

V&R Online Survey Pretest Questionnaire

* Required

Participation in the Online Survey

Welcome to the Digital Visitors and Residents Online Survey! Thank you for your time.

The University of Oxford, OCLC Research, and the University of North Carolina, Charlotte are collaborating on a longitudinal, JISC-funded study to investigate the theory of digital residents and visitors with students in the transitional educational stage, the time between latestage secondary (high school) and the first year of college or university. The findings will be used to create a matrix of implementation options allowing those designing and delivering digital platforms and services to make informed decisions relative to engagement and motivation for individuals at each of the educational stages.

Surveys will be conducted online and will take you about 30 minutes to complete. Your identity will be kept anonymous. Your name and other identifying information will not be gathered in the survey, and your email address and any other identifying information will not be connected to it in any way. Furthermore, you are free to withdraw your consent at any time and to terminate your participation. If you do complete the survey, you will receive a gift card from Amazon.com/Amazon.co.uk in the amount of \$20.00/£15.00.

Important Survey Instructions

1. Start by entering the unique Participant ID number sent to you by email.
2. You can exit the survey and return later to finish it by clicking "Exit This Survey" in the upper right corner of the survey page. Return by using the survey URL sent to you.
2. Make sure to click "Next" on the bottom of each page as this submits that page. (If you stop in the middle of a page and exit the survey, the responses on that page will not be saved but the previous pages will be).
3. Use "Prev" and "Next" at the bottom of the survey page to navigate backwards and forwards.
4. Remember, you must complete the survey to receive your gift card.

For further details about the Digital Visitors and Residents study, please review our websites at <http://www.oclc.org/research/activities/vandr/default.htm> and <http://www.jisc.ac.uk/whatwedo/projects/visitorsandresidents.aspx>, or feel free to email us with any questions.

Thank you for your participation!

Lynn Silipigni Connaway, Ph.D., OCLC, lynn_connaway@oclc.org

Donna M. Lanclos, Assoc. Professor for Anthropological Research, Atkins Library, University of North Carolina, Charlotte, dlanclos@uncc.edu

David White, University of Oxford, david.white@conted.ox.ac.uk

ID

1. **1. Participant ID ***

This can be found in the email invitation sent to you.

.....

Questions 2-8

Think of a time in the past month when you had either a Personal or Academic/Professional situation where you needed answers or solutions and you did a quick search and made do with it. You knew there were other resources but you decided not to use them. Please include all sources, including human sources, such as friends, family, teachers, teaching assistants, tutors, coaches, colleagues, professors, etc. and answer the following questions.

2. **2. What was the situation? ***

.....
.....
.....
.....
.....

3. **3. Did you simply take the first answer/solution you were able to find? ***

Mark only one oval.

Yes

No

4. **4. What resources did you use? ***

.....
.....
.....
.....
.....

5. **5. What made you choose these resources instead of others? ***

.....

.....

.....

.....

.....

6. **6. What made these resources easy or difficult to use? ***

.....

.....

.....

.....

.....

7. **7. How did you decide when it was time to stop looking and that the answer was good enough? ***

.....

.....

.....

.....

.....

8. **8. Have there been times when you were told to use a library or virtual learning environment (or learning platform), and used other resource(s) instead? ***

Mark only one oval.

Yes *Skip to question 9.*

No *Skip to question 10.*

Question 9

9. **9. What made you decide not to use what you were asked to use? What kinds of things do your instructors, tutors, or colleagues want you to do when you're looking for information? ***

.....

.....

.....

.....

.....

Questions 10-14

Think of a time in the past month when you were successful in completing an ACADEMIC/PROFESSIONAL assignment. Please answer each of the following questions.

10. **10. What steps did you take and why? ***

.....
.....
.....
.....
.....

11. **11. What resources did you choose to use? ***

.....
.....
.....
.....

12. **12. What made you choose these resources instead of others? ***

.....
.....
.....
.....

13. **13. What made these resources easy or difficult to use? ***

.....
.....
.....
.....

14. **14. Did you try any new approaches to finding information? ***

Mark only one oval.

Yes *Skip to question 15.*

No *Skip to question 17.*

Questions 15-16

15. 15. What new approaches did you try? *

.....
.....
.....
.....
.....

16. 16. How did you find out about it? Did someone tell you or did you find it on your own? *

.....
.....
.....
.....
.....

Questions 17-20

Think of a time in the past month when you **struggled to find appropriate resources to help you complete an **ACADEMIC/PROFESSIONAL** assignment. Please include sources such as friends, family, teachers, teaching assistants, tutors, coaches, colleagues, professors, etc. Please answer each of the following questions.**

17. 17. What steps did you take and why? *

.....
.....
.....
.....
.....

18. **18. What resources did you choose to use? ***

.....
.....
.....
.....
.....

19. **19. What made you choose these resources instead of others? ***

.....
.....
.....
.....
.....

20. **20. What made these resources easy or difficult to use? ***

.....
.....
.....
.....
.....

Questions 21-24

Think of a time in the past month when you were successful in getting what you needed in a PERSONAL situation. Please include sources such as friends, family, teachers, teaching assistants, tutors, coaches, colleagues, professors, etc.

Please answer each of the following questions.

21. **21. What steps did you take and why? ***

.....
.....
.....
.....
.....

22. **22. What resources did you choose to use? ***

.....
.....
.....
.....
.....

23. **23. What made you choose these resources instead of others? ***

.....
.....
.....
.....
.....

24. **24. What made these resources easy or difficult to use? ***

.....
.....
.....
.....
.....

Questions 25-28

Think of a time in the past month when you **struggled to find what you needed in a **PERSONAL** situation. Please answer each of the following questions.**

25. **25. What steps did you take and why? ***

.....
.....
.....
.....
.....

26. **26. What resources did you choose to use? ***

.....
.....
.....
.....
.....

27. **27. What made you choose these resources instead? ***

.....
.....
.....
.....
.....

28. **28. What made these resources a good choice in this situation? ***

.....
.....
.....
.....
.....

Question 29-30

Think of something interesting that has happened in the past month in the social media that you use for ACADEMIC/PROFESSIONAL WORK. Please answer each of the following questions.

29. **29. Describe what happened. ***

.....
.....
.....
.....
.....

30. **30. Did you find the results of using social media useful in any way? Please explain why or why not. ***

.....
.....
.....
.....
.....

Questions 31-32

Think of something interesting that has happened in the past month in the social media that you use for PERSONAL situations. Please answer each of the following questions.

31. **31. Describe what happened. ***

.....
.....
.....
.....
.....

32. **32. Did you find the results of using social media useful in any way? Please explain why or why not. ***

.....
.....
.....
.....
.....

Questions 33

33. **33. Is there anything that bothers you about being online? ***

Mark only one oval.

Yes *Skip to question 34.*

No *Skip to question 35.*

Question 34

34. **34. Which of the following about being online do you worry about most? ***

Click all that apply.

Check all that apply.

- Concerns about levels of privacy
- Connecting with people I have never met face-to-face
- A desire not to be perceived as vain or egotistical
- The risk of wasting time
- Other:

Question 35

If you had a magic wand, what would be your ideal way of getting information? Please include all sources, including human sources, such as friends, family, teachers, teaching assistants, tutors, coaches, colleagues, professors, etc.

35. **35. Please describe this ideal way of getting information. Include when, where and how you would use it. ***

.....

.....

.....

.....

.....

Questions 36

36. **36. What comments or questions do you have for us?**

.....

.....

.....

.....

.....