Providing Robust Research Support Services at Syracuse University Through Cross-campus Partnerships
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Agenda

• Your profiles
  – Please share your name & institution in chat!
• Our unit profiles
• Collaboration activities
  – Research reputation
  – Learning, training, and networking
  – Administration
  – Future efforts
• Conclusion
• Questions
Setting the Stage
Syracuse University

- Private research university
- R1 (Research Intensive) Carnegie Classification of Institutions of Higher Ed (up from R2 in 2015)
- 15,000 undergraduates
- 5,000 graduate students
Restructuring to Focus on Research

New & Unique Campus Support Structures

● Office/division restructuring
  ○ Office of Research: Proposal Support Services – 3 new positions
  ○ Libraries: Dept of Research & Scholarship (DRS) – focus teams including Digital & Open Scholarship and Research Impact

● Associate Deans for Research (ADRs) Leadership Group
  ○ Response to SU’s mission of increasing research trajectory

● Initiatives to support & promote interdisciplinary research
  ○ Intramural grants, new faculty hires, and interdisciplinary research clusters
Office of Research

- 5 administrative units and main office
- Led by Interim VPR since January 2020
- ~40 total staff
- 2 interdisciplinary centers also included but operate independently
Proposal Support Services

- New research development arm of Office of Research
- Manage intramural grants, limited submission, & many award nominations
- Funding opportunity circulation
- Grant development for large or multidisciplinary projects
- Hub of “SU RD Team” working with staff in schools, colleges & other units (like library!)
Syracuse University Libraries

- 4.8 million items
- 1.2 million visits annually
- 205 total staff FTE
  - 53 librarians
  - 161 student employees
- Organized like academic college
  - Dean reports to provost
  - Associated deans focused on research & academics
- Includes Syracuse University Press
Department of Research and Scholarship

Head of Collections and Research Services

Subject Instruction Team Lead
- Liaison Librarians

Research Impact Team Lead
- Liaison Librarians

Digital and Open Scholarship Team Lead
- Data and Open Scholarship Librarians

Collections Team Lead
- Collection Development, Government Documents, Subject Branch Librarians
What Prompted Collaboration?
Research Impact Team

Team focuses on supporting the University Research Enterprise at both institutional and individual level.

- RIM System
- Research Metrics
- Responsible Metrics
- Research Reputation
- ORCID
- Funding Discovery
- Systematic Reviews
Identifying & Filling in the Gaps

- From independent reactionary services to...
  - Exploring where we overlap
  - Shared planning & collaboration
  - Greater reach
Collaboration Activities: Research Reputation
Cross-Campus Partners & Shared Learning

Experts@Syracuse (Pure)

- Jointly Managed
- Experts includes: faculty profiles, reporting module, & funding sources
- Subject librarians have profiles
- Graduate student support
Research Reputation

- Scopus & Web of Science Affiliation
- Research Metrics Challenge
Collaboration Activities: Learning, Training, and Networking
Tools for Learning

● Research Guides – ORCID, DMPTool, Scopus, Mendeley, InCites

● Funding Discovery
  o Pivot
  o Foundation Directory Online
Training Activities & Workshops

- Joint hosting of trainings for the tools for learning
  - Ex. Funding Discovery Tools for Librarians
- Utilizing Experts@Syracuse
- Women in Science & Engineering (WISE) Graduate Student Sessions
  - Research impact
  - Funding opportunities
Networking

- Pure User Group - PSS & Library reps attended conference
- Faculty FUNding
  - Faculty award winners share experience, tools discussed for funding discovery and research reputation.
  - Plan to reframe content in virtual format
Collaboration Activities: Administration
Shared Costs Savings

Shared costs = more resources

● More resources for research initiatives & staff development
  ○ PURE “Experts” $$ split; jointly sponsoring sessions for 2x coverage at ½ cost; hosting more on-campus visitors

● United front with vendors

● Or ... less resource cutting due to COVID-based strain
Leveraging Platforms, Data & Knowledge

- Institutional repository
- Data management and grant compliance
- Open access journal support
Selected Future Collaborations

- Reactionary to evidence-based planning
- Needs assessment
- ORCID institutional subscription
- Understanding university rankings
- Shared promotion of resources and services
- New faculty/staff joint training opportunities
Conclusion
Interoperability Challenges

● Language
  o Research Administration versus Research Development
  o Proposal Development

● Working together
  o Google Drive versus Microsoft OneDrive
  o Scheduling via Outlook
Takeaways from the Joint Efforts

- Enhanced Syracuse University visibility (and reputation!)
- Understanding evolution of research emphasis
- Strong line of communication and shared goals between units
- Overall, positive outcomes for faculty, staff, students

Connecting pieces of the research lifecycle
Questions?

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