LIBRARY FUTURES
Community Catalysts

OCLC Asia Pacific Regional Council Conference
#OCLCLibraryFutures

Do things differently so you have time to do different things

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Are we doing
what we want to do?

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WorldShare® Management Services

What if…?

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WorldShare® Management Services

ACQUIRE	DESCRIBE	DISCOVER	CIRCULATE	SHARE	ANALYZE
Save time on selecting and acquiring	Get more time to catalog unique materials	Help your users easily find and get resources	Streamline circulation tasks and training	Automate borrowing and lending	Support your library's decisions

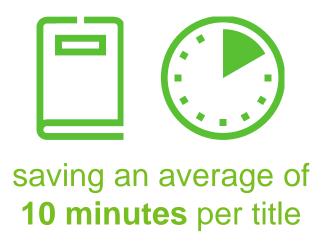## An advanced, cloud-based library services platform

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The power of cooperative cataloging

In the past year, OCLC member libraries copy cataloged
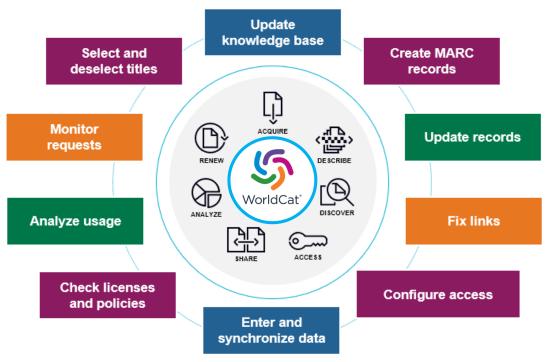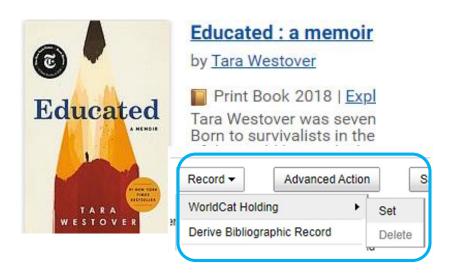
94%
of their items from WorldCat

saving an average of
10 minutes per title

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WorldCat at the center

With Less Time

Do More
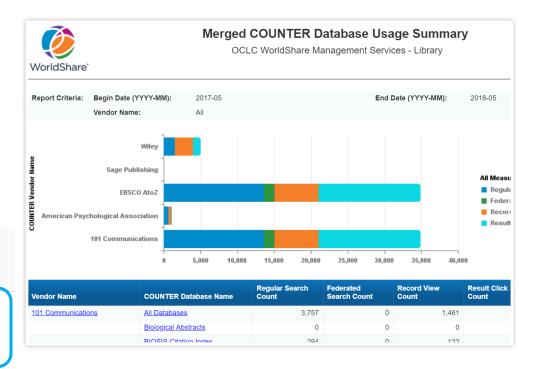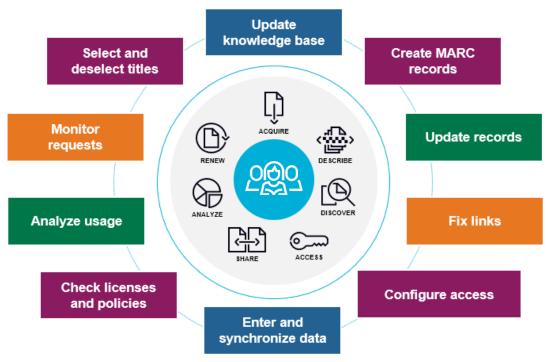
Educated : a memoir

by Tara Westover

📙 Print Book 2018 | Expl
Tara Westover was seven
Born to survivalists in the

Record ▾	Advanced Action	S
WorldCat Holding	▶	Set
Derive Bibliographic Record		Delete

View Description

Genre:	Biography.
	Biographies.
	Anecdotes.
Notes:	**Flagstaff Library Notes:**
	Author-signed copy from the event Jan 2019
	Local Author
Database:	WorldCat

Additional physical form entry: Ebook version : (9781473538641)

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With Less Time

Do More
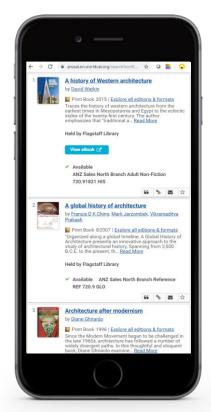
User at the center

Added recently!

What I have to do. ✔

What I want to do. 🎯
-Make people happy like her!-

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- Three campuses –Western Australia (WA)
  - Joondalup, Mt Lawley – Metropolitan Perth
  - Bunbury – Regional South West WA
- Over 30,000 students
- 6,000 international students annually

Edith Cowan University (ECU) At a Glance

- Eight Schools:
  - Arts and Humanities
  - Business and Law
  - Education
  - Engineering
  - Medical and Health Sciences
  - Nursing and Midwifery
  - Science
  - Western Australian Academy of Performing Arts (WAAPA)
- Five Star Rating for Teaching Quality – 12 Consecutive Years.
- 2019 Times Higher Education Young University ranked in top 150.

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ECU Library

- 57 staff across 3 campuses.
- Four Library Teams:
  - Library Research & Collections,
  - Library Experience,
  - Digital & Information Literacy and
  - Information Management & Archive Services
- Council of Australian University Librarians (CAUL) represents 39 University Libraries in Australia.
- CAUL Content Procurement Program Consortium – ECU aims to automate its Knowledge Base Collections from CAUL within WMS

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ECU Collection & Usage

- e-preferred policy since 2012
- Strong focus on supporting Teaching & Learning needs

Holding Type	Number
Books (Digital)	272,871
Books (Print)	218,748
Journals (Digital)	59,122
Journals (Print)	4,726

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ECU Collection & Usage

- Usage:
- Strong use of e-resources by students and academics.
- Single platform over 4 weeks:
  - 915 items accessed
  - 7,000 Chapter Downloads
  - 30,000 Online User Sessions
  - 210,000 pages downloaded.

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Background

- ECU implemented WorldShare Management Services (WMS) in Dec 2016.
- WMS applications implemented:
    - Circulation
    - Metadata
    - Discovery
    - Reports & Report Designer
    - License Manager
- This single integrated solution replaced two separate systems:
    - Library System
    - eResources Discovery Layer

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What did we do Differently?

- **Acquisitions Workflow:**
- WMS Acquisitions module not implemented.
- Acquisition workflows managed external to WMS using the Records Management System Workflow:
    - Request form completed by staff.
    - Requests routed to relevant staff to process / approve.
    - Documents decision making for acquisitions.
    - Automated reminders - Overdue notifications based on established timeframes for processes.
- **Outcomes:**
- Documented centrally within the University Information Management System.
- Single source of truth - Previously requests lost in email accounts.
- Report on timeframes.

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What else did we do Differently?

- **Financial Management - Acquisitions & Subscriptions:**
- Previously financial data was recorded in two systems:
    - Finance System and
    - Library Management System.
- 2015 / 2016 - Collaboration with Finance to utilise Finance System as the "Single Source" of truth.
- **Outcomes:**
- Library staff enter data into the Finance System.
- Utilise the same system as the rest of the University.
- Dedicated Finance Team that supports the Library:
    - Strong Collaboration / Partnership.
    - Advocate on behalf of the library for budget.
    - Understand $$ Increases - Vendors and Exchange Rates.
    - Two days per week onsite within the library.
    - Generate Monthly Budget Report.
- Visibility of up to date budget – previously underspend each year.
- Rigour to processes.
- Finance monitoring expenditure.

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What different things did this enable us to do?

- **Benefits of doing things differently:**
- Utilise centralised processes and procedures.
- Single Source of Truth.
- Leverage expertise from service centres within the University.
- Less time spent on administrative activities e.g. Monthly Financial Reports, end of financial year shutdown.
- **Different Things:**
- Research Unbound – Digitisation of 2,700 hard-copy research theses and returning the print copy to authors.
- ARL Report – This report was developed to bring together usage data and financial data to assess subscriptions for renewal or cancellation.
- WMS Implementation facilitated a comprehensive review of processes – Understand how we can utilise WMS to do things differently.

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