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Virtual Reference Resources

A Bibliography from Seeking Synchronicity, the IMLS-funded Research Project Evaluating Virtual Reference Services from User, Non-User, and Librarian Perspectives

Abstract

Bibliography from a project to study and evaluate the sustainability and relevance of virtual reference services, undertaken by OCLC Online Computer Library Center, Inc., and the Rutgers University School of Communication, Information & Library Studies; supported by a National Leadership Grant for Libraries from the Institute of Museum and Library Services (IMLS).

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