

Release Date: May 11, 2017

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# Introduction

The following release notes are for the **May 11, 2017** release of WorldCat Discovery.

## WorldCat Discovery May release highlights

Users now [see familiar text on buttons for fulfillment choices, such as holds and requests](#); and users can [get needed items quickly and reliably using new default scopes](#).

## Include Request ID with problem reports

When reporting an issue with WorldCat Discovery, it is extremely helpful to include the **Request ID**. The Request ID is found at the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the request we are troubleshooting.



# New Features and Enhancements

Help users place holds and request items with custom fulfillment buttons

WorldCat Discovery now displays custom fulfillment buttons maintained in OCLC Service Configuration.

Users can intuitively navigate hold and request fulfillment options when you customize button descriptions. To ensure the buttons remain effective, strive to customize the button text with an action verb (e.g., request), a concise phrase, consistent phrase structure across each option and immediately recognizable language.

Examples are:

**Blink** Close Item Detail

by [Malcolm Gladwell](#) (Author,) (Narrator.)  
Audiobook on CD 2005  
Held by: [OCLC University](#)

Share  
Cite  
Save

⊙ Description

⊙ Editions & Formats 26 Found

▼ Availability / Holdings

⊙ OCLC University 1 available  
**Request OSU Item** ← **Request**

⊙ OhioLINK  
**Request OhioLINK Item**

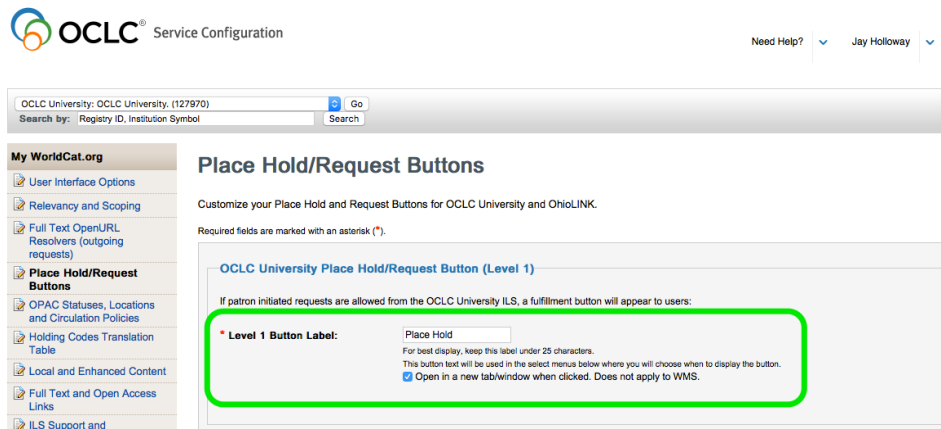
⊙ SearchOhio  
**Request SearchOhio Item**

⊙ Libraries Worldwide 1,136 Libraries  
**(Not configured)**

**Fulfillment at all configured levels**

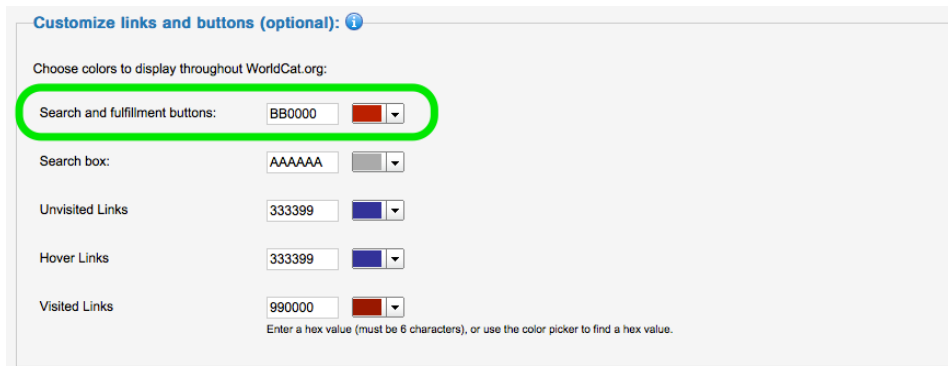
To **modify the custom fulfillment text**, go to OCLC Service Configuration -> My WorldCat.org -> Place Hold/Request Buttons and change the text for each button you wish to customize. In addition, non-WorldShare Management Services librarians can configure the option to open fulfillment information in a new tab or window.

Here is a level 1 button label example:



To **modify the custom fulfillment button color**, go to OCLC Service Configuration -> My WorldCat.org -> User Interface Options and change the color for “Search and fulfillment buttons.” “Search and fulfillment button color” applies to the request item, place hold, access online, content headers and search icons across the interface.

Here is a search and fulfillment configuration example:



## Help users get items quickly with more scope defaults

Additional default scoping options will help users get materials quickly and reliably. For example, if your library has a courier relationship with a group, you can set the scope to your library **and** your courier group. This ensures users will default to search materials they can obtain quickly and reliably.

For WorldCat Local subscribers, the default WorldCat Discovery scope will match your WorldCat Local default scoping level until it is changed and saved in OCLC Service Configuration. To modify the default scope, go to OCLC Service Configuration -> My WorldCat.org -> Relevancy and Scoping, and select your library and any groups or Libraries Worldwide.

Here is an example scope configuration for a library and group default:

**WorldCat Local Default Scoping Level**

In WorldCat.org, users have the option to limit results to items held by your institution, or items held by your institution and those held by Libraries Worldwide. The user has the option of overriding this setting.

**Default scope:**

**WorldCat Discovery Default Scoping Level**

In WorldCat Discovery, users have the option to limit results to items held by your institution, or items held by your institution, partnering groups, and those held by Libraries Worldwide. The user has the option of overriding this setting.

**Default scope:**

- OCLC University
- OhioLINK
- SearchOhio
- Libraries Worldwide

The option to change scope is also available on the Advanced Search page:

**Advanced Search**

Keyword

AND  Title

Add row

Clear Search

**Databases** 1 Selected

Save Changes Reset

**Searching Databases** 1 Selected

WorldCat.org

**All Databases** 7 Databases

Select All in Group

**Limit your search**

Only return peer-reviewed articles

Format

Year  through  (e.g., 2010 Optional)

Language

Audience

Content

**Library**

- Libraries Worldwide
- OhioLink
- OCLC WorldShare Management Services
- OCLC Library Main Branch
- OCLC Library West Branch
- OCLC Library North Branch
- OCLC Library South Branch

[Scope to branches, library, groups or libraries worldwide.](#)

## New Content

This is a list of new databases added to WorldCat Discovery, WorldCat Local and WorldCat.org since our last update.

You can enable these databases as search options in the Licensed Content and Databases module of the OCLC Service Configuration site. **Please remember that your library must have a valid subscription to these databases in order to enable them.**

The complete list of databases is available at

<http://www.oclc.org/content/dam/support/discovery/contentlisttargetID.xlsx>

Available in WorldCat Discovery, WorldCat Local and WorldCat.org

### From Wolters Kluwer

**Wolters Kluwer Health** – Peer-reviewed articles presenting original research from medical professionals in the areas of nursing education, clinical drug information, and medical research.

## Important Links

### Office hours

- <http://www.oclc.org/support/services/discovery.en.html>

### Product website

More product information can be found [here](#).

### Support website(s)

Support information for this product and related products can be found at:

- [WorldCat Discovery support resources](#)
- [WorldCat Discovery training](#)
- [Release notes](#)
- [OCLC customer support](#)
- [Browser compatibility chart](#)

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