

# Usage Statistics

## A variety of reports are available as part of your WorldShare ILL subscription.

**Fee management:** Itemizes the library-to-library debits and credits listed on your OCLC invoice

**Reasons for no:** Helps you evaluate your library's fill rate and refine your list of favorite lenders

**Reciprocity:** Lets you create reports of your library's borrowing and lending activity with libraries of your choice, which can be used to manage interlibrary loan partnerships such as reciprocal borrowing agreements

**Lender report:** Allows you to track lender fill rates and average turnaround time over a period of time

**Activity:** Shows your borrowing-to-lending ratio, filled versus unfilled requests, average turnaround time for receiving items, and more

**Resource sharing management statistics:** Helps you customize monthly raw data about ILL activity using your own spreadsheet or database program

	Dec 2015	History				
		Nov 2015	Oct 2015	Sep 2015	Aug 2015	Jul 2015
Requests Initiated	1476	1834	1887	1864	1743	1923
Requests From WorldCat	1457	1826	1865	1836	1710	1900
Requests Cancelled	18	18	15	12	15	49
Requests Filled	1219	1412	1493			
Loan	438	582	622			
Copy	781	830	871			
Requests Unfilled	289	353	386			
Average Turnaround Time For Filled Requests (dd:hh:mm)	3:21:50	4:02:10	3:19:26			
Average Turnaround Time For Unfilled Requests (dd:hh:mm)	7:18:00	4:01:12	5:12:29			

**Sample:** Borrower Activity Overview Report

Borrower Symbol	Institution Name	Request Count	ILL Fee
<a href="#">Show All Requests</a>		Total	\$10055.00
<a href="#">AZU</a>	AMERICAN UNIV OF SHARJAH	1	\$15.00
<a href="#">AAA</a>	AUBURN UNIV	1	\$15.00
<a href="#">ADQ</a>	AEROSPACE CORP, CHARLES C LAURITSEN LIBR	4	\$60.00
<a href="#">AFU</a>	UNIV OF ARKANSAS MULLINS	2	\$30.00
<a href="#">AGL</a>	NATIONAL AGR LIBR	1	\$15.00
<a href="#">AGM</a>	US FOREST SERVICE	1	\$15.00
<a href="#">ALM</a>	UNIV OF ALABAMA	1	\$15.00
<a href="#">AMH</a>	AMHERST COL	2	\$30.00
<a href="#">ANTCH</a>	ANTIOCH UNIV LIBR	2	\$30.00
<a href="#">ASW</a>	ANNA LINCH LIBR	1	\$30.00
<a href="#">ATCSE</a>	CHARLES STURT UNIV-ELECTRONIC RES LIBR	1	\$30.00

**Sample:** ILL Fee Management Lender Report

Because what is known must be shared.®

