OCLC cataloging
community meeting

The OCLC cataloging community meeting

12 FEBRUARY 2025

David Whitehair

Director, Metadata & Digital Services

OCLC

Welcome back

#OCLCcataloging

Today’s schedule

- Welcome
- Diversity, equity, and inclusion
- Open questions
- OCLC update 1
- Break
- OCLC update 2
- Open questions
- Closing

Deepening connections by turbocharging data with AI

OCLC cataloging community meeting

Bemal Rajapatirana

Director, WorldCat Data
Metadata & Digital Services
OCLC

Chelsea Dalgord

Product Manager,
Metadata & Digital Services
OCLC

Inkyung Choi

Associate Research Scientist
OCLC Research

Laura Ramsey

Senior Metadata Operations Manager,
WorldCat & KB Metadata Quality
OCLC

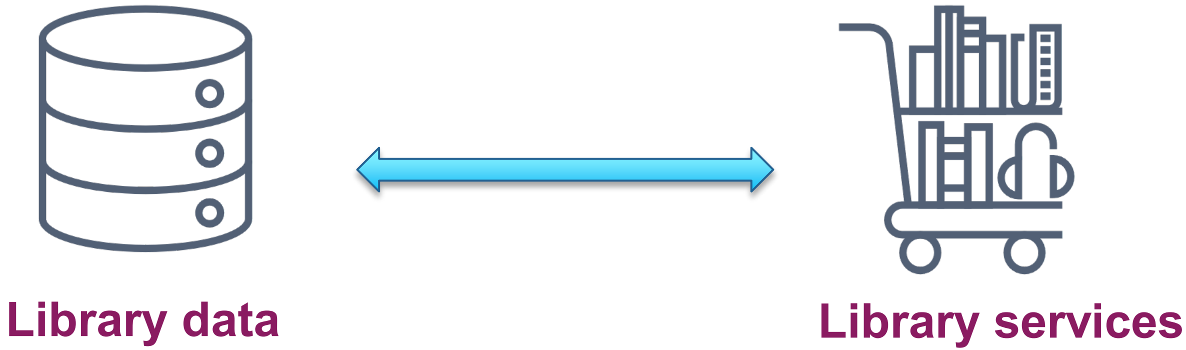
Latifa Baali

Access Services Librarian | Arabic & Translation Studies Liaison Librarian
American University of Sharjah

#OCLCcataloging

OCLC

OCLC's AI: Services and Data



Library data

Library services

- Sustainable, efficient and responsible AI innovation
- Tailored to library values and community needs
- Enhancing library data
- AI + librarian expertise

Merging records with AI

Machine Learning Deduplication Project Update (1)

- Where we have been
  - First machine learning model ran in August 2023 eliminating over **5.4 million** duplicates
  - In the same timeframe, DDR eliminated **273,753** duplicates, and over **4.6** million the entire fiscal year
  - Model based on feedback of over 34,000 duplicates from over 300 users
  - Duplicates were eliminated for printed books in English, French, German, Italian, and Spanish

Machine Learning Deduplication Project Update (2)

- What we are wanting to achieve
  - Continuing to develop the model to leverage the potential of processing at scale to deduplicate WorldCat as a whole
  - Run our traditional Duplicate Detection and Resolution algorithms concurrently on new and updated records
  - Eliminate the straightforward duplicates and leave the complicated situations for the experts to resolve

Machine Learning Deduplication Project Update (3)

- Where we are now
  - Extending model to include all formats, languages, and scripts in WorldCat for version 2
  - Completed extensive internal testing
  - Adjusted model based on version 1 feedback and internal review of version 2
  - Engaged Member Merge libraries for verification of the algorithm

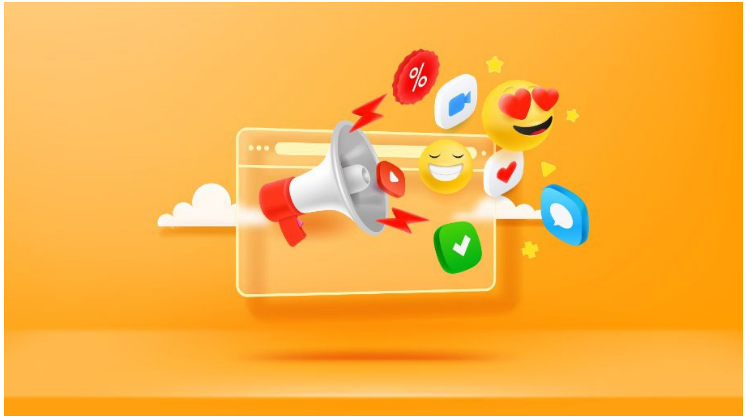
Member Merge Community Feedback (1)

- 17 libraries provided feedback on version 2 of the model
- Pairs of records included books, non-books, and non-English materials
  - Books, Continuing Resources, Maps, Scores, Sound Recordings, Visual Materials
  - Non-Latin scripts in Arabic, Bengali, Chinese, Cyrillic, Hebrew, Hindi, Japanese, Greek, Persian

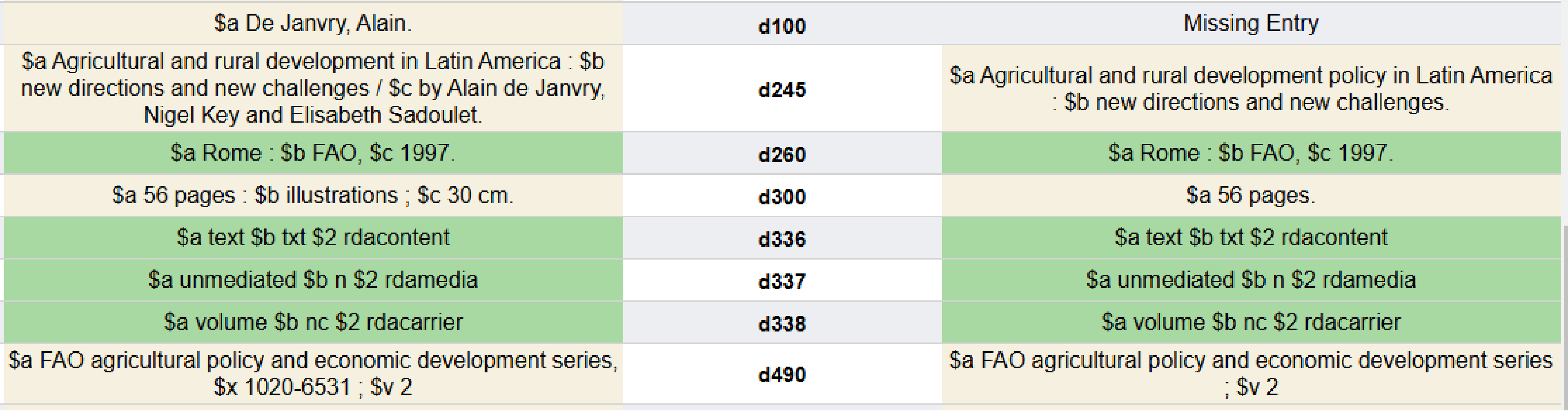
Member Merge Community Feedback (2)

- Pairs included positive, negative, and questionable duplicates

- Further adjustments made based on member feedback



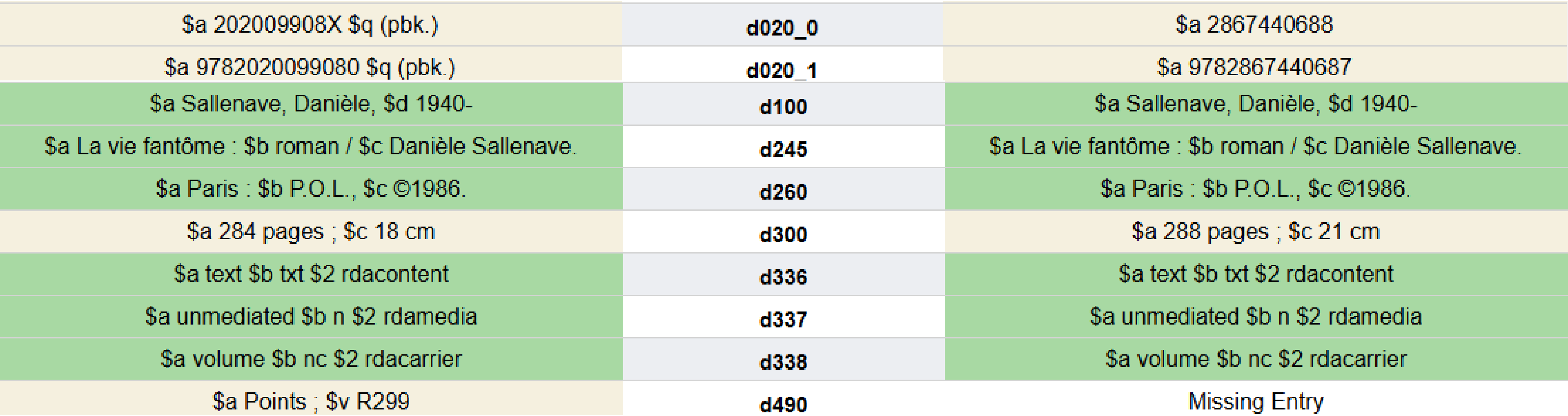
Example of positive pair



$a De Janvry, Alain.	d100	Missing Entry
$a Agricultural and rural development in Latin America : $b new directions and new challenges / $c by Alain de Janvry, Nigel Key and Elisabeth Sadoulet.	d245	$a Agricultural and rural development policy in Latin America : $b new directions and new challenges.
$a Rome : $b FAO, $c 1997.	d260	$a Rome : $b FAO, $c 1997.
$a 56 pages : $b illustrations ; $c 30 cm.	d300	$a 56 pages.
$a text $b txt $2 rdacontent	d336	$a text $b txt $2 rdacontent
$a unmediated $b n $2 rdamedia	d337	$a unmediated $b n $2 rdamedia
$a volume $b nc $2 rdacarrier	d338	$a volume $b nc $2 rdacarrier
$a FAO agricultural policy and economic development series, $x 1020-6531 ; $v 2	d490	$a FAO agricultural policy and economic development series ; $v 2

Model, Metadata Quality, and Member Merge libraries all agreed

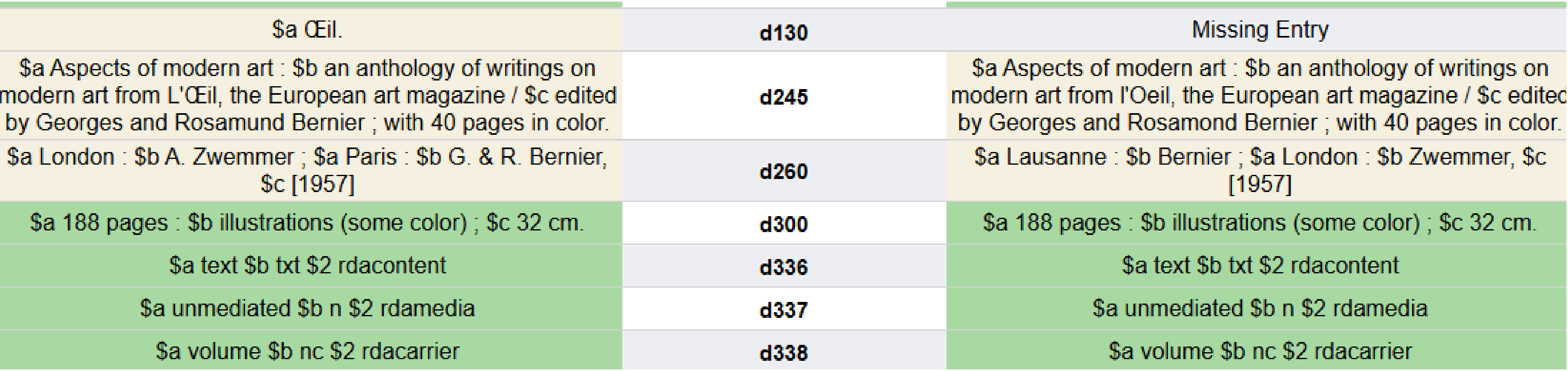
Example of negative pair



$a 202009908X $q (pbk.)	d020_0	$a 2867440688
$a 9782020099080 $q (pbk.)	d020_1	$a 9782867440687
$a Sallenave, Danièle, $d 1940-	d100	$a Sallenave, Danièle, $d 1940-
$a La vie fantôme : $b roman / $c Danièle Sallenave.	d245	$a La vie fantôme : $b roman / $c Danièle Sallenave.
$a Paris : $b P.O.L., $c ©1986.	d260	$a Paris : $b P.O.L., $c ©1986.
$a 284 pages ; $c 18 cm	d300	$a 288 pages ; $c 21 cm
$a text $b txt $2 rdacontent	d336	$a text $b txt $2 rdacontent
$a unmediated $b n $2 rdamedia	d337	$a unmediated $b n $2 rdamedia
$a volume $b nc $2 rdacarrier	d338	$a volume $b nc $2 rdacarrier
$a Points ; $v R299	d490	Missing Entry

Model, Metadata Quality, and Member Merge libraries all agreed

Example of questionable pair

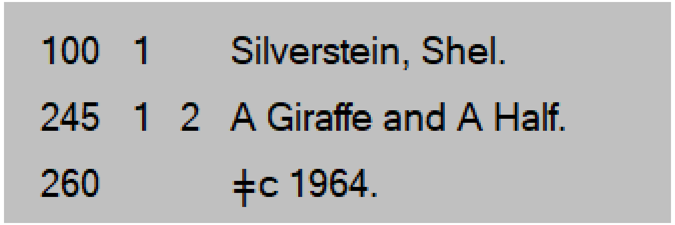


$a Œil.	d130	Missing Entry
$a Aspects of modern art : $b an anthology of writings on modern art from L'Œil, the European art magazine / $c edited by Georges and Rosamund Bernier ; with 40 pages in color.	d245	$a Aspects of modern art : $b an anthology of writings on modern art from l'Oeil, the European art magazine / $c edited by Georges and Rosamond Bernier ; with 40 pages in color.
$a London : $b A. Zwemmer ; $a Paris : $b G. & R. Bernier, $c [1957]	d260	$a Lausanne : $b Bernier ; $a London : $b Zwemmer, $c [1957]
$a 188 pages : $b illustrations (some color) ; $c 32 cm.	d300	$a 188 pages : $b illustrations (some color) ; $c 32 cm.
$a text $b txt $2 rdacontent	d336	$a text $b txt $2 rdacontent
$a unmediated $b n $2 rdamedia	d337	$a unmediated $b n $2 rdamedia
$a volume $b nc $2 rdacarrier	d338	$a volume $b nc $2 rdacarrier

Mixed responses between the model, Metadata Quality, and Member Libraries

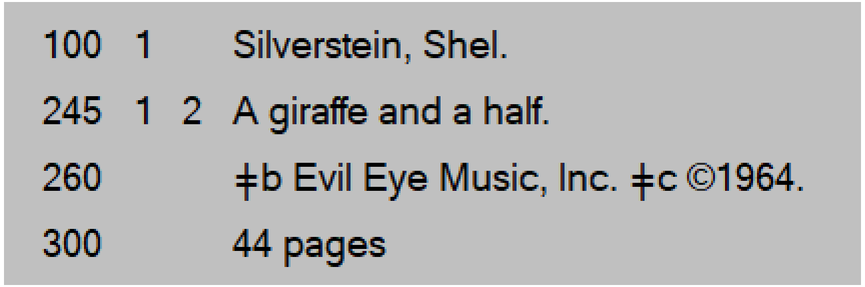
Challenges—sparse data

- Record 1



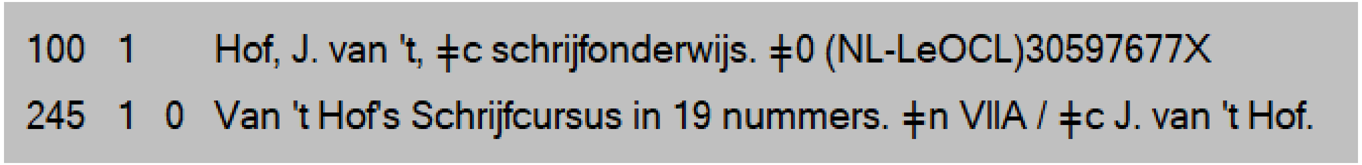
```
100  1     Silverstein, Shel.
245  1  2  A Giraffe and A Half.
260        ǂc 1964.
```

- Record 2

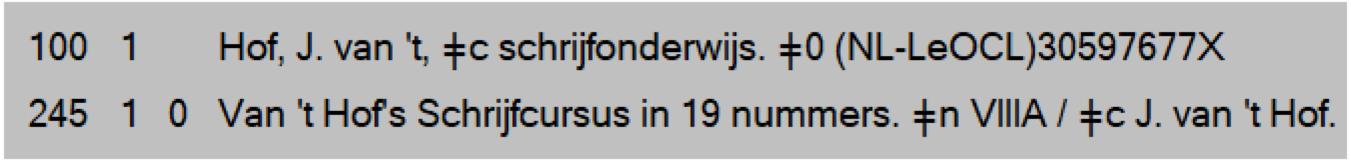


```
100  1     Silverstein, Shel.
245  1  2  A giraffe and a half.
260        ǂb Evil Eye Music, Inc. ǂc ©1964.
300        44 pages
```

Challenges—slight variances that matter



```
100 1     Hof, J. van 't, ǂc schrijfonderwijs. ǂ0 (NL-LeOCL)30597677X
245 1 0   Van 't Hof's Schrijfcursus in 19 nummers. ǂn VIIA / ǂc J. van 't Hof.
```

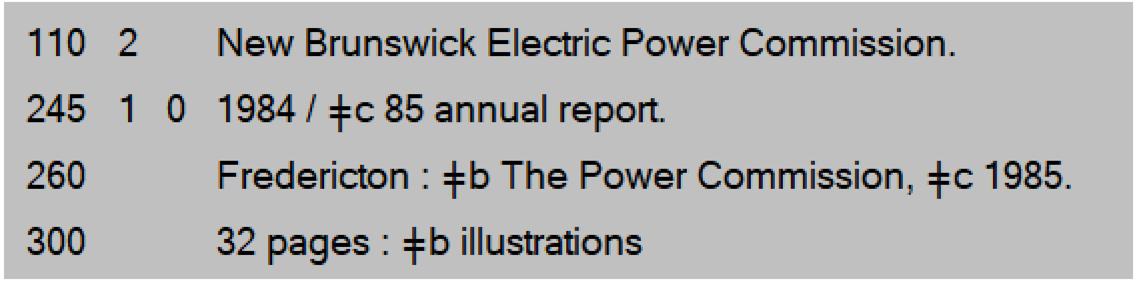


```
100 1     Hof, J. van 't, ǂc schrijfonderwijs. ǂ0 (NL-LeOCL)30597677X
245 1 0   Van 't Hof's Schrijfcursus in 19 nummers. ǂn VIIIA / ǂc J. van 't Hof.
```

Note: Fields 260 and 300 are the same on these records

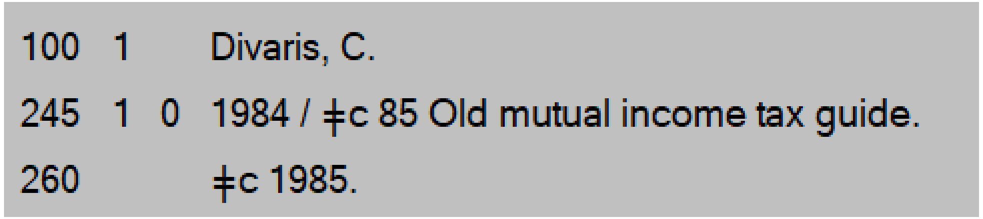
Challenges—confidence in the process (1)

“Machine learning doesn't work in this case"



```
110  2     New Brunswick Electric Power Commission.
245  1  0  1984 / ǂc 85 annual report.
260        Fredericton : ǂb The Power Commission, ǂc 1985.
300        32 pages : ǂb illustrations
```

Note: These records won't be merged!



```
100  1     Divaris, C.
245  1  0  1984 / ǂc 85 Old mutual income tax guide.
260        ǂc 1985.
```

Challenges—confidence in the process (2)

“Duplicate, but human eyes required to verify”

"These are probably the same thing, but I would not merge due to differences in 260 $b"

"Lacking too much info for me to be confident they are same thing, especially since this is a popular work that has been published a zillion times"

Solutions to the challenges

- Taking a more conservative approach
- Eliminating records where slight differences may matter
- Validating model against record pairs from version 1
- Future—collecting more data from the community to continue to train the model

Next steps

- Process 500,000 record pairs of print book records—started running on Feb. 11
- Evaluate member feedback and success of the run before resuming
- Process an additional 2.25 million pairs of print book records over the course of several weeks

How can you help?

- Report suspicious merges to bibchange@oclc.org
- Participate in the next data labelling project
  - Look for announcements coming in the next few weeks
  - Non-books and non-Latin expertise is welcome
- Send questions to ASKQC@oclc.org

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American University of Sharjah

OCLC Member Merge Program & De-duplication Project: Personal experience reviewing Arabic duplicates

Latifa Baali

Access Services Librarian
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Email: LBAALI@AUS.EDU

February 12th, 2025

Member Merge Program: Arabic Records

How did I learn about the Member Merge program?

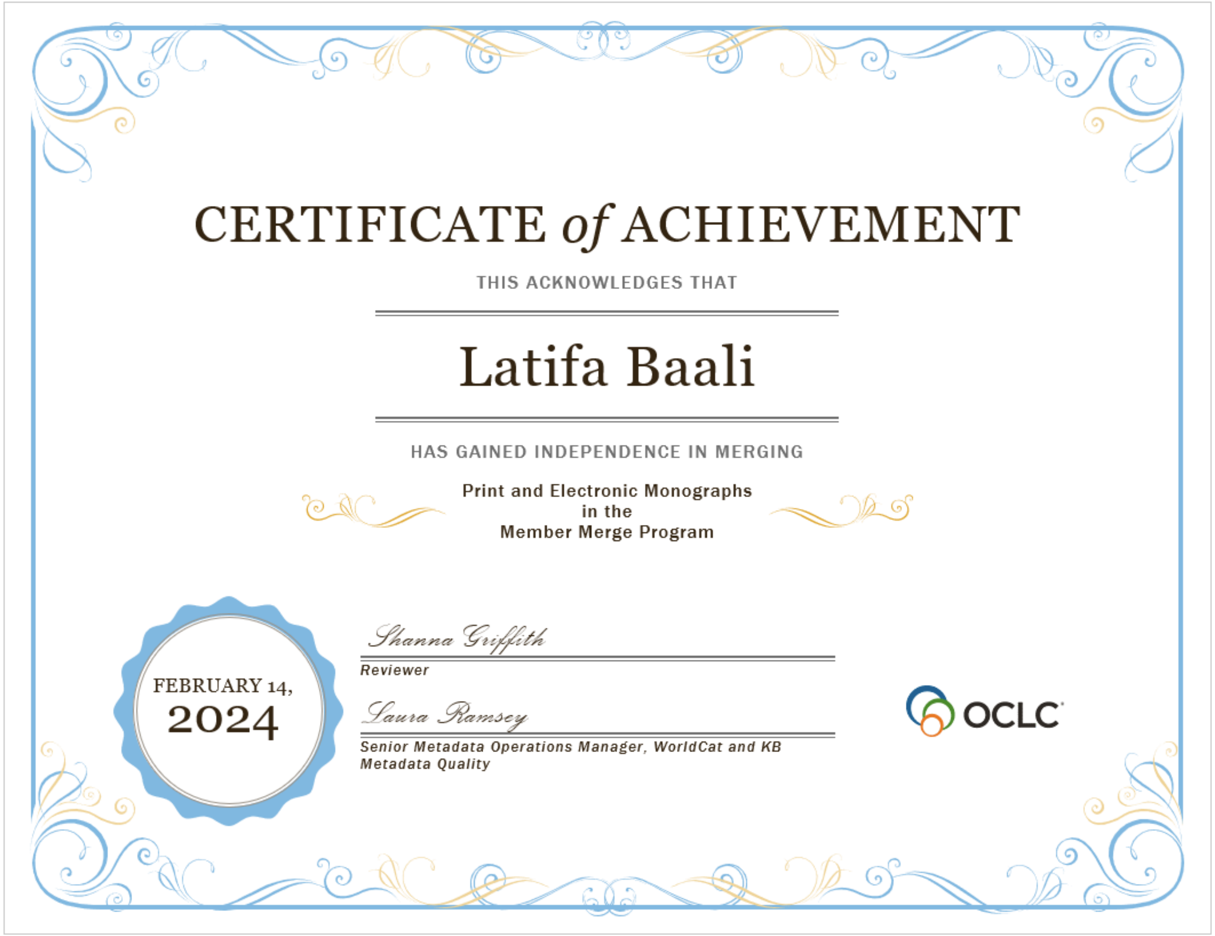
- **May 2023**: A message was sent to MELANET-L from Iman Dagher, the Arabic & Islamic Studies Metadata Librarian at the UCLA Library, inviting Arabic script catalogers to join the OCLC Member Merge Program (for the purpose of evaluating and merging duplicate records in OCLC).

- **Participants in the OCLC Member Merge Program – Arabic Records**:
  → Institutions inside the U.S.: American Islamic College, Northwestern University, Penn State University, UCLA, and University of Nevada.
  → Institutions outside the U.S.: American University of Sharjah, American University of Cairo and Library of Congress – Cairo Office.

- **June 2023**: First meeting with the OCLC reviewer Shanna Griffith, OCLC Senior Data Analyst, Data Quality & Governance, Global Technologies.

Member Merge program: training &practice

- Five one-hour long webinars were conducted over several weeks.
- Participants received comprehensive instructional documentation and tutorial videos.
- Common exercises which included hands-on practice related to applying training materials and guidelines to make sound decisions for merging records.
- Connexion client authorization was upgraded to allow participant to merge records.
- Six batches of over 30 sets of records (three sets per member); plus 100 sets of records (mostly Arabic and a few were Persian, English and French records) were reviewed by participants and submitted to Shanna Griffith for feedback and merge approval.



CERTIFICATE *of* ACHIEVEMENT

THIS ACKNOWLEDGES THAT

Latifa Baali

HAS GAINED INDEPENDENCE IN MERGING

Print and Electronic Monographs
in the
Member Merge Program

FEBRUARY 14,
2024

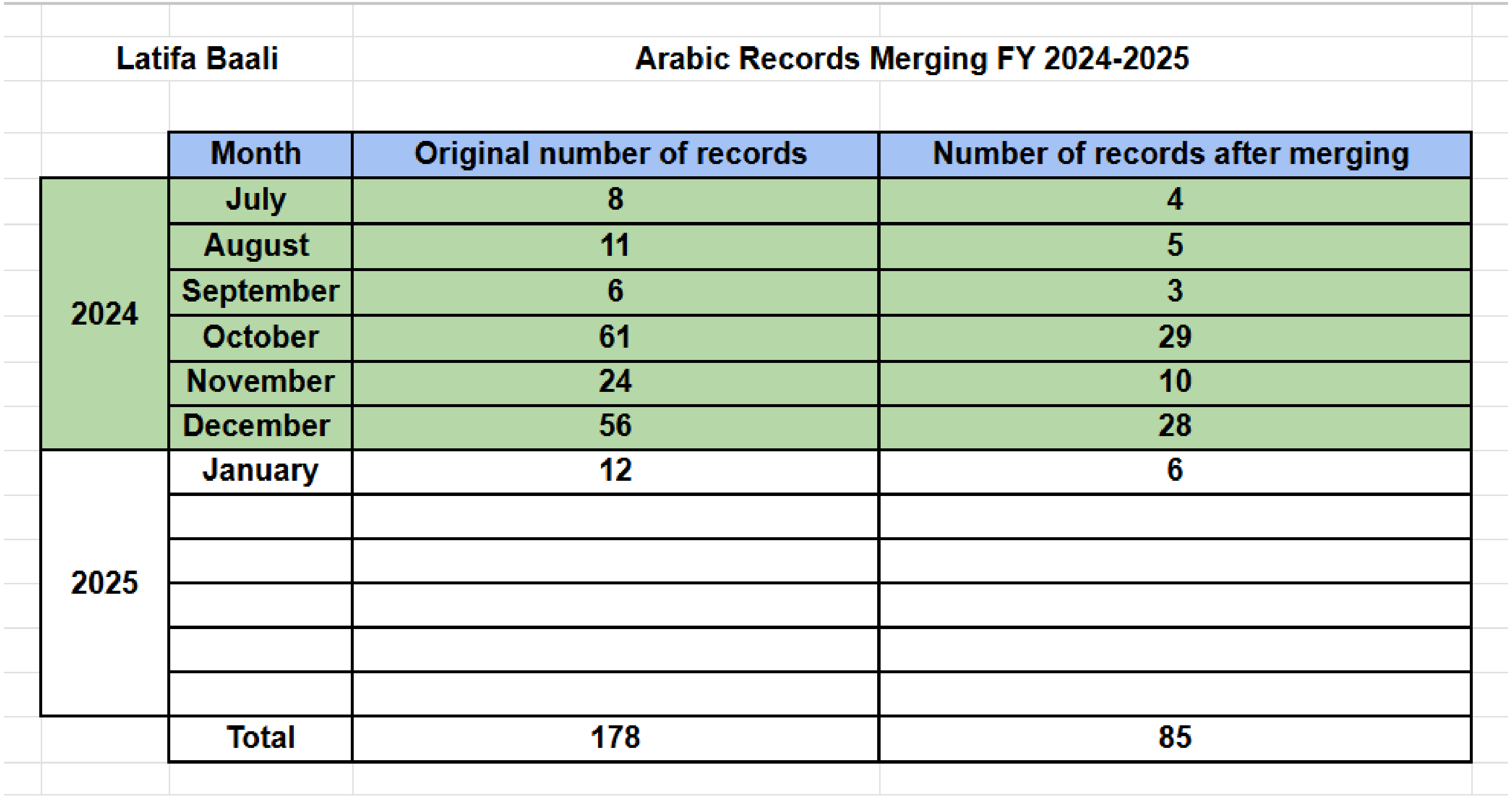
Shanna Griffith

Reviewer

Laura Ramsey

Senior Metadata Operations Manager, WorldCat and KB Metadata Quality

OCLC



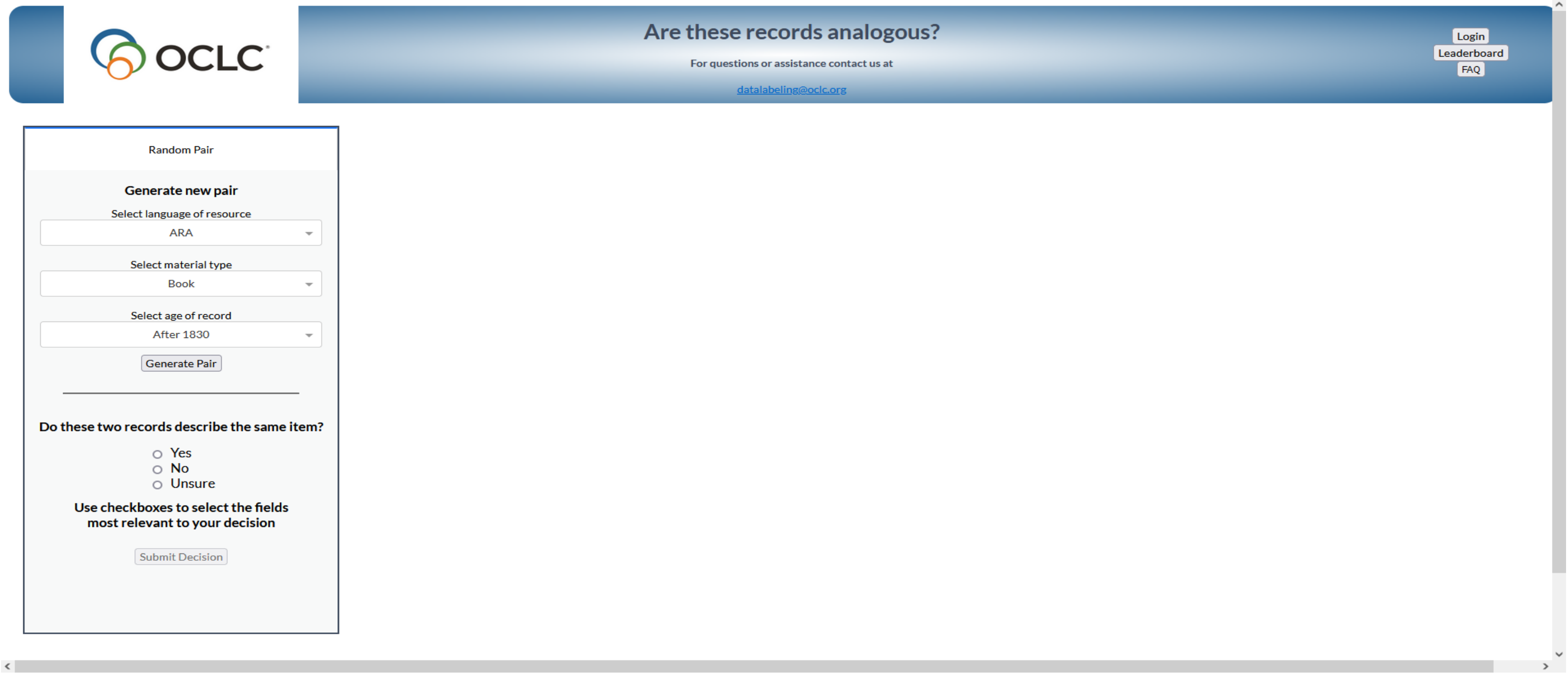
Latifa Baali

Arabic Records Merging FY 2024-2025

	Month	Original number of records	Number of records after merging
2024	July	8	4
	August	11	5
	September	6	3
	October	61	29
	November	24	10
	December	56	28
2025	January	12	6
	Total	178	85

October 2023 : A message from Cynthia M. Whitacre, OCLC Senior Metadata Operations Manager, inviting Metadata experts in non-Latin languages to participate in a data labeling exercise aiming at validating OCLC machine learning model's understanding of duplicates.

November – December 2023 : I have reviewed and labeled **100** sets of pair records (Arabic print and electronic books) using OCLC data labeling tool.



Are these records analogous?

For questions or assistance contact us at

datalabeling@oclc.org

Random Pair

Generate new pair

Select language of resource: ARA

Select material type: Book

Select age of record: After 1830

Do these two records describe the same item?

○ Yes
○ No
○ Unsure

Use checkboxes to select the fields most relevant to your decision

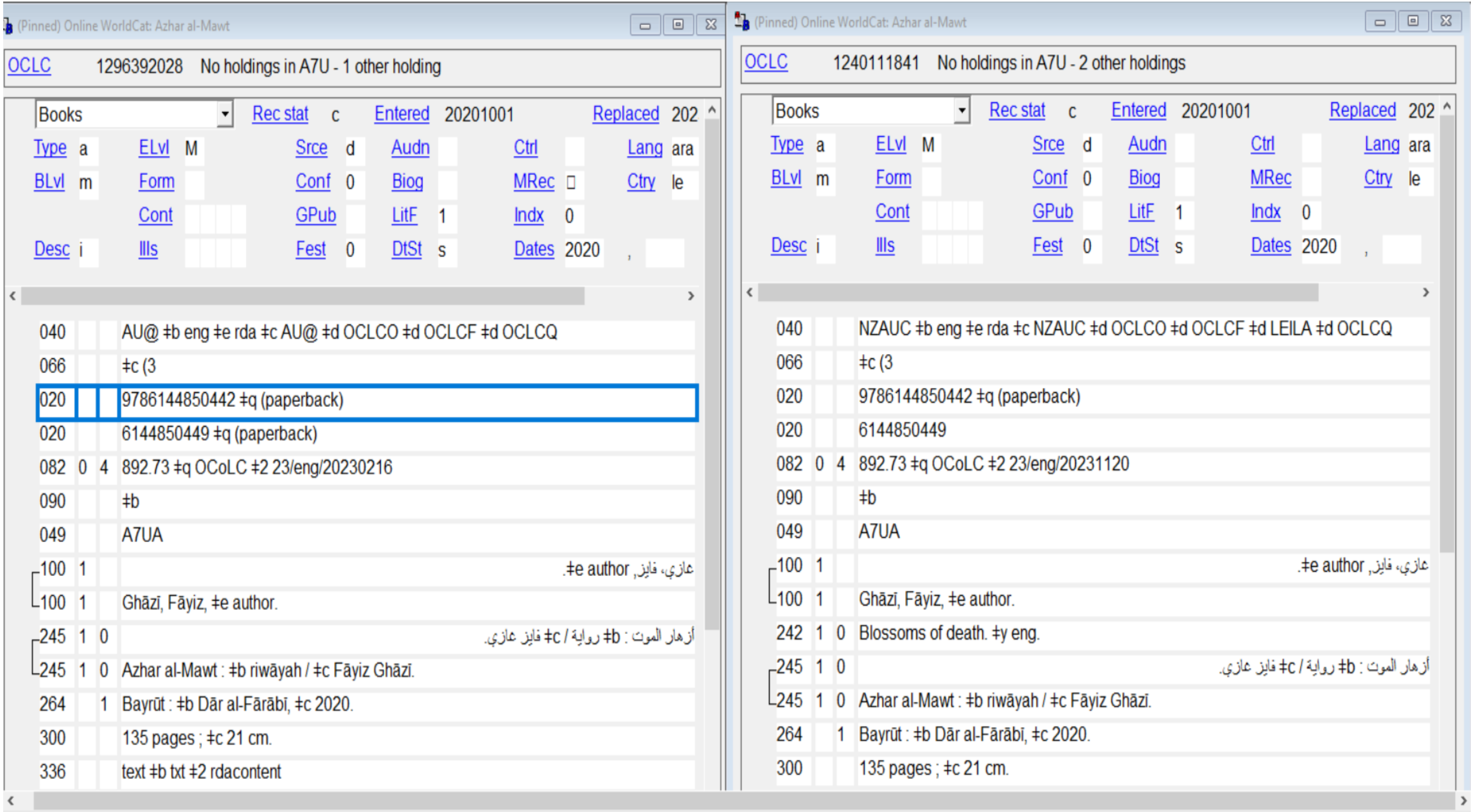
October 2024: a message was sent from Laura Ramsey, to the Member Merge Participants to test a small set of record pairs (less than 50 sets) generated through test runs with most recent algorithms.

I have reviewed **25** sets of Arabic records of print and electronic monographs:

Criteria used to compare between records in each pair:

- Language of cataloging.
- Item format.
- Item language.
- Bibliographic information in MARC fields 020, 100, 245, 250, 260/264, 300.

Review Result : the 25 sets were duplicates!



(Pinned) Online WorldCat: Azhar al-Mawt

OCLC 1296392028 No holdings in A7U - 1 other holding

Books		Rec stat	c	Entered	20201001			Replaced	202		
Type	a	ELvl	M	Srce	d	Audn		Ctrl		Lang	ara
BLvl	m	Form		Conf	0	Biog		MRec	□	Ctry	le
		Cont		GPub		LitF	1	Indx	0		
Desc	i	Ills		Fest	0	DtSt	s	Dates	2020 ,		

040			AU@ ‡b eng ‡e rda ‡c AU@ ‡d OCLCO ‡d OCLCF ‡d OCLCQ
066			‡c (3
020			9786144850442 ‡q (paperback)
020			6144850449 ‡q (paperback)
082	0	4	892.73 ‡q OCoLC ‡2 23/eng/20230216
090			‡b
049			A7UA
100	1		عازي، فايز, ‡e author.
100	1		Ghāzī, Fāyiz, ‡e author.
245	1	0	أزهار الموت : ‡b رواية / ‡c فايز عازي.
245	1	0	Azhar al-Mawt : ‡b riwāyah / ‡c Fāyiz Ghāzī.
264		1	Bayrūt : ‡b Dār al-Fārābī, ‡c 2020.
300			135 pages ; ‡c 21 cm.
336			text ‡b txt ‡2 rdacontent

(Pinned) Online WorldCat: Azhar al-Mawt

OCLC 1240111841 No holdings in A7U - 2 other holdings

Books		Rec stat	c	Entered	20201001			Replaced	202		
Type	a	ELvl	M	Srce	d	Audn		Ctrl		Lang	ara
BLvl	m	Form		Conf	0	Biog		MRec		Ctry	le
		Cont		GPub		LitF	1	Indx	0		
Desc	i	Ills		Fest	0	DtSt	s	Dates	2020 ,		

040			NZAUC ‡b eng ‡e rda ‡c NZAUC ‡d OCLCO ‡d OCLCF ‡d LEILA ‡d OCLCQ
066			‡c (3
020			9786144850442 ‡q (paperback)
020			6144850449
082	0	4	892.73 ‡q OCoLC ‡2 23/eng/20231120
090			‡b
049			A7UA
100	1		عازي، فايز, ‡e author.
100	1		Ghāzī, Fāyiz, ‡e author.
242	1	0	Blossoms of death. ‡y eng.
245	1	0	أزهار الموت : ‡b رواية / ‡c فايز عازي.
245	1	0	Azhar al-Mawt : ‡b riwāyah / ‡c Fāyiz Ghāzī.
264		1	Bayrūt : ‡b Dār al-Fārābī, ‡c 2020.
300			135 pages ; ‡c 21 cm.

I believe that employing machine learning technology in the OCLC De-duplication project is an effective strategy for reducing duplicate records. I anticipate that the implementation of this technology will yield the following benefits:

- Enhancement in the quality and accuracy of bibliographic records.
- Increase of the discoverability of library bibliographic data.
- Time-saving for catalogers and Interlibrary Loan staff worldwide.

In my opinion, this is a good example of a useful application of Artificial Intelligence!

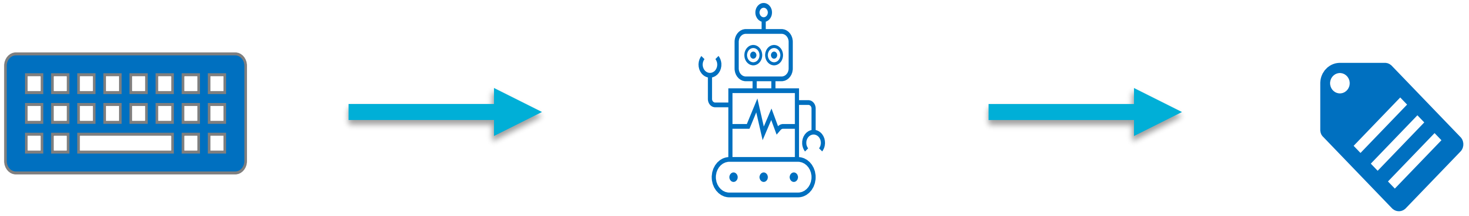
Enriching records with AI

Enriching records with AI for better discoverability

- Subject analysis accounts for 70-80% of the time to catalog a record
- Average time to catalog a single record:
  - Copy cataloging: average 20 minutes
  - Original cataloging: average 40 minutes
- Predicting subjects and classifications

Experiment 1:

Can ChatGPT accurately predict subject headings and classifications?



Input
Names & Title or
Names & Title & Summary

Processing
OCLC ChatGPT Sandbox
(LLM)

Output
Predicted DDC, LCC, and
LCSH

FINDINGS:

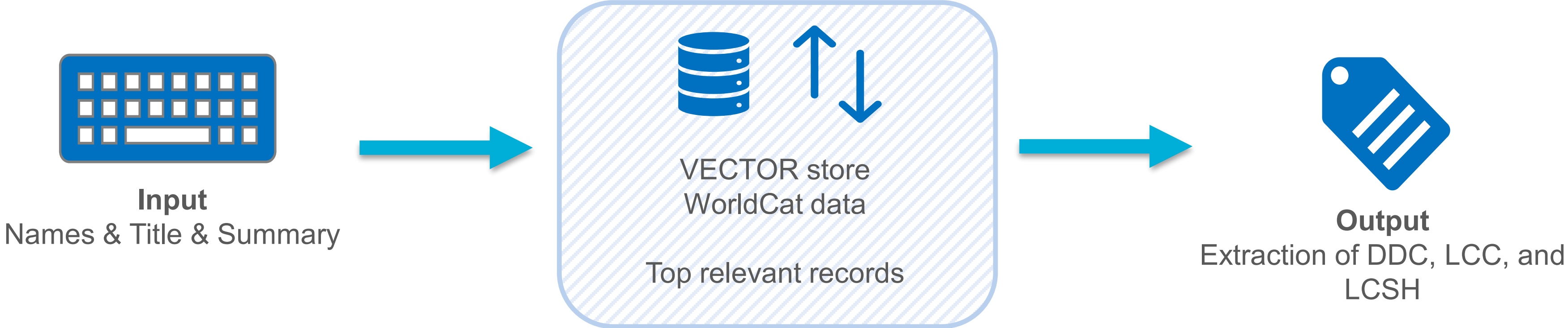
- Untrained LLM is correct only 60% of the time
- Invalid answers (hallucinations) are a challenge

NEXT STEP:

- Leverage data ecosystem for context and creditability

Experiment 2:

Do results get more accurate if we add WorldCat data as context?



Input
Names & Title & Summary

VECTOR store
WorldCat data

Top relevant records

Output
Extraction of DDC, LCC, and LCSH

FINDINGS:

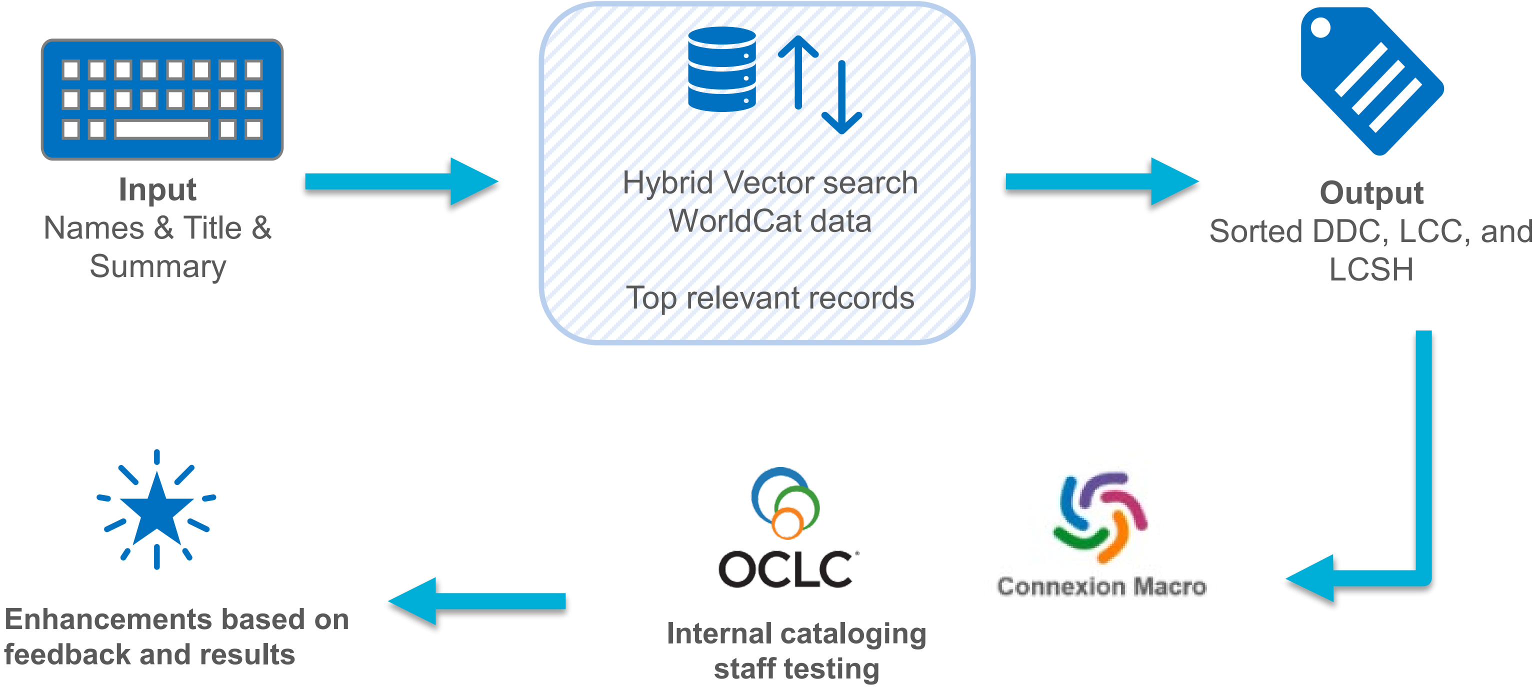
- Response times for generating relevant records for cataloging workflow was not feasible
- Ranked results are very promising!

NEXT STEP:

- ○ Replace vector store with Cortex index search
- ○ Human feedback loop

Experiment 3 & 4

Can we improve query speed and relevance while keeping or improving accuracy?



Input
Names & Title & Summary

Hybrid Vector search
WorldCat data

Top relevant records

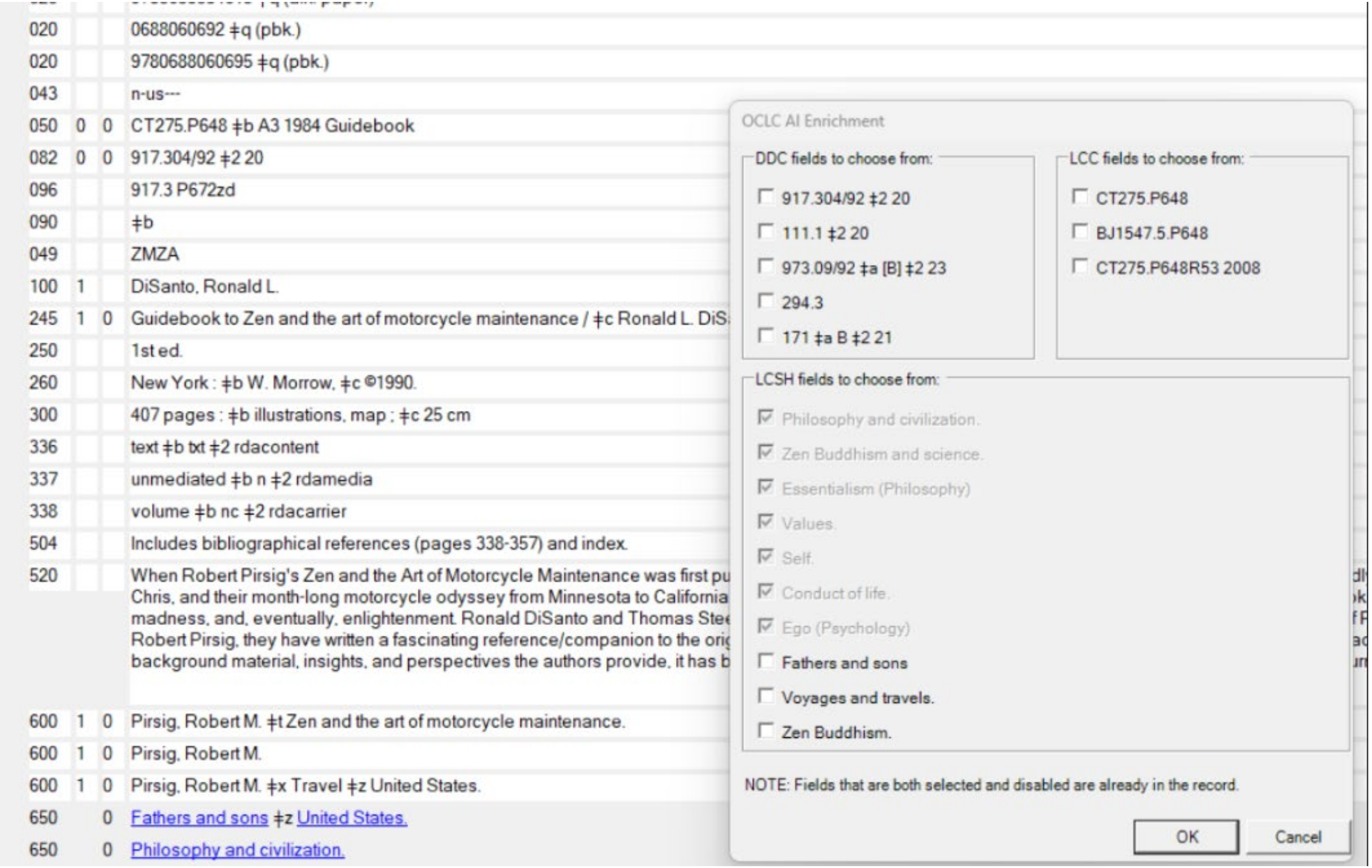
Output
Sorted DDC, LCC, and LCSH

Connexion Macro

OCLC

Internal cataloging staff testing

Enhancements based on feedback and results



020			0688060692 ‡q (pbk.)
020			9780688060695 ‡q (pbk.)
043			n-us---
050	0	0	CT275.P648 ‡b A3 1984 Guidebook
082	0	0	917.304/92 ‡2 20
096			917.3 P672zd
090			‡b
049			ZMZA
100	1		DiSanto, Ronald L.
245	1	0	Guidebook to Zen and the art of motorcycle maintenance / ‡c Ronald L. DiS
250			1st ed.
260			New York : ‡b W. Morrow, ‡c ©1990.
300			407 pages : ‡b illustrations, map ; ‡c 25 cm
336			text ‡b txt ‡2 rdacontent
337			unmediated ‡b n ‡2 rdamedia
338			volume ‡b nc ‡2 rdacarrier
504			Includes bibliographical references (pages 338-357) and index.
520			When Robert Pirsig's Zen and the Art of Motorcycle Maintenance was first pu Chris, and their month-long motorcycle odyssey from Minnesota to California madness, and, eventually, enlightenment. Ronald DiSanto and Thomas Stee Robert Pirsig, they have written a fascinating reference/companion to the orig background material, insights, and perspectives the authors provide, it has b
600	1	0	Pirsig, Robert M. ‡t Zen and the art of motorcycle maintenance.
600	1	0	Pirsig, Robert M.
600	1	0	Pirsig, Robert M. ‡x Travel ‡z United States.
650		0	Fathers and sons ‡z United States.
650		0	Philosophy and civilization.

OCLC AI Enrichment

DDC fields to choose from:

- □ 917.304/92 ‡2 20
- □ 111.1 ‡2 20
- □ 973.09/92 ‡a [B] ‡2 23
- □ 294.3
- □ 171 ‡a B ‡2 21

LCC fields to choose from:

- □ CT275.P648
- □ BJ1547.5.P648
- □ CT275.P648R53 2008

LCSH fields to choose from:

- ☑ Philosophy and civilization.
- ☑ Zen Buddhism and science.
- ☑ Essentialism (Philosophy)
- ☑ Values.
- ☑ Self.
- ☑ Conduct of life.
- ☑ Ego (Psychology)
- □ Fathers and sons
- □ Voyages and travels.
- □ Zen Buddhism.

NOTE: Fields that are both selected and disabled are already in the record.

Quotes from OCLC cataloging staff

"I do think that it could ***benefit catalogers who have limited cataloging time****."*

"From what I observed as a tester, I have great confidence in the potential of this AI model to ***enhance cataloging efficiency****, so that libraries can better serve their patrons."*

"Overall, I think it will be a ***time-saver*** *and I miss not being able to use it now."*

Next steps

- Complete second round of testing with internal cataloging staff at OCLC
- Pilot with libraries using Connexion this quarter

The power of e-holdings automations

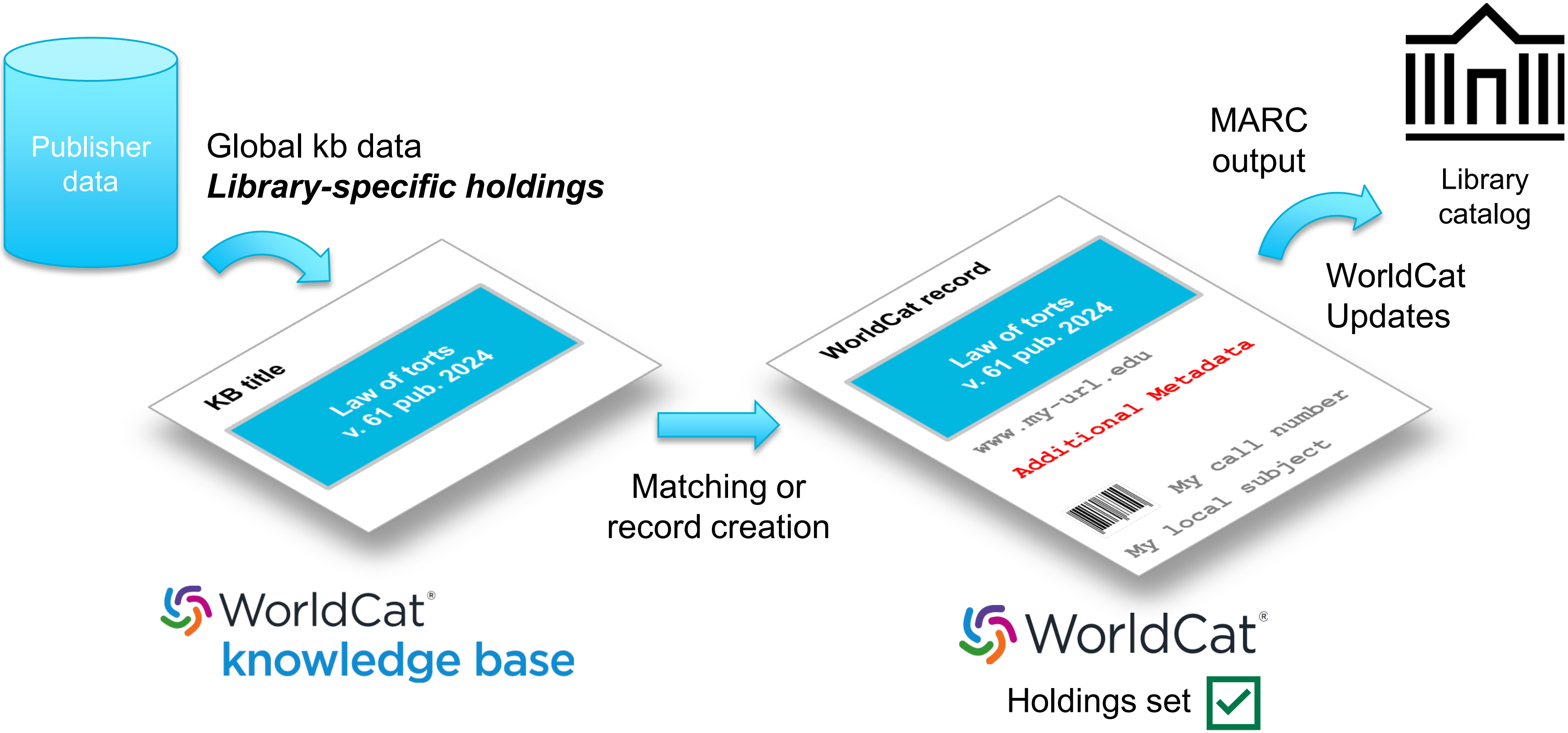
OCLC cataloging community meeting

Hank Sway

Product Manager,
Metadata & Digital Services
OCLC

Dmitrijs Martinovs

Product Manager,
Sage



Publisher data

Global kb data
Library-specific holdings

KB title

Law of torts
v. 61 pub. 2024

WorldCat® knowledge base

Matching or
record creation

WorldCat record

Law of torts
v. 61 pub. 2024

www.my-url.edu

Additional Metadata

My call number

My local subject

WorldCat®

Holdings set ✓

MARC
output

Library
catalog

WorldCat
Updates

Key benefits

Current

- No manual title selection!
- Important for collections purchased title by title
- Holdings automatically set or removed in WorldCat as your collection changes
- MARC record delivery

Future

- Additional providers
- Dashboard for automatic holdings management

WorldCat knowledge base collections

Automate your holdings management

Askews & Holts Library Services Ltd

EBSCO

ELSEVIER

FDLP Federal Depository Library Program

JSTOR

Knovel®

Ovid®

PROJECT MUSE

ProQuest Ebook Central™

Rittenhouse BOOK DISTRIBUTORS

Sage

SPRINGER NATURE

Taylor & Francis Group an informa business

tds teton data systems

WILEY

Future partners:

CloudLibrary™

CAMBRIDGE UNIVERSITY PRESS & ASSESSMENT

OXFORD UNIVERSITY PRESS

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#OCLCcataloging

OCLC

✗ → ✓

- Manual process
- Time spent identifying packages
- Time spent modifying packages when subscriptions change
- Discoverability issues
- Lower usage

- Reduction in manual work
- Packages are activated automatically
- Automation keeps holdings up to date
- Improved discoverability
- Higher usage

Supercharging research

Sage Research Methods

- Data and Research Literacy
- Research Design and Planning (Video)

Building confidence

Sage Skills

- Student Success Part 2

With researchers. With integrity. With impact.

Sage Journals

Streaming knowledge

Sage Video

- Disability Studies

Shaping futures

Sage Business

- Business Foundations Part 2

Broadening minds

Sage Reference & Academic Books

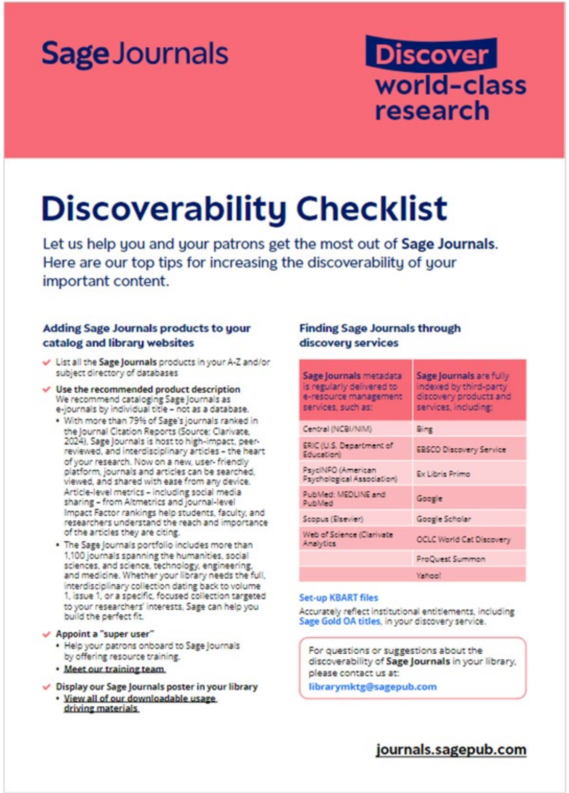
Supporting materials to get started

KBART automation implementation Guide (Sage Journals)

KBART automation implementation Guide (Learning Resources)

Automation FAQs (Sage Journals)

Automation FAQs (Learning Resources)



Sage Journals

Discover world-class research

Discoverability Checklist

Let us help you and your patrons get the most out of **Sage Journals**. Here are our top tips for increasing the discoverability of your important content.

Adding Sage Journals products to your catalog and library websites

✓ List all the **Sage Journals** products in your A-Z and/or subject directory of databases

✓ **Use the recommended product description**
We recommend cataloging Sage Journals as e-journals by individual title – not as a database.

- With more than 79% of Sage's journals ranked in the Journal Citation Reports (Source: Clarivate, 2024), Sage Journals is host to high-impact, peer-reviewed, and interdisciplinary articles – the heart of your research. Now on a new, user- friendly platform, journals and articles can be searched, viewed, and shared with ease from any device. Article-level metrics – including social media sharing – from Altmetrics and journal-level Impact Factor rankings help students, faculty, and researchers understand the reach and importance of the articles they are citing.
- The Sage Journals portfolio includes more than 1,100 journals spanning the humanities, social sciences, and science, technology, engineering, and medicine. Whether your library needs the full, interdisciplinary collection dating back to volume 1, issue 1, or a specific, focused collection targeted to your researchers' interests, Sage can help you build the perfect fit.

✓ **Appoint a "super user"**

- Help your patrons onboard to Sage Journals by offering resource training.
- Meet our training team.

✓ **Display our Sage Journals poster in your library**

- View all of our downloadable usage driving materials.

Finding Sage Journals through discovery services

Sage Journals metadata is regularly delivered to e-resource management services, such as:	**Sage Journals** are fully indexed by third-party discovery products and services, including:
Central (NCBI/NIM)	Bing
ERIC (U.S. Department of Education)	EBSCO Discovery Service
PsycINFO (American Psychological Association)	Ex Libris Primo
PubMed: MEDLINE and PubMed	Google
Scopus (Elsevier)	Google Scholar
Web of Science (Clarivate Analytics	OCLC World Cat Discovery
	ProQuest Summon
	Yahoo!

Set-up KBART files

Accurately reflect institutional entitlements, including **Sage Gold OA titles**, in your discovery service.

For questions or suggestions about the discoverability of **Sage Journals** in your library, please contact us at:
librarymktg@sagepub.com

journals.sagepub.com

KBART Automation: Prioritize Expertise, Minimize Repetition

Dmitrijs.Martinovs@sagepub.co.uk

OCLC cataloging update

Webex:

Please submit questions in chat and address the chat to “everyone”

Vimeo livestream:

Please use the form on the livestream page to submit questions

Final notes

Recordings, slides & links

- Watch your email
  - Webex email
  - Listservs
- OCLC will post links to content in the [Cataloging & Metadata]() community
- Series site: [oc.lc/cataloging-community-meetings]()

Final notes

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Continue the conversation

- Cataloging policy
  - Email AskQC@oclc.org
  - AskQC twice monthly webinars
- News, discussions, and more...
  - Cataloging and Metadata community
  - Record Manager community
  - Collection Manager community
  - Meridian community

OCLC cataloging
community meeting

thank you

Stay in touch

Regional offices:

oc.lc/offices

Community Center:

oc.lc/community

#OCLCcataloging

OCLC

Thank you

OCLC cataloging
community meeting

thank you

And thank you to our community!

OCLC cataloging
community meeting

thank you

12 February 2025

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