EZproxy

Kayla Matheson, Sales Manager, Australia and New Zealand

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Why EZproxy hosted is the right solution for

remote access to e-resources

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The problem of remote access

"People expect to be able to **learn and work anywhere,** with constant access to learning materials as well as each other."

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The problem of remote access

68.8% of higher education learners say they use digital support tools to look for additional resources on their own time at least once a week.

68.8%

31.2%

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The problem of remote access

The *University of Borås in Sweden* found that **57%** of all referenced resources were freely available or accessible without library support. A significant number of students are discovering content outside the library.

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Only by using the **right** digital tools will library users find the **right** e-resources.

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But for the library, **making licensed resources available to remote users** is challenging.

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How does EZproxy help?

EZproxy helps by working as an **intermediary between your users—wherever they're located**—and the e-resources they're trying to access.

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How does EZproxy help?

EZproxy is an **open solution** that will work with the authentication system that you've put in place. It **connects to a wide range** of authentication services, including LDAP, SIP, and Shibboleth.

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How does EZproxy help?

EZproxy is a **popular and proven solution,** and in recent years, more and more libraries have chosen EZproxy hosted.

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Libraries are migrating to the cloud

"A dramatic shift is underway, moving from deploying library systems on equipment housed on-premises to some type of hosted infrastructure."

Marshall Breeding, *5 Key Technology Trends for 2018*

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How does EZproxy hosted help libraries with remote access?

EZproxy hosted libraries benefit from infrastructure savings

EZproxy hosted takes care of all the hardware and software components as well as back-ups and automatic system and software upgrades.

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How does EZproxy hosted help libraries with remote access?

EZproxy hosted libraries benefit from

implementation support

OCLC developers provide 10 hours of customization and implementation time.

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How does EZproxy hosted help libraries with remote access?

EZproxy hosted libraries benefit from data security

OCLC stores user information in a secure environment, which is climate-controlled with restricted access. We will supply an institutional security certificate for your instance of EZproxy.

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"In most cases, cloud technologies provide **more reliability, better performance, and stronger security** than local implementations."

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EZproxy hosted offers freedom

EZproxy hosted offers freedom from

- the burden of system maintenance,

- the risk of key staff departures, and

- IT departments that aren't always responsive enough to meet library needs.

Library staff can focus on other user-critical activities.

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Libraries have generally decreased the proportions of personnel dedicated to IT relative to other roles that more **directly serve their patrons.**

Marshall Breeding, *5 Key Technology Trends for 2018*

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How do libraries experience their EZproxy hosted implementation?

- **90%** of EZproxy hosted customers had positive experiences of their EZproxy hosted implementation.

- **100%** of EZproxy hosted customers gave us positive feedback on the timescale of their implementation project.

- **100%** of EZproxy hosted customers gave us positive feedback on the expertise of OCLC staff.

- **80%** would recommend EZproxy hosted to other institutions.

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How do libraries experience their EZproxy hosted implementation?
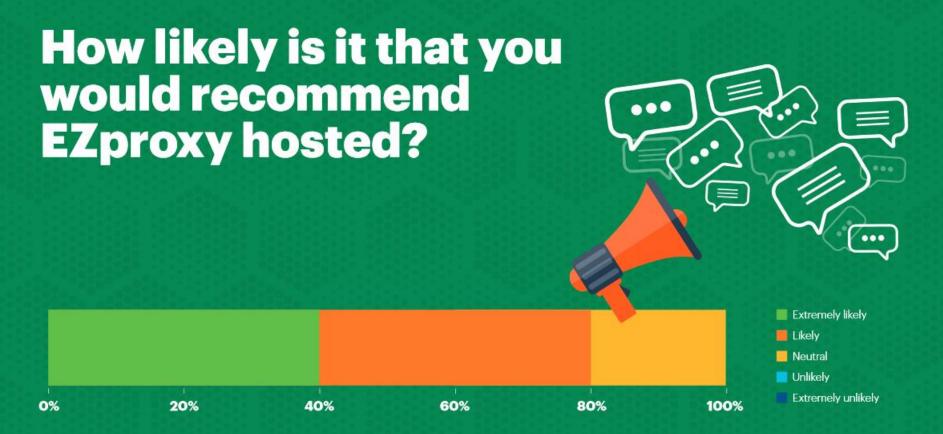
Implementation | Communication | Progress | Timescales | Expertise | Product rating

Legend:
- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

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How likely is it that you would recommend EZproxy hosted?

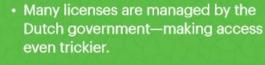|	
■	Extremely likely
■	Likely
■	Neutral
■	Unlikely
■	Extremely unlikely

0%   20%   40%   60%   80%   100%

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Case study: **Focus on access and accessibility at Netherlands Defence Academy**

"Our users (students, researchers, and faculty) expect access to online content **anytime, anywhere.** It is quite a challenge to make this work."

- While its e-resource expenditure grew and grew, the small library team struggled to meet user expectations of anytime, anywhere access.

- Many licenses are managed by the Dutch government—making access even trickier.

- Netherlands Defence Academy integrated EZproxy across its discovery services to give students, researchers, and faculty remote access to resources.

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Case study: **University of Gloucestershire takes leading role in learning analytics**

"OCLC has been a great partner so far at the University of Gloucestershire. They're very open to innovation and sharing ideas and **working together really in a collaborative way."**

- OCLC and the University of Gloucestershire collaborate with Jisc to develop standard plug-ins for a UK-wide learning analytics hub.

- Analytics from WorldShare® Management Services (WMS) and EZproxy deliver fresh insights into library resource usage and impact.

- Learning analytics help the university enhance the personalized support it provides to students.

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Because what is known must be shared

OCLC is a global library cooperative that provides technology services, original research, and community programs for its membership and the wider library community. EZproxy is one of the solutions we provide to support libraries in making information more accessible.

Find out more about EZproxy hosted on our OCLC website.

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Thank you!

Because
what is
known must
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