

Simplify the complexities
of resource

sharing.

Tipasa allows you to manage a high volume of interlibrary loan requests, automate routine borrowing and lending functions, integrate with third-party systems, and provide an enhanced patron experience. You can meet users' needs without requiring heavy IT support, server management, or extensive configuration and training.

Let your users think ILL is easy.

Your library users expect you to be able to get them any resource they want, whether you own it or not. They also expect to be able to request, track, and receive items without even entering the library. With a customizable, automated interlibrary loan (ILL) system designed for high-service, high-volume libraries, you can get your users the resources they need to **make breakthroughs possible.**

Manage your technology without IT support.

Tipasa is built on the WorldShare Platform, OCLC's global, cloud-based, interconnected web architecture. This allows you to automatically receive software updates to enhance your workflows, and it makes data sharing between applications easy. Plus, you don't need to rely on your IT department to manage servers and install or upgrade software.

Meet your users where they are. Tipasa allows users to place and monitor requests from anywhere, any time, on any device, without librarian assistance. They can receive customized notifications, and they can access documents as soon as they become available.

Keep up with ILL when you wear many hats. Tipasa's straightforward interface makes it easy to train new staff and student workers. They can access Tipasa from any computer with an internet connection, without the need to install additional clients. The interface adapts to the ILL workflows that work best for your library, which simplifies your process for managing and fulfilling requests both from your users and from other libraries.

Let the system do the work for you. Tipasa allows you to automate fulfillment for specific requests based on the rules you set. If a faculty member requests an article that's not available in your library, the request can go unmediated to one of your preferred lenders. That lender can deliver the document directly to your faculty member without the need for you to ever touch the request.

Connect with other systems. Tipasa integrates with the other ILL systems you use—such as RapidILL, Get It Now, and Reprints Desk's Article Galaxy—so you can track and manage all requests in the same interface. If your library uses WorldShare® Management Services (WMS), you can automatically connect ILL workflows with circulation and acquisitions. If your library uses Ex Libris Alma, you can connect ILL to circulation through NCIP.

Connect with the world's libraries. With its foundation in WorldCat®, the largest database of information about library collections, Tipasa links to high-quality bibliographic records and holdings information provided by libraries around the world.



To learn more about
Tipasa, visit oc.lc/tipasa.

Provide better service by using better tools.

As a cloud-based, customizable ILL system, Tipasa helps you minimize the time you spend on ILL tasks so you can focus on getting users the resources they need as quickly as possible.



A responsive, library-branded patron interface allows users to place and monitor requests from anywhere with any device. Notifications let them know the moment their request is fulfilled.



Electronic document delivery via Article Exchange lets your users securely access the documents they request as soon as they're available. Limits on the document's availability help you stay within copyright guidelines.



Automated request processing with Direct Request lightens your workload by automatically pushing user requests to valid lending libraries or a consider-for-purchase queue based on criteria you set.



Copyright management, through a direct link to the Copyright Clearance Center (CCC) Permissions Gateway, allows easy access to up-to-date, royalty-fee pricing to help with your copyright compliance. (Available only in the United States.)



Interlibrary Loan Fee Management (IFM) consolidates your borrowing and lending fees on your monthly OCLC invoice, which reduces the time you spend calculating fees, invoicing, and writing checks.



OCLC Usage Statistics give you access to the information you need to demonstrate the value of your ILL services for your internal and external stakeholders.

AUTOMATE WITH THIRD-PARTY SYSTEMS

Tipasa integrates with other tools you use to automate basic ILL tasks.

Connect to Scannx and BSCAN scanners to automate request processing and delivery. Incorporate article delivery services, such as Article Galaxy, RapidILL, and Get It Now, to manage all your requests in one place.

Using NCIP, you can also update requests in Ex Libris Alma's circulation module. Tipasa integrates seamlessly with circulation and acquisitions workflows in WMS.



"One platform..."

"We have work-study students who process ILL ...using Tipasa for lending. So far, they like being able to manage everything within one platform."

Jessica Orozco

Metadata Librarian & Assistant Library
Administrator, St. Thomas University,
Miami Gardens, Florida, United States

Tailor resource sharing processes and integrate with other library technology.

Save time with automatic connections.

When you use Tipasa alongside WorldShare Management Services, your whole library benefits from the integration of ILL workflows. For example, Tipasa integrates with WorldShare Circulation, so users can always see what they have on hold and when their ILL items are due. This integration allows Tipasa to automatically check an item out when you set its status to Shipped and check it back in when the request is complete. When you receive items from other libraries, Tipasa automatically creates temporary items and holds and then checks them in when the item is returned.

You can also specify criteria in Tipasa that would trigger a purchase request, such as the requested item's format, year published, or user status. When Tipasa receives a request meeting those criteria, it will automatically route the request to a purchase queue for the ILL team to review and transfer to WorldShare Acquisitions. If they decide not to purchase the item, the request will return to the borrowing workflow in Tipasa.



“Any point in time...”

“Because Tipasa is web-based, ...I can go in real quick and make that fix or get that item. That makes it really nice, to be able to get into it at any point in time.”

Barbara Chen

Resource Sharing Specialist,
University of Saint Francis,
Fort Wayne, Indiana, United States

Share resources with fewer clicks.

Although the library staff at the University of Saint Francis had maintained a client-based interlibrary loan system for many years, they struggled to get the technical support they needed from the campus IT department. Once they adopted Tipasa, they stopped worrying about how to reach people who knew the system well enough to help. Resource Sharing Specialist Barbara Chen also noted that the workflows are simpler and easier for both library users and student assistants to learn. She saves time by using unmediated workflows to route requests to her consortium. Now, Barbara says, the biggest challenge is keeping up with Tipasa's frequent, seamless enhancements.

Read other members' experiences at oclc.org/stories.

Visit oclc.org/tipasa to learn more.

Request a demonstration to see if Tipasa can help you meet the needs of your library's users.

Because what is known must be shared.®

