SCHEDULE 1.A
WMS SANDBOX

Section 1 Description

Sandbox is a testing and training environment for Worldshare® Management Services ("WMS"). The Sandbox provides WMS customers with the opportunity to test and train within an isolated, "non-production" environment that does not change or affect the customer's data stored within WMS. Sandbox mirrors WMS module functionality but due to its non-production status does not provide the same services or support as WMS.

Section 2 Definitions

All capitalized terms not defined herein shall have the same meaning ascribed to them in the Framework Agreement.

Section 3 Provision of Services

3.1   OCLC does not make any representations regarding performance or uptime of the Sandbox. Institution agrees that, although Sandbox modules mirror WMS modules, no functionality of Sandbox is covered by the guarantees made in the Service Level Agreement.

3.2   Sandbox does not use production patron or user data, and such data will not be available for use in the Sandbox.

3.3   Sandbox has use hours and non-use hours. During use hours, OCLC does not make any representations or guarantees regarding uptime for Sandbox. During non-use hours, Sandbox will NOT be available for use.

a)   Use hours are as follows:

(1)   Americas – Monday-Friday, 02:00- 20:00 (EST)

(2)   Europe – Monday-Friday, 08:00 – 02:00 (CET)

(3)   Asia and Australia – Monday-Friday, 16:00 – 10:00 (GMT)