

EMEARC18

OCLC EMEA
REGIONAL COUNCIL
MEETING

Hello.

I'm the **Smarter** Library.



Smarter services through creative working

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UK

Background to The Hive
Working smart with partners
Working smart with services
Smarter evaluation



Background to The Hive

Some basic facts about the Hive...

- Partnership project between Worcestershire County Council and the University of Worcester
- Joint Library, WCC Archives and Archaeology Service, plus Worcestershire Hub





***"It's a wonderful, amazing place
.... This is a dream place for me; it's
perfect and I'm very jealous."***

***Michael Rosen, Children's Laureate
2007-9***

Working smart with Partners

Partners

- Our students
- Our staff
- Other Hive services
- Other University departments
- Other Council departments
- Outside agencies, charities etc.



Events and activities

- Code Club
- History – from Roman cooking to Victorian Health
- Mental health first aid
- GERT suits
- Dementia awareness & support
- Parenting classes
-and much much more



What's on

Special events

Children & Families events

Regular events for children

Regular events for adults

Young people events

Adult learning

Arts & exhibitions

Business events

Explore the past

What's on



Upcoming events

Arts@TI

<http://thehiveworcester.org/whats-on.html>



Vision and Planning

- Inspiration
- Connection
- Aspiration
- Learning
- Integration
- Inclusivity
- Enduring values
- Well-being
- Sustainability
- Visibility



VISION

Our Vision is to build on our unique and outward facing service, so that we are highly valued by our University students and staff and community users; and regarded as providing vibrant leadership in areas of best practice in the library sector.

STRATEGIC OBJECTIVES

Service with a Heart

Access to Information Resources

Supporting Success

Working in Partnership

Strong Reputation, Positive Impact

3.2	Proactively work with partners across the University and beyond to provide a high quality programme for pre-entry students and children	Develop an action plan for increasing school engagement and visits to the Hive.
4.2	Develop the range of initiatives and opportunities for student engagement with our services	<p>Agree a focus for this year and tailor activities accordingly.</p> <p>Assess demographic profile of engaged students.</p>
4.3	Work with partners to develop community engagement through The Hive	<p>(This objective is to be considered in conjunction with 3.2 and 3.4 above).</p> <p>Develop a plan for hosting activities in the Hive, including student induction during Welcome Week.</p> <p>Build on successful events last year (e.g. Mood Disorders)</p> <p>Hosting SU activities and boosting student use of L0</p>

Working smart with services

Study Happy



Study Healthier



Study Happier



Study Smarter





In the wider community



THE GREAT HIVE BOOK RESCUE

is happening again!

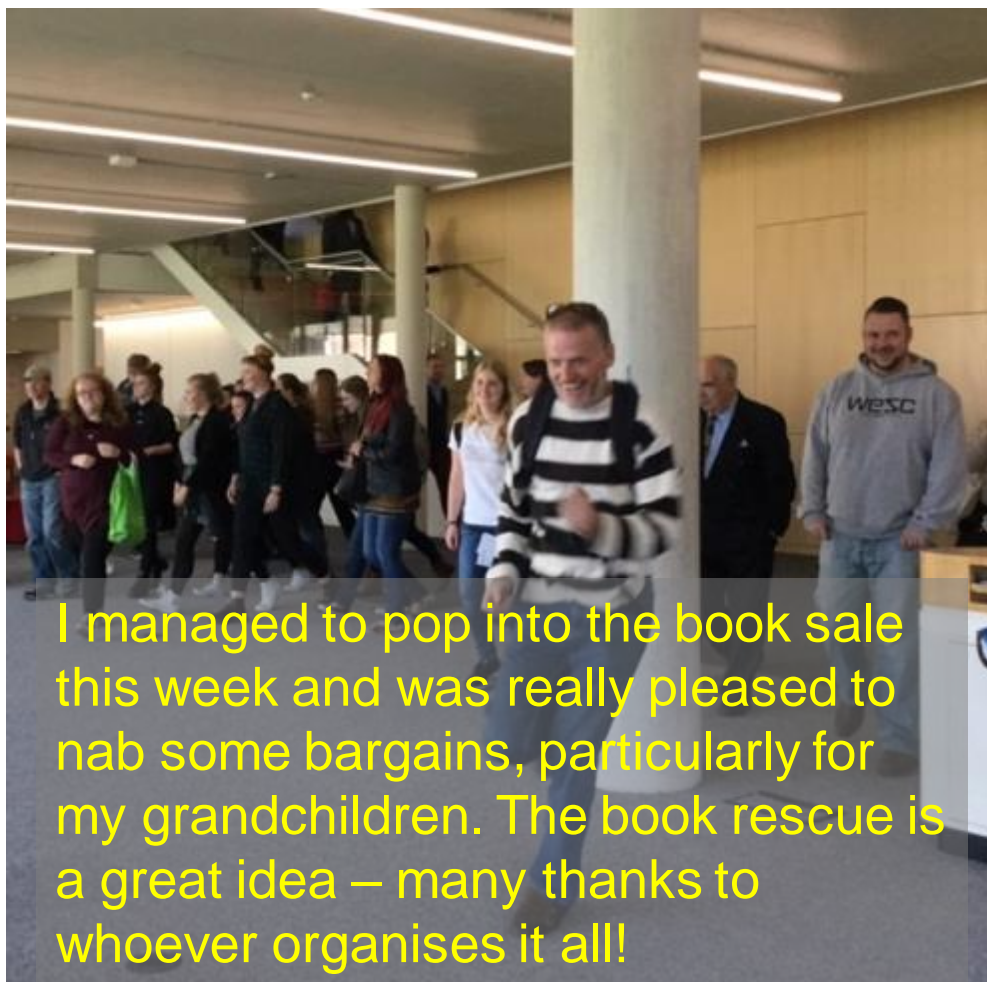


Please help your unwanted
books find a new home

You can drop off books at either
Charles Hastings (City Campus),
firstpoint (St John's Campus) or **The Hive**



The **Hive**

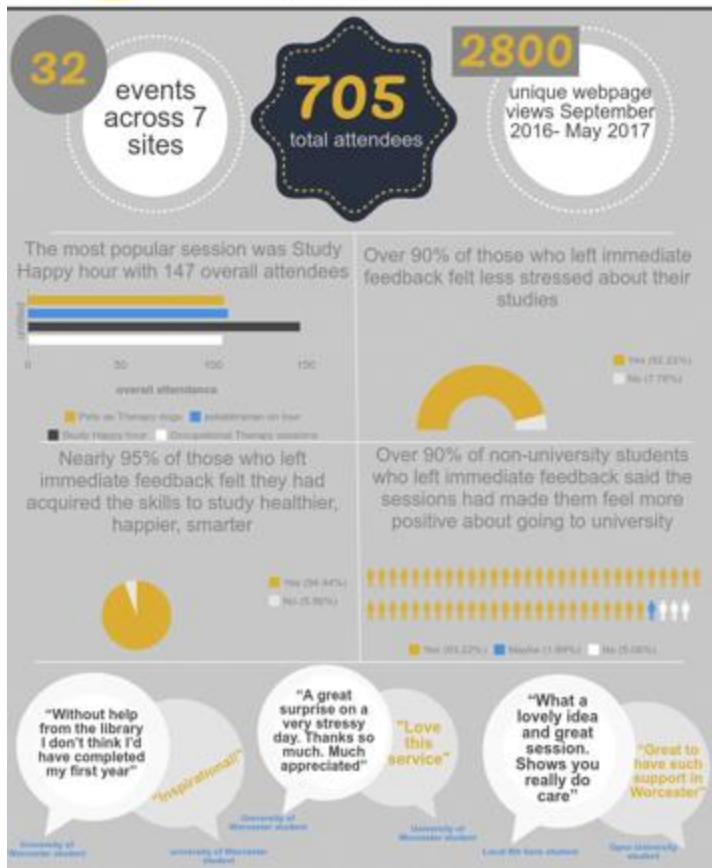


I managed to pop into the book sale this week and was really pleased to nab some bargains, particularly for my grandchildren. The book rescue is a great idea – many thanks to whoever organises it all!

Smarter evaluation



Study Happy 2016/17 at a glance



Over 90% of non-university students who left immediate feedback said the sessions had made them feel more positive about going to university



Yes (93.22%) Maybe (1.69%) No (5.08%)

Nearly 95% of those who left immediate feedback felt they had acquired the skills to study healthier, happier, smarter



Yes (94.44%) No (5.56%)

Immediate feedback

“Great to have such support in Worcester”
(Open University student)

“What a lovely idea and a great session. Shows you really care”
(Local 6th form student)

“Life is very stressful for many and anything that helps you feel calmer and helps with anxiety is good”
(Parent of home-schooled student)

Follow-up feedback

“I have used the website to get study tips. Would love more dogs”

“Meditation has since become a regular habit during longer working sessions. The ability to empty my mind and relax has proved invaluable to my studies”

Thank you

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<http://www.thehiveworcester.org>

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