OCLC Resource Sharing Update 2018

CHRIS NEGREL, OCLC
WorldShare ILL
WorldShare® Interlibrary Loan

6,957 libraries represented worldwide

53 countries

every 18 seconds a request is filled
Coming soon…. New Lenders

Zentralbibliothek Zürich

Staatsbibliothek zu Berlin
Preußischer Kulturbesitz
Both libraries have large collections!
~80% of both libraries’ collections are unique or scarce items (roughly 9 million holdings between the two)
Tipasa
What is Tipasa?

• Premium service that adds
  – An OpenURL compliant user portal for end user requesting
  – Notifications service to keep the end user up to date with their requests
  – Staff side efficiencies such as tags and lending priorities

• Available as part of WorldShare Management Services where it meets the library’s needs

• Not available as standalone
Tipasa includes

- Patron interface
- Notification service
- WorldShare staff interface
- Configuration service
orldcat.org/profile to manage your requests. Contact your library to opt out

Your request for "The manatee scientis" is ready. More about this item at https://NDWTL.account.worldcat.org/profile. (Request ID 168700974) Contact your library to opt out
Staff experience
<table>
<thead>
<tr>
<th>ID</th>
<th>Status</th>
<th>Media Type</th>
<th>Title</th>
<th>Borrower</th>
<th>Referral Date</th>
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</thead>
<tbody>
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<td>National journal</td>
<td></td>
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<td>09/21/2017</td>
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## Document Delivery: New (4)

- **Batch actions to "New" items:** Verifying, Retrieving, Scanning, Packaging, Complete

### Results 1 - 4 of 4

<table>
<thead>
<tr>
<th>ID</th>
<th>Status</th>
<th>Media Type</th>
<th>Title</th>
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<th>Need Before</th>
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<td>Grant, George</td>
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Results 1 - 4 of 4

Rows 20
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<tr>
<td>Status</td>
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<tr>
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<td>Ecology letters.</td>
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<tr>
<td>Uniform Title</td>
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<tr>
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Open Access:
No links found

Search options:
- Search Google Scholar
- Search Google Books
- Search Google
<table>
<thead>
<tr>
<th>Select</th>
<th>Title</th>
<th>ISSN</th>
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<th>Terms</th>
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<tbody>
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<td>0361-0365</td>
<td></td>
<td>SPRINGER-VERLAG DORDRECHT</td>
<td>$43.45</td>
<td>GRANTED</td>
<td></td>
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</tbody>
</table>

- **Number of pages**: 24
- **Fee**: $43.45 USD

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Notifications

Required fields are marked with an asterisk *

View, manage, and create automated email notifications specific to your institution. Offset times are scheduled relative to GMT-5.

SMS Notifications

Send SMS for automated notifications.

Save Changes

- Borrowing Library to Patron
- Lending Library to Borrowing Library
- Document Delivery Library to Patron
- Custom
### Request cancelled confirmation

Confirmation to patron that request has been cancelled.

- **Manual sending**  
  - in WorldShare  
- **Automated**  

#### Article available in Article Exchange

Message to patron that item is available in Article Exchange with instructions for retrieval.

- **Manual sending**  
- **Automated**  

#### KB link available in user portal

Message to patron that item is available in the Knowledge Base with instructions for retrieval.

- **Manual sending**  
- **Automated**  

#### Open Access link available in user portal

Message to patron that item is available on the Open Internet with instructions for retrieval.

- **Manual sending**  
- **Automated**

#### Printed copy available for pickup

Message alerting patron that their item is ready to pickup at their chosen Pickup Location.

- **Manual sending**  
- **Automated**

#### Loan available for pickup

Message alerting patron that their item is ready to pickup at their chosen Pickup Location.

- **Manual sending**  
- **Automated**

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EMEARC18 #OCLCEMEARC18
**Email**

**From Name**: Your Plum Creek Library System

**Reply To Email**: pc_ill@pclib.org

*notice*: @worldcat.org is not a monitored email. To receive emails from your patrons, supply a Reply To email.

**Message Subject**: Overdue notice: $(Title20)

**Message Body**:

An item that you have borrowed:

ILL Request Number: $(RequestId)

Title: $(Title)

Author: $(Author)

Due Date: $(PatronDueDate)

is now overdue. Please return it as soon as possible.

You can see more about this item and manage your requests at $(LinkUserPortal).

If you have any questions, please contact the Interlibrary Loan staff at Your Plum Creek Library System
Thank you

Chris Négrel
OCLC EMEA
negrelc@oclc.org