

Dublin, OH, July 2014

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It's about Time Reducing Redundancy with WorldShare Management Services It's About time

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Product and Technology Advocate
OCLC

OCLC WorldShare
Management Services

Research » News » Convenience Is Crucial Factor in Information-seeking Behavior, according to New Digital Report

Convenience is Crucial Factor in Information-seeking Behavior, according to New Digital Visitors and Residents Report

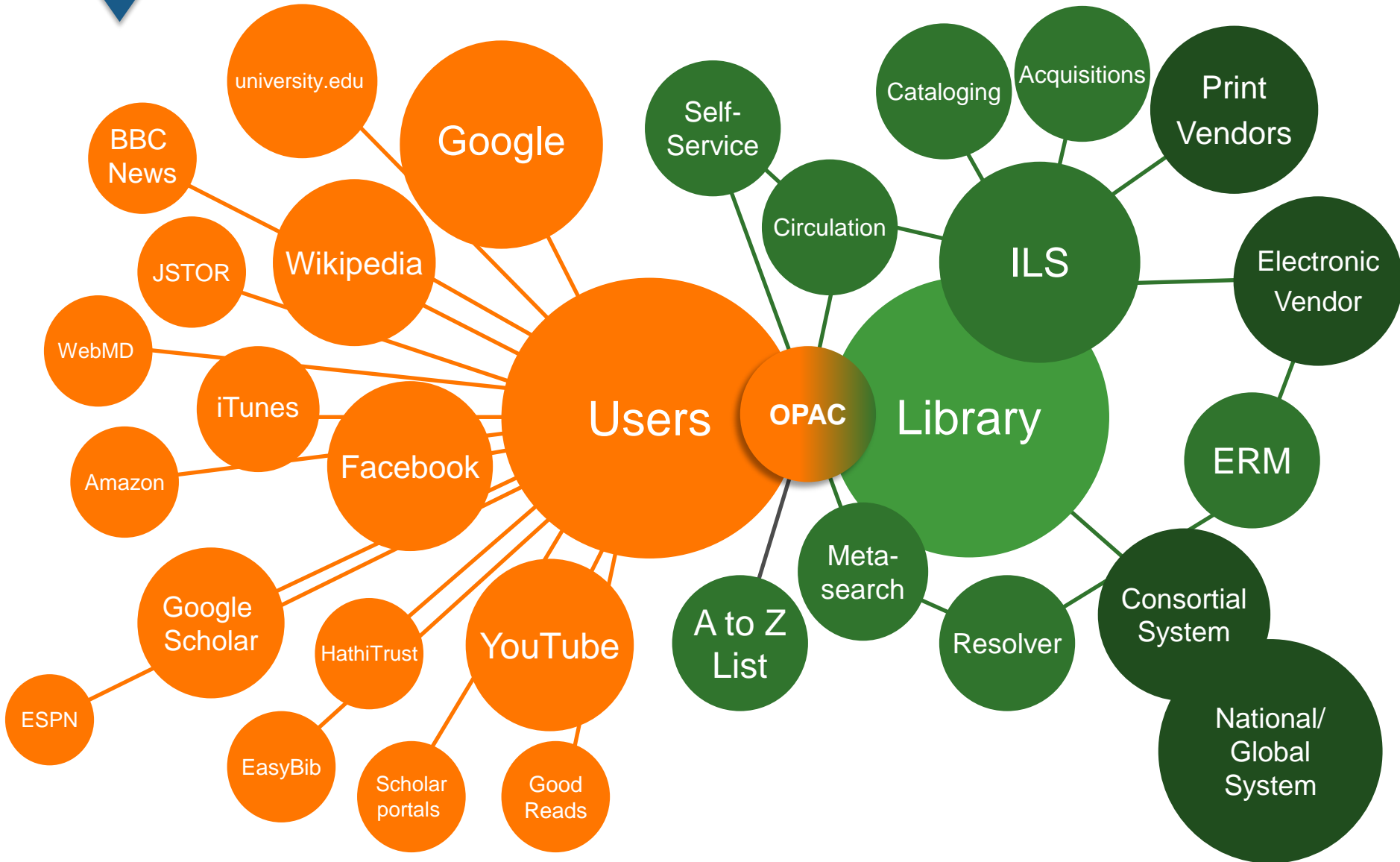
20 March 2013

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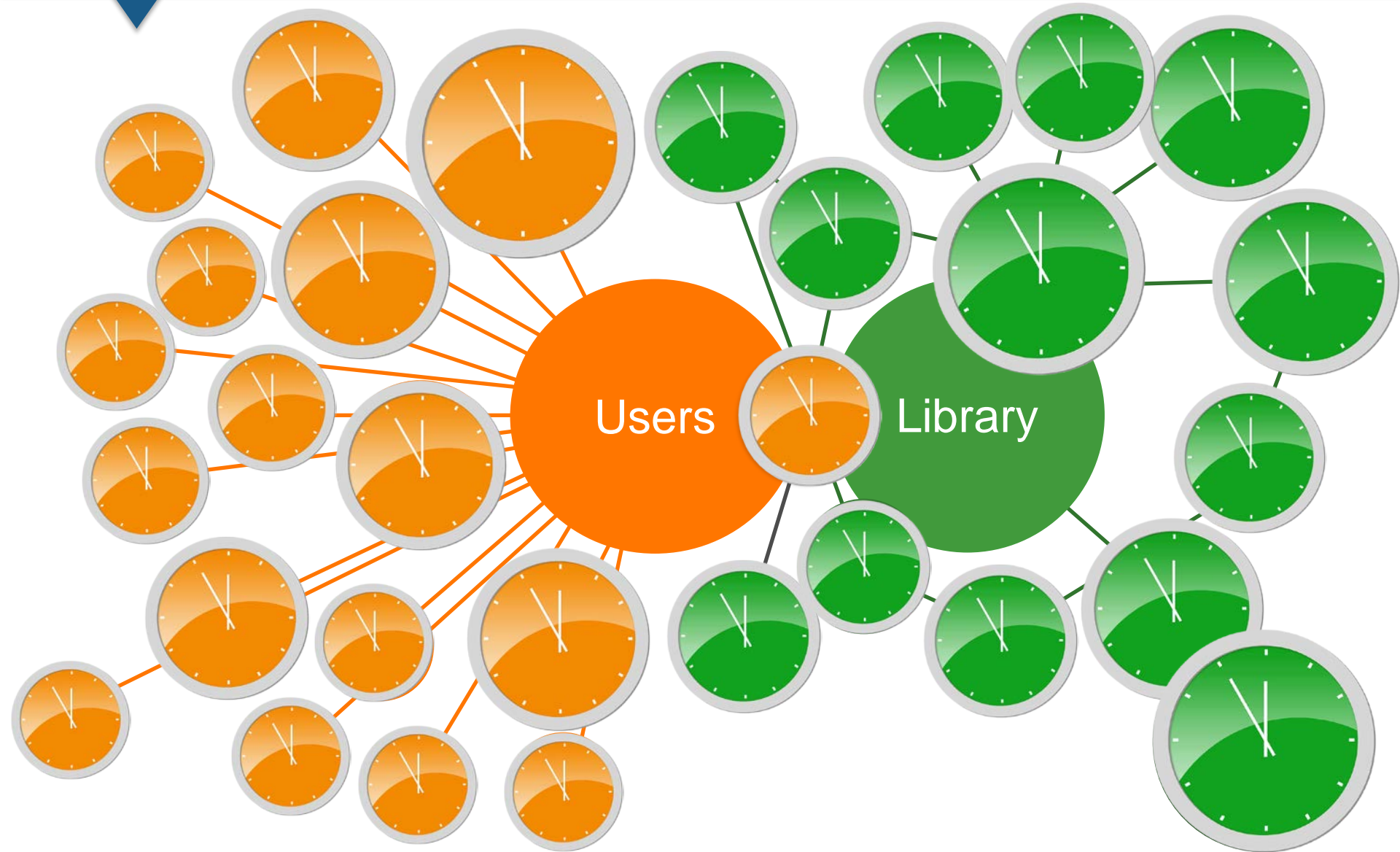
This paper, “Visitors and Residents: What Motivates Engagement with the Digital Information Environment?”, which was presented at [ISIC: The Information Behaviour Conference](#), held 4-7 September 2012 in Tokyo, reports on the three-year Digital Visitors and Residents project, a longitudinal study funded by JISC, OCLC, the University of Oxford, and the University of North Carolina, Charlotte. The project is an attempt to fill the gap in user behavior studies identified in the JISC [Digital Information Seeker Report](#).

<http://oc.lc/Convenience>

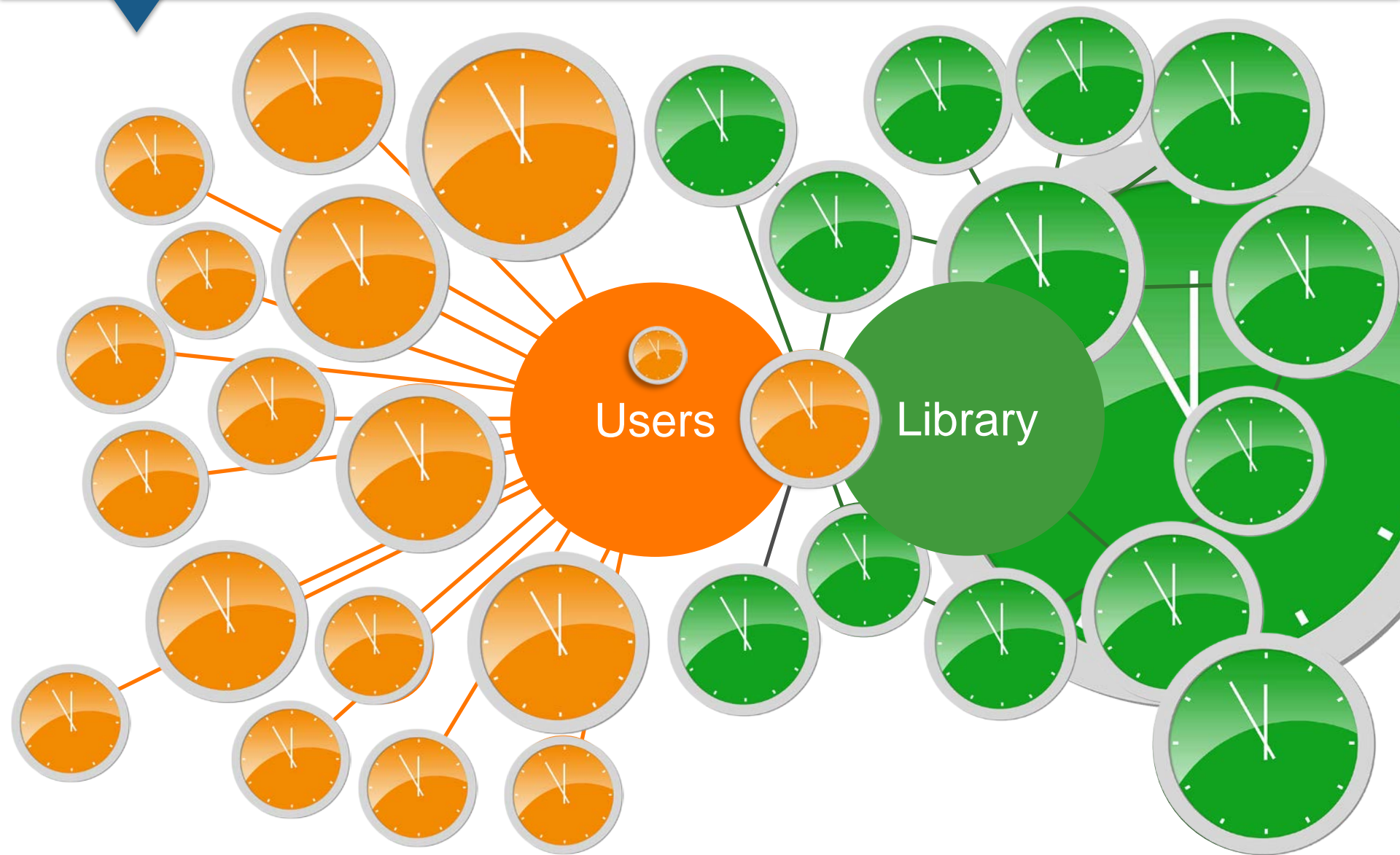
Options = challenges



Options = challenges



Options = challenges



- **Two overlapping challenges:**
 - Saving library staff time
 - Meeting the time expectations of users
- **Intro to WorldShare Management Services (WMS)**
- **What our members are experiencing with WMS**

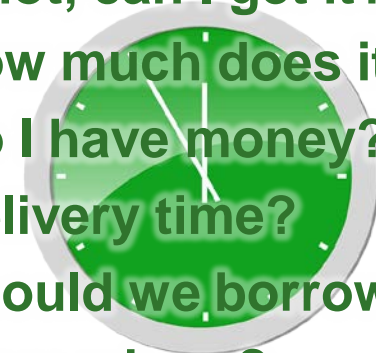
“I’m looking for a book...”



I'd like it
on my iPad.

Today.

1. Is the e-book available?
2. What collection?
3. Do we have it?
4. If not, can I get it?
5. How much does it cost?
6. Do I have money?
7. Delivery time?
8. Should we borrow it?
9. From whom?
10. Etc., etc., etc...





How do we best meet
these challenges?

Together.

It's not an unfamiliar problem

2,000,000,000+
holdings in WorldCat



300+ million records
Millions of hours saved thanks
to cooperative cataloging

How can you save time for both staff and users?






- 1. Streamline systems and workflows** based on cooperative management—do things differently to save time and to do different things.
- 2. Stop creating and maintaining redundant data.**
- 3. Get control of e-resources** management and access.
- 4. Make discovery and access easy and fast.**



**An integrated suite of
cloud-based library management applications**

Return on investment

	Norwich University	Pepperdine University	Bucknell University
Doing something new	Built new e-classroom with iPads	Cataloged ETDs and special collections	Helped fund Digital Commons
Efficiency 	<ul style="list-style-type: none"> Streamlined e-book management 	<ul style="list-style-type: none"> Tech services No servers/clients Easier e-book management 	<ul style="list-style-type: none"> Reallocated 2.5 FTE Tech services
User impact 	Easier to find what's needed	Increased patron satisfaction	Moved to more than 90% PDA for p and e monographs
 Savings	\$50K/yr	\$50K/yr	\$90+K/yr
Students/Collection	3,400 students (FTE); 183,000 collection size	8,000 students (FTE); 326,400 collection size	4,000 students (FTE); 831,000 collection size

What would you do if you had more time?



What would you do if you had more time?

Pepperdine University
Library

Inventory our collections,
catalog our special collections and
create a game night

Catalog our
curriculum
materials

Texas A&M
University–
San Antonio

Redesign our website
to be more interactive
and patron-centered

The Darling Library at
Hope International
University

Create new
instructional guides

Newbury College

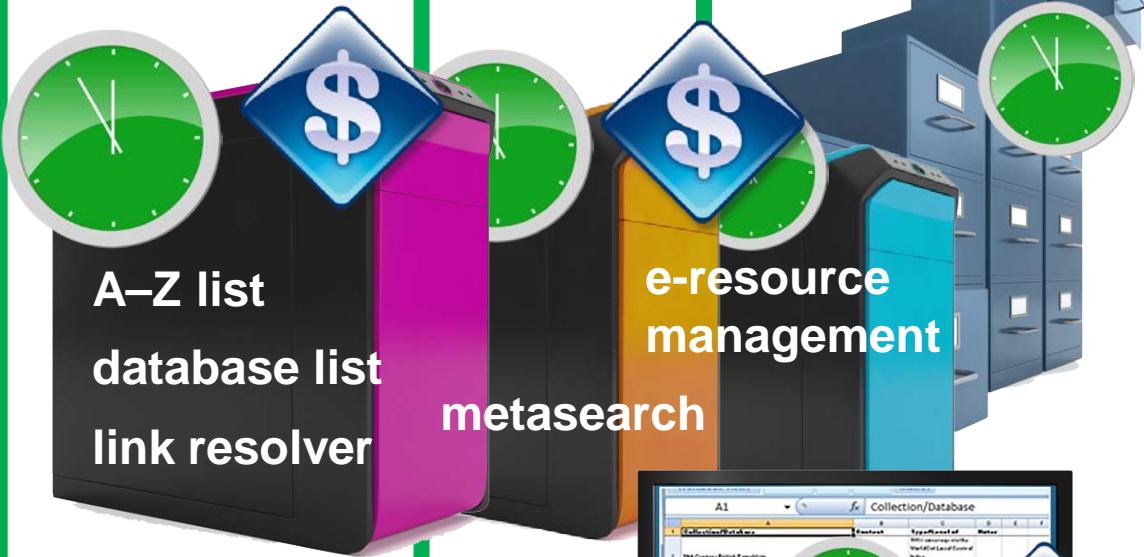






Streamline systems to streamline workflows

physical stock management

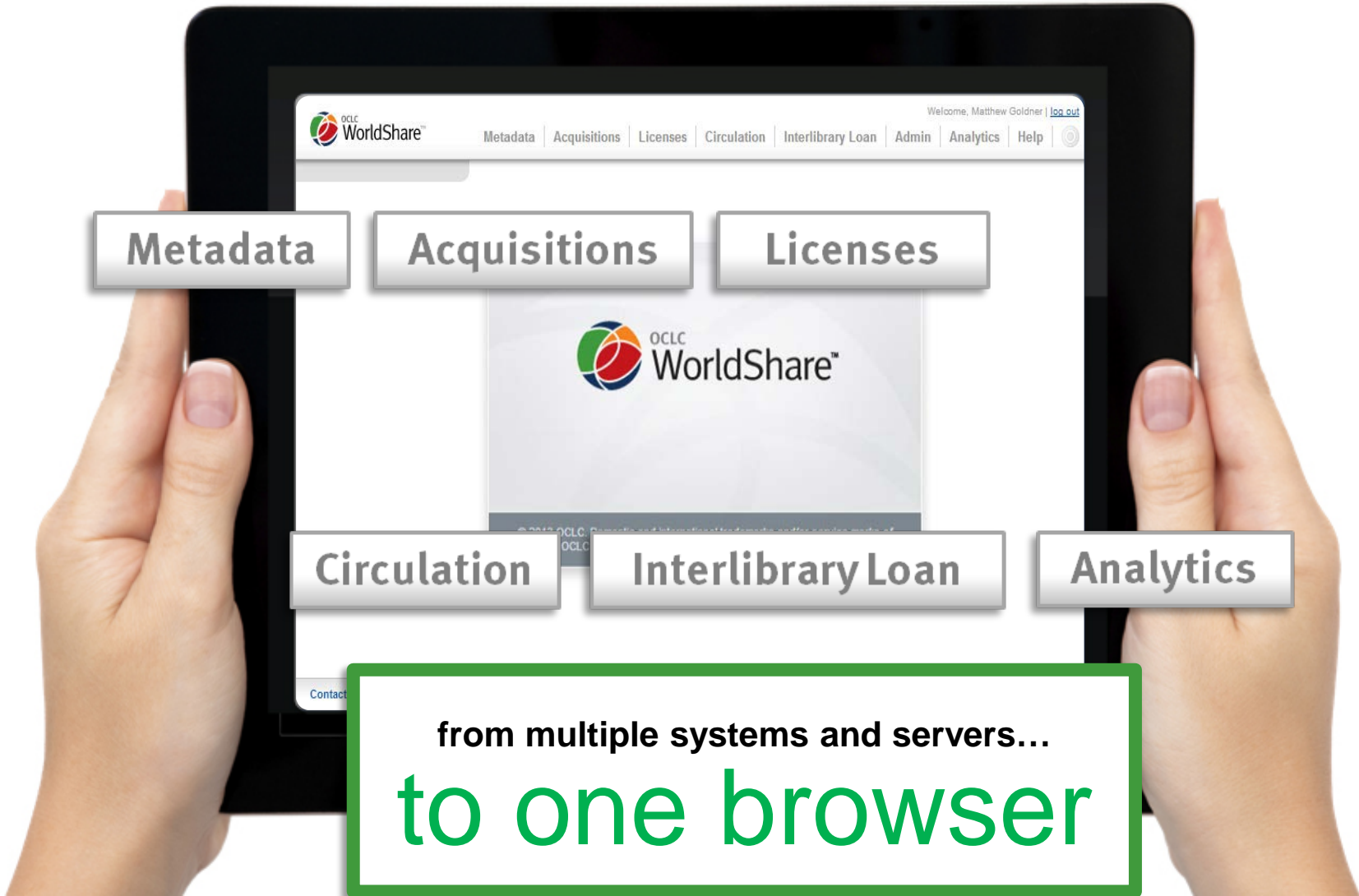


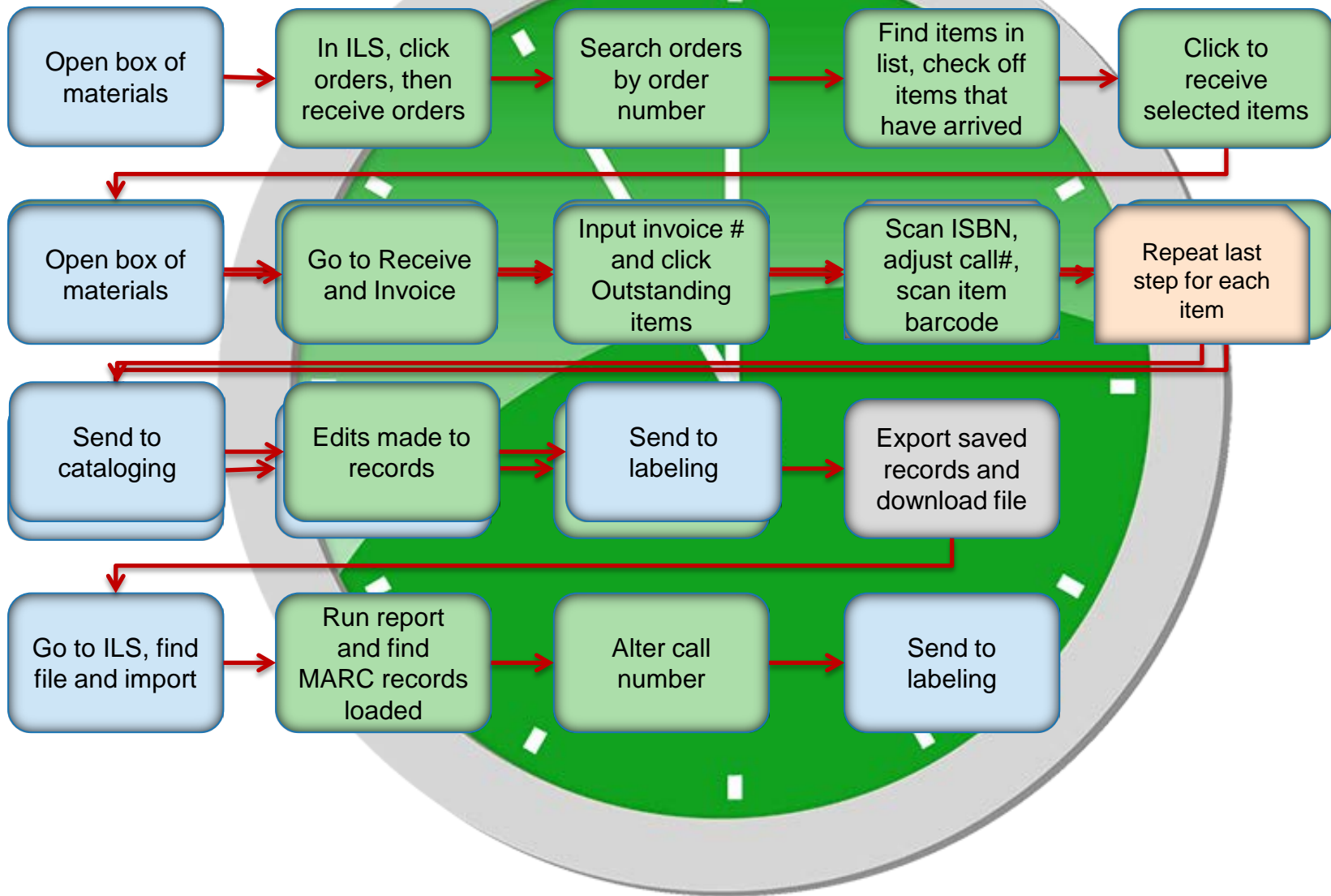
(dis)integrated electronic management



-  cataloging
-  OPAC
-  circulation
-  acquisitions
-  serials



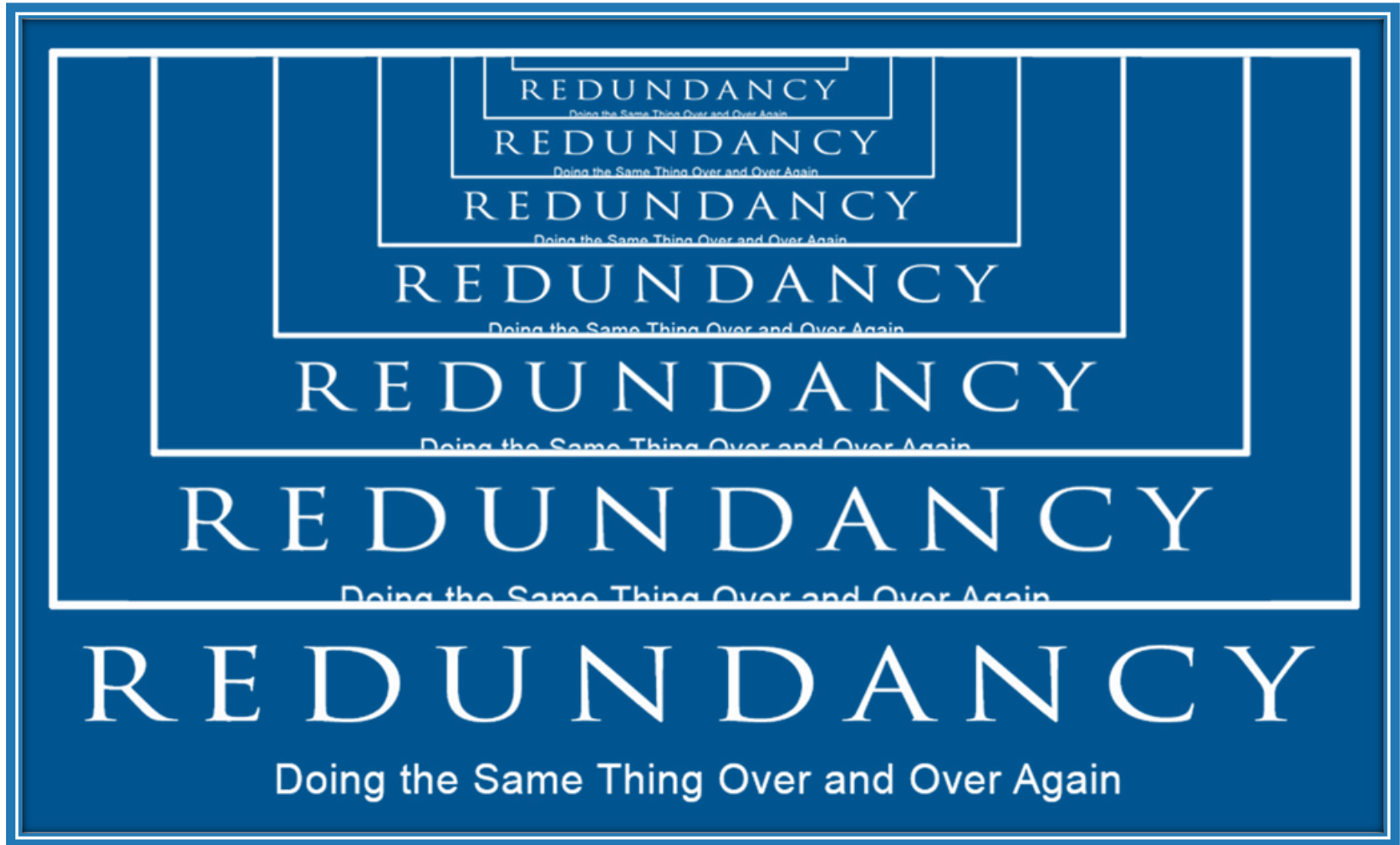






Stop creating and
maintaining
redundant data

An increasing amount of redundant work



- **Not just traditional library data**
Bibliographic data, yes...PLUS:
 - Vendor data
 - Knowledge base data
 - Serial check-in data
 - Evaluative content
 - Licensing data
 - FRBR, GLIMIR
 - VIAF, DDC, ONIX, LCSH
 - Linked data
- **Create once, enhance often, share widely**
- **Shared storage and security benefits**

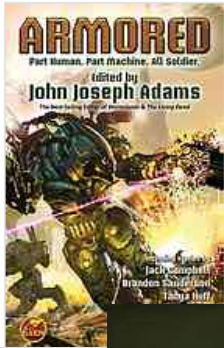
Many hands make light (and better!) work



[Advanced Search](#) [Find a Library](#)

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Armored

Author:

Publisher:

Edition/Format: Book : Fiction

Summary: Featuring stories t
collection imagine
of the sea, on nig

Rating: (not yet rated) 0 with reviews - Be the first.

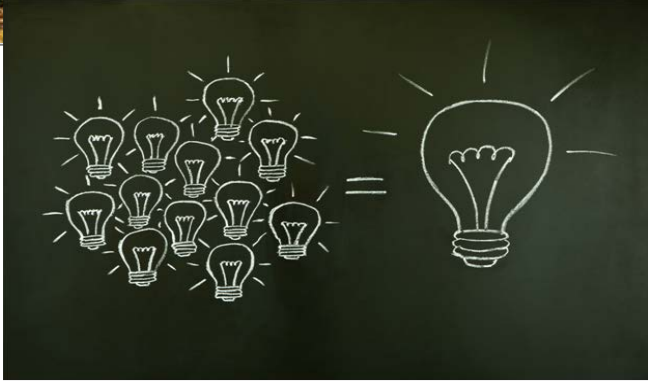
MARC

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260 | \$b Baen Books #c 2012.
300 | \$a p. #c cm.
720 | \$a Adams, John Joseph #4 edt
938 | \$a Baker and Taylor \$b BTCP #n BK0010037460

original record



the expert community

and automated processes

82 [0] 04 [1\$a] 813/.0876208 [29\$2] 23

245 [0] 00 [1\$a] Armored / [3\$c] edited by John Joseph Adams.

260 [0] [1\$a] Riverdale, NY : [2\$b] Baen ; [1\$a] New York, NY : [2\$b] Distr

ix, 579 p. ; [3\$c] 18 cm.

300 [0] [1\$a] Anthology.

Part machine. All soldier"--Cover.

ooks original"--T.p. verso.

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a, on nightmarish alien worlds and in the darkest dep

[18\$R] by Orson Scott Card -- [7\$g] Introduction /

s half-acre / [18\$R] by Jack Campbell -- [20\$t] Jung

\$R] by Genevieve Valentine -- [20\$t] Death reported

18\$R] by Jack McDevitt -- [20\$t] Find heaven and h

by David Barr Kirtley -- [20\$t] The last days of the Ke

Michael A. Stackpole -- [20\$t] Trauma pod / [18\$R] by Alastair Reynolds -- [20\$

you do / [18\$R] by Tanya Huff -- [20\$t] Nomad / [18\$R] by Karin Lowachee -- [2

ownership / [18\$R] by Christie Yant -- [20\$t] Heuristic algorithm and reasoning re

[20\$t] Don Quixote / [18\$R] by Carrie Vaughn -- [20\$t] The poacher / [18\$R] by

Lauren Beukes -- [20\$t] Sticks and stones / [18\$R] by Robert Buettner -- [20\$t]

[18\$R] by Sean Williams.

650 [0] _0 [1\$a] Armor [22\$V] Fiction.

650 [0] _0 [1\$a] Soldiers [22\$V] Fiction.

650 [0] _0 [1\$a] Technological innovations [22\$V] Fiction.

655 [0] _0 [1\$a] Science fiction

655 [0] _0 [1\$a] War stories.

655 [0] _0 [1\$a] Short stories.

655 [0] _7 [1\$a] Science fiction. [29\$2] qsafr

655 [0] [1\$a] Short stories. [29\$2] gsafr

700 [0] 1 [1\$a] Adams, John Joseph

enhanced by many libraries



Get control of e-resources



**Simplify the
process
of adding
holdings**



Aggregate e-resource data

e-books, e-journals, articles,
databases and digital materials

Integrated with central index of
more than 1.7 billion articles,
e-books and other e-content

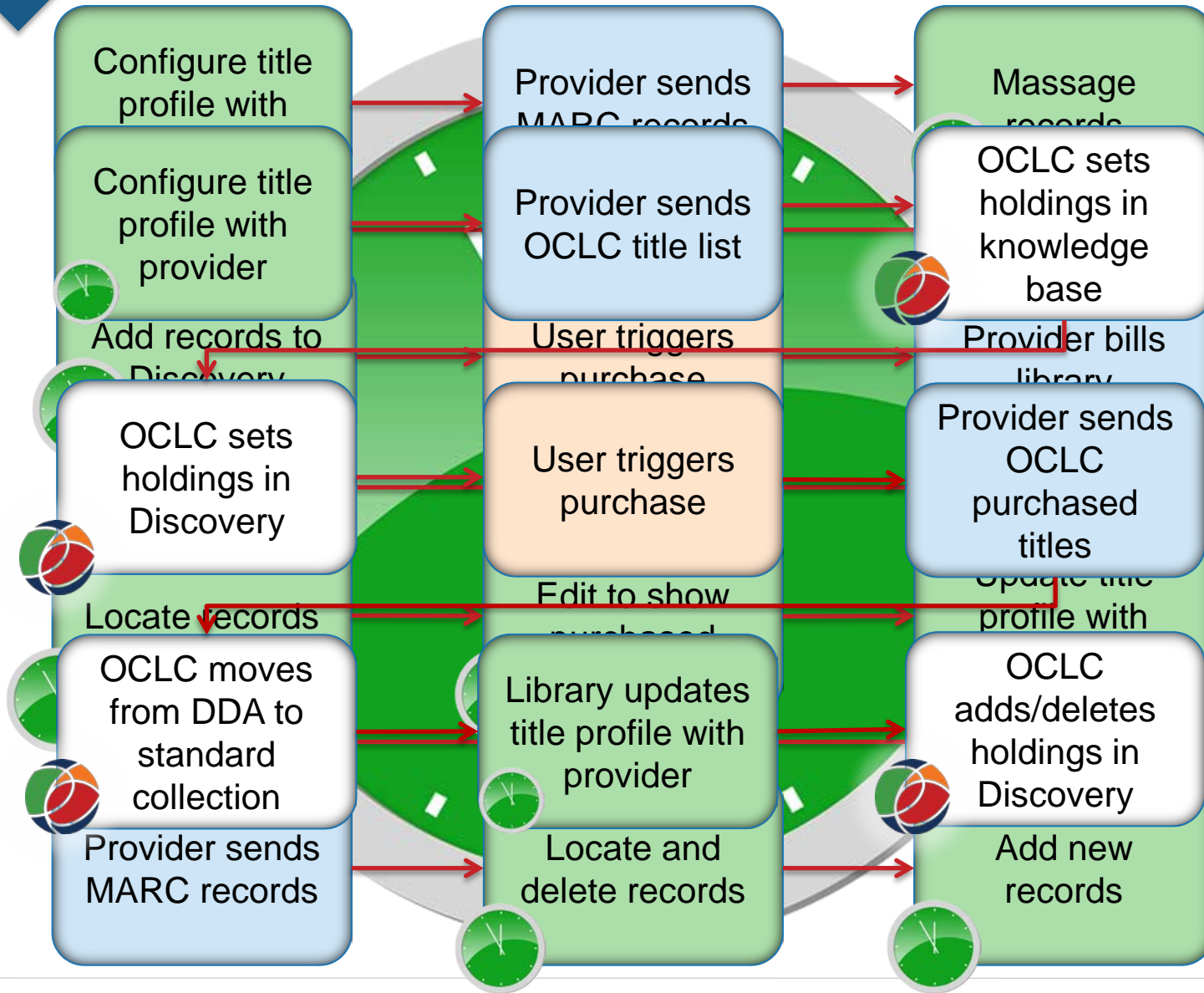


**Maximize
discovery
and access**

E-management services

- License management
- Link resolution and A to Z list
- Collection management of metadata
- Shared knowledge base collection
- DDA fully automated by integration with supplier
- Expedited ILL
- Synchronizing holdings with WorldCat

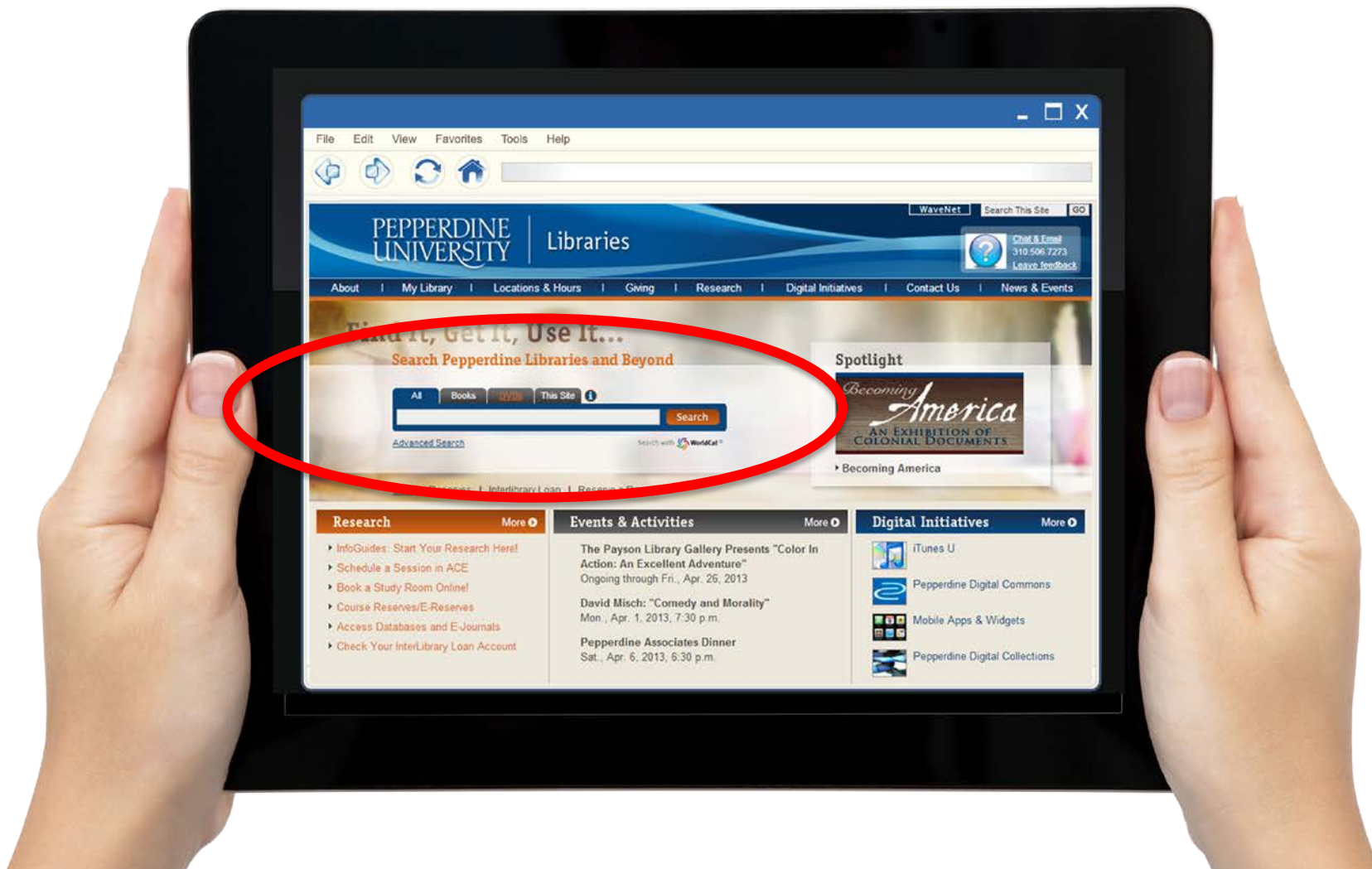
Current DDA workflow





Make discovery
and access easy
and fast

Re-integrating discovery and access of library collections



family history cntnt



Search

Libraries to search Libraries Worldwide Limit to full text articles Advanced Search



Search results for 'family history cntnt' limited to Libraries Worldwide

Databases (11)

- WorldCat.org (8708)
Academic Search Complete (0)
American National Biography Online (0)
Biography and Genealogy Master Index (0)
Business Insights: Essentials (0)
Show more ...

Available online

- Full text articles

Format

- All Formats (8,708)
Archival material (4413)
Downloadable archival material (4380)
Visual material (2700)
Downloadable visual material (2698)
Computer file (861)
Book (337)
eBook (236)
Thesis/dissertation (35)
Image (316)
Audiobook (38)
eAudiobook (25)

Results 1-10 of about 8,708 (.37 seconds)

Navigation: First, Prev, 1, 2, 3, Next

Select All Clear All

Save to: [New List] Save

Sort by: Library and Relevance Save Search

1. ODL Something happened here : local and family history in the classroom : toolkit for educators.

by Oklahoma. Department of Libraries.;
eBook : Document : State or province government publication
Language: English
Publisher: Oklahoma City : Oklahoma Dept. of Libraries, [2008]
Database: WorldCat.org
Libraries that own this item: OCLC University

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2. A history of the Allerton family in the United States : 1585 to 1885, and a genealogy of the descendants of Isaac Allerton, "Mayflower pilgrim." Plymouth, Mass., 1620

by Walter S Allerton; Horace True Currier
Book
Language: English
Publisher: Chicago : S.W. Allerton, 1900.
Database: WorldCat.org
Libraries that own this item: OCLC University

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Physical

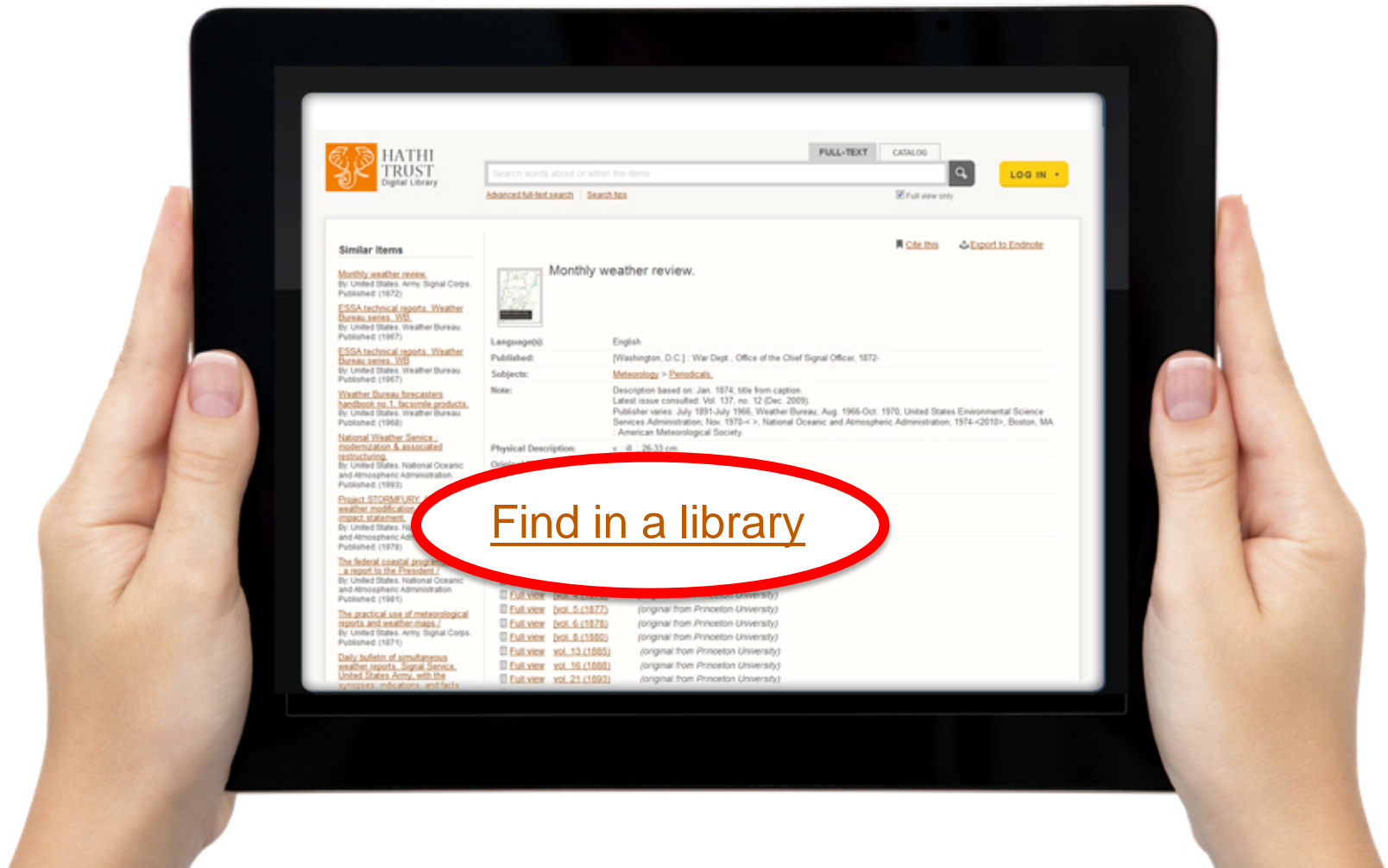
3. Sidney Edgerton family papers, 1859-1884.
by Sidney Edgerton; Mary Wright Edgerton; Martha Edgerton Plassmann; Wilbur Fisk Sanders; Edgerton family.

Archival material
Language: English
Database: WorldCat.org
Libraries that own this item: OCLC University

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Digital

Extending discovery and access of library collections

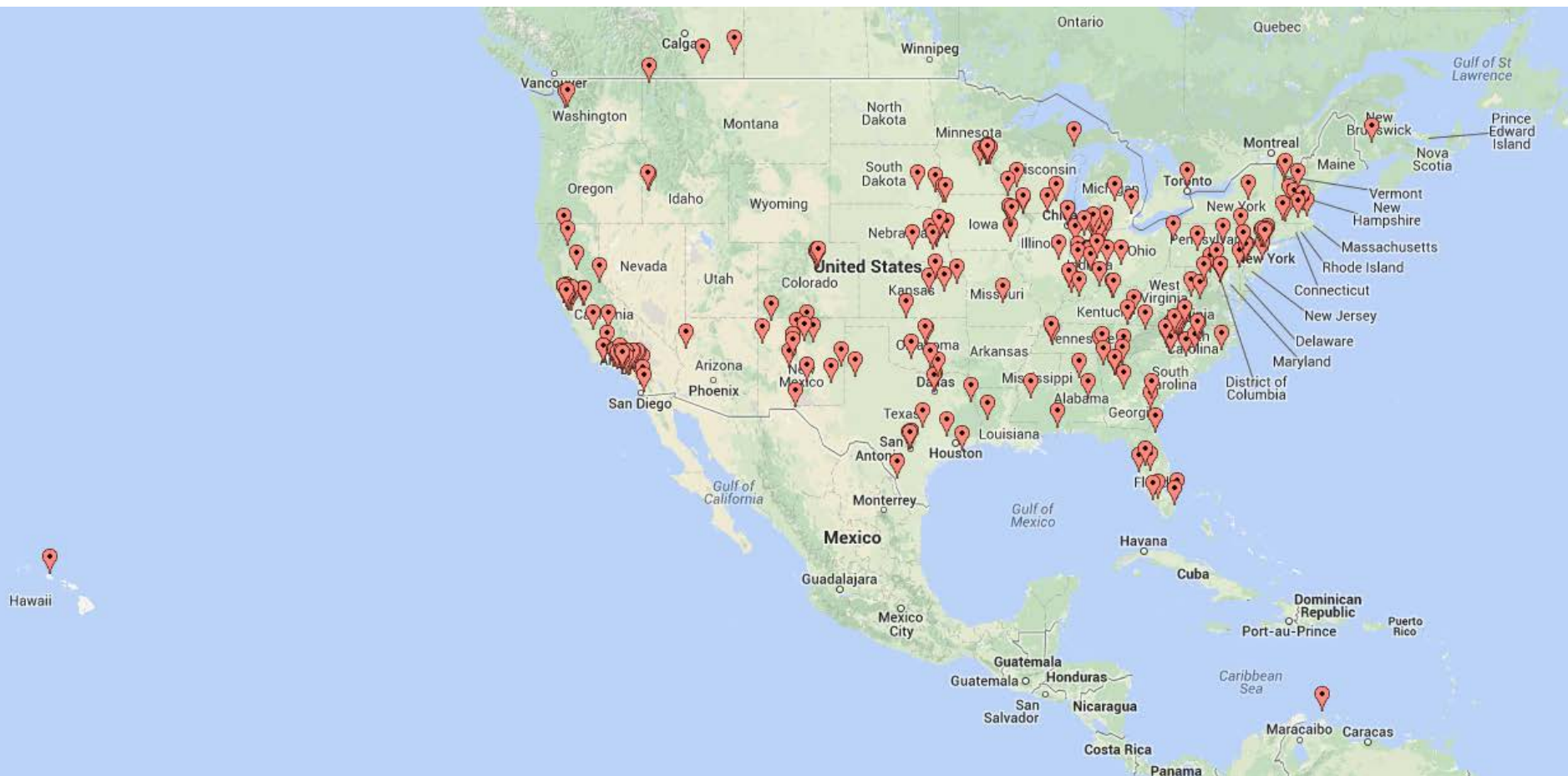


At no additional charge

- **Full OpenURL link resolver functionality**
Inbound, outbound OpenURL resolution with A–Z listings using the WorldCat knowledge base
- **Central index for content**
replaces searches of multiple services and interfaces
- **Evaluative content**
No additional fees for cover art, tables of contents, reviews
- **Mobile**
with no extra software, development or integration

A growing community

The WMS Community (The Americas)



300+ libraries worldwide committed to WMS

The growing WMS community



Congratulations on being
the first ARL and the 200th library
to go live with
WorldShare Management Services!

[Learn more](#)



300+ libraries worldwide committed to WMS

200+ libraries live and using the service every day

WMS community gatherings



Northeast Regional Gathering 2013
at Bucknell University



Midwest Regional Gathering 2013 at
The University of Nebraska Omaha



Australian Gathering 2014



California Gathering February 2014,
hosted by Fuller Theological

2014 WMS Community Leadership Team



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Information Technology Librarian
**University of North Carolina
Greensboro**
Greensboro, NC
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Robin Mize
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What would you do if you had more time?

Pepperdine University
Library

Inventory our collections,
catalog our special collections and
create a game night

Catalog our
curriculum
materials

Texas A&M
University–
San Antonio

Redesign our website
to be more interactive
and patron-centered

The Darling Library at
Hope International
University

Create new
instructional guides

Newbury College

“The big reason that we chose to move to WMS was the more efficient use of staff time. The staff is our most valuable resource; it’s the thing we spend the most money on over time, and it’s the thing that we wanted to save and we wanted use in better ways. We’ve seen that immediately and it’s continued to evolve since we went live with WMS.”

Jason Griffey
Former Chief Technology Strategist, Library IT
University of Tennessee Chattanooga



“UNCG believes that WorldShare Management Services are the next major advance in library cooperation. The services significantly reduce redundant and duplicative effort across libraries, thereby allowing each library to focus on their unique content and strengths.”

Tim Bucknall
Assistant Dean of University Libraries and
Head of Electronic Resources and Information Technologies
University of North Carolina at Greensboro



It's about time...



and it's about time

Matt Goldner

goldnerm@oclc.org

Reducing redundancy with WorldShare Management Services

Questions?