What are you waiting for? The greatest summer time library project EVER!!
Tony Melvyn
Product Manager - OCLC Delivery Services
Deflection many libraries create

<table>
<thead>
<tr>
<th>SERVICE</th>
<th>FEES</th>
<th>BORROWERS</th>
<th>ITEMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests: Copy or Loan</td>
<td></td>
<td></td>
<td>Formats:</td>
</tr>
<tr>
<td>Deflection Type: Enable Real Time Deflection</td>
<td></td>
<td></td>
<td>- Archival/Mixed Material</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- Computer File</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- E-Audio Book</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- E-Serial</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- E-Text</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>- Internet Resource</td>
</tr>
</tbody>
</table>

Note:
Deflections many libraries create

- I didn’t think I could lend E
- I don’t know if my license allows me to lend E
- How could I lend E
WorldCat knowledge base and OCLC ILL

Components of article sharing solution

1. WorldShare ILL/Tipasa/ILLiad
2. WorldCat knowledge base
3. License management tool
WorldCat knowledge base

• Combines data about your library’s electronic content with links to the content

• Included in your OCLC Cataloging subscription at no additional charge

• Contains:
  • Licensed e-content (both journal and monograph)
  • Open access e-content
  • Print journal content
OCLC License management tool

• In WorldCat knowledge base, indicate which collections and titles are licensed for ILL:
  • Yes
  • No

• Provide any instructions/restrictions for lending your licensed content
  • Print and Send
  • Print and Scan
  • In Country
  • Profit/Not for Profit
Two things to remember:

How the services affects OCLC ILL

1. As a lender you will receive links
2. Revamped Direct Request for articles
As a lender you will receive links

• Add your library’s knowledge base to the WorldCat knowledge base to benefit from efficiencies as a lender of e-articles
• Lending requests with OCLC numbers are processed against the WorldCat knowledge base
• When your library holds the requested item electronically and can supply that item the service provides a link to the document in the ILLiad collection tab or on the request in Tipasa
It is all about those links

• If a picture is worth a thousand words…”

• Take a look at this Tipasa lending request…”
It is all about those links

• If a picture is worth a thousand words…

• Take a look at this Tipasa lending request…
Lender view from Tipasa

<table>
<thead>
<tr>
<th>Title</th>
<th>Therapeutic advances in respiratory disease</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISSN</td>
<td>1725-4099</td>
</tr>
<tr>
<td>Publisher</td>
<td>SAGE Publications, 2007</td>
</tr>
<tr>
<td>Article Title</td>
<td>Effectiveness of pharmacotherapy and behavioral interventions for smoking cessation in actual clinical practice</td>
</tr>
<tr>
<td>Article Author</td>
<td>N. Senpai</td>
</tr>
<tr>
<td>Volume</td>
<td>3</td>
</tr>
<tr>
<td>Issue No</td>
<td>6</td>
</tr>
<tr>
<td>Issue Date</td>
<td>2009</td>
</tr>
<tr>
<td>Pages</td>
<td>270-87</td>
</tr>
<tr>
<td>Local ID</td>
<td></td>
</tr>
<tr>
<td>Open Access</td>
<td>Yes</td>
</tr>
<tr>
<td>No links found</td>
<td></td>
</tr>
<tr>
<td>Library's Holdings Information Collection</td>
<td>SAGE Premier Health Sciences 2008</td>
</tr>
<tr>
<td>ILL OK?</td>
<td>Yes</td>
</tr>
<tr>
<td>Print this item</td>
<td></td>
</tr>
</tbody>
</table>
Lender view from ILLiad
Direct Request for articles

• Articles processing is complex:
• Need to know: which library owns the article, year, date, volume, etc.
• The WorldCat knowledge base provides Direct Request with the detailed article-level information
• Direct Request for articles uses new license management tools to determine which lenders have the OK from publishers to lend the material
Direct Request for articles

1. User submits article request
2. What article is this? Bibliographic record is located
3. Which institutions have the article in their collections?
4. Who has the rights to lend it?
5. Which libraries with rights are part of your preferred lenders?
6. Article link and information sent quickly to lender, who fulfills user’s request
Direct Request for articles in Tipasa

1. When using Direct Request and your library owns the title. Fulfillment type automatically changed to Doc Del

2. Two ways to deliver the document to the patron
   - Article Exchange
   - KB Link
Via Article Exchange
Via the OCLC kb
What the patron sees
Print Holdings

- Your library’s print holdings data can be added in two ways:
  - Manually via the user interface
  - Uploading a spreadsheet with the data in KBART format (a simple spreadsheet-based format that can be created in Excel or other similar tools)
# Print Holdings

**Collection: Print Test**

1 of 1 Titles Selected

<table>
<thead>
<tr>
<th>Title</th>
<th>Identifiers</th>
<th>Coverage Information</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Free radical research</td>
<td>ISSN:1071-5782</td>
<td>Content availability:</td>
<td></td>
</tr>
<tr>
<td></td>
<td><a href="#">Journal Homepage</a></td>
<td>print: 2000 -</td>
<td></td>
</tr>
</tbody>
</table>

- **Add a new title**
- **Upload title list**
- **Refresh**

Titles 1 - 1 of 1
Synchronization

• All knowledge base records (including local holdings) are matched to WorldCat on a nightly basis.
• Any records with OCLC numbers (this is visible from the user interface) will have holdings synchronized out to WorldCat on a nightly basis as well.
• Changes to holdings in the knowledge base should be seen in WorldCat in less than 24 hours.
• The knowledge base will either set a new holding or delete an existing holding where appropriate. It will not alter the contents of any LHRs on the record.
OCLC WorldCat knowledge base

Benefits to WS ILL, Tipasa and ILLiad subscribers now:

- More efficient request for articles
- Filters requests for items available from your library
- Helps staff more efficiently process incoming requests for e-articles you own

- Included in WS ILL, Tipasa and ILLiad subscriptions at no additional charge
Your summer project

• Meet with your e-resource librarian to discuss adding e-holdings in the OCLC kb
• Determine ILL license rights
• Modify deflections to allow lending of some e-content
• Set deflections to deflect any content where license = NO
• Activate link in OCLC Service Configuration to turn on ILL e-content processing
## Search Collections with "Electronic Journals Service"

### Collection Manager

#### Collection Actions

**Filter by**: Select

---

<table>
<thead>
<tr>
<th>Collection</th>
<th>Provider</th>
<th>Account Number</th>
<th>Created</th>
<th>In My Holdings</th>
<th>Not Hold by my library (0 / 32.270 Titles)</th>
<th>Select Collection</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EBSCOhost Electronic Journals Service (EJS)</strong></td>
<td>EBSCOhost EJS</td>
<td></td>
<td>7/24/2012, 12:39:17 AM</td>
<td></td>
<td><img src="https://example.com" alt="Not Hold by my library" /></td>
<td></td>
</tr>
</tbody>
</table>
### Collection: EBSCOhost Electronic Journals Service (EJS)

#### Properties

- **Maintain WorldCat Holdings**
  - Use institution setting
  - Disable for this collection

#### Data Sources

- All approved data sources
- Selected data sources only
- Manual upload only

#### ILL allowed

- Yes
- No

#### ILL Requirement

- Print then mail or fax
- Print then send secure electronic
- Send electronic copy
- Same country only
- Non-Profit only
- Record keeping required
- Loansome doc required
- eBook chapter lending only
- eBook chapter lending only

#### Export to Google Scholar

#### Enable MARC Record Delivery
174250901: Acta geodaetica et geophysica Hungarica.

- **Can you supply?** Yes
- **Group Affiliations:** TEST, POST
- **Request Details (Request ID: 174250901)**
  - **Status:** Submitted
  - **Type:** Copy
  - **Source:** WSLL
  - **OCLC:** 60628198
  - **Lenders:** NDT7P
  - **URL Type:** Article Exchange

**Library's Holdings Information**
- **Collection:** EBSCOhost Electronic Journals Service (EJS)
- **ILL OK?** Yes

**Search my library's online catalog**

**Local ID**

**Open Access**

**No links found**

**Title:** Acta geodaetica et geophysica Hungarica.

**Uniform Title:** Acta geodaetica et geophysica Hungarica (Online)

**Author:** Magyar Tudományos Akadémia

**ISSN:** 1217-8977

**Publisher:** Budapest, Akadémiai Kiadó

**Format:** cPeriodical

**Language:** English

**Article Title:** Historical maps of Ljubljana for GIS applications

**Article Author:** Tomaz Podobnikar

**Volume:** 45

**Issue/No:** 1

**Issue Date:** 2010

**Pages:** 80-88

**Verification:** WorldCat (60628198) Physical Description: volumes, illustrations, 24 cm
Your summer project

• Too many titles 😞
• I don’t know what my ILL license terms are 😞
• I can’t get help adding my e-holdings 😞
Your summer project

• Too many titles 😞
  • Just add titles from those titles most frequently requested
  • Use the data from your Lender Reason for No Report

• I don’t know what my ILL license terms are 😞.
  • Do a simple google search for the publisher and license rights

• I can’t get help adding my e-holdings 😞
  • Do it yourself it is easy peasy
What are you waiting for?

• Next fall when ILL lending ramps up you will be ready to take on more requests and improve your turnaround time to hours versus days

• You will be able to catch those requests from your patrons where you own the material
Finally what are you waiting for?