

Resource Sharing and High Density Storage: A Partnership and a Merger

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Clemson University

- Public Land-Grant University
- Located in upstate South Carolina
- 19,669 undergraduates
- 5,282 graduates
- 5,392 employees
- 7 Colleges
- 80 + Majors
- 110 + Graduate degree programs



Clemson Libraries

- 6 facilities: R. M. Cooper Library, Gunnin Architecture Library, Education Media Center, Special Collections and Archives, Library Depot, Clemson Design Center Library (Charleston)
- 80 employees plus student workers
- Cooper opened in 1966
- Open 24/5
- About 2,000 seats available
- Annual gate count: 1,460,932



Resource Sharing Team

- Jamal Williams: ILL Borrowing
- Erika Anderson: ILL Lending
- Maggie Mason Smith: Doc Del and PASCAL Delivers
- Russell Terry: Offsite Storage Manager
- Renna Redd: Interlibrary Loan Librarian



A Brief History of RS and OSS

1990

- Resource Sharing and Copy Services Department established (includes copy services, interlibrary loan, document delivery, PASCAL Delivers)

2011

- Department dismantled leaving only ILL

2012

- Library Depot facility established, includes high-density storage facility, library technical services, and digital imaging

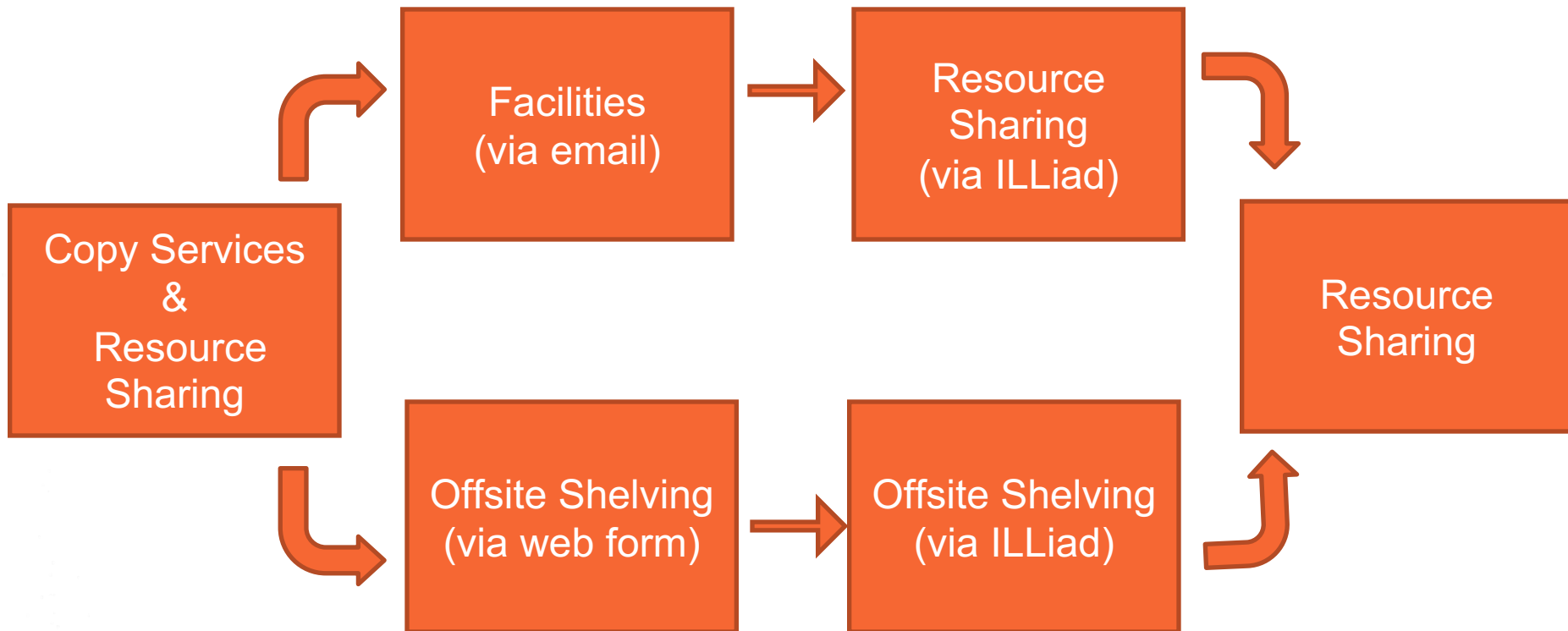
2015

- Resource Sharing Department reunited! No copy services this time

2019

- High-density storage manager assigned to Resource Sharing Team
- Great journal move of 2019

The Journey of Doc Del



RS - OSS

Relationship from 2015-2019

- Phase 1: Doc Del @ OSS
 - Teaching ILLiad for Doc Del
 - Creating custom queues
 - Awaiting OSS Processing
- Phase 2: Lending
 - Creating custom queues and routing rules
 - Awaiting OSS Lending Pulling/Scanning
 - OSS in Location Field auto-routes
 - Now able to send and charge

2019: Year of Change

January: You'll be one medium-sized, happy team

February: How many journals? By when?

March - May: Crosstrain!

June - July: JoMo Extravaganza

Crosstraining

- Everyone knows ILLiad
- Not everyone knows:
 - GFA LAS
 - Raymond

Generating the pick list

1. In the LAS, go to 1 OPERATIONS MENU→3 ITEM RETRIEVALS, and then choose 1 RETRIEVAL INPUT & MAINTENANCE. The item retrieval work order header will appear.

RETRIEVAL MENU - PROD	
1 RETRIEVAL INPUT & MAINTENANCE	mntret.p
2 COMBINED PICK LIST	prtaret.p
3 COMBINED EDD/RETRIEVAL PICK LI	prtccmb.p
4 VERIFY RETRIEVAL ITEMS	verret.p
5 PRINT RETRIEVAL PACKING LIST	retpack.p
6 CLOSE RETRIEVAL WORK ORDER	retclose.p
7 DELETE EMPTY RET WORK ORDERS	delret.p
8 RETRIEVAL BY LOCATION COLLECT	-----



Example HD Storage Doc Del Workflow

- Verify citation, enter call number, and barcode into ILLiad request
- Create picklist in LAS
- Use Raymond to retrieve item(s)
- Scan article
- Deliver article using Electronic Delivery Utility
- Reshelve using Raymond
- Upload reshelved item info to LAS

What Does the Future Hold?

- Who does what where?
 - Old: Process-based assignments
 - New: Format and location-based assignments
- How flexible with personnel can we be?
- Migration, migration, migration!
- We will be a different library in 12 months

To be continued...

- Send questions, comments, and encouragement to:
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