

RSC19

**OCLC RESOURCE SHARING
CONFERENCE**



The Power of ILL Statistics

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#OCLCRSC19



Our agenda

- Introductions
- Opening remarks
- ILL statistics: the What, How and Why of our current practice
- Analyzing and interpreting data
- Library impacts
- Looking forward



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State Technical & Community College

ILL statistics: the What, How and Why of our current practice

“Important” Statistics

Why We Gather Statistics

Institution Name	Total physical library collections (books, media and serials) (AL2017)	Total physical library circulations (books and media) (AL2017)	Total library circulations (physical and digital/electronic) (AL2017)	Total interlibrary loans and documents provided to other libraries (AL2017)
Cincinnati State Technical and Community College	27747	13995	21799	1312
Florida Gulf Coast University	221077	17123	95396	4470
University of North Texas	1545389	139975	2092610	6833

Gathering Statistics

Where Our Stats come from



The Statmaster

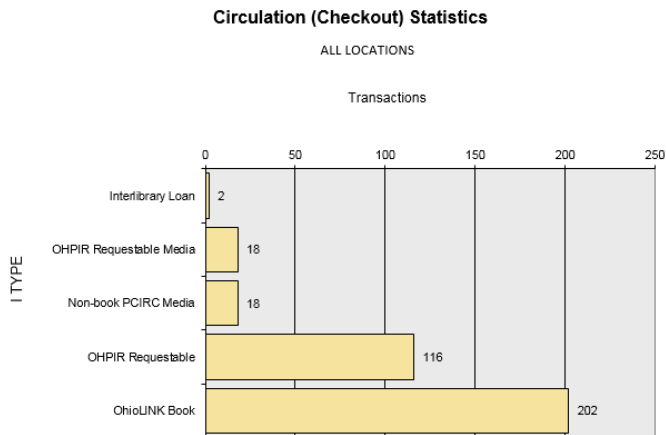


Library-Wide Stats

Analyzing and interpreting the data

Analyzing/Interpreting Data

Interpreting All That Data



CIRC

24/4 swipes (Matt)	LED (Lorrie)	
Book Drop (Matt)	Loans (Connie/Lorrie)	NEW
Community Patrons (Matt)	Ref Questions (Matt)	NEW
D!BS (Lorrie)	Reserves (Jenny)	
DLLI (Matt)	Text Reserves (Jenny)	
Door Count (Matt)	USPS/ILL (Matt)	
Hold Shelf (Matt)	ILL (Lorrie/Connie)	

Summary

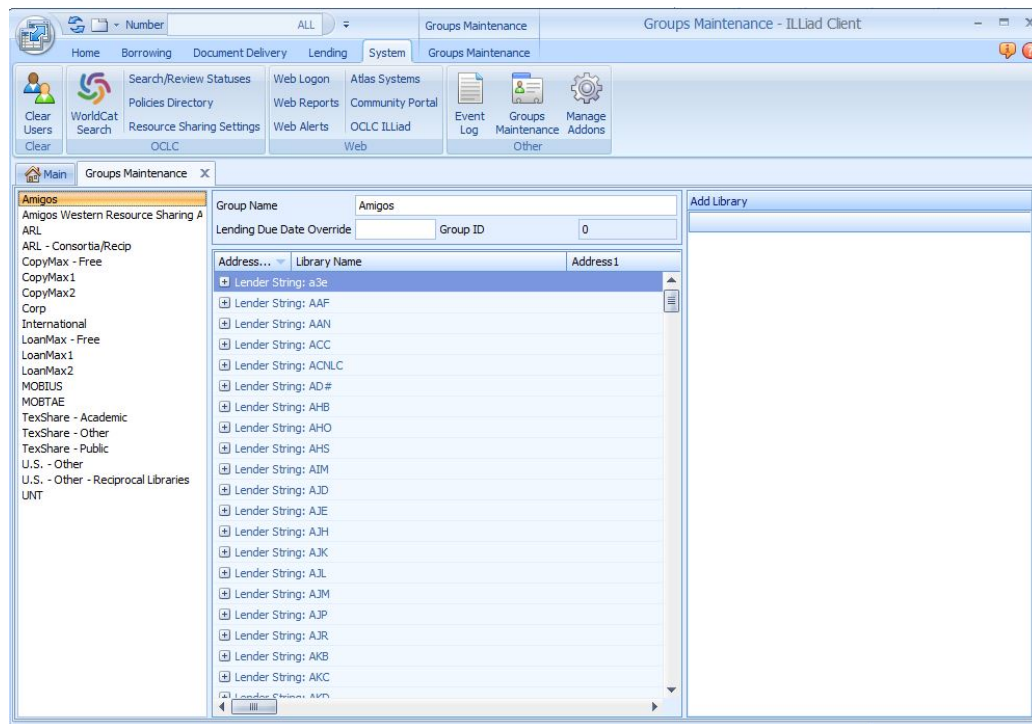
*Dark orange data needs to be entered by 5th of month for Andrea.
Note that ILL and Loans might come in late.*

ILL Borrowing and Lending

FiscalYear	sort	Cat1	Cat2	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
FY15-16	1	ILL Borrowing	Requests	212	195	291	356	228	109	246	221	173	218	172	174	2595
FY15-16	2	ILL Borrowing	Returnables Filled	63	48	103	77	92	38	80	90	40	77	62	36	806
FY15-16	3	ILL Borrowing	NonReturnables Filled	124	108	142	244	129	51	105	116	110	117	84	131	1461
FY15-16	4	ILL Borrowing	Cancels	20	23	37	30	25	12	27	47	18	20	25	17	301
FY15-16	5	ILL Borrowing	Total Borrows	187	156	245	321	221	89	185	206	150	194	146	167	2267
FY15-16	6	ILL Lending	Requests	540	603	807	898	703	441	683	784	839	697	531	564	8090
FY15-16	7	ILL Lending	Returnables Filled	81	129	128	131	100	62	116	127	112	107	94	84	1271
FY15-16	8	ILL Lending	NonReturnables Filled	215	202	349	390	356	182	296	382	385	336	251	259	3603
FY15-16	9	ILL Lending	Cancels	242	264	328	373	255	201	249	294	334	207	189	209	3145
FY15-16	10	ILL Lending	Total Loans	296	331	477	521	456	244	412	509	497	443	345	343	4874

	History				
	Jan 2019	Dec 2018	Nov 2018	Oct 2018	Sep 2018
Requests Received	60	24	43	27	60
Requests From WorldCat	60	24	43	27	60
Requests Cancelled	2	0	0	0	0
Requests Filled	28	7	18	8	18
Loan	26	7	17	8	16
Copy	2	0	1	0	2
Requests Unfilled	31	17	24	19	42
Average Turnaround Time For Filled Requests (dd:hh:mm)	0:13:12	1:10:48	0:21:22	0:06:43	0:15:22

ILLiad Group Maintenance



ILLiad Group Maintenance

ILLiad Reports

Borrowing Lending Document Delivery Administrative

Borrowing - Who We Borrow From

Begin Date 2/1/2019

End Date 3/1/2019

Request Type Loan

Number of Requests 0

Groups By Site

Sites

☒ All

☐ ILL

Groups

☐ All

☐ Amigos

☒ TexShare - Academic

☐ TexShare - Public

☐ Amigos Western Resource Sharing

☐ Agreement

☐ International

☐ TexShare - Other

☐ U.S. - Other

☐ Corp

☐ ARL

☐ UNT

☐ ARL - Consortia/Recip

☐ CopyMax - Free

☐ CopyMax1

☐ CopyMax2

☐ LoanMax - Free

☐ LoanMax1

☐ LoanMax2

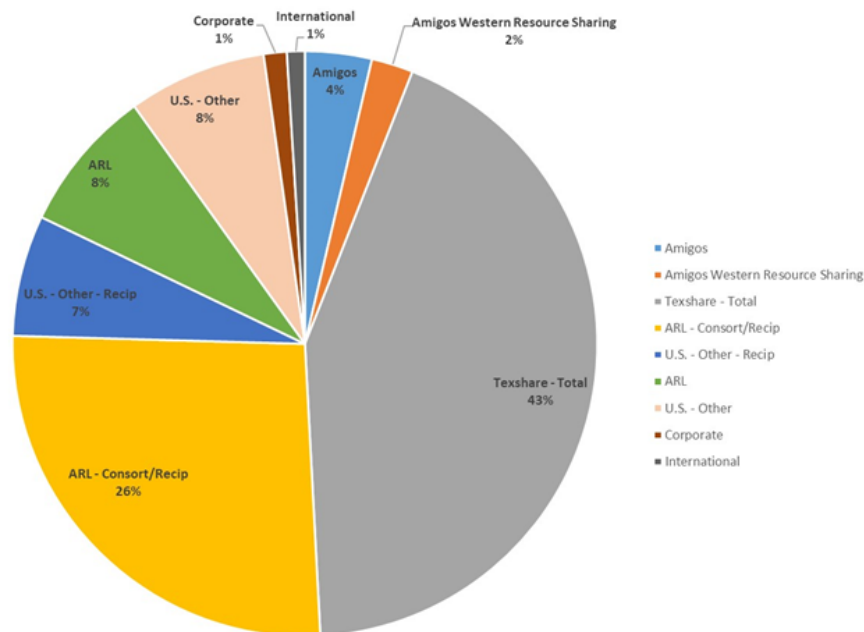
☐ MOBIUS

☐ MOBTAE

☐ U.S. - Other - Reciprocal Libraries

Generate Report

WHO WE BORROW FROM BY GROUP



Types of Items Placed on Hold Shelf

YearMonth ▾	FYQuarter ▾	Total ▾	UBHold ▾	ILLHold ▾	LocalHold ▾	NotRetrieve ▾
2015-06	FY15Q4	214	91	88	0	35
2015-07	FY16Q1	166	76	63	0	27
2015-08	FY16Q1	256	193	55	0	8
2015-09	FY16Q1	386	276	99	0	11
2015-10	FY16Q2	346	241	82	6	17
2015-11	FY16Q2	303	186	98	4	15
2015-12	FY16Q2	144	62	43	0	39
2016-01	FY16Q3	461	366	71	0	24
2016-02	FY16Q3	376	276	85	0	15
2016-03	FY16Q3	282	193	44	0	45
2016-04	FY16Q4	364	282	70	0	12
2016-05	FY16Q4	219	140	57	0	22
2016-06	FY16Q4	206	147	38	3	18
2016-07	FY17Q1	133	79	43	1	10
2016-08	FY17Q1	321	216	81	1	23
2016-09	FY17Q1	445	309	125	0	11
2016-10	FY17Q2	452	340	92	0	20
2016-11	FY17Q2	343	214	98	5	26
2016-12	FY17Q2	126	69	34	1	22

Financial Aspects



Library impacts

Library Impacts

Putting the Statistics to Work



To Cancel or Not to Cancel



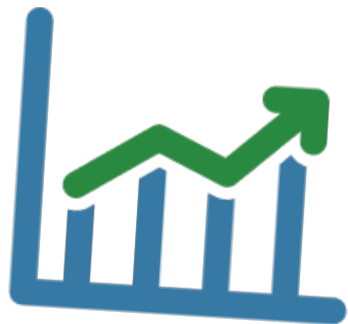
Button, Button, Who's Got the Button?



Give the People What They Want

Looking forward

Looking Forward



Questions and discussion

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thank you

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