The Dutch Library Landscape

(and some other useful stuff)
The Hague
Den Haag
‘s-Gravenhage
Libraries

Koninklijke Bibliotheek
= National Library

170 Public Libraries

13 University Libraries

200 School Libraries

300 Special Libraries
What’s happening in Public Libraries?

National activities
- One brand
- National Catalog
- One library card?
- ...

Local
- Literacy
- Services for schools
- Culture
And what at University Libraries?

UKB Consortium including the National Library
• Longstanding tradition of collaboration (1971)
• Founding fathers of Pica

Today:
• Licencing
• E-archives at the Koninklijke Bibliotheek
• Coordination physical collections
• Collaborative Services Innovation
Cooperative Information Infrastructure

- National catalog
- ILL (End User Front End)
- (ILS)
Cooperative Information Infrastructure

• All public libraries holdings’ in the national catalog
• University libraries opt for transition to WorldCat
• National catalog as a window on WorldCat?
All the previous info won’t be of any help to you in April. So what will?
Out on the Street
In Cafés and Restaurants

- There are lots cafés where it is ok to have just a cup of coffee or drink and no food ....
- .... but when entering a COFFEE SHOP, be in for a surprise....
- We don’t put ice in your soft drink
- You will have to ask (and pay) for water in restaurants
- We always give you a fork AND knife at dinner
- We are unaware of the concept of the Doggy Bag
- Customer service does not come naturally to us
- Taxes and service are included
More on Holland


Or on The Hague

Any question you might have, ask Bert Looper or myself any time!