Usage Statistics

A variety of reports are available as part of your WorldShare ILL subscription.

**Fee management:** Itemizes the library-to-library debits and credits listed on your OCLC invoice.

**Reasons for no:** Helps you evaluate your library’s fill rate and refine your list of favorite lenders.

**Reciprocity:** Lets you create reports of your library’s borrowing and lending activity with libraries of your choice, which can be used to manage interlibrary loan partnerships such as reciprocal borrowing agreements.

**Lender report:** Track lender fill rates and average turnaround time over a period of time.

**Activity:** Review your borrowing-to-lending ratio, filled versus unfilled requests, average turnaround time for receiving items and more.

**Resource sharing management statistics:** Customize monthly raw data about WorldShare ILL activity using your own spreadsheet or database program.

Sample: Borrower Activity Overview Report

Sample: ILL Fee Management Lender Report