WorldShare Management Services: The Future Ain’t What it Used to Be
The continual transformation of libraries
Write down three trends impacting your library
Rising user expectations

Speed
Choice
Transparency
Control
The expanding definition of library collections

Open
Shared
Electronic
Facilitated
Collaboration

Shared materials
Shared systems
Shared staff
Measuring success

Student outcomes
Research data management
Learning analytics
What do you, as an academic library leader, care about?
What keeps you up at night?

How do you define success?
What do academic library leaders care about?

• Managing the changing collection
• Making meaningful, accurate decisions
• Managing the transition from print to digital
• Managing the changing space
• Finding ways to do more with less
• Change management and leadership
• Maximizing impact, relevance and value
How are we at OCLC working to address these challenges?
WorldShare® Management Services

Cloud-based platform
An advanced, cloud-based library services platform
"UW Library has been successfully using OCLC services for many of our core activities.

When we reached that critical juncture of needing to migrate from our old system, it made good business sense for us to simply build on the good things we were already doing with OCLC."

Gabrielle Prefontaine
Dean of the Library
University of Winnipeg
McGill University upgrades fully to OCLC WorldShare Management Services

DUBLIN, Ohio, 8 January 2019—In May 2019, McGill University, one of Canada’s top ranked research-intensive institutions, will be upgrading its knowledge management infrastructure and fully integrating OCLC WorldShare Management Services (WMS) as its cloud-based library services platform.

In the summer of 2018, McGill Library upgraded the existing WorldCat Local online catalogue and search tool to its successor WorldCat Discovery. The final stage of the upgrade will bring together all applications needed to manage a library, including acquisitions, circulation, metadata, resource sharing, license management, full analytics and a single-search discovery interface for library users.

"Sharing and managing McGill’s rich, deep holdings with our community and the world is top of mind," said Colleen Cook, Trenholme Dean of Libraries at McGill. "We are entering an exciting time where evolving, cloud-based technology can give students, faculty, and staff access to the materials they need to succeed quickly. We want to deliver a powerful catalogue that is a reflection of our world-class collection. Using the OCLC catalogue and knowledge base as the heart of the system makes sense for our users and internal workflows."

#OCLCLibraryFutures
RISING USER EXPECTATIONS

THE EXPANDING COLLECTION

LIBRARY COLLABORATION

MEASURING SUCCESS
RISING USER EXPECTATIONS

Intuitive and on-demand access to any library resource anywhere, anytime
RISING USER EXPECTATIONS

OCLC Value

• Seamless access to licensed content through EZproxy

• Access WorldCat Discovery from anywhere and from smartphones, tablets, laptops, etc.

• Rapid, rule-based, load-based ILL fulfillment through D2D…plus global fulfillment potential through WorldShare ILL

• Patron purchase requests quickly processed through integration of WMS and Tipasa

• Digby mobile app – designed for student workers to manage common library tasks
“WorldCat Discovery gives you everything all in one place. A lot of students don't quite know if they want an article or if they want a book. They just need to see it before they know what they want. The fact that they get more results all in one place often benefits the students.”

Jared Cowling
Systems Librarian/Assistant Professor
Woodbury University
THE EXPANDING COLLECTION

Increasingly electronic and, with tight budgets, open access items are increasingly important.
THE EXPANDING COLLECTION

OCLC Value

• Seamless access to 3.6 billion electronic titles through the WorldCat knowledge base, WorldCat Discovery and EZproxy

  …including seamless access to 24 million Open Access articles with Unpaywall

• Access to special collections using CONTENTdm with IIIF viewer and WorldCat Discovery integration

• ILL expands library’s collection (endless shelf), which allows libraries to focus on what’s unique
"We had an ERM module in our old system. It was a separate module that didn't even really communicate with each other. What I like about WMS and electronic resources is that not only is purchasing so much easier, **everything is interrelated and seamless**..."

John Fobert
Electronic Resources Librarian
Roger Williams University
Systems that support innovation means libraries can better meet their users’ needs.
LIBRARY COLLABORATION

OCLC Value

- Integration with interlibrary loan services
  - WMS and Tipasa
  - WMS and WorldShare Interlibrary Loan
  - Next! WMS and Relais D2D integration

- WorldShare Circulation - Support for cross-institution roles

- WorldShare Report Designer - Utilize a shared report template folder for Groups
“Tipasa allowed us to integrate the system fully with the rest of our library services so now it’s single log in for our system and ILL.”

Adam Green
Head of Access Services
John Carroll University

“allowed us to integrate the system fully...”
MEASURING SUCCESS

Positive connections between the library and aspects of student learning and success
Data from OCLC services can inform student outcomes as well as purchase decisions:

- EZproxy Analytics – non-publisher usage data
- WorldShare License Manager – COUNTER 4 and 5 statistics
- WorldShare Report Designer – takes advantage of data in WMS and Tipasa
“Ultimately, we selected WMS because we were looking for an upgrade from the system we had since 2003. And with WMS, it is constantly being developed and there are constant enhancements.”

Carrie Nichols
Head of Technical Services
Meredith College
RISING USER EXPECTATIONS

THE EXPANDING COLLECTION

LIBRARY COLLABORATION

MEASURING SUCCESS
WorldShare® Management Services

What’s included with a WMS subscription?

Core services…
- Cataloging
- Interlibrary loan
- Discovery

WMS services…
- Acquisitions
- Circulation
- Serials management
- Reporting

Also included at no extra charge…
- Course Reserves
- Mobile interface
- 400+ open collections
- Knowledge base
- OpenURL Resolver
- A–Z list
- Authority files and updates
- Continuous training
- Ongoing updates

#OCLCLibraryFutures
WorldShare® Management Services

Expanding globally

650+ libraries worldwide
selected WMS

WMS libraries in
22 countries

As of July 2019
How can you plan for your library’s future?
Thank you

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