LIBRARY FUTURES

OCLC EMEARC WEBINAR SERIES
WELCOME

Jan Simane
EMEA Regional Council Executive Committee Chair

#oclceomearc21
Jan Simane, Chair
Head of the Library
Kunsthistorisches Institut, Florence, Italy
Serving a global network of libraries

As of 30 June 2020

Americas
9,033 members in 26 countries

EMEA
5,217 members in 61 countries

Asia Pacific
1,387 members in 20 countries

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Director of Libraries and Archives
Anatolia College
Greece

Anna Wołodko
Library Director
University of Warsaw
Poland

#oclcemearc21
The work of this Committee

- Deliver annual EMEA action plan based on Global Council annual action plan
- Communicate about OCLC cooperative regionally and with professional colleagues
- Assist with planning and organizing the EMEARC conference

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What we’ve learned

OCLC RESEARCH REPORT

Open Content Activities in Libraries:
Same Direction, Different Trajectories
Findings from the 2018 OCLC Global Council Survey
Tilts van der Werf

OCLC GLOBAL COUNCIL

Global Perspectives on Discovery and Fulfillment
Findings from the 2020 OCLC Global Council Survey

In late 2019 OCLC Global Council, in conjunction with OCLC Research and Market Research teams, surveyed librarians around the world on their discovery and fulfillment efforts. The key takeaways from more than 1,300 respondents in 68 countries: Librarians believe users employ search engines most frequently to discover resources. Budget constraints were reported as the biggest challenge. And respondents believe “the next big things” that will impact libraries include open access, artificial intelligence, and smart technologies.
Speakers & panelists

Brittany Brannon
Research Support Specialist
OCLC Research

Stuart Hunt
Director
University of Reading

Beate Meinck
Head of the Reutlingen City Library
Reutlingen Public Library

Lynn Silipigni Connaway, Ph.D.
Director, Library Trends & User Research
OCLC Research

Evi Tramantza
Director of Libraries and Archives
Anatolia College

Titia van der Werf
Senior Program Officer
OCLC Research

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The New Model Library
Lynn Silipigni Connaway, Ph.D.
Director, Library Trends & User Research
Project Team

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How will the pandemic change the library model?
As of 30 June 2020

29 Library Leaders

Americas
- 17 interviewees in 2 countries
  - United States 12
  - Canada 5

Europe & Middle East
- 9 interviewees in 6 countries
  - Netherlands 3
  - United Kingdom 2
  - Greece 1
  - Italy 1
  - Spain 1
  - United Arab Emirates 1

Asia Pacific
- 3 interviewees in 3 countries
  - Japan 1
  - Australia 1
  - Hong Kong 1

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Leaders by Library Type (n=29)

- **Academic**: 72%, n=21
  - 4-year Academic: 62%, n=18
  - 2-year Academic: 10%, n=3
  - **Public/National**: 28%, n=8
Areas of Impact

The Work Experience

The Collections Experience

The Engagement Experience
Brittany Brannon, MLIS
Research Support Specialist
The Work Experience

- Train for the future
- Make staff well-being a priority
- Embrace work flexibility
- Challenge traditional divisions of labor
“I think that this pandemic has given us an opportunity to breakdown some walls where we have kind of departments within libraries...Now, the lines are blurred and the walls are down so we all kind of do the same thing. And I think that that's a good thing because we can get more work done that way.”

(Four-year College, US)
Poll 1

• Where do you see the biggest opportunity for your staff?
  – Training
  – Rethinking organizational structure
  – Work flexibility
  – Staff well-being
  – None of the above
Evi Tramantza
Director of Libraries and Archives
Anatolia College
Titia van der Werf
Senior Program Officer
Be strategic about the acquisition of digital resources

Find new ways to connect the community to the print collection

Prioritize resources that close the digital divide
“I think we should have to rethink what we are doing, the budget we invest on printed collections, and also things like withdrawals and to create a policy for the collection management, more precise, more accurate, to the needs of our users.”  [Research University, Spain]
Poll 2

• Which of these is your library’s top priority?
  • Be strategic about the acquisition of digital resources
  • Find new ways to connect the community to the print collection
  • Provide resources that close the digital divide
  • None of the above
Stuart Hunt
Director
University of Reading Library
The Engagement Experience

- Partner in teaching and learning
- Develop and offer information literacy instruction in online environment
- Become a community hub
- Collaborate, advocate, and communicate
“So I know that if we are truly [going to] be student-focused and student online-focused, then access is the big piece. Being accessible, being appealing, being useful, meeting needs in that online world, and whatever devices we're using at that point in time is essential.”

(Four-year College, US)
Poll 3

- Our community sees the library as a central hub.
  - Yes
  - No
  - I’m not sure
Beate Meinck
Head of the Reutlingen City Library
Library of Reutlingen

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Realigning to Develop a New Model Library
What’s next?

• OCLC Report on findings
• Discussion Groups
• Webinars
• Virtual focus group interviews

oc.lc/new-model-library

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Questions & Discussion

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#oclcemearc21
Metadata is changing – outcomes from an EMEA wide discussion around the next generation of metadata.

13 April, 15:00 – 16:30 CET

Implementing Sustainable Development Goals in my library

14 April, 14:00 – 15:00 CET

Register now: oc.lc/emearc21
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