title
The request ID number has been added to the top of a request, right next to the title.

Patron fields added to the borrower’s email request
When a borrower sends an email of a request it now includes the borrowing patron’s details from the request.

Confirmation message timeout increased from 10 to 15 seconds
After an action on a request is taken, the confirmation message now appears for 15 seconds rather than 10 seconds.

Remove requests from the Unfilled and Expired queues
When a request is in a borrower’s Unfilled Expired queues the user can now click on the Cancel Request button and the request will be removed from the Unfilled and Expired queues.
Publisher field in request details

The Publisher/Date/Place fields that have been three separate fields in WorldShare ILL have been combined into a single field.

Borrower’s view

Lender’s view
Pages or other "article fields" on a loan request, now displayed to lender

Previously, if a borrower included data in fields that are traditionally used for serial requests (Article title, article author, pages,) are now included in the lender’s view of the request.

These fields are also included when a user emails the request.
Lender Reasons for No improved
The improvements to the reasons for no are twofold.

1. Reasons for no in WS ILL now match those in WCRS
2. Two new reasons for no are now included in WS ILL

Lender can complete requests at statuses other than Returned
When a borrowing library fails to take a Return action on an item, yet they return the physical item, the lending library is now able to complete the request workflow. This is true at all of the following statuses:

- Received
- Received/In Use
- Received?
- Shipped but Missing
- Recalled
- Renewal Denied
- Received but Missing
- Returned
- Complete?
- Returned but Missing

Patron fields have been removed from all lender views of a request
The lender no longer has any view of the borrowing patron’s name in any of the request queues, printouts or emails.

Additional bug fixes
- Invalid characters in MAXCOST and Lending Charges fields are now being handled correctly and a now display an accurate description in the error message.
- Supplier History: Supplier refusal reason shows “No-Reason for no” rather than “Closed-Reason for no”
**Printing improvements**

Print navigation has moved from accordions in the main pane of the screen to the left side of the screen, keeping all primary navigation of the system on the left.

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**Remove pull slips checkbox**

The ability to print pull slips has been removed from a lender’s view of a request and is replaced by the ability to Print requests at all statuses. Users can print requests individually by adding a request to the print queue with the print button:

Or by using the Print All capability found in the print queues to print all requests in a print queue.
Two book straps per page plus improved formatting of book straps
The look and feel of WorldShare ILL’s book straps is changed for improved readability and organization. Book straps will now print out two book straps per page. WorldShare ILL will not implement the ability to print three book straps per page. In early 2014, WorldShare ILL will give users book strap customize options.
Two requests per page
Users now have the ability to print out two requests per page. The workflow is the same as one-per page printout. When a user wants to print out two requests the Print button drops down to give an option of printing one or two per page.

Sample printout (of a copy):

The 1 per page printout is being improved and we are targeting our August release.
“Article fields” on a loan request included in 2-per-page printouts
Related to the workflow improvement listed above, lender 2-per-page printouts now include fields that are traditionally “copy” fields. They will be added to the 1-per-page printout (tentatively scheduled for August 11).

Closing print preview should return the user to the print queue list
For every Lending/Borrowing print queue, when the user views a PDF, then closes that PDF they will return the print queue list from where they just printed.

If the user has navigated from elsewhere (ie. the tab had been open for a while and they navigated from anywhere else via the tab). the user will also be returned the user to the print queue.

This fix is not applicable to Print All.

Status change when printing borrower/NOT REVIEWED and lender/CAN YOU SUPPLY/NEW COPIES or NEW LOANS
When a borrower prints all requests in the New for Review-Not Reviewed queue, those requests will move to the Reviewed queue/status.

When a lender prints all requests from the Can You Supply (New Copies or New Loans) queues, those requests will move to Considering status.

Additional Bug fixes
- One-per page printouts will print email address of 70 characters
- On occasion when a library printed an entire category they received requests from another institution, this has been fixed.

Known Issues
A known issues web site can be found here:
http://www.oclc.org/support/services/worldshare-ill/known-issues.en.html
New known issue:

- When a user opens the lender accordion they will see the following (fix tentatively scheduled for Aug):
  
<table>
<thead>
<tr>
<th>Lending Libraries (Not TP)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Lender String</strong></td>
</tr>
<tr>
<td>Not TP</td>
</tr>
<tr>
<td><strong>Lender</strong></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Item is available</td>
</tr>
</tbody>
</table>

- Transfer bib data into the request automatically when OCLC# is added to a request (fix tentatively scheduled for Aug)
- Request printouts do not include lender IFM (fix tentatively scheduled for Aug)
- Availability accordion is not displayed in request details (no fix date yet determined)

Looking ahead

Upcoming Release Schedule for 2013

August 2013 (major feature release plus bug fixes and user requested enhancements)

September 2013 (bug fixes and user requested enhancements)

November 2013 (major feature release plus bug fixes and user requested enhancements)

December 2013 (bug fixes and user requested enhancements)

August (tentative)

New! New workflows to support purchase options (buy it for your library/patron rather than borrowing!)

Improved readability of 1 request per page printout

Custom Holdings symbol search available in Service Configuration

Defaulting primary accordions of request management screens to: OPEN

Update logic for applying Constant Data

Display different data elements on request lists

PD links from holdings screen sometimes fail to bring up the correct institution profile and instead bring up the profile of the borrowing library.

Feature roadmap

An updated feature roadmap can be found at the link below. OCLC product staff review this list regularly and update the features and timing information.