

Usage Statistics

A variety of reports are available as part of your WorldShare ILL subscription.

Fee management: Itemizes the library-to-library debits and credits listed on your OCLC invoice

Reasons for no: Helps you evaluate your library's fill rate and refine your list of favorite lenders

Reciprocity: Lets you create reports of your library's borrowing and lending activity with libraries of your choice, which can be used to manage interlibrary loan partnerships such as reciprocal borrowing agreements

Lender report: Allows you to track lender fill rates and average turnaround time over a period of time

Activity: Shows your borrowing-to-lending ratio, filled versus unfilled requests, average turnaround time for receiving items, and more

Resource sharing management statistics: Helps you customize monthly raw data about ILL activity using your own spreadsheet or database program

	History					
	Dec 2015	Nov 2015	Oct 2015	Sep 2015	Aug 2015	Jul 2015
Requests Initiated	1476	1834	1887	1864	1743	1923
Requests From WorldCat	1457	1826	1865	1836	1710	1900
Requests Cancelled	18	18	15	12	15	49
Requests Filled	1219	1412	1493			
Loan	438	582	622			
Copy	781	830	871			
Requests Unfilled	289	353	386			
Average Turnaround Time For Filled Requests (dd:hh:mm)	3:21:50	4:02:10	3:19:26			
Average Turnaround Time For Unfilled Requests (dd:hh:mm)	7:18:00	4:01:12	5:12:29			

Sample: Borrower Activity Overview Report

Borrower Symbol	Institution Name	Request Count	ILL Fee
Show All Requests		Total	294 \$10055.00
AZU	AMERICAN UNIV OF SHARJAH	1	\$15.00
AAA	AUBURN UNIV	1	\$15.00
ADQ	AEROSPACE CORP, CHARLES C LAURITSEN LIBR	4	\$60.00
AFU	UNIV OF ARKANSAS MULLINS	2	\$30.00
AGL	NATIONAL AGR LIBR	1	\$15.00
AGM	US FOREST SERVICE	1	\$15.00
ALM	UNIV OF ALABAMA	1	\$15.00
AMH	AMHERST COL	2	\$30.00
ANTO	ANTIOCH UNIV LIBR	2	\$30.00
ASW	ANNA LINDH LIBR	1	\$30.00
ATCSE	CHARLES STURT UNIV-ELECTRONIC RES LIBR	1	\$30.00

Sample: ILL Fee Management Lender Report

Because what is known must be shared.®

