OCAC, Chicago, October 24th, 2018

OCLC Canada Update

Bruce Crocco
Vice-President
Library Services for the Americas
croccob@oclc.org

Daniel Boivin
Executive Director
OCLC Canada, Latin America & Caribbean
boivind@oclc.org
A global network of libraries

- **Americas**: 10,966 members in 28 countries
- **EMEA**: 4,179 members in 73 countries
- **Asia Pacific**: 1,598 members in 22 countries

As of 31 March 2018
GDPR and OCLC

- A step toward more stringent data privacy regulation than the current EU law
- An opportunity to focus on and refine the already robust data privacy principles embraced by OCLC and its members
- For most OCLC-hosted products and services, OCLC customers are data “controllers” and OCLC is a data “processor”
Hired a full-time Data Protection Officer
Reviewed personal data collection across relevant OCLC services
Implementing processes and functionality to handle individual rights requests

Updating internal procedures and improving security standards as needed
Campaign to update existing customer and vendor contracts with new data processing terms
OCLC’s Membership and Research Division

- **Research** devoted exclusively to the challenges facing libraries and archives
- RLP working groups **collaborate with institutions** on research and issues
- **Lifelong learning** from WebJunction
- All connected through a **global network** of 16,000+ member libraries
OCLC conducted a survey among US public libraries. This report provides an overview of how they communicate to their users and the broader community.

Visit oc.lc/marketingreport
oc.lc/rdm

The Realities of Research Data Management

PART THREE
Incentives for Building University RDM Services
Rebecca Bryant, Brian Lavoie, and Constance Malpas

oc.lc/irishcollections

An Exploration of the Irish Presence in the Published Record
Brian Lavoie and Lorcan Dempsey

oc.lc/manyfaces

The Many Faces of Digital Visitors & Residents:
Facets of Online Engagement
Lynn Silipigni Connaway, Vanessa Kitele, Erin M. Hood and William Harvey
Distinguished Seminar Series

Trevor A. Dawes
University of Delaware

Dr. Kimberly Christen
Washington State University

Rosie Stephenson-Goodknight
Northeastern University
14 November
Wikipedia + Libraries: Better Together

Small Libraries Create Smart Spaces
Focused on service quality, impact

**Support**
72% of service requests closed in under 5 days

**Training**
60,000+ views of training materials

**Implementation**
400+ service implementations

FY 2017/2018
OCLC Community Center

- 15,700+ members
- 5,000+ institutions
- 260 new postings a month

Join the community at oc.lc/community
Advancing technology performance

In the year ending June 30, 2018, OCLC achieved very high systems availability:

- **99.9%** APPLICATION AVAILABILITY
- **99.9%** WORLDSHARE AVAILABILITY
- **99.9%** WORLDCAT AVAILABILITY
- **98.9%** CHANGE SUCCESS RATE
Innovative products and services for Canadian Libraries
426 million records

2.6 billion holdings

WorldCat gets one new record every second

As of August 2018
The power of cooperative cataloging

Sources of recent bibliographic records in WorldCat

- OCLC and member libraries: 63.55%
- National libraries: 18.54%
- Vendors/publishers: 15.10%
- Library of Congress: 2.81%

Items published since 2010, as of January 2018
New Cataloguing Users
<table>
<thead>
<tr>
<th>CATALOGING NUMBERS as of October 2018</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Holdings in WorldCat</td>
<td>132,214,539</td>
</tr>
<tr>
<td>Unique records in WorldCat</td>
<td>11,526,723</td>
</tr>
<tr>
<td>Number of records cataloged</td>
<td>20,485,601</td>
</tr>
<tr>
<td>Number of original records added</td>
<td>16,856,082</td>
</tr>
</tbody>
</table>
Global access with a local delivery

OCLC Membership as of June 2017
Canada Region

<table>
<thead>
<tr>
<th>Library Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public libraries</td>
<td>105</td>
</tr>
<tr>
<td>Special/government libraries</td>
<td>136</td>
</tr>
<tr>
<td>Academic libraries</td>
<td>175</td>
</tr>
<tr>
<td>Votech/community college libraries</td>
<td>50</td>
</tr>
<tr>
<td>School libraries</td>
<td>8</td>
</tr>
<tr>
<td>Other</td>
<td>18</td>
</tr>
<tr>
<td>ARLs</td>
<td>16</td>
</tr>
<tr>
<td>State/national libraries</td>
<td>3</td>
</tr>
</tbody>
</table>

Total: 367
Linked data

No other library organization has created and shared more linked data than OCLC

Our approach:

• Build on the foundation of WorldCat
• Collaborate and partner with community leaders
• Make iterative progress rather than wait for perfection

We will:

• Deliver MARC records with authoritative links
• Import, store, enrich, and publish library data with links
• Cooperatively create a global network of data relationships in WorldCat
Sustainable Collection Services®

McGill
McGill Library
Everything you need.

Université de Montréal

NovaNet
Network Coverage with a Different Perspective

COPPUL | Council of Prairie and Pacific University Libraries

McMaster University

OCLC Shared Print Registration Service added to OCLC Cataloguing
RESOURCE SHARING
OCLC Resource Sharing

7,374
borrowing libraries worldwide

7,585
lending libraries worldwide

57
countries

every 1.4 seconds
a request is filled
New WorldShare ILL Users
FY19
- SIP 2 Authentication
- Exporting requests
- Patron self-registration
- Limit # of patron requests
- Improve Relais Discovery scalability
- Patrons download and delete their request history
- Batch processing of loans and more…

FY20
- Staff search & request on behalf of patrons
- Notify patrons
- Support for additional authentication methods
- NCIP interops with WMS
- More enhancements…

FY21
More details to come…

North American VDX to D2D User Group Meeting
Thursday, November 15, 1:30-3:00 Eastern time (will be recorded)
Register: http://oc.lc/VDX2018
After November 15, individual group migration timelines assessment
Recent enhancements

Search experience
• View CONTENTdm thumbnails in search results
• More precise linking to author names
• Easily transition from basic to advanced search
• Advanced search filters expand by default

Streamline academic research
• Share personal lists (public lists)
• “Report a Broken Link” optimized per user feedback

Customization
• Many WMS Place Hold form configurations
• Configure display of 856 links from non-WorldCat master records
• Redesigned database configuration in Service Configuration
Expanding globally

600+ libraries worldwide selected WMS

WMS libraries in 20 countries

As of June 1, 2018
200+ enhancements
70% based on libraries’ feedback
• Four language interfaces: English, French, German, and Spanish
• By popular demand! Inventory
New WMS Libraries in Canada

McGill Library
Everything you need.

Library and Archives
Canada

Bibliothèque et Archives
Canada

The University of Winnipeg
Make your valuable, unique special collections available to users and researchers locally and around the world through a modern, mobile and accessible user experience.
thank you