

# LESLEY A. LANGA, PHD

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)

Strategic research and program manager with over 15 years of experience managing national initiatives that address the needs of libraries, museums and other heritage institutions. Excellent communicator with extensive list of publications, national and international conference presentations and program reports. Digital collections and open access advocate working across cultural networks and knowledge systems.

## AREAS OF EXPERTISE

- Project Management for National Cultural Heritage Initiatives
- Preservation and Collections Care
- Copyright, Information Policy, and Open Access
- Data management and analysis instruction
- Metadata and Digital Asset Management Systems

---

## PROFESSIONAL EXPERIENCE

---

### **OCLC, Inc., Dublin, OH**

2020 – Present

#### **Associate Researcher, Building a National Finding Aid Network**

Project manage the user research and contributor research efforts to support technical build out of a new national platform for digitized archival material finding aids.

#### **Key Achievements**

- Will lay the foundation for user testing and research for archival aggregation website use.
- Will capture data from the eco-system of users, contributing archives, and non-contributing archives, to provide a holistic picture of what best addresses the searchable and accessible finding aids.

---

### **NovaKultura Consulting, Takoma Park, MD**

2016 - Present

#### **Principal**

Established a cultural policy consulting practice with a nation-wide remote team that addresses the research and planning needs of cultural agencies, heritage organizations, state libraries and private businesses working with nonprofit cultural programs. Manage all aspects of the firm from business development to contract close-out.

#### **Key Achievements**

- Provided technical support to the National Endowment for the Arts for a project that measured the reach and impact of grantmaking across programs
- Evaluated State Library Administrative Agency programs and spending of their Library Services & Technology Act 5-year formula grant
- Successfully raised \$110,000 in contracts in the first year of operation

---

### **National Endowment for the Humanities, Washington, DC**

2015 - 2016

#### **Director, Humanities Data Initiative, Office of the Chairman**

Managed NEH's first comprehensive audit of administrative and grantee data.

#### **Key Achievements**

- Developed new grant reporting guidelines and workflow to measure and report the scope of future grants
- Convened a cross-agency working group on cultural data, involving representatives from 4 federal agencies and 4 national associations
- Made the first dataset of State Humanities Council program data open access

---

### **Heritage Preservation, Washington, DC**

2013 - 2015

#### **Director, Heritage Health Information Survey**

Served as the director for a nationally representative, cross-sector probability survey of collections care practices in the US.

---

# LESLEY A. LANGA, PHD

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)

---

## Key Achievements

- Served as the primary point of contact for all project sponsors (IMLS, NEH, NEA, Getty Conservation Institute, and Kress)
  - Convened national panel of experts for survey review development of a new digital preservation module
  - Completed a multi-year research project on time and below the \$650,000 project budget
- 

**The Museum Experience for Children with Autism and their Families, Washington, DC.** 2011 - 2012

### Research Project Manager

Served as the principal investigator for an exploratory qualitative study on tactical, digital, and sensory supports for children under the age of 10 visiting museums with their families.

- Built electronic visiting guides tailored for children with Autism Spectrum Disorder to use while at Smithsonian
  - Designed and implemented an original interview template used with children with ASD and their parents for family interviews
  - Published findings from the study in a *Curator*, a top museum journal
- 

**College of Information Studies, College Park, MD** 2009 - 2011

### Senior Research Associate, Information Policy & Access Center (iPAC)

Developed project proposals for national and local research projects. Conducted user testing (UX) of GLAM websites. Mentored, trained and supervised new staff. Authored academic papers, presentations, and summary public reports. Summarized research results for peer-reviewed journal and juried conference submissions.

#### Key Achievements

- Secured \$2.1 million in research funding across various projects
  - Helped develop an IMLS funded LIS training program for inclusive education, equitable design and access
- 

**Institute of Museum and Library Services, Washington, DC** 2008 - 2009

### Research Project Manager

Served as research project manager for three national research and evaluation projects. Coordinated initiatives with project co-sponsors outside of IMLS.

#### Key Achievements

- Managed the first national study of public access computer use in public libraries. (Co-funded with Bill and Melinda Gates Foundation.)
  - Played a lead role in the development of the first national research database of US museums: Museums Count initiative.
  - Co-authored an assessment of the Library Services and Technology Act's Grants to States Program
- 

**National Gallery of Art, Washington, DC** 2007 - 2008

### Metadata and Digital Asset Assistant

Cataloged and reviewed entries of digital reproductions and print media of the Gallery's online collection database. Researched and acquired digital reproductions for non-Gallery collection objects for comparative images in print media for writers. Worked collaboratively with Gallery photographers, digital imaging managers, conservators, and publishing editors. Performed rights and reproductions (copyright) research and purchases for exhibition catalogs.

---

## EDUCATION & TRAINING

---

# LESLEY A. LANGA, PHD

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)

---

**Wikidata Training**, Wiki Education Online Training. 2020.  
**Data Science Certificate**, Coursera Online Training. 2020.  
**Doctor of Philosophy**, College of Information Studies, University of Maryland, College Park, MD. 2020.  
**Dean's Fellow**, College of Information Studies, University of Maryland, College Park, MD. 2013-2014.  
**Master of Arts**, Art History, Florida State University, Tallahassee, FL. 2006.  
**Bachelor of Arts**, Humanities, & **Bachelor of Science**, Int'l Affairs, Florida State University, Tallahassee, FL. 2004.

---

## SELECTED TEACHING

---

Data Analysis and Visualization for Conservators. Foundation for Advancement in Conservation. 2020.  
Information Ethics & Policy. College of Information. University of Maryland. Spring 2020.  
Collections Development. College of Information. University of Maryland. Fall 2013.

---

## PROFESSIONAL AFFILIATIONS, COMMITTEES & VOLUNTEERISM

---

**Reviewer**, *The International Journal of the Inclusive Museum*  
**Reviewer**, *Visitor Studies*  
**Reviewer**, *Library Quarterly*  
**Member**, [Linked.Art](#)  
**Member**, [Visual Resources Association](#)  
**Member**, [OpenGLAM](#)  
**Member**, [Museum Computer Network](#)  
**Member**, Smithsonian Accessibility Program Autism Advisory Committee  
**Editor**, Research in the Field, [Visitor Studies Association](#).  
**Editor**, Wikipedia and Wikidata

---

## TECHNICAL SKILLS

---

**Shared online workspaces**: Smartsheet, Basecamp, Blackboard, TeamWork, ELMS/CANVAS, Jira, Trello  
**Digital asset management** systems: MDID, LEONARDO, FileMakerPro  
**Research tools**: SPSS, Stata, OpenRefine, R, NVivo, Toad, Tableau, ESRI ArcGIS, SPARQL

---

## JOURNAL ARTICLES & BOOK CHAPTERS

---

# LESLEY A. LANGA, PHD

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)

---

**Langa, L.A.** (2013). [Museum: A survey of museums registered in the only cultural top-level domain](#). *Museum Management & Curatorship*, vol 28, no. 2.

**Langa, L.A.**, Monaco, P., Subramaniam, M.M., Ziebarth, B., Jaeger, P.T. & Shanahan, K. (2013). [Improving the Museum Experiences of Children with Autism Spectrum Disorder and Their Families: An Exploratory Examination of Their Motivations and Needs and Using Web-based Resources to Meet Them](#). *Curator: The Museum Journal*, vol. 56, no. 3.

**Langa, L.A.**, Lazar, J., Adesina, T., et al. (2012). [Museum web accessibility: A pilot assessment of Mid-Atlantic Museums](#). (2012). *The International Journal of the Inclusive Museum*, vol. 4, no. 1: 15-28.

Sigler, K., Jaeger, P.T., Bertot, J.C., McDermott, A., DeCoster, E.J., & **Langa, L.A.** (2012). "The Role of Public Libraries, the Internet and Economic Uncertainty." *Advances in Librarianship*, A. Woodsworth (Ed).

Jaeger, P.T., McClure, C.R., Bertot, J.C., & **Langa, L.A.** (2007). "The 2004 and 2005 Gulf Coast Hurricanes: Evolving Roles and Lessons Learned for Public Libraries in Disaster Preparedness and Community Services." *Dealing with natural disasters in libraries*, New York: Haworth 199-214.

Jaeger, P.T., **Langa, L.A.**, McClure, C.R., & Bertot, J.C. (2007). [The 2004 and 2005 Gulf Coast Hurricanes: Evolving Roles and Lessons Learned for Public Libraries in Disaster Preparedness and Community Services](#). *Public Library Quarterly* vol. 25, no. 3-4: 199-214.

Bertot, J.C., Jaeger, P.T, **Langa, L.A.**, & McClure, C. R. (2006).[Public Access Computing and Internet Access in Public Libraries: The Role of Public Libraries in E-Government and Emergency Situations](#). (2016). *First Monday* 11, vol. 9.

Bertot, J.C., Jaeger, P.T., **Langa, L.A.**, & McClure, C.R. (2006).[Drafted: I want you to deliver e-government](#). (2006). *Library Journal* 131, vol. 14: 34-39.

Jaeger, P.T., Bertot, J.C., McClure, C.R., & **Langa, L.A.** (2006). [The Policy Implications of Internet Connectivity in Public Libraries](#). *Government Information Quarterly*, 23: 123-141.

Jaeger, P.T, McClure, C.R, Bertot, J.C., & Langa, L.A. (2005).[CIPA: Decisions, implementation, and impacts](#), *Public Libraries*, 44, vol. 2: 105-109.

---

## CONFERENCE PRESENTATIONS, RESEARCH REPORTS & TRAININGS

---

# LESLEY A. LANGA, PHD

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)

---

- Langa, L. A.** (2020). Measuring Collections Care: Survey, Index, Self-assessment, Consultant, *American Institute for Conservation of Historic and Artistic Works*, (virtual).
- Langa, L. A.** (2018). A Collections Care Index, *Eleventh International Conference on The Inclusive Museum*, (Granada, Spain).
- Langa, L. A.** (2016). NEH at 50, by the Numbers, Federal/State Partnership Compliance Data Planning Meeting, (Washington, DC), invited talk, April 29, 2016.
- Langa, L. A.** (2016). NEH at 50, by the Numbers, Cosmos Humanities Lunch, Cosmos Club, (Washington, DC), invited talk, September 9, 2016.
- Langa, L. A.** (2016). Professional Forum: Making Digital and Data Literacy More Inclusive. *Museum Computer Network 2016* (New Orleans, LA).
- Langa, L. A.** (2015). Digital Preservation Practice in Partnership: Results from the Heritage Health Information Survey 2014, *Cultural Heritage Information Management Forum 2015* at the Catholic University of America (Washington, DC), poster.
- Langa, L. A.** (2015). [The Heritage Health Information 2014: A National Collections Care Survey](#), *American Alliance of Museums 2015* (Atlanta, GA).
- Langa, L. A.** (2015). [Preservation Metrics Today: Heritage Health Information and Preservation Statistics](#), *Connecting to Collections Online Community* webinar, The Foundation of the American Institute for Conservation of Historic and Artistic Works (FAIC) professional development.
- Langa, L. A.** (2014). Does Twitter help museums engage with visitors?, *iConference 2014* (Berlin, Germany).
- Langa, L. A.** (2012). Does Social Media Help Museums Broaden Participation?, *Museum Computer Network 2012* (Seattle, WA).
- Langa, L. A.** (2012). Lessons Learned from *The Museum Experience of Children with Autism and Their Families: Improving Access through Web and Electronic Resources* pilot project, *Smithsonian Accessibility Program's Professional Development Training for Smithsonian Museum Educators* (Washington, DC).
- Langa, L. A.**, Monaco, P., Subramaniam, M., Jaeger, P.T., Ziebarth, B. & Shanahan, K. (2012). The Museum Experience of Children with Autism and Their Families: *Improving Access through Web and Electronic Resources*, *Visitor Studies Association 2012* (Raleigh, NC).
- Langa, L.A. (2012). [Are Public Libraries Using Research Data to Advocate?](#), *iConference 2012* (Toronto, CA), poster.
- Bertot, J.C., Sigler, K., DeCoster, E.J., **Langa, L.A.**, McDermott, A, Katz, S.M. & Grimes, J.M. (2011). 2010-2011 Public Library Funding and Technology Access Survey: Survey Findings and Results, *Information Policy & Access Center*.

# LESLEY A. LANGA, PHD

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)

Bertot, J.C., Grimes, J.M., Sigler, K., **Langa, L.A.**, & Simmons, S.N. (2010). 2009-2010 Public Library Funding and Technology Access Survey: Survey Findings and Results. *Information Policy & Access Center*.

**Langa, L.A.** (2010). Evaluation of Smithsonian Institution's Teacher's Night materials. *Smithsonian Center for Education & Museum Studies*.

Bertot, J.C., Jaeger, P.T., **Langa, L.A.**, & Sigler, K. (2010, October). Public Libraries, the Internet, and Economic Uncertainty. *Library Research Seminar V Conference (College Park, Maryland)*.

Bertot, J.C., Grimes, J.M., Jaeger, P.T., **Langa, L.A.**, & Sigler, K. (2010, June) Public Libraries and the Internet: Findings from the 2009-2010 National Survey. *American Libraries Association Conference 2010 (Washington, DC)*.

Manjarrez, C.A., **Langa, L.A.**, & Miller, K.A. (2009). [A Catalyst for Change: LSTA Grants to States Program Activities and the Transformation of Library Services to the Public](#). (2009). *Institute of Museum and Library Services*, (IMLS-2009-REF-01).

Bertot, J.C., McClure, C.R., Jaeger, P.T., & **Langa, L.A.** (2006). [Public Libraries and the Internet 2006: A Special Report on Wireless Access](#). *Information Use Management & Policy Institute*.

Bertot, J.C., McClure, C.R., Jaeger, P.T., & **Langa, L.A.** (2006). [Public Libraries and the Internet 2006: A Special Report on Public Libraries and the 2004 and 2005 Hurricanes](#). *Information Use Management & Policy Institute*.

Bertot, J.C., McClure, C.R., Thompson, K.M., Jaeger, P.T., & **Langa, L.A.** (2003). [Florida electronic library: Pilot project functionality assessment](#). *Information Use Management & Policy Institute*.

---

## RESEARCH FUNDING

---

The Museum Experience of Children with Autism and Their Families: Improving Access through Web and Electronic Resources Pilot, *Sponsor: University of Maryland-Smithsonian Institution Seed Grant Program*, Role: Co-Principal Investigator, Total: \$57,813. 2011-2012.

Diverse Populations, Information, and Library Education, *Sponsor: Institute of Museum and Library Services*, Role: Co-Principal Investigator, Total: \$1,086,127. 2010-2013.

Public Library Funding and Technology Access Survey, *Sponsor: The Bill and Melinda Gates Foundation*, Role: Senior Research Associate, Total: \$1,000,000. 2009-2012.

[The US Impact Study](#), *Sponsor: The Bill and Melinda Gates Foundation*, Role: Project Manager, Total: \$1,000,000. 2008-2009.

Public Libraries & Networked Information Services: Conducting the 2004 and 2006 National Surveys, *Sponsor: The Bill and Melinda Gates Foundation*, Role: Graduate Assistant, Total: \$303,000. 2004-2006.

Evaluation Activities for the Florida Electronic Library: Functionality, Usability, and Accessibility Testing, *Sponsor: The State Library of Florida*, Role: Graduate Assistant, Total: \$50,000. 2006.

Evaluation of Selected Components of the Florida Electronic Library: Functionality and Usability Testing, *Sponsor: The State Library of Florida*, Role: Graduate Assistant, Total: \$78,000. 2004.

Public Library Network Statistics: Librarian Education for the Collection, Analysis, and Use of Library Networked Services and Resources Statistics, *Sponsor: Institute of Museum of Library Services*, Role: Research Assistant, Total: \$248,000. 2002-2004.

Review and Evaluation of Selected Florida State Library Pilot Projects, *Sponsor: The State Library of Florida*, Role: Research Assistant, Total: \$24,900. 2003.

*LESLEY A. LANGA, PHD*

7304 16<sup>TH</sup> AVENUE  
TAKOMA PARK, MD 20912

[LESLEYLANGA@GMAIL.COM](mailto:LESLEYLANGA@GMAIL.COM)  
[WWW.LESLEYLANGA.COM](http://WWW.LESLEYLANGA.COM)