

Sharing Breakthroughs

2017 OCLC RESOURCE SHARING
CONFERENCE

Library Information and Resource Sharing: Transforming Services and Collections

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Working together with colleagues in your library, you can...

- **Inform collection development with ILL data**
- **Facilitate purchases in addition to loans/copies, when it is cheaper, quicker, easier, a new title and a good addition to your collection**
- **Let catalogers and e-resource managers know when holdings records are incorrect so they can be fixed for local and distant library users**
- **Advocate for license terms that enable the sharing/ILL of e-resources**
- **Advocate for more liberal lending policies among libraries**
- **Inform local authors about the challenges of providing their work...work they want to be read...and the benefits of OA and IRs**
- **Teach library users about how to access local library resources and find OA**
- **Demonstrate that the library wants to - and can - help provide access to more than Google**

Foreword

- What can everyone in libraries learn from ILL?
 - How we cooperate and collaborate so well.
 - We focus on user needs.
 - We advocate for information sharing.

Introduction

“I remember the joy as a small child, I would have been about nine or ten years old, of the interlibrary loan ... the librarian explained to me they could do an interlibrary loan, because there was a library in the system that had this book. And the amount of power was so exciting. And after that I started doing interlibrary loans all the time, because—it was like nothing could stop me.”

Gaiman, N. (2010, April 14). Neil Gaiman Talks about His Love of Libraries. Retrieved from <https://bookpage.com/the-book-case/13723-neil-gaiman-talks-about-his-love-libraries#.V0hIU8sUXcs>)

ILL Today

- Facilitating collaborations and partnerships
 - Consortial purchasing, collection development, circulation, storage
 - Educate authors about their rights to share information and the barriers of publisher licenses and copyright law
- Taking on new Roles and initiatives
 - Instruction
 - scholarly communication, authors rights, license terms and negotiations
 - Acquisitions
 - collection development
 - stacks maintenance
 - reference services
- Rethinking workflows
 - Automation (IDS Logic)
 - Unmediated requesting
 - PDA
 - E-books on Kindles
 - Finding OA resources
 - Local document delivery/scan-on-demand
 - Sharing special collections

From Discovery to Delivery

- Search engines and library discovery tools are enabling more discovery and access to content
- But we still need to better integrate the requesting
- and delivery of information with discovery

Thinking Locally and Sharing Globally: The Impact of Library Policies on Collection Sharing

- Library policies and practices, particularly in circulation, can facilitate or hinder the sharing of library resources among library partners within local, regional, or national networks, as well as internationally

Acquisitions and Collection Development

- Case studies of two academic libraries (KU and OSU) that have reorganized and integrated their ILL, acquisitions departments and collection development functions to more efficiently purchase, as well as borrow, information

Collection Maintenance and Preservation

- The enduring importance of print collections for library information sharing.
- The value of the long tail of information.
- The idiosyncratic nature of user information needs means that the maintenance and preservation of library collections remain crucial.
- This takes a lot of resources and that if all libraries are maintaining and preserving the same collection holdings, the duplication of effort is wasteful.

Sharing Digital Collections and Content

- Complications of sharing digital information (e.g., e-journal articles, e-books, digitized special collection) now that libraries provide access to so much information through these formats instead of, or along with, print and other physical formats.
- Issues concerning the license terms that govern what librarians can share through ILL
- Technical issues with sharing e-books and copyright guidelines and restrictions on library information sharing and digitization.

The Evolution of ILL

The development of ILL services and procedures have often come from within libraries and the ILL community, not only from vendors:

- 1996 Electronic Fund Transfer System (EFTS) (<https://efts.uchc.edu/common/index.aspx>)
- 1997 ILLiad
- 1997 RapidILL
- 1999 Georgia PINES established
- 2003 ILL Web launched
- 2004 IDS Project established
- 2004 ALA RUSA STARS
- 2005 Rethinking Resource Sharing, a national initiative to consider ILL from the users' point of view
- 2008 "Everything You Wanted to Know about ILL Workshop" presented for the first time by ALA RUSA STARS
- 2009 Article License Information Availability Service (ALIAS) released by IDS
- 2009 Getting It System Toolkit (GIST) released by IDS
- 2009 RapidX released by Colorado State University as part of RapidILL
- 2011 Interlending & Document Supply Conference organized by IFLA in the United States for the first time
- 2011 Version 10 of the RRS STAR Checklist
- 2013 Beta release of Occam's Reader
- 2014 IDS Online Learning Institute/Indiana State Library collaboration established
- 2015 ShareILL, the relaunch of the ILLWeb
- 2016 RRS STAR Checklist, Version 2

Afterword

Librarians must keep sharing information...

but there will be new ways to do so, as well as new challenges:

- Privacy of information becomes more – or less - of a concern
- Costs increase – or decrease
- More libraries join OCLC ILL
- Shared circulation systems among consortia become more popular
- Publishers lower article prices to compete with ILL fees and use OCLC IFM
- Open access publishing means that there will be less need for ILL
- The next Copyright Act enables more digitization of information
or more ILL or less ILL

Lessons Learned

- Call
- Authors
- OA/IRs
- Deadlines
- Editing
- Copy Editing
- Proof Pages
- Index
- Marketing/Publicity
- Make it your own
- Find great contributors
- Negotiate
- Leave room
- Leave time
- Go back and forth
- Go slowly
- Get help
- Tell everyone

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thank you

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