Resource Sharing and High Density Storage: A Partnership and a Merger

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Clemson University

- Public Land-Grant University
- Located in upstate South Carolina
- 19,669 undergraduates
- 5,282 graduates
- 5,392 employees
- 7 Colleges
- 80 + Majors
- 110 + Graduate degree programs
Clemson Libraries

- 6 facilities: R. M. Cooper Library, Gunnin Architecture Library, Education Media Center, Special Collections and Archives, Library Depot, Clemson Design Center Library (Charleston)
- 80 employees plus student workers
- Cooper opened in 1966
- Open 24/5
- About 2,000 seats available
- Annual gate count: 1,460,932
Resource Sharing Team

- Jamal Williams: ILL Borrowing
- Erika Anderson: ILL Lending
- Maggie Mason Smith: Doc Del and PASCAL Delivers
- Russell Terry: Offsite Storage Manager
- Renna Redd: Interlibrary Loan Librarian
A Brief History of RS and OSS

1990 - Resource Sharing and Copy Services Department established (includes copy services, interlibrary loan, document delivery, PASCAL Delivers)

2011 - Department dismantled leaving only ILL

2012 - Library Depot facility established, includes high-density storage facility, library technical services, and digital imaging

2015 - Resource Sharing Department reunited! No copy services this time

2019 - High-density storage manager assigned to Resource Sharing Team
        Great journal move of 2019
The Journey of Doc Del

1. Copy Services & Resource Sharing
2. Offsite Shelving (via web form)
3. Facilities (via email)
4. Resource Sharing (via ILLiad)
5. Resource Sharing
RS - OSS
Relationship from 2015-2019

• Phase 1: Doc Del @ OSS
  – Teaching ILLiad for Doc Del
  – Creating custom queues
    • Awaiting OSS Processing

• Phase 2: Lending
  – Creating custom queues and routing rules
    • Awaiting OSS Lending Pulling/Scanning
    • OSS in Location Field auto-routes
  – Now able to send and charge
2019: Year of Change

January: You’ll be one medium-sized, happy team

February: How many journals? By when?

March - May: Crosstrain!

June - July: JoMo Extravaganza
Crosstraining

- Everyone knows ILLiad
- Not everyone knows:
  - GFA LAS
  - Raymond
Example HD Storage Doc Del Workflow

- Verify citation, enter call number, and barcode into ILLiad request
- Create picklist in LAS
- Use Raymond to retrieve item(s)
- Scan article
- Deliver article using Electronic Delivery Utility
- Reshelve using Raymond
- Upload reshelved item info to LAS
What Does the Future Hold?

• Who does what where?
  – Old: Process-based assignments
  – New: Format and location-based assignments

• How flexible with personnel can we be?

• Migration, migration, migration!

• We will be a different library in 12 months
To be continued…

- Send questions, comments, and encouragement to: rennar@clemson.edu