

# APRC17

OC LC ASIA PACIFIC  
REGIONAL COUNCIL  
MEETING

Hello.

I'm the **Smarter** Library.



## Provincial University Library Network PULINET

WARARAK PATTANAKIATPONG, CHIANG MAI UNIVERSITY LIBRARY, THAILAND



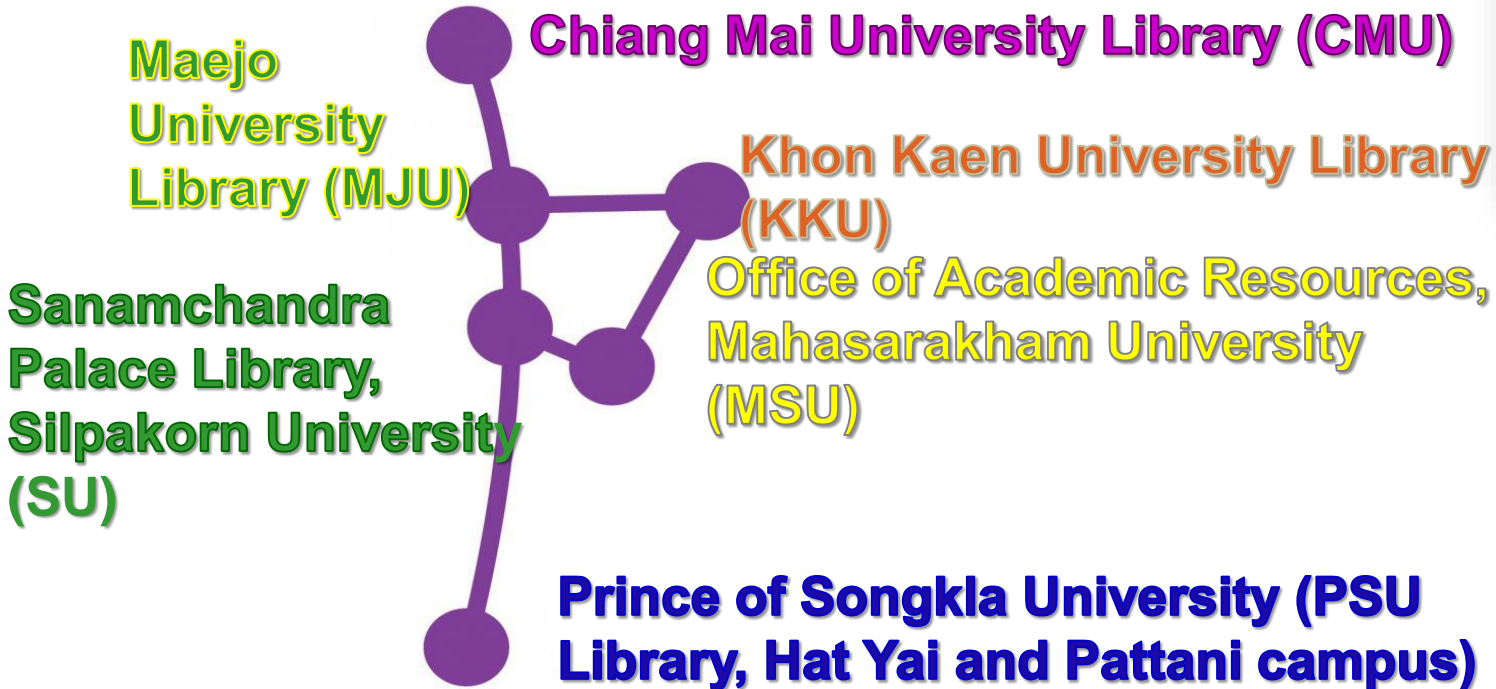
# Wararak Pattanakiatpong

Acting Director, Chiang Mai University Library, Thailand  
Chair, Provincial University Library Network, Thailand

# Provincial University Library Network



**First started with 7 library members  
from 6 universities in 1986**



**Avudh Srisukri, MD.  
Prof. Emeritus**

**Former Director of  
CMU Library and  
Former President  
of CMU**

# 20 Provincial University Libraries members



CHIANG MAI  
UNIVERSITY



NARESUAN UNIVERSITY  
มหาวิทยาลัยนเรศวร



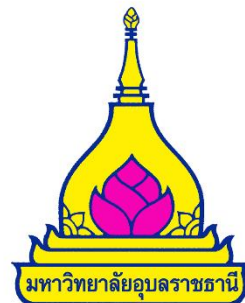
MAHASARAKHAM  
UNIVERSITY



MAE FAH LUANG  
UNIVERSITY



มหาวิทยาลัยสุโขทัยธรรมาธิราช  
Sukhothai Thammarat Open University



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## North

1. Chiang Mai University Library (CMU)
2. Central Library of Maejo University (MJU)
3. Library Resources and Education media Center University of Phayao (PU)
4. Library Resources and Education media Center Mae Fah Luang University (MFU)
5. Naresuan University Library (NU)

## West

1. Sanamchandra Palace Library, Silpakorn University (SU)
2. University Library Kamphaeng Saen (KU Kamphaeng Saen)

## South

1. Khunying Long Athakravisunthorn Learning Resources Center Prince of Songkla University (PSU, HatYai)
2. Office of Academic Resources Prince of Songkla University, (PSU, Pattani)
3. Thaksin University Library (TSU)
4. Library Resources and Education media Center Walailak University (WU)
5. Princess of Naradhiwas University Library (PNU)



## Northeast

1. Khon Kaen University Library (KKU)
2. Office of Academic Resources Mahasarakham University (MSU)
3. Office of Academic Resources Nakhon Phanom University (NPU)
4. Office of Academic Resources Ubon Ratchathani University (UBU)
5. Library Resources and Education media Center Suranaree University of Technology (SUT)

## East

1. Burapha University (BBU)
2. Library, Sriracha Campus, Kasetsart University (KU Sriracha)

# Network Management

**1. Management of PULINET** composes of two levels:

**Policy level** – Board of directors compose of directors from each libraries.

**Working group level** – Service group, Journal group, Local information group, and Information technology group.

--Special interest groups (SIG) according to strategic goals were assigned for special issues such as library standards

- Working group members come from all libraries.
- Meetings 3 times per year for each working group.

**2. Network management is done under the charter of PULINET and its regulations**

**3. Member fee is 40,000 Baht (\$ 1,140 USD)**

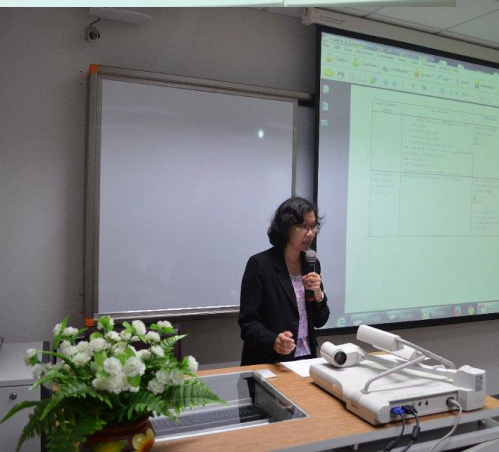
**4. Five-year Strategic Plan with annual action plan implementation by board of directors and working groups.**

# PULINET, Board of Directors





# Working Groups



# 30 Years of PULINET : A Look Back from 1986 to 2016

## 1<sup>st</sup> Decade (1986-1995) Build Dream of the Library Network from the Ground up

- Union catalogue database was created at that time along with manual of reciprocal borrowing
- Successfully receiving governmental support of computer network development and budget approving by the Cabinet of Thailand in 1993. The library automation system was able to be purchased after that.



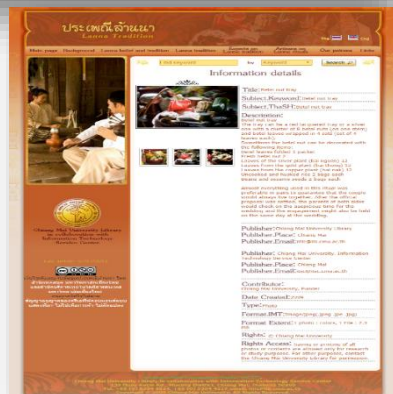
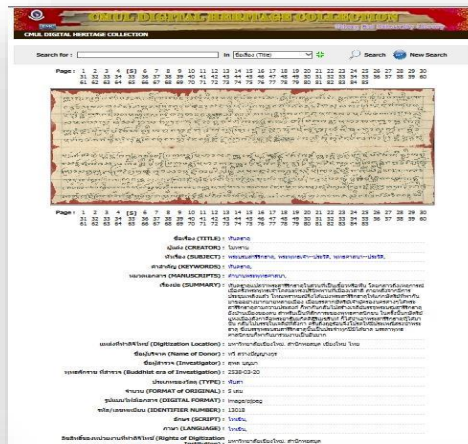
# 30 Years of PULINET : A Look Back from 1986 to 2016

## 2<sup>nd</sup> Decade (1996-2006) Identify Identity

- **Interlibrary loan** was a major feature provided for the members with PULINET cards.
- **Local information** also played an important role presenting their library identity of each regional university libraries. The network also supported each libraries manage their own local identity for education, research, culture preservation purposes.
- **Library members have been developed Local Information Collection** both printed and in house databases
- **Chiang Mai University Library** has been developed Lanna information resources in both hardcopy and digital form. Currently there are **61,274** hardcopy volumes (Nov 2017) and **8** in-house database such as Lanna Food, Lanna Tradition, Lanna Lacquerware.



# 30 Years of PULINET : A Look Back from 1986 to 2016



# 30 Years of PULINET : A Look Back from 1986 to 2016

## 3<sup>rd</sup> Decade (2007-2017) Standardize and Knowledge Sharing

- **Operational Standards for Academic Libraries** and key performance indicators (KPIs) were implemented.
- **Staff trainings** had been done continuously to improve staff knowledge
- **The First PULINET Conference** was held in 2010.

In 2015 became the “PULINET National Conference” until present.

In 2017 **PULINET National Conference is the most attended conference** in the country in library and information science.



**PULINET 2017**

7<sup>th</sup> PULINET National Conference

Service Excellence

11-12 January 2017, Chiang Mai





## 30 Years of PULINET : A Look Back from 1986 to 2016

### 3<sup>rd</sup> Decade (2007-2017) Standardize and Knowledge Sharing

- Focus on resource development and sharing
  1. **Push forward budget allocation from central government** purchasing e-Databases for all public universities in Thailand. Currently Office of the Higher Education Commission (OHEC) provided monetary support of Premium Discovery Services Platform beyond e-databases purchases
  2. In the mid of 2016, **enhance consortium into four universities in central area calling PULINET+4** (Chulalongkorn University, Thammasat University, Mahidol University, and Kasetsart University) **for resource sharing and push the purchase policy (e-Databases subscription) to OHEC for budget efficiency** (example of ScienceDirect subscription)

## 30 Years of PULINET : A Look Back from 1986 to 2016

### 3<sup>rd</sup> Decade (2007-2017) Standardize and Knowledge Sharing

- Focus on resource development and sharing
  3. **Enhance consortium of subscribing/purchasing e-Books and e-Databases** were significantly decreases the overall budget for the country.

## 30 Years of PULINET : A Look Back from 1986 to 2016

### 3<sup>rd</sup> Decade (2007-2017)

- Focus on resource development and sharing
  4. **Resources sharing was mainly used via Discovery service platform** for hardcopy and e-Resources for PULINET and extended members (PULINET+4)
    - Worldshare ILL via WorldCat among 5 Thai OCLC members (Chiang Mai U., Chulalongkorn U., Thammasat U., Mahidol U. and Kasetsart U.)
    - ILL via EDS Discovery Services among PULINET members and public university in the central of Thailand

# Key Success Factors

1. Empathy of members' budget scarcity problem
2. Support each others continuously from generation to generation by boards of directors, working groups, and all libraries' members.



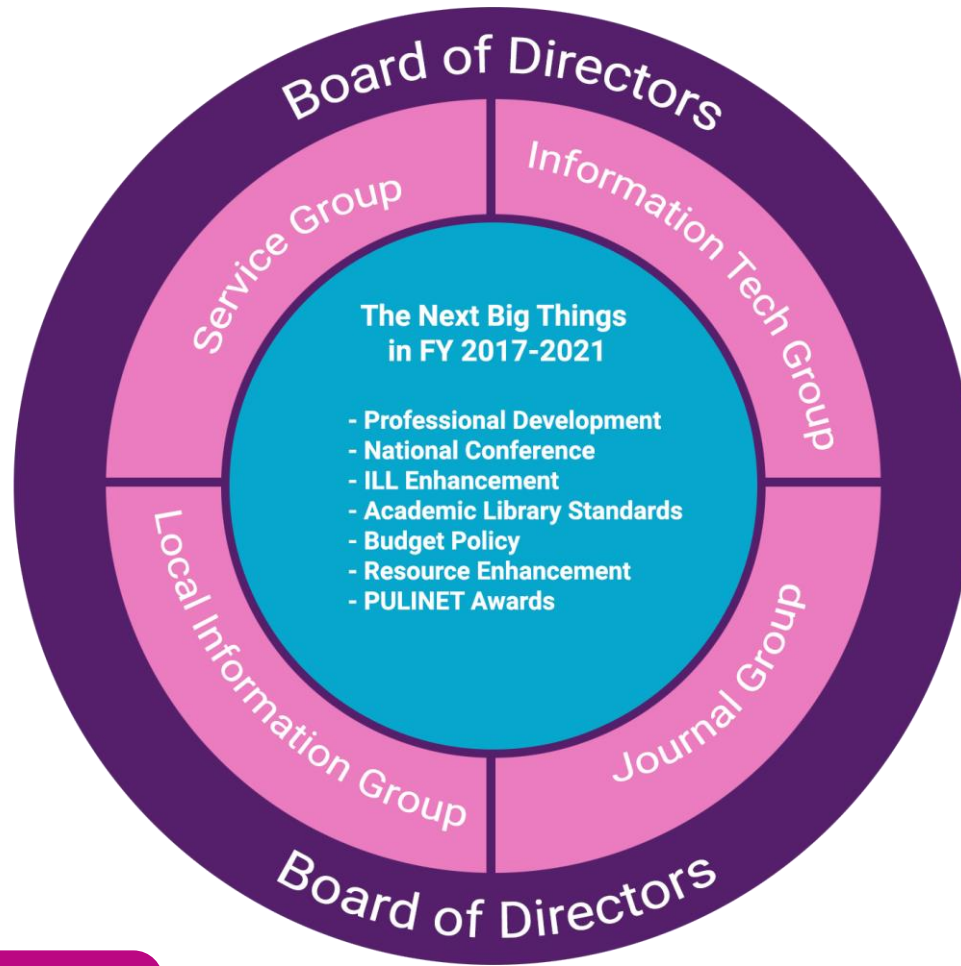
# The Next Big Things in FY 2017-2021

1. **Continuing Professional Development for staff to current trends in information and information technology will be hold. Best practices from PULINET Conference will be learned by libraries' members.**
2. **PULINET National Conference will be push forward to become a stage for academic library research and learning.**
3. **Inter Library Loan service will be expanded into all higher education institutes via network's platform effectively and efficiently**
4. **Academic library standards enhancement for all academic libraries to reflect the current trends in information and information technology.**



# The Next Big Things in FY 2017-2021

5. **Continuous pushing budget Policy to Office of the Higher Education Commission (OHEC)** to keep our excellent services while budget decreases.
6. **Resource enhancement in subscribing/purchasing/sharing** especially e-Resources from the consortium.
7. **PULINET Award** will be enriched for people in library and information science.





**In the year of 2017, it is the 30<sup>th</sup> years of PULINET.  
We continue as a strong and sustain library network  
keeping up with current trends in both library and  
information technology with supporting universities  
visions in mind.**

# Thank you

**Wararak Pattanakiatpong**

**CHIANG MAI UNIVERSITY LIBRARY, THAILAND  
PROVINCIAL UNIVERSITY LIBRARY NETWORK, THAILAND**

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