

SUCCESS STORY

Implementing OCLC WMS and WorldCat at Al Maktoum Medical Library, MBRU

About Dubai Health



Dubai Health is Dubai's first integrated academic health system established to elevate the standard of care and to advance health for humanity.

Dubai Health is comprised of 6 hospitals, 26 ambulatory health centers and 20 medical fitness centers, Mohammed Bin Rashid University of Medicine and Health Sciences and Al Jalila Foundation.

Vision

Together We Advance Health For Humanity.

Mission

We serve to impact lives and shape the future of health through the integration of care, learning, discovery, and giving.

About Al Maktoum Medical Library



Established in 2012, our Library plays a vital role in supporting MBRU students, faculty, and the wider Dubai Health medical community, by providing access to high-quality and authoritative information resources that promote the very best in medical education, research, teaching, and patient care.

Our Library offers point-of-care resources and medical education databases, quiet areas for individual and groups. Study lounges, meeting rooms and an Information Commons.



Why OCLC WMS and WorldCat?

Our journey in deploying OCLC WMS at AMML

Objectives of LMS project



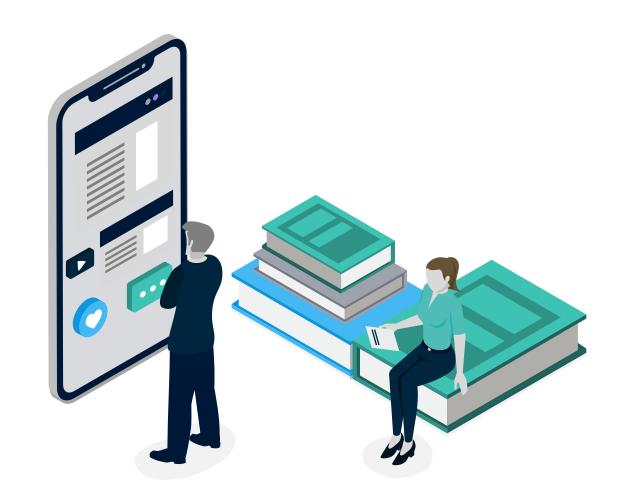
- To implement cutting-edge technology to efficiently manage and streamline workflow and processes of the library
- To enhance quality of library service and user experience
- To enhance staff productivity and user engagement
- To integrate a system that seamlessly work with current technology infrastructure with minimum cost.
- To enhance the access, usage and visibility of resources



Key Challenges prior to OCLC WMS implementation



- Inability to accommodate interface customization and implementing business policies.
- Legacy system with no development plans
- Key applications/modules are not supported
- Outdated ERM module
- Link Resolver integration
- Vendor instability
- Limited customer support
- Interconnectivity of modules
- Not a web-based application
- High cost



12 Phase Process





Essential Factors considered



System Components, Modules and Features.

Circulation, cataloguing, serials, acquisitions, electronic resource management, administration and reporting

Support for Migration

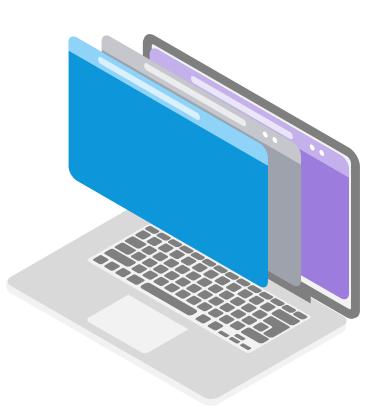
Vendor should be able to migrate all relevant data to new system within the planned time with minimum error

Adherence to Standards

System should support basic library standards for import and export of data.

Flexibility of the System

System should adapt to future changes and new technological developments



Capability of Expansion

System should be capable to expand to accommodate larger data and all kinds of data formats

Vendor Support

Support for migration of data, installation, testing, training and technical support.

Networking Capability

System that supports standard protocols and integration capability

Statistical Reports

It will be very important to the library manager that the new system provide reliable and extensive reports.

Key System Components & Features – Check List



Circulation	File Transfer Software	SIP2 Interface	Discovery Tool	Batch record upload and export option
Cataloging	Z39.50 Client Broadcast	Inter Library Loan ILL	Social Features and Notifications	Single Sign On
Acquisitions	Link Resolver	Mobile App/interface	SMS Module	Circulation Auto Notices
Serials	Inventory Control	OCLC connection	Electronic Resource Management	Sushi support
Reports	Unlimited Data License	Offline Circulation	Community	Integrated Catalog + Discovery Service
API Support & SaaS or on-premises	Media Management	Web based Interface	Google Analytics	Collaboration Tools
Authority Control Option	Administration Tools & Access	Hosting	Data Migration	SAML 2.0 compatibility
Send notifications via SMTP or email services	Integration with MBRU SIS (Ellucian PowerCampus)	Integration with MBRU LMS (D2L Brightspace LE)	Integration MBRU Office 365 credentials	Integration with SSO via University SharePoint portal

OCLC WMS Key Benefits



LEVERAGING THE CLOUD



Web-native platform and cloud-based system that supports strategic priorities with actionable data

ALL-IN-ONE SOLUTION



It has all the components and modules that are required for library and in addition it comes with inbuilt discovery tool WorldCat, link resolver, OCLC connection, Single Sign on EZproxy and World-share Interlibrary loan.

ANALYTICS



Analytics and reports that measure usage and impact of library collections on student success.

COLLABORATION



Access to worldwide libraries and opportunity to collaborate through WorldCat

ACCESS ANYWHERE



Easily accessible anywhere, easy to find and share information and modules are accessible through web

Implementation Roadmap



Milestone 01

Data export from old system, Bib data load and LHR creation

Fundamental Training

Configure WMS Instances

Sample Patron file load for testing

Milestone 02

Full Bib records batch load completed

Cataloguing and Circulation instances LIVE

Full patron records load completed

EZproxy and WorldCat configured and gone LIVE

Milestone 03

Circulation transaction data uploaded.

WorldShare ILL configured

Data validation process completed

ILL Tipasa LIVE

Staff Trained for Tipasa and Interlibrary loan

Milestone 04

Vendor records created

Acquisition module LIVE

Advance Training received

Analytics Module LIVE and operational

Testing and evaluation completed

Milestone 05

First Budget prepared

All purchase requests captured.

Analytics & reports evaluated

ILL request for worldwide libraries opened

SUSHI configured for Counter5





Aug 22

Sept 22

Oct 22

Nov 22

Dec 22



How OCLC enhanced our library services?

WorldCat Discovery



- Discovery + Catalog (2 in 1)
- All in one Search (Books+Articles+Journal+eBooks)
- Access to Worldwide Libraries catalog
- Request Article through ILL
- User Account Article request information

Link Resolver

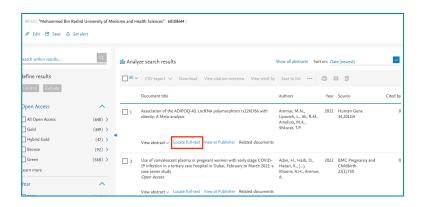


PubMed | Google Scholar | Scopus | PsycINFO





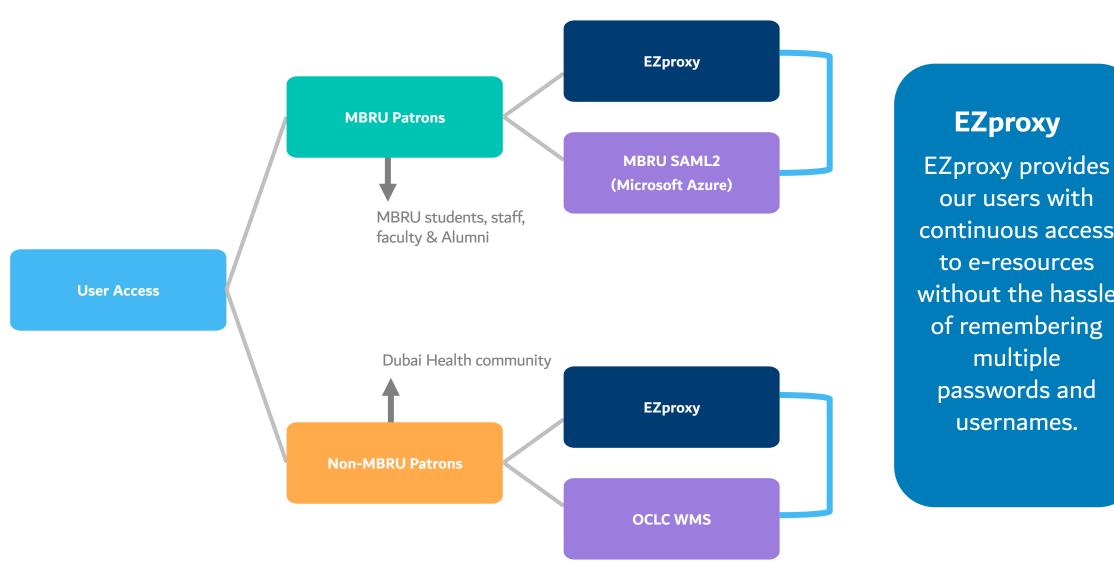




Direct linking to **Full Text** articles from PubMed, Google Scholar, Scopus and **PsycINFO**

Single Sign-on (EZproxy)





our users with continuous access to e-resources without the hassle of remembering passwords and usernames.

WMS – Circulation & Cataloguing



- Easy to manage room bookings
- No more printing slips automated email notifications
- Copy Cataloguing is easy
- Reduced time for book processing
- Reduced time for cataloguing process access to WorldCat records
- Easy to access WMS remotely
- No more OCLC Connection subscription

WMS - Acquisitions, ERM & Admin



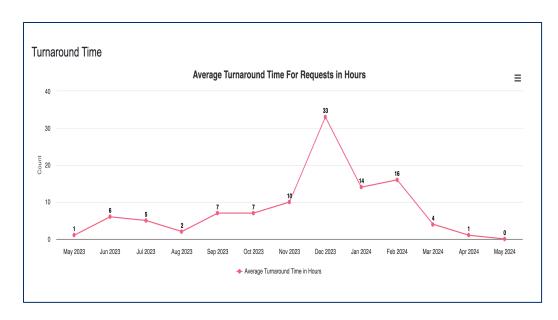
- Streamlined budget exercise and consumption tracking
- Access to wider e-resources collections
- Sushi integration for usage statistics
- Easy to manage staff functions and permissions in WMS
- Reduced time for acquisition process

Tipasa – Automated ILL Process

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- Efficient Workflow Management
- Increased Access to Resources
- Improved User Experience

- Cost-Effective Resource Management
- Comprehensive Tracking and Reporting
- Faster Delivery Times







Thank You