

Future Evolution of ILL/DD Operations worksheet

Influence	Pressure point/Change trend for Influence	Effect on ILL/DD operations
Space issues	Libraries need prime space for study, teaching, and social space. Many are moving ever-expanding and less-used print collections offsite; a few are even deaccessioning such materials in part or in whole.	Many ILL/DD units must increasingly deliver from offsite storage as lenders. Many also are charged with delivering from offsite to their own constituents. Collections are moved offsite with an understanding that speedy delivery will be available. This can impact ILL/DD staffing and priorities.

Sample Influences. Library departments: technical services/cataloging; public services/reference; collection development; preservation; access services; IT; special collections; archives. Library issues: licensed e-resources; digitization; space issues; library Web presence; assessment; budget/funding issues; primary constituent outreach. External issues: consortia; vendors; mass digitization; Google; Amazon/Netflix; Facebook/My Space; YouTube/Flickr; open source.

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