This is an edited version of the chat room discussion during the Rapid Capture in Special Collections and Archives webinar. A copy of this transcript is available at http://www.oclc.org/research/events/20111027chat.pdf.

from Erik Moore to Everyone:
Hash tag on twitter #orrapcap

from Jen Schaffner to Everyone:
Ben, how do you choose requests from the 'researcher stream' for rapid capture?

from Ben Goldman to Everyone:
Jen, it depends entirely on the nature of the material and the reference archivist's discretion. I've asked Reference to identify when a patron's request for one item might warrant wider digitization of a folder or box. I also troll through Reference stats to identify high-use collections for dig. projects.

from Gordon Daines to Everyone:
Erik, what is your digital preservation program and how do you ensure that the newly created digital information will be available long-term?

from Helice Koffler to Everyone:
How do we know that the silent downloads are a measure of success? Isn't it possible that the researcher has not located information of interest in the downloaded material and just moved on?

from Erik Moore to Everyone:
Gordon, when planning our IR we spent a good amount of time on the front end creating preservation policies & procedures. You can see these at conservancy.umn.edu.

from Merrilee Proffitt to Everyone:
Helice, how is that different than collections viewed in the reading room? We don't typically ask if researchers have found what they are looking for.

from Erik Moore to Everyone:
Helice, the example I gave was fairly basic. Our stats do demonstrate keyword searches and the connection to documents. Although we can never really guess what the researcher has in mind (even in our reading rooms) we can at least connect the dots from search term to document.

from Merrilee Proffitt to Everyone:
I'm not suggesting that this is satisfactory, in either case! Just a current reality.

from karen weiss to Everyone:
When scanning for requests, what are the presenters charging patrons//requesters?

from Jen Schaffner to Everyone:
I'm curious about reactions or directions from your administrations? Have they been really supportive? Or were they queasy at the beginning and you convinced them?

from Cheryl Gowing to Everyone:
For UNC - What is the proptery that connects the EAD to ContentDM - the ID? Also, Are items pulled from ContentDM at the EAD folder or item level?
from Kyle Fenton to Everyone:
for special collections materials, with rapid capture, do you find you are digitizing more for access than
for digital preservation -- i.e. does the preservation effort shift to the digital surrogate? How does that
affect your specifications when digitizing?

from Dan Zellner to Everyone:
For Erik: What technical standards for scanning are used for Rapid scanning?

from Kyle Fenton to Everyone:
is there a concern that rapid capture will lower the number of on site visitors and the need for
reference services?

from Dina Kellams to Everyone:
For Laura - when researchers request scans from files, do you scan “just” the item they want or do you
go ahead and do the entire file? Wondering how that $35 charge is received by those folks.

from Dan Zellner to Everyone:
For Erik: For the PDFs that are sheet fed what quality control is done for the OCR?

from Jen Schaffner to Everyone:
Is anyone thinking about scaling up even more, to rapid-rapid capture?

from Laura Brown to Everyone:
For Dina: We scan the entire folder or volume for the researcher unless they really only one or two
items, in which case we charge by the item. It is stunning how many people do pay. It no doubt proves
far cheaper than a trip to CH

from OCLC Research to Everyone:
The webinar recording, slides and chat transcript will be posted on our website here
http://www.oclc.org/research/events/webinars.htm#rapcap and in iTunes. We’ll announce this in the
Weekly Partnership Update e-mail, post it on our news page here
http://www.oclc.org/research/news/default.htm and on our RSS feed here

from Dina Kellams to Everyone:
thank you!

from Loren Scherbak to Everyone:
Thanks a lot Everyone, especially the presenters!

from Sandra Bostian to Everyone:
Thank you

from OCLC Research to Everyone:
Thank you very much for attending! This concludes today’s webinar.