

News From OCLC

Compiled by Jay Weitz
For the OCLC Cataloging Community Virtual Meeting
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OCLC Products and Services Release Notes

Find the most current release notes for many OCLC products and services as well as links to data updates and to dynamic collection lists at https://help.oclc.org/Librarian_Toolbox/Release_notes. Included are CONTENTdm, EZproxy, Tipasa, WorldCat Discovery, WorldCat Knowledge Base, WorldCat Matching, WorldCat Validation, WorldShare Acquisitions, WorldShare Circulation, WorldShare Collection Evaluation, WorldShare Collection Manager, WorldShare Interlibrary Loan, WorldShare License Manager, WorldShare Record Manager, and WorldShare Reports.

WorldCat, Cataloging, and Metadata

WorldCat Matching and WorldCat Validation Updates

OCLC has recently made WorldCat Matching release notes (https://help.oclc.org/Metadata_Services/WorldShare_Record_Manager/WorldCat_Matching_release_notes_and_known_issues) available for the first time. These are mainly relatively small improvements to Duplicate Detection and Resolution (DDR) and/or Data Sync matching. WorldCat Validation release notes (https://help.oclc.org/Metadata_Services/WorldShare_Record_Manager/WorldCat_Validation_release_notes_and_known_issues) have been made available on a regular basis since September 2018. In February 2020, the MARC Bibliographic and Holdings Update Number 29 validation changes were implemented (https://help.oclc.org/Metadata_Services/WorldShare_Record_Manager/WorldCat_Validation_release_notes_and_known_issues/2020_Release_notes/100WorldCat_Validation_release_notes_February_2020), including all new MARC Codes announced between November 2019 and January 2020. The long-anticipated updates to the validation rules for MARC Authorities began to be rolled out in March 2020 (https://help.oclc.org/Metadata_Services/WorldShare_Record_Manager/WorldCat_Validation_release_notes_and_known_issues/2020_Release_notes/095WorldCat_Validation_release_notes_March_2020). This is in coordination with the Library of Congress (LC) and all of the Name Authority Cooperative (NACO) nodes and when completed will cover most MARC Authority updates going back to 2014. As the first step in bringing OCLC-MARC Bibliographic Encoding Levels (Leader/17) into closer alignment with those defined in MARC 21, you now have wider latitude in Encoding Level choice when creating new records or editing existing records. There are additional details in the WorldCat Validation Release Notes, April 2020 (https://help.oclc.org/Metadata_Services/WorldShare_Record_Manager/WorldCat_Validation_release_notes_and_known_issues/2020_Release_notes/090WorldCat_Validation_release_notes_April_2020).

FAST Headings for COVID-19

Several new headings have been established to assist FAST users when cataloging resources about COVID-19. The new headings are based on Library of Congress Subject Headings assigned to WorldCat records that contain the term 'covid 19' in a title field. Some examples are:

- Coronavirus infections--Alternative treatment
- Coronavirus infections--Diagnosis
- COVID-19 (Disease)--Treatment
- Ridesharing--Safety measures
- Shelters for the homeless--Sanitation
- Travel restrictions--Government policy

The new headings were added to searchFAST on 2020 June 1. The heading for COVID-19 (Disease) has also been added to importFAST enabling users to construct valid main heading/subheading combinations for the topic. The newly added headings are available as a separate update to FAST changes dated 2020-05-29 (70 Records). Links to the applications and files are given below. For comments, please contact the FAST Team.

- searchFAST
- importFAST
- FAST Changes
- FAST Feedback Form

Delivery Services

Learn Lending Status and When to Return ILL Items with a New ILL Community-Sourced Map

Recently, ILL professionals banded together to facilitate the safe return of nearly 400,000 WorldShare ILL items that were on loan to 5,674 libraries when COVID-19 swept across the globe. They shared their library's status via a crowd-sourced list. With the information provided by the ILL community, OCLC created a [physical ILL return and lending map](#) that offers the ability to visualize and interact with this information using search and filtering tools.

- **Learn if, and when, to send physical ILL items home.** Launched on 2020 May 8, this community-sourced initiative quickly grew to include more than 1,400 libraries. If your library has not yet signed up, please add your library to the map at: oclc.org/mailform. This will allow other libraries to know if, and when, to safely send items home. If items are mailed to libraries that are not open and able to receive them, there is a higher probability they will be lost or damaged, or libraries will incur additional fees because items are undeliverable.
- **Learn which libraries are lending physical materials.** Even in the midst of the crisis, thousands of WorldShare ILL libraries continue to supply article and e-book requests from electronic holdings. And as this map shows, more than 200 libraries are already reopening lending of physical material through interlibrary loan. Your library can keep its status up to date

by using links within the email confirmation you receive when you sign up or by clicking on the map's Add/Update ILL Status button.

Note that this is for OCLC members. You need your OCLC symbol to participate. View the [map](#).

WorldShare ILL and Tipasa Updates Make it Easier to Find Electronic Resources

Starting on 2020 June 22, WorldShare Interlibrary Loan and Tipasa users will be able to easily view more detailed holdings information, enabling borrowers to quickly find needed electronic resources. To help save time, (1) the WorldCat knowledge base's exact coverage will display in the ILL staff interface, (2) you will be able to filter the holding lenders' list to only those libraries that hold a particular issue, and (3) the lender string will be automatically populated.

(1) To help eliminate clicks and save you time, the WorldCat knowledge base's exact coverage will display in the ILL staff interface. The Holdings column will show a summary statement of issues held by a library. For electronic serials, there will be a knowledge base summary with the exact coverage statement from the WorldCat knowledge base displayed here. For print serials, there will be a Local Holding Record (LHR) summary, which gives you an idea of what is held. Remember, if your library uses OCLC's WorldCat knowledge base, your library's holdings will appear. Ensuring your holdings are up to date lets other libraries know what you have available and can keep a steady stream of lending requests coming to your library.

(2) You will be able to quickly filter the holding lenders' list to only those libraries that hold a particular issue. After filtering, the system will sort the holdings into three categories:

- Libraries that hold the desired year.
- Libraries that only hold at the title level (note that you can update year and volume level holdings in the WorldCat knowledge base to make your e-resources easier to find).
- Libraries that do not hold the desired year.

(3) After you filter to a year and a custom holdings path, the system will automatically generate a lender string, which lists those lending libraries that hold the desired year of the issue first in the string. Libraries with unknown volume-level holdings will appear at the end of the string to fill with up to 15 lenders. The system will randomize the lenders in each grouping, and if you prefer a different order you can also rearrange the lenders.

Ordering the lender string in this way will increase the probability that a lender early in the lender string can fill the request. This will have a significant positive impact on turnaround time, which your library's users are sure to notice.

Help Crowdsource the Safe Return of ILL Physical Items

Interlibrary loan is the embodiment of sharing on a global scale. When COVID-19 hit, nearly 400,000 physical items were on loan to 5,674 libraries via the WorldShare ILL network. As these libraries begin to reopen, ILL professionals need to know if, and when, to send items back to their home libraries. If items are mailed to libraries that are not open and able to receive them, there is a higher probability they will be lost or damaged, or libraries will incur additional fees because items are undeliverable. Help

crowdsource the safe return of ILL physical items. At the request of the ILL community, and to support this urgent need, OCLC is providing an easy way for you to signal when it is safe to mail physical items back to your library.

1. Please add your library to the crowdsourced list: [oc.lc/mailform](https://oclc.org/mailform).
2. Update your library's status over time by following the instructions you will receive in your confirmation email.
3. View the status of all libraries: [oc.lc/mailstatus](https://oclc.org/mailstatus).

Special thanks to [OCLC SHARES members](#) for early identification of this need and helping to make it better. Here at OCLC, we are committed to helping you and your library through these challenging times. Check out the [Reopening Archives, Libraries, and Museums Information Hub](#) and the [COVID-19 Information and Resources](#) for access to all of our initiatives.

Management Services

Manchester Metropolitan University Joins OCLC's WMS Community

[Manchester Metropolitan University](#) has signed on to use OCLC's [WorldShare Management Services](#) (WMS) as their new library management system to integrate workflows and increase visibility and access to resources. As one of the largest universities in the United Kingdom, this modern university with roots dating back to 1824, has a reputation for innovation, creativity and impact. There are five faculties, 13 research centers, and a range of departments, schools, and professional support services that support the work of the University. WMS, a cloud-based library services platform, provides users with fast, reliable access to the library's collections and the world's knowledge. With WorldCat data as its foundation, libraries using WMS experience improved workflows and a drastic reduction in the time it takes to perform routine tasks, including e-resource management and cataloging.

EZproxy 7.0.16 Available

EZproxy v7.0.16 was released on, 9 April 2020. This maintenance release builds on our recent release of EZproxy v7.0 and includes:

- OpenSSL 1.1.1f (released 31 March 2020) for improved security.
- Fix for an issue that caused EZproxy to fail to start on Windows systems.
- Fix for an issue that prevented EZproxy from accessing system randomness (entropy) on some Linux systems.

The EZproxy 7.0 release notes

(https://help.oclc.org/Library_Management/EZproxy/EZproxy_release_notes_and_known_issues/2020_EZproxy_release_notes/EZproxy_v7.0_release_notes?_ga=2.250122054.1549576261.1588016261-1665416294.1586985835) have been updated to reflect these changes. Detailed information about EZproxy v.7.0 was also shared in our recent EZproxy Product Insights session (<https://oclcwebinar.webex.com/oclcwebinar/lr.php?RCID=1502845e40614bb09ec2ec612c0b564b>). Stand-alone EZproxy customers can download the new version at https://help.oclc.org/Library_Management/EZproxy/Install_and_update_EZproxy?_ga=2.251373766.15

[49576261.1588016261-1665416294.1586985835](https://help.oclc.org/Library_Management/EZproxy/EZproxy_release_notes_and_known_issues/2019_release_notes/050EZproxy_v6_6_2_release_notes?_ga=2.141812594.1549576261.1588016261-1665416294.1586985835). EZproxy hosted customers will be notified when their site is scheduled to be updated. If you missed reviewing the improvements included in the past two releases, here are some quick reference resources for you: September 2019 Release of EZproxy v.6.6.2

(https://help.oclc.org/Library_Management/EZproxy/EZproxy_release_notes_and_known_issues/2019_release_notes/050EZproxy_v6_6_2_release_notes?_ga=2.141812594.1549576261.1588016261-1665416294.1586985835); May 2019 Release of EZproxy v6.5.2

(https://help.oclc.org/Library_Management/EZproxy/EZproxy_release_notes_and_known_issues/2019_release_notes/EZproxy_v6.5.2_release_notes?_ga=2.150071414.1549576261.1588016261-1665416294.1586985835). OCLC will end support for EZproxy's Proxy by Port option on 30

September 2020, due to its incompatibility with many popular e-resource websites. Customers currently running Proxy by Port may continue to do so for the time being. After 30 September 2020, customers will need to enable Proxy by Hostname in order to receive support from OCLC. Proxy by Hostname will help ensure seamless access for your library's e-resource subscriptions. For more information, please see migrating to Proxy by Hostname

(https://help.oclc.org/Library_Management/EZproxy/EZproxy_configuration/Migrate_to_Proxy_by_Hostname?_ga=2.242927042.1549576261.1588016261-1665416294.1586985835) or contact OCLC Support (<https://www.oclc.org/en/contacts/support.html>).

Member Relations, Advocacy, Governance, and Training

REALM Project Update: Systematic Literature Review Released

The REALM Project has released "Systematic Literature Review of SARS-CoV-2: Spread, Environmental Attenuation, Prevention, and Decontamination," prepared by Battelle. This is an in-depth review of published literature on virus attenuation on commonly found materials that can inform discussion and decisions about operations in archives, libraries, and museums. For more information on this first round of testing and other activities, visit the "[Happening Now](#)" project update page. For more on the scope, timeline, and committees involved with #REALMproject, visit oclc.org/realm-project.

REALM Project Updates: Test Plan and Preliminary Literature Review Released

As libraries and museums around the country begin to resume operations and reopen to the public, the need for clear information to support the handling of core materials has become increasingly urgent. OCLC, the Institute of Museum and Library Services, and Battelle are conducting research on how long the COVID-19 virus survives on materials that are commonly found in libraries, archives, and museums. The REALM Project will draw upon the research to produce authoritative, science-based information on how—or if—materials can be handled to mitigate exposure to staff and visitors. The project has released the document, "Test Plan for the Natural Attenuation of SARS-CoV-2 as a Decontamination Approach." This technical document explains the process and details about conditions for testing materials provided by archives, libraries, and museums. A preliminary literature review—prepared by Battelle—is also available. This review informed the context for the laboratory research that is currently underway. For more information on the first round of testing and other activities, visit the [Happening Now](#) project update page.

Record-Setting Learning on WebJunction

March and April 2020 saw a record-setting spike in WebJunction Course Catalog usage (650% increase in users and 1,791% increase in hours spent learning). In fact, we had approximately as many learners in WebJunction's catalog in the month of April alone as we had during all of last year. WebJunction's director, Sharon Streams, shares in a recent OCLC [Next blog post](#), additional details about this surge in activity and WebJunction's 10 most engaged online learning topics during COVID-19 library closures. As many of you are new to the [WebJunction Course Catalog](#), we'd like to extend a warm welcome and point out our [Help and FAQ](#) information, which provides additional tips for accessing courses and webinars.

Research Findings Published from Public Libraries and the Opioid Crisis Study

The nation is experiencing an ongoing opioid epidemic, and communities across the country are feeling the epidemic's impact. Public health and human service organizations, professional associations, and nonprofits continue to implement responses to stem the rising overdose deaths; public libraries, too, are a part of this response. "[Public Libraries Respond to the Opioid Crisis with Their Communities: Research Findings](#)" identifies, synthesizes, and shares knowledge and resources that will help public libraries and their community partners develop effective strategies to work together to address the opioid epidemic in the US. As a part of the IMLS-funded project "[Public Libraries Respond to the Opioid Crisis with Their Communities](#)," OCLC partnered with the Public Library Association to conduct interviews with public library staff, library board members, community partner organizations, and community members in eight locations across the US. This latest article, published in *Collaborative Librarianship*, highlights the findings from the eight case study sites selected to participate in this research and provides an overview of the partnerships formed and the resources and programming developed to meet community needs. [Read the article](#).

Anja Smit and Shirley Chiu-wing Wong Elected to the OCLC Board of Trustees

On 24 March 2020, OCLC Global Council convened virtually for its annual meeting. The agenda included the introduction of candidates to serve on the OCLC Board of Trustees along with instructions for the 2020 online election. The election concluded on 17 April, and the votes have been counted. Global Council delegates have elected **Anja Smit**, University Librarian at Utrecht University in the Netherlands, and **Shirley Chiu-wing Wong**, University Librarian at The Hong Kong Polytechnic University, to the OCLC Board of Trustees. Both will take their seats on the Board in November 2020. The OCLC Global Council is elected by OCLC members to represent the global library community. They provide reflection and insights regarding the needs and issues facing modern libraries. They also elect members to the OCLC Board of Trustees. There are currently nine librarians from five countries serving on the 15-member OCLC Board of Trustees. Learn more about [OCLC Global Council](#) (<https://www.oclc.org/en/membership/councils.html>) and the [OCLC Board of Trustees](#) (<https://www.oclc.org/en/about/leadership.html#board>) on the OCLC website.

OCLC Research

OCLC, IMLS, and Battelle COVID-19 Research Partnership Update: REALM Project Site Launches

REopening Archives, Libraries, and Museums (REALM) is a research partnership between OCLC, the Institute of Museum and Library Services, and Battelle to create and distribute science-based information and recommended practices designed to reduce the risk of transmission of COVID-19 to staff and visitors who are engaging in the delivery or use of museum, library, and archival services. Visit oclc.org/realm-project for more information on the project, research timeline, and committee members. Project updates and resources will be added to this information hub as they become available. We encourage you to [sign up](#) to receive project updates by email and/or bookmark the project page, as it will be the primary source for housing all program results and resources. You can also follow OCLC on [Facebook](#), [Twitter](#), [LinkedIn](#) for the latest project updates and join the conversation using #REALMproject.

Thomas Padilla is Named One of *Library Journal's* Movers & Shakers

Thomas Padilla, former OCLC Practitioner Researcher-in-Residence, is named one of *Library Journal's* 2020 Digital Developer Movers & Shakers. In 2018, Padilla was awarded a major Mellon Foundation grant “to further explore what it takes to develop and provide access to collections as data but also what it takes to sustainably and ethically support [their] use.” He then joined OCLC as Practitioner Researcher-in-Residence in 2019 to facilitate OCLC’s engagement with the library data science community and help inform OCLC’s research agenda. Padilla’s research at OCLC culminated in the publication of “Responsible Operations: Data Science, Machine Learning, and AI in Libraries.” Access the report at <https://www.oclc.org/research/publications/2019/oclcresearch-responsible-operations-data-science-machine-learning-ai.html>. Read Thomas’s full [Library Journal Movers & Shakers profile here](#).