

# WorldCat® Discovery Services Release Notes

Release Date: January 21, 2016

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## Introduction

The following release notes are for the January 21<sup>st</sup>, 2016 install of WorldCat Discovery Services. This release includes feature enhancements and several bug fixes for issues reported by member libraries.

#### **Performance and Stability**

The WorldCat Discovery team over the past several months has been investigating and planning for improvements to address performance issues related to availability and remote database searching. We realize these functions are critical to the success of your discovery experience so this is a top priority for OCLC. We expect to implement some changes over the next few releases to improve performance and will continue to keep WorldCat Discovery members informed of our progress.

#### **Include Request ID with problem reports**

When reporting an issue with WorldCat Discovery, it is extremely helpful to include the **Request ID**. The Request ID is found on the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the particular request we are troubleshooting.



## **New Features and Enhancements**

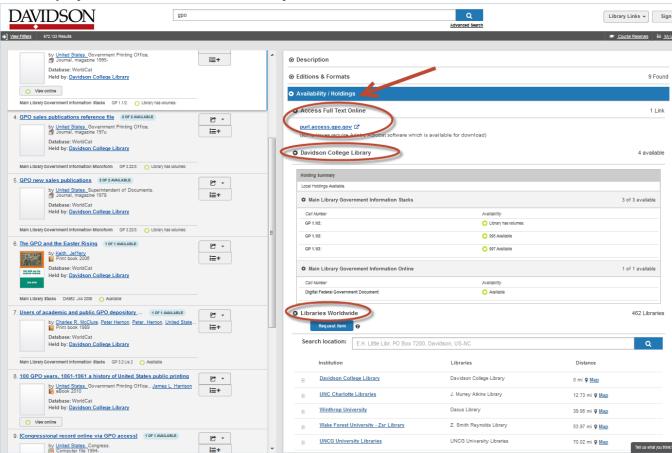
## Holdings and Availability sections combined

Based on feedback from our members, we have combined the display of availability information with library holdings. The section has been renamed Availability / Holdings.

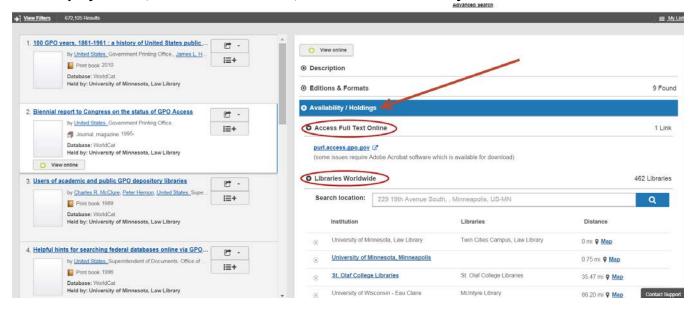
For WorldCat Discovery libraries that have purchased and enabled real-time availability the changes will be minimal. Once a record is selected from search results the information shown on the side panel following the bibliographic data will first display resources available immediately electronically. Next, availability based on your OCLC service configuration settings (i.e. Level 1, Level 2 and Level 3) will display, followed by holdings for Libraries Worldwide.

For other WorldCat Discovery libraries (i.e. libraries that have not purchased availability) the experience will be an improvement for end users. They will first see resources available electronically from your institution based on your OCLC Service Configuration settings (i.e. Knowledge base online links and/or master record links), and then library holdings information based on geolocation. The closest libraries that hold the item will be listed first in the display.

#### New display: E-links, real-time availability, Libraries Worldwide.



### New display: E-link, Libraries Worldwide, no real-time availability.



### More robust data included for emailed records

Changes are coming to the emailed record description in WorldCat Discovery. Additional fields will be displayed on the emailed record from each feature that has email capability including search results, the action panel and My List. The following fields will be included in the email record following the January release. The new information is in bold below.

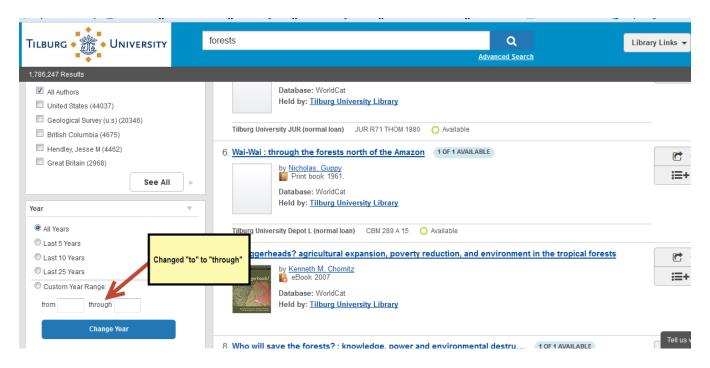
- Title (now hotlinked)
- Author
- Format (record type), Date, Peer Reviewed
- Source (Journal name and information)
- Publication information
- ISBN
- ISSN
- OCLC Number
- Database Name
- Call Number and Shelving Location (for libraries with the Availability option only)

Here is an example of an emailed list of records.

### The Ohio State University Pediatric nutrition by R. Reifen Print book Publication: Basel; New York: Karger, ©1998. ISBN: 3805566522 9783805566520 OCLC Number: 39539962 Database: WorldCat Call Numbers . RJ206 .P3623 1998 - Health Sciences Library Compact Stacks 4th Floor Pediatric nutrition handbook by Ronald E. Kleinman, American Academy of Pediatrics. Committee on Nutrition. Print book Publication: Elk Grove Village, IL : American Academy of Pediatrics, c2009 ISBN: 9781581102987 1581102984 OCLC Number: 275170542 Database: WorldCat Call Numbers: RJ206 .A53 2009 - Health Sciences Library Compact Stacks 4th Floor RJ206 .A53 2009 c.3 - Lima Campus Library Stacks RJ206 .A53 2009 c.2 - Nationwide Children's Hospital Library Reference RJ206 .A53 2009 c.5 - Nationwide Children's Hospital Library Stacks RJ206 .A53 2009 - Thompson Library Stacks 10th Floor Pediatric nutrition support by Susan Baker, Robert Denio. Baker, Anne Davis C.N.S.D. Publication: Sudbury, Mass. : Jones and Bartlett Publishers, ©2007. ISBN: 0763731544 9780763731540 OCLC Number: 64067641 Database: WorldCat Call Numbers: RJ53.A78 P43 2007 c.2 - Nationwide Children's Hospital Library Reference RJ53.A78 P43 2007 - Thompson Library Stacks 10th Floor

### Year facet and limiter updated

We have updated the Year facet and limiter so that it will now be up to and including the second year in the custom year range. This change will help in the translation of this custom range and will provide more accurate search results. The Custom Year Range now shows **from** XXXX **through** XXXX.



# Performance improvements made to Editions and Formats

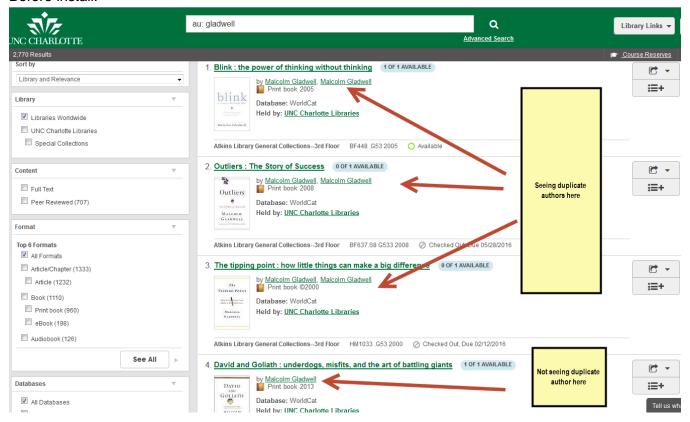
We have made changes to the way the underlying request for information in the editions and formats display is made in WorldCat Discovery. While there are no user apparent changes to the display, you will see improved performance in this request.

# **Bug fixes**

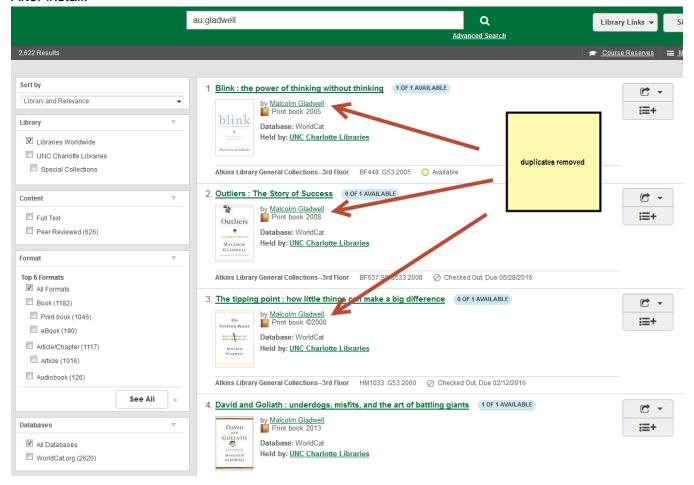
## Deduped Author Name in search results and description

We resolved a reported issue in which the Author Name displayed more than once in the search results and description after an author search was executed. This occurred occasionally and only for libraries using local bibliographic data in WorldCat Discovery.

#### Before install:



#### After install:



# Facet counts change to zero when limited by format

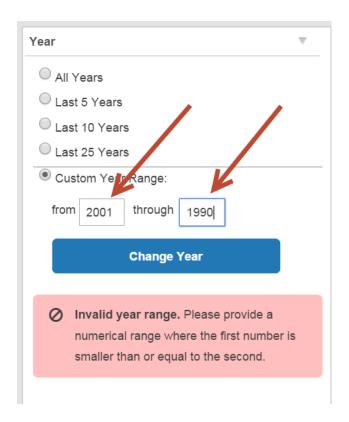
Libraries reported a problem with the facet counts once a search was limited to format, where the format count displayed zeros. We have fixed this issue with the January release.

### ILL fulfillment from central index databases

We have resolved an intermittent problem reported with ILL fulfillment from central index databases. In some situations, an error "This item has been removed or does not exist." occurred rather than successfully completing an ILL request. We have changed the process so that ILL requests from these databases will complete as expected.

## Search with single year facet

In a search where only the beginning date was entered in the first date field and no date was entered in the second date field, an error would occur. We have changed this so that the second date will auto-fill with the same date entered in the first date field when the search is performed. If there is nothing entered in the first date field or invalid data is entered, an error will occur "Invalid year range..." so the searcher can review and adjust the date facet.



### Searches with double quotes

Libraries reported a problem where searches were unsuccessful when double quotes were used in the query and the end user was not authenticated. The problem occurred after the user chose to continue as guest. This case will now be handled appropriately in WorldCat Discovery so the search will be successful.

### Permalinks that contain restricted databases

WorldCat Discovery libraries reported a problem where an unauthenticated end user's permalinks did not resolve correctly. This problem occurred when a restricted database was included in the permalink and the searcher chose to continue as guest, rendering an error, "This item has been removed or does not exist". This has also been addressed in the January release so that the permalink will resolve to the correct detailed record.

### **New Content**

This is a list of new databases added to the central index since our last update.

The central index provides content for WorldCat Discovery, WorldCat Local and WorldCat.org.

You can enable these databases as search options in the Licensed Content and Databases module of the OCLC Service Configuration site. Please remember that your library must have a valid subscription to these databases in order to enable them.

Please find below and in the attached document the database names and providers for reference. Documentation of the complete list of databases is available at <a href="http://www.oclc.org/content/dam/support/discovery/content/listtargetID.xlsx">http://www.oclc.org/content/dam/support/discovery/content/listtargetID.xlsx</a>

### Available in WorldCat Discovery, WorldCat Local and WorldCat.org

#### International Law & World Order: Weston's & Carlson's Basic Documents from Brill

Reproduces diverse treaty and non-treaty instruments prominent in realms of international and transnational relations.

#### **LUP Publications from Liverpool University Press**

Publications from Liverpool University Press, including the Translated Texts for Historians E-Library (TTH-E-Library) as well as LUP's academic journals and monographs covering the humanities and social sciences.

# Theological Research Exchange Network E-Documents from Theological Research Exchange Network

Library of theological thesis/dissertation titles representing titles from many different institutions.

#### JSTOR Arts & Sciences XIV Collection from JSTOR

JSTOR offers high-quality, interdisciplinary content to support scholarship and teaching. It includes over one thousand leading academic hournals across the humanities, social sciences, and sciences.

#### Schattauer Publishers from Schattauer

Publishers for medicine and natural science.

## Available in WorldCat Discovery and WorldCat Local

### Popular Medicine in America, 1800-1900 from Adam Matthew Digital

Presents materials from the Library Company of Philadelphia's extensive collection. The resource documents the history of "popular" medicine in America during the nineteenth century, featuring a wide variety of material that was aimed at the general public rather than medical professionals, and which enabled the ordinary person to treat himself and his family at home using an array of inventive methods and fashionable techniques.

If you have additional questions, please contact OCLC Customer by calling 1-800-848-5800 or 1-614-793-8682 Monday – Friday 7 a.m. – 9p.m. ET, or email <a href="mailto:support@oclc.org">support@oclc.org</a>. For support enquiries in the UK and Ireland, please contact the Support Desk by calling +44-(0)114-281 60 42 or e-mailing <a href="mailto:support-uk@oclc.org">support-uk@oclc.org</a>. Support is available between the hours of 09:00 and 17:30 (UK Time).

# **Important links**

### Office hours

http://www.oclc.org/support/services/discovery.en.html

### Product Web site

More product information can be found here WorldCat Discovery Services

## Support Web site(s)

Support information for this product and related products can be found at:

- WorldCat Discovery support resources
- WorldCat Discovery Services training
- Release Notes
- OCLC Customer Support
- Browser compatibility chart

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