

# LIBRARY FUTURES

**OCLC EMEARC WEBINAR SERIES**

# WELCOME

**Jan Simane**

EMEA Regional Council Executive Committee Chair

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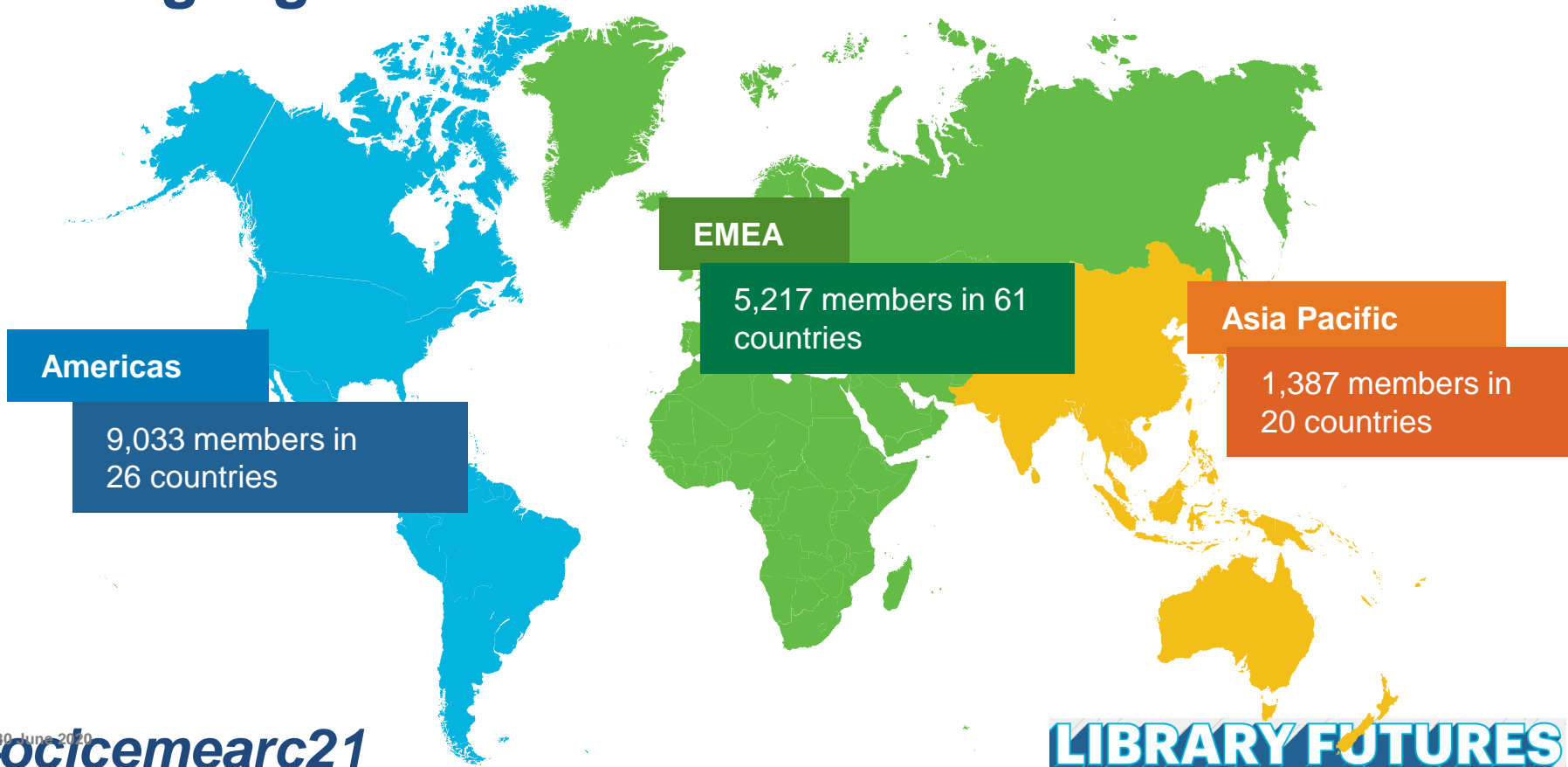


# Jan Simane, Chair

Head of the Library  
Kunsthistorisches Institut, Florence, Italy



# Serving a global network of libraries



As of 30 June 2020

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**EMEA CHAIR**  
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Library Director  
Kunsthistorisches Institut  
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Director, University Library &  
Collections Services/University  
Librarian  
University of Reading  
United Kingdom



**Beate Meinck**  
Head of the City Library  
Library of Reutlingen,  
Germany



**Matthijs van Otegem**  
University Librarian  
Erasmus University Rotterdam  
The Netherlands



**Evi Tramantza**  
Director of Libraries and Archives  
Anatolia College  
Greece



**Anna Wołodko**  
Library Director  
University of Warsaw  
Poland

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# The work of this Committee

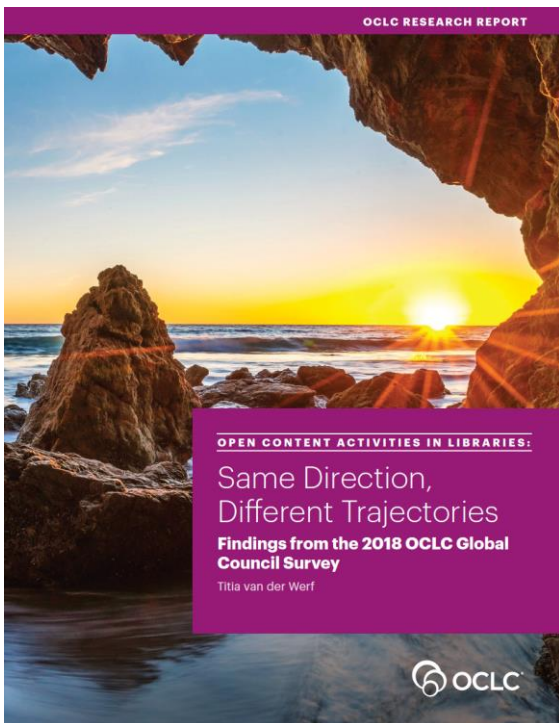


- **Deliver annual EMEA action plan** based on Global Council annual action plan
- **Communicate about OCLC cooperative** regionally and with professional colleagues
- **Assist with planning and organizing** the EMEARC conference

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# What we've learned



SUSTAINABLE DEVELOPMENT GOALS  
17 GOALS TO TRANSFORM OUR WORLD



OCLC GLOBAL COUNCIL

## Global Perspectives on Discovery and Fulfillment



Findings from the 2020 OCLC Global Council Survey

In late 2019 OCLC Global Council, in conjunction with OCLC Research and Market Research teams, surveyed librarians around the world on their discovery and fulfillment efforts. The key takeaways from more than 1,300 respondents in 68 countries: Librarians believe users employ search engines most frequently to discover resources. Budget constraints were reported as the biggest challenge. And respondents believe “the next big things” that will impact libraries include open access, artificial intelligence, and smart technologies.



# Speakers & panelists



**Brittany Brannon**  
Research Support  
Specialist  
OCLC Research



**Stuart Hunt**  
Director  
University of  
Reading



**Beate Meinck**  
Head of the  
Reutlingen City  
Library  
Reutlingen Public  
Library



**Lynn Silipigni  
Connaway, Ph.D.**  
Director, Library  
Trends & User  
Research  
OCLC Research



**Evi Tramantza**  
Director of  
Libraries and  
Archives  
Anatolia College



**Titia van der Werf**  
Senior Program  
Officer  
OCLC Research

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OCLC EMEARC Webinar Series • 12 April 2021

# The New Model Library

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**Lynn Silipigni Connaway, Ph.D.**  
Director, Library Trends & User Research

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# Project Team



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# How will the pandemic change the library model?



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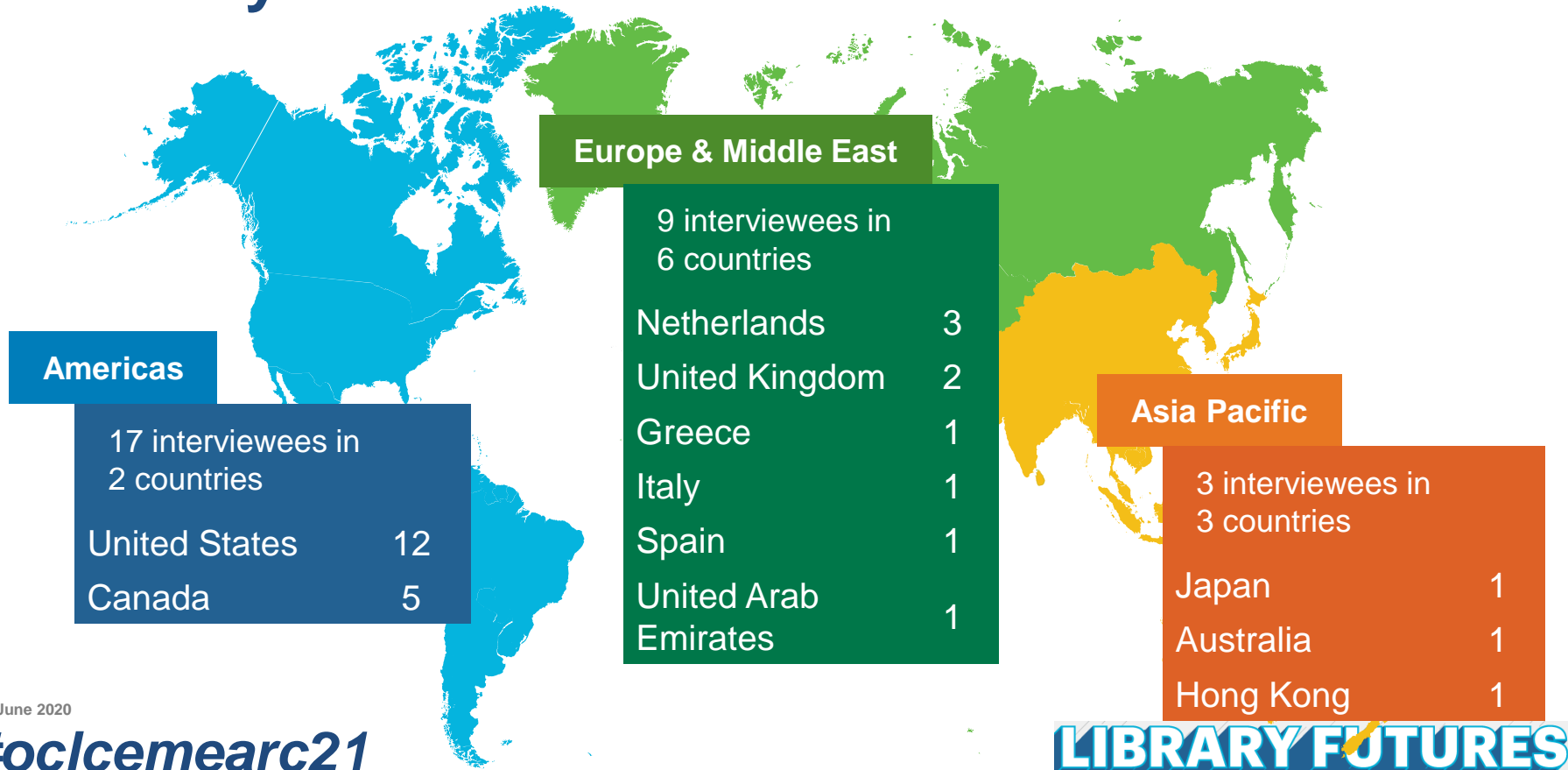


Created by stephanie wauters  
from Noun Project

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# 29 Library Leaders

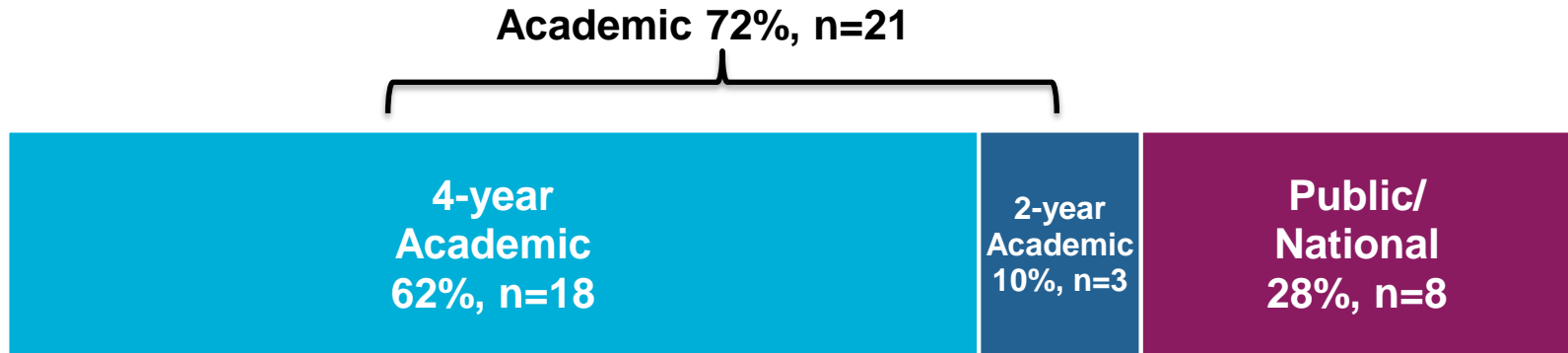


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# Leaders by Library Type (n=29)



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# Areas of Impact



**The Work  
Experience**



**The  
Collections  
Experience**



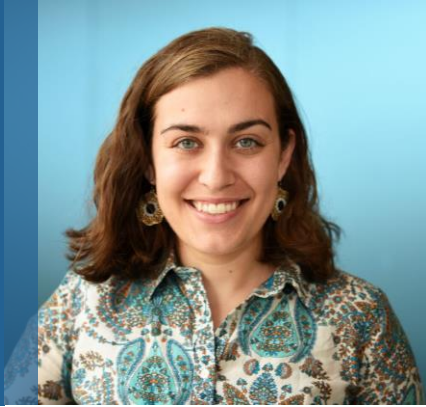
**The  
Engagement  
Experience**



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**Brittany Brannon, MLIS**  
Research Support Specialist

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## The Work Experience

**Train for the future**

**Make staff well-being a priority**

**Embrace work flexibility**

**Challenge traditional divisions of labor**

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“I think that this pandemic has given us an opportunity to breakdown some walls where we have kind of departments within libraries...Now, the lines are blurred and the walls are down so we all kind of do the same thing. And I think that that's a good thing because we can get more work done that way.”

*(Four-year College, US)*



# Poll 1

- Where do you see the biggest opportunity for your staff?
  - Training
  - Rethinking organizational structure
  - Work flexibility
  - Staff well-being
  - None of the above

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# Evi Tramantza

Director of Libraries and Archives  
Anatolia College



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**Titia van der Werf**  
Senior Program Officer

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## The Collections Experience

**Be strategic about the acquisition  
of digital resources**

**Find new ways to connect the  
community to the print collection**

**Prioritize resources that close the  
digital divide**

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“I think we should have to rethink what we are doing, the budget we invest on printed collections, and also things like withdrawals and to create a policy for the collection management, more precise, more accurate, to the needs of our users.” *[Research University, Spain]*



# Poll 2

- Which of these is your library's top priority?
  - Be strategic about the acquisition of digital resources
  - Find new ways to connect the community to the print collection
  - Provide resources that close the digital divide
  - None of the above

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# Stuart Hunt

Director

University of Reading Library



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## The Engagement Experience

**Partner in teaching and learning**

**Develop and offer information literacy instruction in online environment**

**Become a community hub**

**Collaborate, advocate, and communicate**

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**“So I know that if we are truly [going to] be student-focused and student online-focused, then access is the big piece. Being accessible, being appealing, being useful, meeting needs in that online world, and whatever devices we're using at that point in time is essential.”**

*(Four-year College, US)*

# Poll 3

- Our community sees the library as a central hub.
  - Yes
  - No
  - I'm not sure

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# Beate Meinck

Head of the Reutlingen City Library  
Library of Reutlingen



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# Realigning to Develop a New Model Library



# What's next?

- OCLC Report on findings
- Discussion Groups
- Webinars
- Virtual focus group interviews

[oclc.org/new-model-library](https://oclc.org/new-model-library)

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# Questions & Discussion

## Lynn Silipigni Connaway

Director, Library Trends & User Research

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## Brittany Brannon

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## Stuart Hunt

Director

University of Reading

## Beate Meinck

Head of the Reutlingen City Library

Reutlingen Public Library

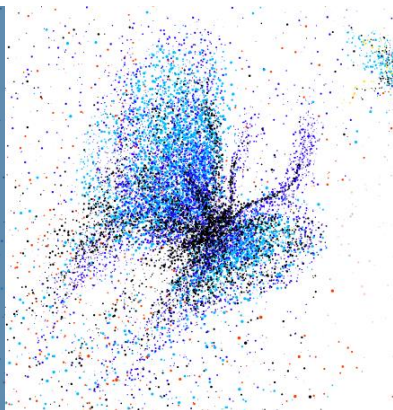
## Evi Tramantza

Director of Libraries and Archives

Anatolia College

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## Metadata is changing – outcomes from an EMEA wide discussion around the next generation of metadata.

13 April, 15:00 – 16:30 CET

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## Implementing Sustainable Development Goals in my library

14 April, 14:00 – 15:00 CET

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Register now:

[oc.lc/emearc21](https://oc.lc/emearc21)

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