A University Library’s Services Transformed through WorldCat Local

Mazmin Mat Akhir
Universiti Malaysia Perlis
mazmin@unimap.edu.my
“THE WHOLE STATE OF PERLIS IN A UNIVERSITY”

- Distributed campus across the state of Perlis
- More than 28 locations across Perlis
- The library operates in two locations; Kangar and Pauh
THE LIBRARY: A LANDMARK TO OUR NEW CAMPUS IN PAUH PUTRA
EFFECTIVE AND EFFICIENT USE OF ICT IN VARIOUS ACTIVITIES & WORK PROCESSES
10 YEARS OF PROVIDING SCHOLARLY INFORMATION TO UNIVERSITY COMMUNITY

Perpustakaan Utama UniMAP
Pauh Putra (2011)

Engineering, science & technology

Perpustakaan Cawangan UniMAP
Kangar (2002)

Business and management
THE IMPORTANCE OF ELECTRONIC RESOURCES IN UNIMAP

- This book was published by UniMAP Press in year 2010

- It analyses the importance of electronic resources to UniMAP community

- Distributed Campus Systems is the main factor which contributes to development and progress of electronic resources in UniMAP

- 80% of our academic staff are below age 35
TYPES OF ONLINE DATABASES @ UniMAP LIBRARY

- Electronic journals: 42%
- Electronic books: 26%
- Reference: 14%
- Theses: 3%
- Standards: 6%
- Discovery tools: 3%
- Citations: 6%

As of January 2012
SUBSCRIPTIONS AND ACQUISITIONS OF ELECTRONIC RESOURCES (2004–2012)

<table>
<thead>
<tr>
<th>Year</th>
<th>Percentage (%)</th>
</tr>
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<tbody>
<tr>
<td>2004</td>
<td>25</td>
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<td>2005</td>
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<td>2006</td>
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<td>2009</td>
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<td>2010</td>
<td>72</td>
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<tr>
<td>2011</td>
<td>72</td>
</tr>
<tr>
<td>2012</td>
<td>67</td>
</tr>
</tbody>
</table>
USE OF ELECTRONIC RESOURCES @ UniMAP

Number of Downloads (2004-2011)

Number of Downloads

2004 2005 2006 2007 2008 2009 2010 2011
STATISTICAL INDICATORS FOR ELECTRONIC ACCESS

- Number of downloads, number of searches, number of sessions (COUNTER)

- Determine relevant and highly used databases

- Some relevant, unique databases are not optimized by users

- Academic staff plays important role in promoting online databases (teaching-learning)
ACCESS TO VARIOUS SOURCES OF SCHOLARLY INFORMATION (2009–2012)
DATA COLLECTION FOR DECISION MAKING: RENEWAL OR CANCELLATION?

- Full text contents?
- Level of popularity
- Etc...
- Budget constraints
- Database features
- Customer complaints?
- Number of searches
- Unique titles
- Prestigious publishers?
- Number of downloads
- Availability of alternative resources
- Renewal? Cancellation?
ENHANCING ACCESS TO SCHOLARLY INFORMATION

- Finding the right information at the right time
- Finding scholarly information from peer review, high quality sources of information
- Finding relevant information across local, regional and international sources
- User-friendly platform
- Reduce requirements for technical know-how
- Reduce barrier towards publishers’ policies, subject specialization, types of contents, etc.
CUSTOMER’S PREFERENCES TOWARDS INDIVIDUAL DATABASES

“I use this database all the time...”

“I used to get relevant articles from this database. However, it does not cover topics on technological innovations”

“Does this database contains journal articles published by A?”

“I dont have enough articles on this topic. Usual databases did not managed to offer good articles”

“Which databases should I use to find information on nanotechnology?”

“I search Google all the time”

“I only need the library to subscribe to this database. Does’nt matter how much it is”
INTERNATIONAL, LOCAL, FEE BASED, FREE BASED, OPEN ACCESS ...
“ALL IN ONE SEARCH BOX”
THE FIRST “SINGLE SEARCH” SOLUTION

- Federated search engine
- User friendly search platform
- Variety of themes available for users to choose
- Easy to use and attractive
- Offers screen and interface customization
- Easy to manage, administratively
- Excellent support systems
- Communicating with individual publishers in terms of technical issues is time consuming
THE SECOND “SINGLE SEARCH” SOLUTION

- The chosen “integrated search” offers enhanced features in every manner.

- Critical Success Factor (CSF):
  - Searching speed
  - Competitive pricing
  - Relevance / ranking
  - Subject facets
  - Visibility of integrated search box
“LOOK LIKE EVERYTHING BELONG TO US”
### RESOURCE SHARING VIA WORLD CAT LOCAL

**WorldCat**

*Find it in libraries globally*

- **Worldwide libraries own this item**

**Enter your location:** [Enter location]

Displaying libraries 1-2 out of 2

<table>
<thead>
<tr>
<th>Library</th>
<th>Held formats</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. <strong>Paul Sacher-Stiftung</strong>&lt;br&gt;Basel, 4001 Switzerland</td>
<td>Article</td>
<td>MAP IT</td>
</tr>
<tr>
<td>2. <strong>Universität Basel</strong>&lt;br&gt;University of Basel</td>
<td>Article</td>
<td>MAP IT</td>
</tr>
</tbody>
</table>

**Worldcat Libraries**

**Document Delivery**

**Discover world resources**
THANK YOU