

SCHEDULE 9
OCLC WEBJUNCTION®

Section 1 Description

WebJunction serves as an online community dedicated to the training needs of library staff. The scope of the WebJunction services under this Schedule is listed in the Order Details.

Section 2 Definitions

All capitalized terms not defined herein shall have the same meaning ascribed to them in the Framework Agreement.

Section 3 Terms of Use

3.1 Co-Branding, Promotion and Marketing.

- a) **Trademark License.** OCLC grants Institution the non-exclusive, non-transferable, worldwide right to use the following OCLC trademarks solely for purposes of co-branding, marketing and promoting the Services to prospective registrants and users via print and electronic mediums during the term of this Schedule. The trademarks and appropriate symbols are as follows: OCLC®, WebJunction® and the WebJunction logo.
- b) **Appropriate Trademark Use.** Institution shall use the appropriate trademark symbol and identify the trademarks as those of OCLC using the following notice whenever the trademarks listed above are used as permitted herein: “OCLC, WebJunction, and the WebJunction logo are trademarks of OCLC Online Computer Library Center, Inc.” Institution agrees to make all modifications to any promotional materials reasonably requested by OCLC.

3.2 Maintenance. OCLC or identified external service vendors shall have the right to perform any routine or emergency maintenance with respect to the System that may temporarily limit or suspend the availability of the Services and will provide notice as is practicable. Such maintenance periods shall not be deemed a violation by OCLC of any of its obligations under this Schedule.

3.3 Support. Institution may contact the OCLC Help Desk seeking technical support via email during our regular business hours (8AM to 5PM ET Monday through Friday, excluding OCLC recognized holidays). Institutions and users will contact external service vendor technical support directly online or via email when accessing systems and content provided outside of the webjunction.org web site. OCLC, in its sole discretion, reserves the right to change support offerings but in doing so will not materially reduce the level of support received by Institution. OCLC also reserves the right, in its sole discretion, to discontinue any of its Services at any time.