Making connections
POWERED BY COLLABORATION
Shared data
about the world’s libraries.
Find it and get it.

Shared infrastructure
to manage and share resources across libraries
and across communities.

Shared community
of libraries, library users and partners, working
together to share the world’s knowledge.
The Power of Collaboration

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Development

- Advisory groups
- Steering committees
- Product pilots
- Focus groups
- UX reviews
The Power of Collaboration

• Cohort implementation model
• Virtual roundtables
• Ask the Expert webinars
• Community contributed documentation
The Power of Collaboration

Data Quality

Development

Support

• KB Cooperative Management
The Power of Collaboration

- API access
- Developers Gallery
- Developer events

Data Quality

Support

Development

Developer Network
The Power of Collaboration

Product Solutions

- Shared policies (ILL)
- Shared collections (CM)
- Shared licenses (LM)
- Shared serials patterns (WMS)
- Shared vendors (WMS)
The Power of Collaboration

- Research Library Partners
- Contextual Inquiry
- R & D working groups
- Industry reports
- WebJunction
The Power of Collaboration

Scalable Solutions
Effective Use
Accelerated Innovation
Shared Knowledge
Impactful ROI

Product Solutions
Development
Developer Network
Support
Research
Data Quality

#oclforum
It was helpful to talk to colleagues from other institutions and to be able to share best practices.
- Charlotte, NC

I wish there had been more time to discuss issues with various OCLC products.
- Terre Haute, IN

Have more breakout sessions and a bigger variety of them.
- Lakeland, FL

Wish I could have attended more than one break-out session. I attended cataloging, but I also needed more information on ILL and Discovery since I also work in those areas.
- Memphis, TN

I always learn something new from these sessions. Please come back next year!
- Cheney, WA
- 7,398 unique users; 2,791 unique institutions
- Over 5,200 discussion forum posts and replies
- 360 enhancement requests
WHAT’S IN MY COMMUNITY?
Join colleagues  Seeking insights

Community Event
WMS Global Community & User Group Meeting
Join colleagues in Dublin, Ohio for the 1st global gathering of WMS libraries:
September 19 & 20, 2016
- Monday, 9/19 12-6 pm
- Tuesday, 9/20 8-4 pm
Info & Registration

Community Survey
Student Worker Roles Survey
In June 2015, we revamped student worker roles to allow for different permission sets for workers who perform tasks in Circulation vs. Acquisitions. We'd like to gain your insights on whether these two role sets are working for you.
Survey: Student Worker Roles Survey

Recent Discussions
- Course Reserves - how are you handling electronic reserves?
  BillDoughty  Posted 09 June 2016 in Forum-Circulation
- Notifications Management App for print notices

News
17 June 2016
June 16 Systems Outage Summary
On Thursday, June 16, we experienced a service interruption that impacted all WorldShare services for 90 minutes between 10:10 a.m. and 1...

Upcoming Events
- 25 June 2016
  WMS Community Gathering @ ALA Annual
- 24 July 2016
  HOLD: WorldShare Acquisitions Maintenance - July 2016
- 08 September 2016
  Survey: Accessing Multiple Funds in an
Show Public notes in the list result
20 2010, 9:08 AM. Some of our public notes can be ... I'd prefer not to be displayed on the ... But I would welcome the option to display them there ...
www.oclc.org/community/enhancements/user_forms/show-public-notes-in-the-list-result.en.html

Add Note to Reserve Items in Discovery Reserves
20 2010, 1:54 PM. Please make adding public notes easier ... the current method for adding a note with the ... Since all that displays now is the call number ...
www.oclc.org/community/enhancements/user_forms/add-note-to-reserve-items-in-discovery-reserves.en.html

Let us choose what fields display in Worldcat Discovery
20 2011, 2:11 PM. We support more fields displaying in WorldCat ... from the bib record when displayed in WorldCat ... as a way to see a more complete display ...

Initiate Acquisition Requests from Everyone in Discovery ...
... ask how many copies, plus user notes if preferred ... There's also a searchable
OCLC News: Stay Informed

Acquisitions & Circulation

News

Updates and information for the Acquisitions and Circulation communities.

Please subscribe to the News for other WorldShare communities to receive updates related to Collection Manager, License Manager, Record Manager, Interlibrary Loan and WorldCat Discovery.

Subscribe to this forum to have WorldShare Acquisitions and Circulation news and updates delivered to your email.

Receive notifications

Subscribe

News & Updates for the WMS Community: June 2016

Helene (OCLC) Posted 5 hours ago

Are you behind with the news and upcoming events for the WorldShare Management Services Community?
Discussions: Connect with Peers

Circulation

Discussions

Use this forum to ask questions of your WorldShare Management Services peers.

Subscribe to this discussion forum to get new posts and replies delivered to your email inbox. You may subscribe at the forum (all topics posted to the discussion board) or an individual topic level.

Receive notifications

Subscribe

Billing problem for lost long overdue books

Jolene Posted Mar 31, 2016, 10:46 AM

I'm assuming this is a problem with our configuration... and I'm wondering if anyone else has encountered this issue...
Release updates & upcoming events

**June 25, 2016**
- **WMS Community Gathering @ ALA Annual**
  - Meeting 3-4pm, Reception 4-5pm

**July 24, 2016**
- **HOLD: WorldShare Acquisitions Maintenance - July 2016**
  - Tentative date for WorldShare Acquisitions release

**September 8, 2016**
- **Online community meeting - 8 Sept 2016**
  - Quarterly online meeting for the WMS community

**September 19-20, 2016**
- **WMS Global Community & User Group Meeting**
  - September 19 & 20, hosted by OCLC, Dublin, Ohio, USA

**December 1, 2016**
- **Online community meeting - 1 Dec 2016**
  - Quarterly online meeting for the WMS community

**Global Release Calendar**
View tentative and confirmed dates for WorldShare and WorldCat releases in [new calendar](#).

**Recorded Events**
- Missed a release update or a Circulation event? Check out these recently recorded events.
- **May 12, 2016**
  - Online community meeting - 12 May 2016
- **March 29, 2016**
  - WS Report Designer Insights Workshop
- **February 12, 2016**
  - WorldShare Reports release update - 12 February 2016
- **February 11, 2016**
  - Online community meeting - 11 February 2016
- **December 15, 2015**
  - Roundtable Discussion: IPEDS/ACRL Reporting

**Upcoming Training**

**June 29, 2016**
- **Circulation Configuration**
  - This course covers entering your circulation policies in the OCLC Service Configuration module.
View all tentative and planned releases for WorldShare Services and WorldCat Discovery in one calendar. Please visit the individual community calendars with the OCLC Community Center to find update sessions and trainings associated with product releases.

This calendar contains both tentative and confirmed release dates for WorldShare and WorldCat Discovery Services. Releases are not confirmed until the week of the release.

**Upcoming WorldShare & WorldCat releases**

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>21 Jun 2016 - 21 June 2016</td>
<td><strong>CONFIRMED: WorldCat Discovery release - June 2016</strong> WorldCat Discovery June Release</td>
</tr>
<tr>
<td>10 Jul 2016</td>
<td><strong>Hold: WorldShare Interlibrary Loan Maintenance - July 2016</strong> Tentative date for WS Interlibrary Loan release</td>
</tr>
<tr>
<td>17 Jul 2016</td>
<td><strong>Hold: WorldShare Reports release - July 2016</strong> Tentative date for WS Reports release</td>
</tr>
<tr>
<td>28 Jul 2016 - 28 July 2016</td>
<td><strong>HOLD: WorldCat Discovery release - July 2016</strong> Tentative release date for WorldCat Discovery</td>
</tr>
</tbody>
</table>
GOT GREAT PRODUCT IDEAS?
I’ve got a brilliant idea! Does anyone else think it’s brilliant?
WorldCat Discovery

Share your idea for a future enhancement

Please review the list of already suggested enhancements to make sure it hasn't already been suggested.

Search suggested enhancements

Search Enhancement requests

Search results will be returned on a new page

WorldCat Discovery enhancement requests

Genre Searching - filtering out fiction and juvenile lit

Requested: 15 August 2016  Last Modified: 15 August 2016

Edit text on "Request item" and "Place Hold" buttons

Requested: 15 August 2016  Last Modified: 15 August 2016
Enhancement Suggestion Form

We value your suggestions for improving WorldShare services. If you have an idea for a new feature or enhancement, please fill out the following form and provide as much detail as you can. If you believe your request is a product defect or bug, please contact Customer Support.

Please remember that the route from “suggestion” to “finished enhancement” depends on balancing the costs. Every idea is important to us and will help us better understand the needs of your library and all our members while planning for the future. Thank you.

See example of a well-crafted enhancement request.

• **Description**

• **What problem are you trying to solve**

• **Current workaround**
Suggested Enhancement

Open for Community Input:
This suggestion has been forwarded to the product management team for consideration and is posted below for additional community input. Please add your comments and post a rating (1 to 5 stars) to indicate the importance that this suggestion is for your institution.

Enhancement Request:
Ability to email a personal list
Requested by: Elizabeth Suelzer

Requested: 12 July 2016  Last Modified: 12 July 2016

Description of Enhancement
I would like to be able to email a personal list. It is possible to email the contents of a temporary list, but once the items are saved to a personal list, the contents of the list cannot be exported.
Suggested Enhancement

Enhancement Request:

Ability to email a personal list

Requested by: Elizabeth Suetzer

Requested: 12 July 2016   Last Modified: 12 July 2016

Description of Enhancement

I would like to be able to email a personal list. It is possible to email the contents of a temporary list, but once the items are saved to a personal list, the contents of the list cannot be exported.
Product team update: (15 October 2015)

Allowing the automated removal of temporary location status upon check-in or check-out is an idea worthy of investigation. We are currently investigating a similar feature that might use the pull list to inform staff that an item needs to be moved to or from its assigned temporary location when the start or end date associated with the temporary item is reached. We would be interested in having more community members comment on this suggestion as the temporary location status can be used for a variety of workflows.

Please continue to add your thoughts and ratings below.

Enhancement Request:

Temporary Location Removed with Checkout or Checkin*

Requested by: idarlock

Circulation  Record Manager

Requested: 18 August 2015  Last Modified: 16 October 2015

Description of Enhancement

As a library staff, I want to be able to place a new book on a temporary location (like a new book shelf/display), but I want the item to be removed from the temporary location and placed into its permanent shelving location (with all the attendant loan limit and loan policies). I see from the old USC post (here) that there has been discussion of just how temporary locations would work. It seems that the main proposal is to allow for the temporary location to be determined by a fixed date. I would like to see this determined by next checkout or checkin instead (thus simplifying the process of taking items off of the temporary location.
Enhancement Priorities

- Market Need
- First Need
- Community Need
Enhancement Priorities

Market Need

First Need

Community Need

SUSHI
STANDARDIZED USAGE STATISTICS HARVESTING INITIATIVE

COUNTER
CONSISTENT CREDIBLE COMPARABLE
Enhancement Priorities

- Market Need
- Community Need
- First Need

Robotic Retrieval System (RRS)
Enhancement Priorities

Market Need

First Need

Community Need

Relevancy algorithm
HOW DO I GET INVOLVED?
Community Roundtable | Ask the Expert webinars

Interested in participating?

Contact: CommunityPM@oclc.org
Product Insight (Gathering) Sessions:

Held virtually every quarter

Product areas:
- Discovery
- Record Manager
- Collection Manager
- Interlibrary Loan
- License Manager
- Acquisitions
- Circulation
Product Insight (Gathering) Sessions: Next dates

WS Product areas:

• Acquisitions → Nov 8 | Feb 7 @ 2pm ET
• Circulation → Nov 8 | Feb 7 @ 2pm ET
• Collection Manager → Nov 14 | Feb 13 @ 2:30 ET
• Discovery → Nov 15 | Feb 21 @ 11 am ET
• Interlibrary Loan → Oct 25 | Feb 7 @ 1 pm ET
• License Manager → Nov 8 | Feb 7 @ 2pm ET
• Record Manager → Oct 12 | Jan 25 @ 2pm ET
• Reports & Analytics → Oct 13 | Jan 12 @ 2pm ET
In-person community events:

User Groups

West Coast WMS Gathering 2015 at Pepperdine University

Midwest WMS Gathering 2014 at DePauw University

Conference Meet-ups

ALA Annual Conference & Exhibition
JUNE 22–27, 2017

acrl 2017

Charleston Conference
Welcome to the OCLC Community Center, where you can:

- Connect with community peers
- Collaborate, ask questions and gain insight
- Contribute and share ideas to improve products
- Stay on top of and discuss OCLC announcements

See a video introducing the OCLC Community Center.

Sign in with your OCLC Services account and your institution's OCLC symbol.

Communities

- CONTENTdm
- EZproxy
- WorldShare Acquisitions
- WorldShare Circulation
- WorldShare Collection Manager
- WorldShare Interlibrary Loan
- WorldShare License Manager
- WorldShare Record Manager

#oclcforum
OCLC Community Center

oc.lc/community

Connect.
Library colleagues & OCLC product teams

Collaborate.
Workflows & Best Practices

Contribute.
Ideas & Solutions
Because what is known must be shared.

Together we make breakthroughs possible.
Because what is known must be shared.