Meeting Graduate Student Needs

RLG Partnership Annual Symposium

June 3, 2009







Graduate students at NYU

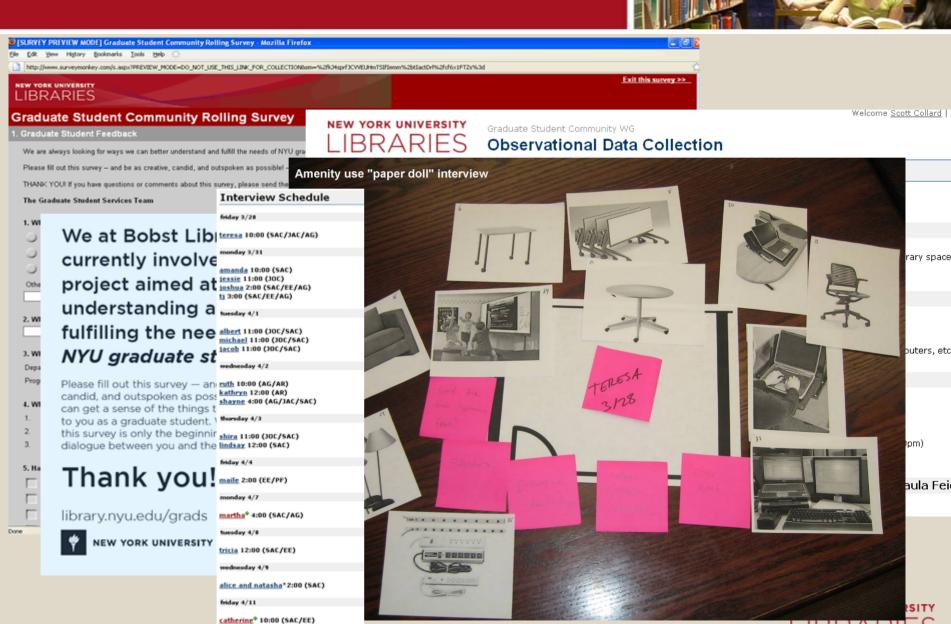




Graduate students at NYU

monday 4/14







Commonalities among grads...

- Intensity
- Duration
- Synthesizers
- Goal-based

But, really, no such thing as "a" grad student



Findings – a multiplicity of users



Subject Orientation

- Discipline
- Department
- Anticipated degree

Lifecycle

- Teacher
- Proposal writer
- Capstoner
- Group member
- In "the field"

Demographics

- International
- Returning student
- Families/partners
- "Day job"

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What about our MAs?



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What about our MAs?





Approaches and interventions

Spaces

Commonalities

Collaboration

Overcoming isolation

Services

Segmentation

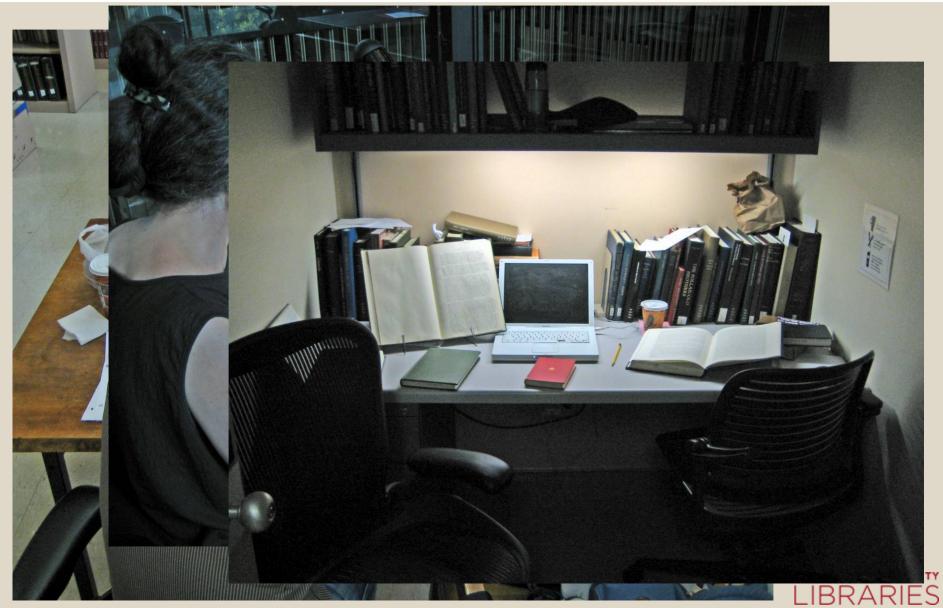
Recasting

Messaging



Interventions in spaces







Collaborative







Overcoming isolation

- Decompression
- Interdisciplinarity
- Silos





Segmenting services

Demographics

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INTRODUCTION TO AMERICAN RESEARCI

This session is for new international graduate students who would like an overview of how to use the rich resources and services of an Americal style research library. This is a great opportunity to ask questions about how an academic library works and learn how to connect with your subject specialist for more help.

BACK TO SCHOOL BASICS

If you have been out of school for a number of years, then this session is for you. We will cover the basics of academic research methods, especially focusing on online catalogs, databases, and various ways you can manage your research and bibliographies. Make sure to bring questions!

Lifecycle

NEW SERVICES

PROPOSAL WRITERS' WORKSHOP

Learn how to prepare yourself for your dissertation proposal writing tasks. Get information about managing your research materials and bibliographies, using specialized database tools like Web of Science and Dissertation Abstracts, and using our systems and experts to get the best possible body of research materials.

Dissertation writing group: The library will be piloting an interdisciplinary dissertation writing group to meet in the library. See **library.nyu.edu/grads** for more.

Expert help when and where you need it: Your subject librarian is always just an email or phone call away. Go to **library.nyu.edu/grads** and click on "Getting Help." You can





Retiming...

- Lunch, after work, weekend
- Crunch times
- Holiday catch ups

...and reframing

- Who cares what RefWorks is called?
- Focus on efficiency
- Help ease reentry





welcome Scott Collard | History | Preferences | Adminis

Diversify messaging



Added by Scott Collard, last edited by Scott Collard on May 27, 2009 (view change) Labels: (None) EDIT

View Edit Attachments (1) Info Review

Messaging outlets, listed by frequency of communication

Weekly announcements

Outlet name	Contact person	email or submission location	site
LibLink list	Kara Whatley	liblink@lists.nyu.edu - submissions are moderated	none
Liblink blog	SAC/GR	http://liblink.wordpress.com/ - SAC has admin account	same
SRC - all-grad newsletter	Jodi Bailey (director), Kim Yu (send submissions) tuesdays	kimyu@nyu.edu	http://www.nyu.edu/src/grad.li
Grad Web door	Grad WG	Andy.Rutkowski	
Facebook Announce	VRSS	Jessica or Scott	

Every 2 weeks

	Outlet name	Contact person	email or submission location	site
	TS Digest - GSAS newsletter abmission Schedule)	Kristofor Larsen	kl29@nyu.edu	http://gsas.nyu.edu/page/grad.life.ots®
М	A college, GSAS	Suzanne Sultan (also David Giovanella Director for GES)	suzanne.sultan@nyu.edu	http://qsas.nyu.edu/object/ots_10092007_masterscollege.h
0	ISS	Alexandra Higgins OR Nancy Young	at jah511@nyu.edu; nancy.young@nyu.edu	http://www.nyu.edu/osl/oiss/ ^a
S	einhardt message direct	Andrea Fannelli	af26@nyu.edu	n/a





We learned...

It pays to go cheap

It really pays to go medium

Cheap and medium help when you go big





As always, more questions

- How do we scale?
- How much segmentation can we handle?
- How do you maintain momentum?
- How do you integrate with the whole?
- What is unique to NYU and what cuts across all of us?



...but unexpected benefits too

- Data is fantastically useful in other projects
- Assessments are better integrated
- Change in the overall service culture
- Library's campus partnerships flourish



Thanks

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