

WorldCat[®] Discovery Services Release Notes

Release Date: January 21, 2016

Contents

Introduction	2
New Features and Enhancements	3
Holdings and Availability sections combined.....	3
More robust data included for emailed records	4
Year facet and limiter updated	5
Performance improvements made to Editions and Formats.....	6
Bug fixes	7
Deduped Author Name in search results and description.....	7
Facet counts change to zero when limited by format	8
ILL fulfillment from central index databases	8
Search with single year facet	8
Searches with double quotes.....	9
Permalinks that contain restricted databases.....	9
New Content	10
Available in WorldCat Discovery, WorldCat Local and WorldCat.org	10
Available in WorldCat Discovery and WorldCat Local	11
Important links	12
Office hours	12
Product Web site	12
Support Web site(s)	12

Introduction

The following release notes are for the January 21st, 2016 install of WorldCat Discovery Services. This release includes feature enhancements and several bug fixes for issues reported by member libraries.

Performance and Stability

The WorldCat Discovery team over the past several months has been investigating and planning for improvements to address performance issues related to availability and remote database searching. We realize these functions are critical to the success of your discovery experience so this is a top priority for OCLC. We expect to implement some changes over the next few releases to improve performance and will continue to keep WorldCat Discovery members informed of our progress.

Include Request ID with problem reports

When reporting an issue with WorldCat Discovery, it is extremely helpful to include the **Request ID**. The Request ID is found on the bottom of the screen on which the issue occurred. Including this information allows us to directly trace what happened on the particular request we are troubleshooting.



New Features and Enhancements

Holdings and Availability sections combined

Based on feedback from our members, we have combined the display of availability information with library holdings. The section has been renamed Availability / Holdings.

For WorldCat Discovery libraries that have purchased and enabled real-time availability the changes will be minimal. Once a record is selected from search results the information shown on the side panel following the bibliographic data will first display resources available immediately electronically. Next, availability based on your OCLC service configuration settings (i.e. Level 1, Level 2 and Level 3) will display, followed by holdings for Libraries Worldwide.

For other WorldCat Discovery libraries (i.e. libraries that have not purchased availability) the experience will be an improvement for end users. They will first see resources available electronically from your institution based on your OCLC Service Configuration settings (i.e. Knowledge base online links and/or master record links), and then library holdings information based on geolocation. The closest libraries that hold the item will be listed first in the display.

New display: E-links, real-time availability, Libraries Worldwide.

The screenshot shows the Davidson College library website interface. The search term 'gpo' is entered in the search bar. The results are displayed in a list on the left and a detailed view on the right. Red circles and arrows highlight specific features:

- Availability / Holdings:** A new section in the right-hand panel, highlighted with a red circle and arrow, which combines availability and holdings information.
- Access Full Text Online:** A sub-section within 'Availability / Holdings', also highlighted with a red circle and arrow, showing a link to 'pdf.access.gpo.gov'.
- Libraries Worldwide:** A section at the bottom of the right-hand panel, highlighted with a red circle and arrow, showing a list of nearby libraries holding the item.

The 'Libraries Worldwide' section includes a search location field and a table of nearby libraries:

Institution	Libraries	Distance
Davidson College Library	Davidson College Library	0 mi Map
UNC Charlotte Libraries	J. Murrey Atkins Library	12.73 mi Map
Winthrop University	Daous Library	39.95 mi Map
Wake Forest University - Zsr Library	Z. Smith Reynolds Library	53.97 mi Map
UNCG University Libraries	UNCG University Libraries	70.02 mi Map

New display: E-link, Libraries Worldwide, no real-time availability.

The screenshot shows a WorldCat record page with a search bar at the top right displaying "advanced search". On the left, there are four search results listed with their titles, authors, and publication information. The main content area on the right shows the details for the first result, "100 GPO years, 1861-1961 : a history of United States public...". It includes a "View online" button, a "Description" section, and an "Editions & Formats" section with "9 Found". The "Availability / Holdings" section is highlighted in blue and contains two red circles: one around "Access Full Text Online" (with a link to "purl.access.gpo.gov") and another around "Libraries Worldwide" (showing "462 Libraries"). Below this is a "Search location" field with "229 19th Avenue South, Minneapolis, US-MN" and a search button. A table lists nearby libraries with columns for "Institution", "Libraries", and "Distance".

Institution	Libraries	Distance
University of Minnesota, Law Library	Twin Cities Campus, Law Library	0 mi Map
University of Minnesota, Minneapolis		0.75 mi Map
St. Olaf College Libraries	St. Olaf College Libraries	35.47 mi Map
University of Wisconsin - Eau Claire	McIntyre Library	86.20 mi Map

More robust data included for emailed records

Changes are coming to the emailed record description in WorldCat Discovery. Additional fields will be displayed on the emailed record from each feature that has email capability including search results, the action panel and My List. The following fields will be included in the email record following the January release. The new information is in bold below.

- Title (**now hotlinked**)
- Author
- Format (record type), Date, Peer Reviewed
- **Source (Journal name and information)**
- **Publication information**
- **ISBN**
- **ISSN**
- OCLC Number
- Database Name
- **Call Number and Shelving Location (for libraries with the Availability option *only*)**

Here is an example of an emailed list of records.

The Ohio State University

[Pediatric nutrition](#)

by R. Reifen

Print book

Publication: Basel : New York : Karger, ©1998.

ISBN: 3805566522 9783805566520

OCLC Number: 39539962

Database: WorldCat

Call Numbers:

- RJ206 .P3623 1998 - Health Sciences Library Compact Stacks 4th Floor

[Pediatric nutrition handbook](#)

by Ronald E. Kleinman, American Academy of Pediatrics. Committee on Nutrition.

Print book

Publication: Elk Grove Village, IL : American Academy of Pediatrics, c2009.

ISBN: 9781581102987 1581102984

OCLC Number: 275170542

Database: WorldCat

Call Numbers:

- RJ206 .A53 2009 - Health Sciences Library Compact Stacks 4th Floor
- RJ206 .A53 2009 c.3 - Lima Campus Library Stacks
- RJ206 .A53 2009 c.2 - Nationwide Children's Hospital Library Reference
- RJ206 .A53 2009 c.5 - Nationwide Children's Hospital Library Stacks
- RJ206 .A53 2009 - Thompson Library Stacks 10th Floor

[Pediatric nutrition support](#)

by Susan Baker, Robert Denio. Baker, Anne Davis C.N.S.D.

Print book

Publication: Sudbury, Mass. : Jones and Bartlett Publishers, ©2007.

ISBN: 0763731544 9780763731540

OCLC Number: 64067641

Database: WorldCat

Call Numbers:

- RJ53.A78 P43 2007 c.2 - Nationwide Children's Hospital Library Reference
- RJ53.A78 P43 2007 - Thompson Library Stacks 10th Floor

Year facet and limiter updated

We have updated the Year facet and limiter so that it will now be up to and including the second year in the custom year range. This change will help in the translation of this custom range and will provide more accurate search results. The Custom Year Range now shows **from XXXX through XXXX**.

The screenshot shows the Tilburg University library search interface. The search term 'forests' is entered in the search bar, resulting in 1,786,247 results. The interface includes a left sidebar with filters for Authors, Geographic Location, and Year. The Year facet is expanded to show 'Custom Year Range' with input fields for 'from' and 'through'. A yellow callout box with a red arrow points to the 'through' field, with the text 'Changed "to" to "through"'. The search results list several books, including 'Wai-Wai : through the forests north of the Amazon' by Nicholas Guppy (1961) and 'Who will save the forests? : knowledge, power and environmental destruction' by Kenneth M. Chomitz (2007). The interface also features a 'Library Links' dropdown menu and a 'Tell us' button.

Performance improvements made to Editions and Formats

We have made changes to the way the underlying request for information in the editions and formats display is made in WorldCat Discovery. While there are no user apparent changes to the display, you will see improved performance in this request.

Bug fixes

Deduped Author Name in search results and description

We resolved a reported issue in which the Author Name displayed more than once in the search results and description after an author search was executed. This occurred occasionally and only for libraries using local bibliographic data in WorldCat Discovery.

Before install:

The screenshot shows a search interface for 'au: gladwell' with 2,770 results. The results list four books by Malcolm Gladwell:

- Blink : the power of thinking without thinking** (1 OF 1 AVAILABLE)
by [Malcolm Gladwell](#), [Malcolm Gladwell](#)
Print book 2005
Database: WorldCat
Held by: [UNC Charlotte Libraries](#)
- Outliers : The Story of Success** (0 OF 1 AVAILABLE)
by [Malcolm Gladwell](#), [Malcolm Gladwell](#)
Print book 2008
Database: WorldCat
Held by: [UNC Charlotte Libraries](#)
- The tipping point : how little things can make a big difference** (0 OF 1 AVAILABLE)
by [Malcolm Gladwell](#), [Malcolm Gladwell](#)
Print book ©2000
Database: WorldCat
Held by: [UNC Charlotte Libraries](#)
- David and Goliath : underdogs, misfits, and the art of battling giants** (1 OF 1 AVAILABLE)
by [Malcolm Gladwell](#)
Print book 2013
Database: WorldCat
Held by: [UNC Charlotte Libraries](#)

Annotations on the screenshot:

- A yellow box labeled "Seeing duplicate authors here" is positioned between the first and second results, with red arrows pointing to the duplicate author names in both entries.
- A yellow box labeled "Not seeing duplicate author here" is positioned below the fourth result, with a red arrow pointing to the single author name.

After install:

The screenshot shows a search results page for 'au:gladwell'. The search bar at the top contains 'au:gladwell' and a search icon. Below the search bar, it says 'Advanced Search' and '2,622 Results'. On the left, there are several filter panels: 'Sort by' (Library and Relevance), 'Library' (Libraries Worldwide, UNC Charlotte Libraries, Special Collections), 'Content' (Full Text, Peer Reviewed (626)), 'Format' (All Formats, Book (1182), Print book (1046), eBook (190), Article/Chapter (1117), Article (1016), Audiobook (126)), and 'Databases' (All Databases, WorldCat.org (2620)). The main results area shows four items:

- 1. Blink : the power of thinking without thinking** (1 OF 1 AVAILABLE) by Malcolm Gladwell, Print book 2005. Database: WorldCat. Held by: UNC Charlotte Libraries. Atkins Library General Collections--3rd Floor BF448 .G53 2005. Available.
- 2. Outliers : The Story of Success** (0 OF 1 AVAILABLE) by Malcolm Gladwell, Print book 2008. Database: WorldCat. Held by: UNC Charlotte Libraries. Atkins Library General Collections--3rd Floor BF637 .S653 2008. Checked Out, Due 05/28/2016.
- 3. The tipping point : how little things can make a big difference** (0 OF 1 AVAILABLE) by Malcolm Gladwell, Print book ©2000. Database: WorldCat. Held by: UNC Charlotte Libraries. Atkins Library General Collections--3rd Floor HM1033 .G53 2000. Checked Out, Due 02/12/2016.
- 4. David and Goliath : underdogs, misfits, and the art of battling giants** (1 OF 1 AVAILABLE) by Malcolm Gladwell, Print book 2013. Database: WorldCat. Held by: UNC Charlotte Libraries.

A yellow box labeled 'duplicates removed' has three red arrows pointing to the author information of the first three results.

Facet counts change to zero when limited by format

Libraries reported a problem with the facet counts once a search was limited to format, where the format count displayed zeros. We have fixed this issue with the January release.

ILL fulfillment from central index databases

We have resolved an intermittent problem reported with ILL fulfillment from central index databases. In some situations, an error “This item has been removed or does not exist.” occurred rather than successfully completing an ILL request. We have changed the process so that ILL requests from these databases will complete as expected.

Search with single year facet

In a search where only the beginning date was entered in the first date field and no date was entered in the second date field, an error would occur. We have changed this so that the second date will auto-fill with the same date entered in the first date field when the search is performed. If there is nothing entered in the first date field or invalid data is entered, an error will occur “Invalid year range...” so the searcher can review and adjust the date facet.

Year

All Years

Last 5 Years

Last 10 Years

Last 25 Years

Custom Year Range:

from through

Invalid year range. Please provide a numerical range where the first number is smaller than or equal to the second.

Searches with double quotes

Libraries reported a problem where searches were unsuccessful when double quotes were used in the query and the end user was not authenticated. The problem occurred after the user chose to continue as guest. This case will now be handled appropriately in WorldCat Discovery so the search will be successful.

Permalinks that contain restricted databases

WorldCat Discovery libraries reported a problem where an unauthenticated end user's permalinks did not resolve correctly. This problem occurred when a restricted database was included in the permalink and the searcher chose to continue as guest, rendering an error, "This item has been removed or does not exist". This has also been addressed in the January release so that the permalink will resolve to the correct detailed record.

New Content

This is a list of new databases added to the central index since our last update.

The central index provides content for WorldCat Discovery, WorldCat Local and WorldCat.org.

You can enable these databases as search options in the Licensed Content and Databases module of the OCLC Service Configuration site. **Please remember that your library must have a valid subscription to these databases in order to enable them.**

Please find below and in the attached document the database names and providers for reference. Documentation of the complete list of databases is available at <http://www.oclc.org/content/dam/support/discovery/contentlisttargetID.xlsx>

Available in WorldCat Discovery, WorldCat Local and WorldCat.org

International Law & World Order: Weston's & Carlson's Basic Documents from **Brill**

Reproduces diverse treaty and non-treaty instruments prominent in realms of international and transnational relations.

LUP Publications from **Liverpool University Press**

Publications from Liverpool University Press, including the Translated Texts for Historians E-Library (TTH-E-Library) as well as LUP's academic journals and monographs covering the humanities and social sciences.

Theological Research Exchange Network E-Documents from **Theological Research Exchange Network**

Library of theological thesis/dissertation titles representing titles from many different institutions.

JSTOR Arts & Sciences XIV Collection from **JSTOR**

JSTOR offers high-quality, interdisciplinary content to support scholarship and teaching. It includes over one thousand leading academic journals across the humanities, social sciences, and sciences.

Schattauer Publishers from **Schattauer**

Publishers for medicine and natural science.

Available in WorldCat Discovery and WorldCat Local

Popular Medicine in America, 1800-1900 from Adam Matthew Digital

Presents materials from the Library Company of Philadelphia's extensive collection. The resource documents the history of "popular" medicine in America during the nineteenth century, featuring a wide variety of material that was aimed at the general public rather than medical professionals, and which enabled the ordinary person to treat himself and his family at home using an array of inventive methods and fashionable techniques.

If you have additional questions, please contact OCLC Customer by calling 1-800-848-5800 or 1-614-793-8682 Monday – Friday 7 a.m. – 9p.m. ET, or email support@oclc.org. For support enquiries in the UK and Ireland, please contact the Support Desk by calling +44-(0)114-281 60 42 or e-mailing support-uk@oclc.org. Support is available between the hours of 09:00 and 17:30 (UK Time).

Important links

Office hours

- <http://www.oclc.org/support/services/discovery.en.html>

Product Web site

More product information can be found here [WorldCat Discovery Services](#)

Support Web site(s)

Support information for this product and related products can be found at:

- [WorldCat Discovery support resources](#)
- [WorldCat Discovery Services training](#)
- [Release Notes](#)
- [OCLC Customer Support](#)
- [Browser compatibility chart](#)

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