Topics in Managing Serials in WMS

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OCLC WMS Global Community + User Group Meeting Sept. 27th, 2017, 3:10 p.m. Dublin, Ohio

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September 27, 2017



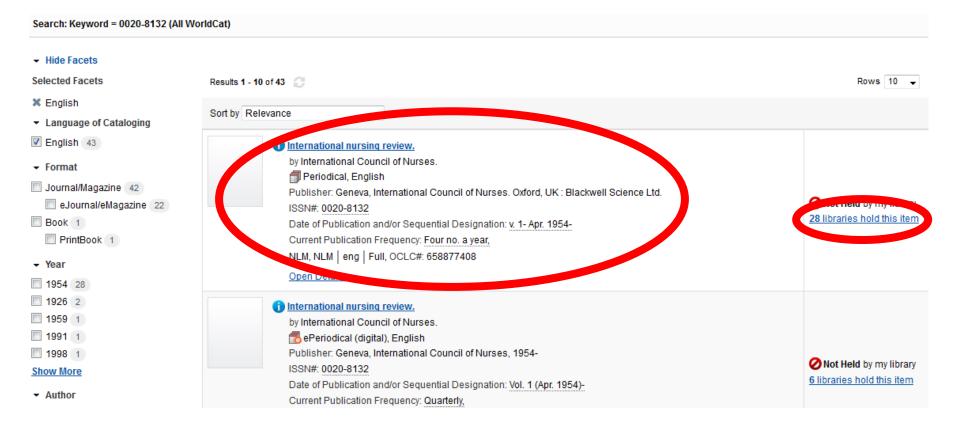
Gardner-Webb University info

- Located in Boiling Springs, North Carolina
- Founded in 1905 as Boiling Springs High School
- Baptist affiliated
- Over 4,000 students and more than 170 full-time faculty
- Five professional schools, two academic schools and 13 academic departments offer more than 80 undergraduate and graduate major fields of study
- NCAA Division I; member of Big South Conference
- Upset #23 Kentucky at Rupp Arena 84-68 in November 2007

Issues we faced with Serials Management

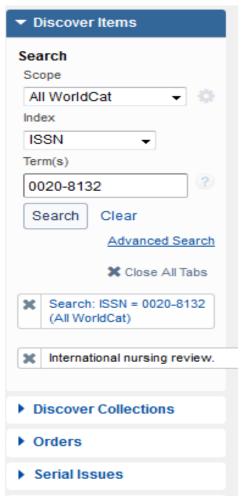
- Selecting the wrong OCLC record when creating a new serial
- Validation errors when working with serials records
- Issues display is "upside down," with the oldest checkins at the top and the newest checkins at the bottom
- Not truly understanding Local Holdings Records or the relationship between 853/863 coded pairs and the 866 field in holdings records
- Not knowing that 866 and 863 fields do not play well together when there is more than one 866 field in the Local Holdings Record

Sometimes we chose the first print record we found





There is no publication prediction pattern for the first record



International nursing review. (658877408)			
Notes (0)			
Receive Issues Manage Issues			
No issues exist yet for this publication. Add an issue (below Updates will be made available to your institution. Add Issue	w) before receiving.		
Publication Pattern : Not Specified PEdit			
From to	Search		
Results 0 - 0 of 0			
Enumeration	Chronology		
No records found.			
Results 0 - 0 of 0			



. . . When the best record was farther down the list of search results

1 International nursing review: official journal of the International Council of Nurses.

by International Council of Nurses.

Periodical, English

Publisher: Geneva: The Council

ISSN#: 0020-8132

Date of Publication and/or Sequential Designation: Began with: Vol. 1 in Apr. 1954.

Current Publication Frequency: Quarterly,

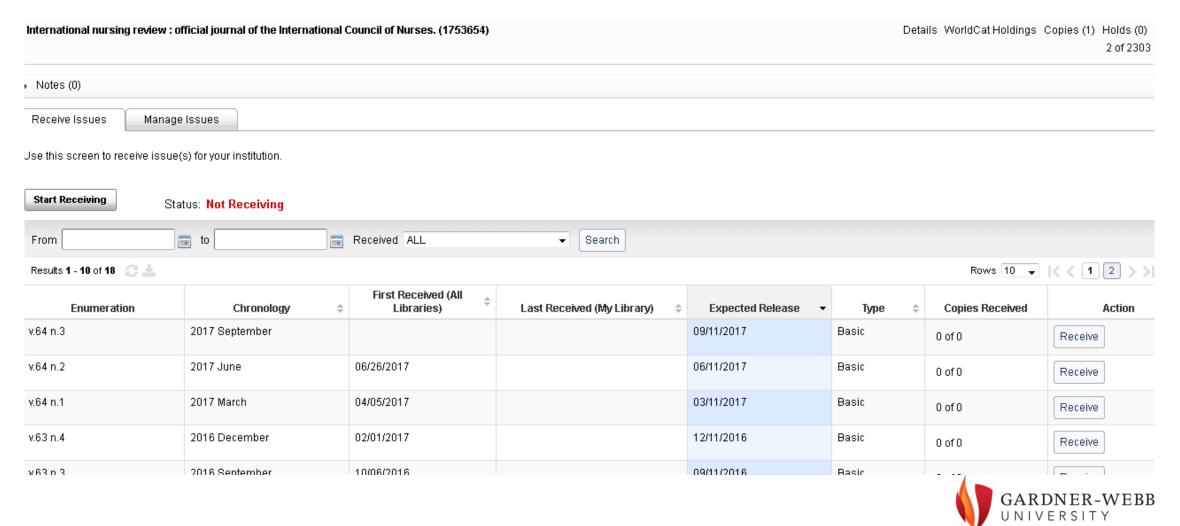
DLC, MUL, nsdp eng Full, OCLC#: 1753654

Open Details

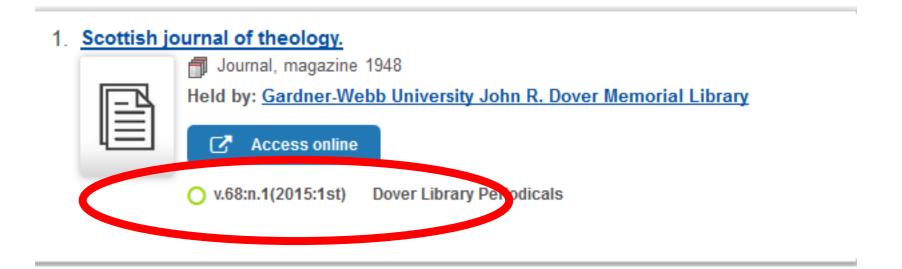




Established publication pattern for International Nursing Review



Latest received: 2017 (2nd). Showing as latest received: 2015 (1st).





We want it to display newest to oldest, not oldest to newest

Dover Library Periodicals	11 of 11 availab
Call Number	Availability
	v.68:n.1(2015:1st)
	v.68:n.2(2015:2nd)
	v.68:n.3(2015:3rd)
	v.68:n.4(2015:4th)
	v.69:n.1(2016:1st)
	v.69:n.2(2016:2nd)
	v.69:n.4(2016:4th)
	v.70:n.1(2017:1st)
	v.70:n.2(2017:2nd)
	v.22(1969)-v.32(1979);v.34(1981)-v.49(1996);v.51(1998)- v.53(2000)
lote: Bound.	1.33(2000)
	O v.54(2001)-
lote: Paper.	Send

LHR includes imported holdings info (in 866 fields) from our previous ILS

Edit Local Holdings Record: 183127145			
Edit ▼	Record ▼ Save	۰	
+	014 0 -	.b10992194 \$b NcBsG	
† +	852	NGW \$b NGWW \$c Periodicals	
† +	853 3	\$8 1 \$a v. \$bូ ក្ល. \$i (year) \$j (quarter)	
† +	863	\$8 1.1 \$a 68 \$b 1 \$i 2015 \$j 1	
†	863	\$8 1.2 \$a 68 \$b 2 \$i 2015 \$j 2	
† +	863	\$8 1.3 \$a 68 \$b 3 \$i 2015 \$j 3	
† +	863	\$8 1.4 \$a 68 \$b 4 \$i 2015 \$j 4	
† +	863	\$8 1.5 \$a 69 \$b 1 \$i 2016 \$j 1	
† +	863	\$8 1.6 \$a 69 \$b 2 \$i 2016 \$j 2	
†	863	\$8 1.7 \$a 69 \$b 4 \$i 2016 \$j 4	
†	863	\$8 1.8 \$a 70 \$b 1 \$i 2017 \$j 1	
↑ ↓	863	\$0.4.0.\$~ 70.\$h 0.\$i 2017 \$i 2	
1	866 0	\$8 0 \$a v.22(1969)-v.32(1979);v.34(1981)-v.49(1996),v. 11998)-v.53(2000) \$z Bound.	
	866 0	\$8 0 \$a v.54(2001)- \$z <u>Paper</u> .	



LHR won't validate if it has 853's and more than one 866

Edit Local Holdings Record: 18312/145				
Edit ▼	Record ▼ Save	•		
_	-			
Found	1 validation error. See details be			
+	0.02	13507 AX 05500 AX 1250580068		
† +	853 3 3	\$8 1 \$a v. \$b n. \$i (year) \$j (quarter)		
† +	863	\$8 1.1 \$a 68 \$b 1 \$i 2015 \$j 1		
† +	863	\$8 1.2 \$a 68 \$b 2 \$i 2015 \$j 2		
†	863	\$8 1.3 \$a 68 \$b 3 \$i 2015 \$j 3		
†	863	\$8 1.4 \$a 68 \$b 4 \$i 2015 \$j 4		
†	863	\$8 1.5 \$a 69 \$b 1 \$i 2016 \$j 1		
†	863	\$8 1.6 \$a 69 \$b 2 \$i 2016 \$j 2		
†	863	\$8 1.7 \$a 69 \$b 4 \$i 2016 \$j 4		
†	863	\$8 1.8 \$a 70 \$b 1 \$i 2017 \$j 1		
†	863	\$8 1.9 \$a 70 \$b 2 \$i 2017 \$j 2		
↑ ↓	866 0	\$8 0 \$a v.22(1969)-v.32(1979);v.34(1981)-v.49(1996);v.51(1998)-v.53(2000) \$z Bound.		
†	866 0	\$8.0.50-054		
		Duplicate 866 with link value of 0, when record contains 853/863 only one 866 with a link value of 0 can exist.		

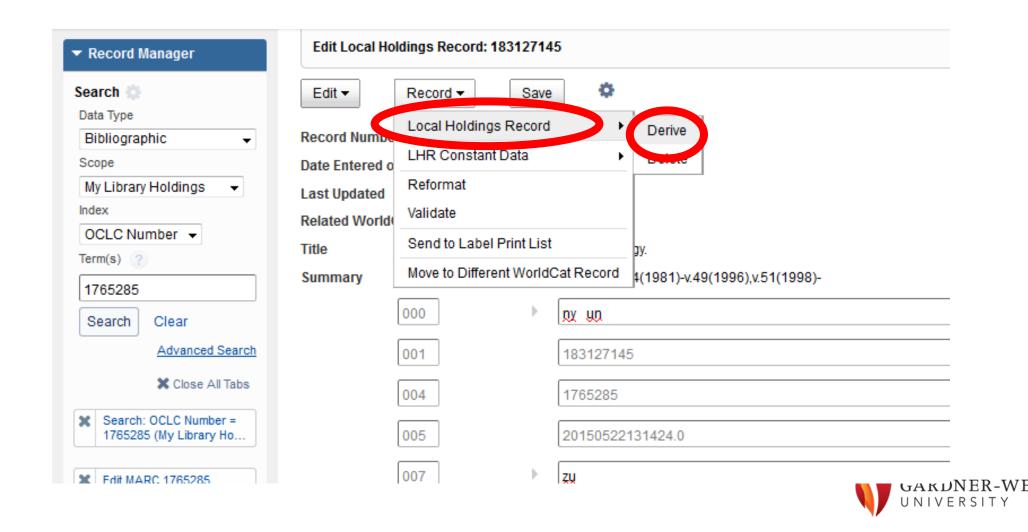


Correcting the Validation Problem

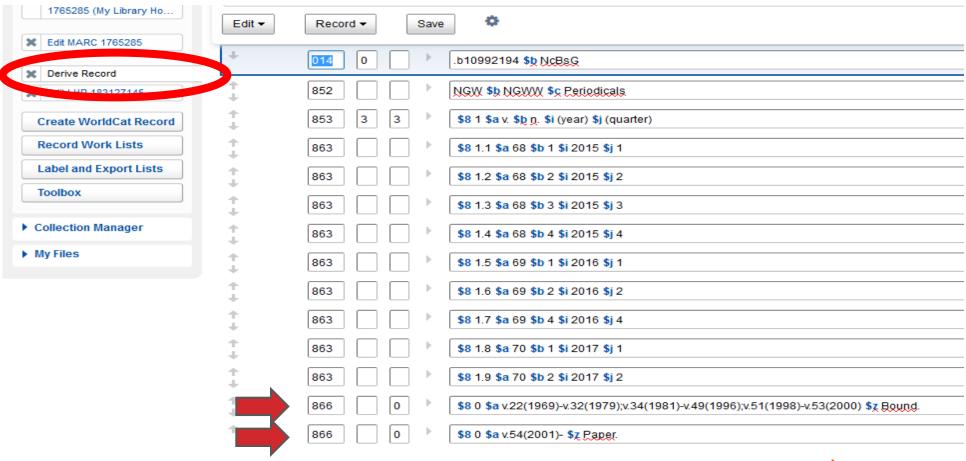
- Any LHR with more than one 866 field AND at least one 853/863 coded pair is an invalid LHR.
- No changes can be saved to an invalid LHR.
- To correct the problem, the 866 data and 853/863 coded pair data need to be separated into two LHRs.
- Technically, any LHR with exactly one 866 field and 853/863 coded pairs is valid and does not require separation into separate LHRs.



Deriving a new LHR from the original LHR

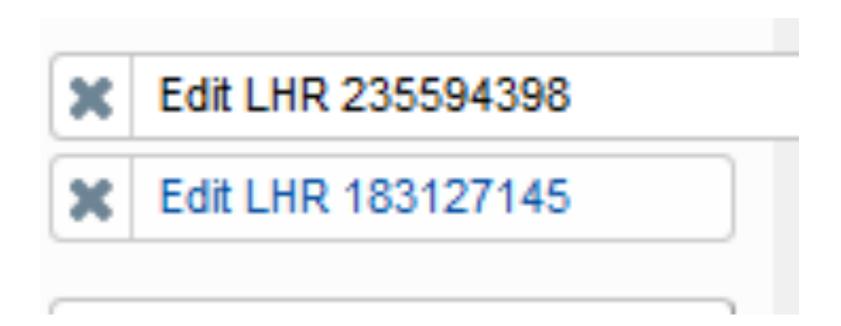


In the newly derived LHR, delete the 866 fields



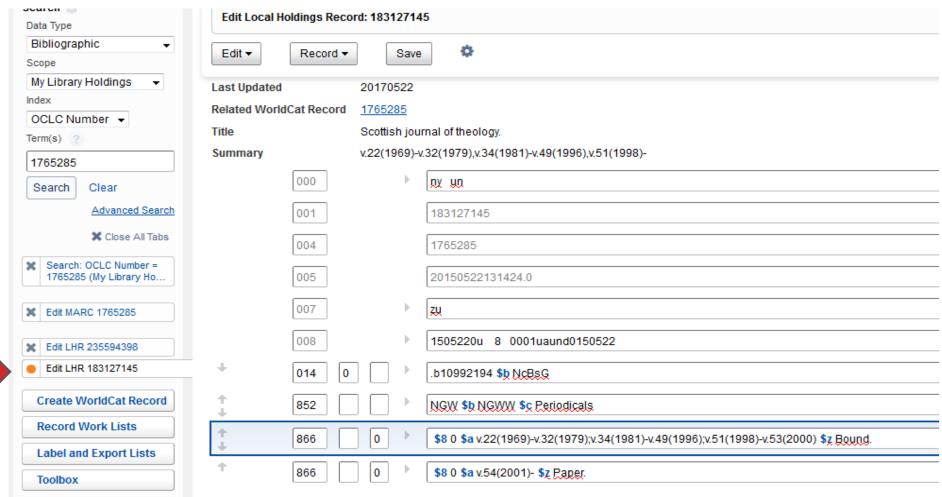


After saving, the new LHR will have a higher number than the original LHR



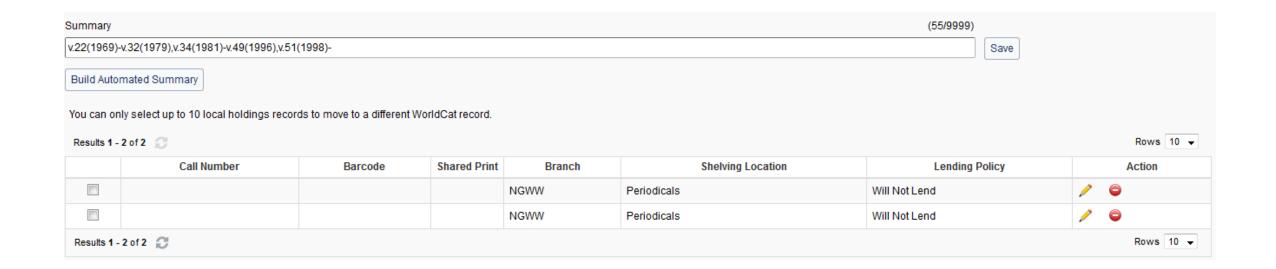


On the original LHR, delete the 853's and 863's





The title record now displays 2 LHR's





Display in WorldCat Discovery remains unchanged

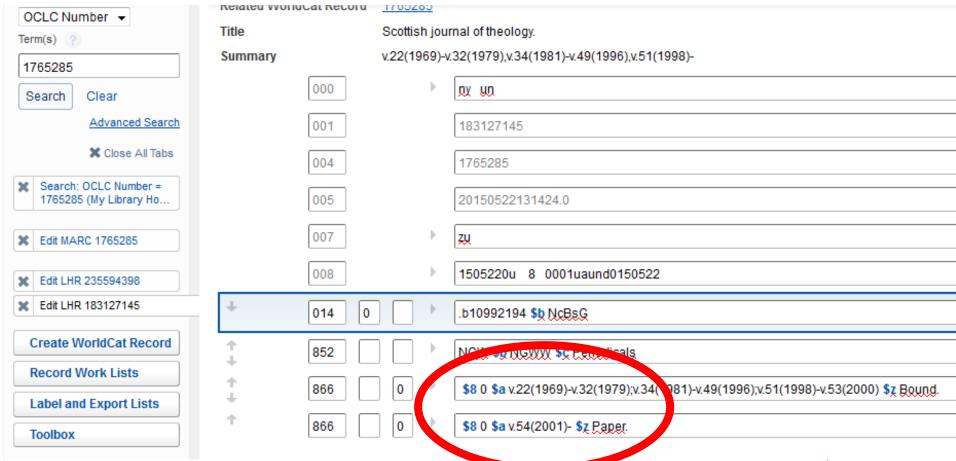
Dover Library Periodicals	11 of 1
Call Number	Availability
	v.68:n.1(2015:1st)
	v.68:n.2(2015:2nd)
	v.68:n.3(2015:3rd)
	v.68:n.4(2015:4th)
	v.69:n.1(2016:1st)
	v.69:n.2(2016:2nd)
	v.69:n.4(2016:4th)
	v.70:n.1(2017:1st)
	v.70:n.2(2017:2nd)
	v.22(1969)-v.32(1979);v.34(1981)-v.49(1996);v.51(1998) v.53(2000)
Note: Bound.	*.55(2000)
Note: Paper.	○ v.54(2001)-

In the LHR with the 853/863 coded pairs, use the arrow keys to arrange 863's from newest to oldest

†	852			ŀ	NGW \$6 NGWW \$c Periodicals
†	853	3	3	ŀ	\$8 1 \$a v. \$b n. \$i (year) \$j (quarter)
↑ ↓	863			ŀ	\$8 1.9 \$a 70 \$b 2 \$i 2017 \$j 2
†	863			Þ	\$8 1.8 \$a 70 \$b 1 \$i 2017 \$j 1
†	863			Þ	\$8 1.7 \$a 69 \$b 4 \$i 2016 \$j 4
†	863			Þ	\$8 1.6 \$a 69 \$b 2 \$i 2016 \$j 2
†	863			ŀ	\$8 1.5 \$a 69 \$b 1 \$i 2016 \$j 1
†	863			ŀ	\$8 1.4 \$a 68 \$b 4 \$i 2015 \$j 4
†	863			Þ	\$8 1.3 \$a 68 \$b 3 \$i 2015 \$j 3
†	863			ŀ	\$8 1.2 \$a 68 \$b 2 \$i 2015 \$j 2
†	863			ŀ	\$8 1.1 \$a 68 \$b 1 \$i 2015 \$j 1



Manually move 866's to put newest on top





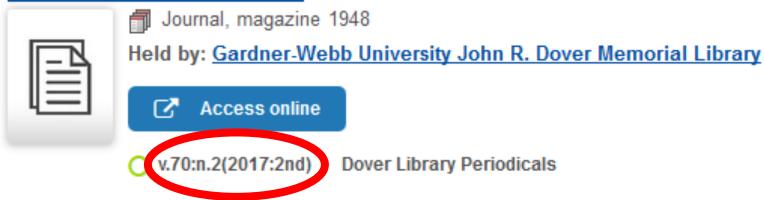
Holdings now display the way we want them to in Discovery

O Dover Library Periodicals	11 of 11
Call Number	Availability
	v.70:n.2(2017:2nd)
	v.70:n.1(2017:1st)
	v.69:n.4(2016:4th)
	v.69:n.2(2016:2nd)
	v.69:n.1(2016:1st)
	v.68:n.4(2015:4th)
	v.68:n.3(2015:3rd)
	v.68:n.2(2015:2nd)
	v.68:n.1(2015:1st)
	v.22(1969)-v.32(1979);v.34(1981)-v.49(1996);v.51(1998)-v.53(2000)
Note: Bound.	
	○ v.54(2001)-
Note: Paper.	



And search results now display the most recently received issue!

Scottish journal of theology.



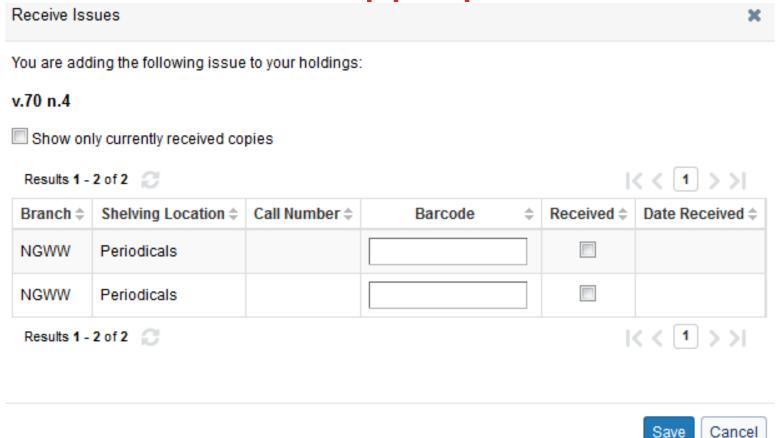


Are We Done Yet?

- When receiving new issues, you need to make sure you are selecting the LHR with the 863 fields.
- If you receive an issue on an LHR with an 866 field, it will add 853 and 863 fields alongside the 866
- When you receive a new issue, the newly generated 863 field will always go to the bottom rather than the top of your list of 863 fields in the LHR, which means you have to manually move it to the top of that list **every single time you receive an issue**.

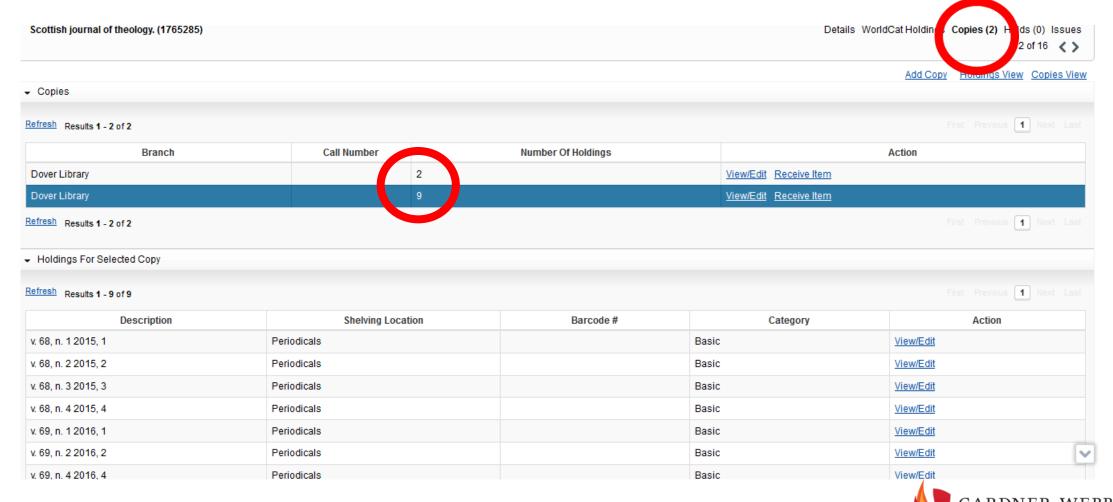


After clicking on "Receive Issues," you have to choose the appropriate LHR

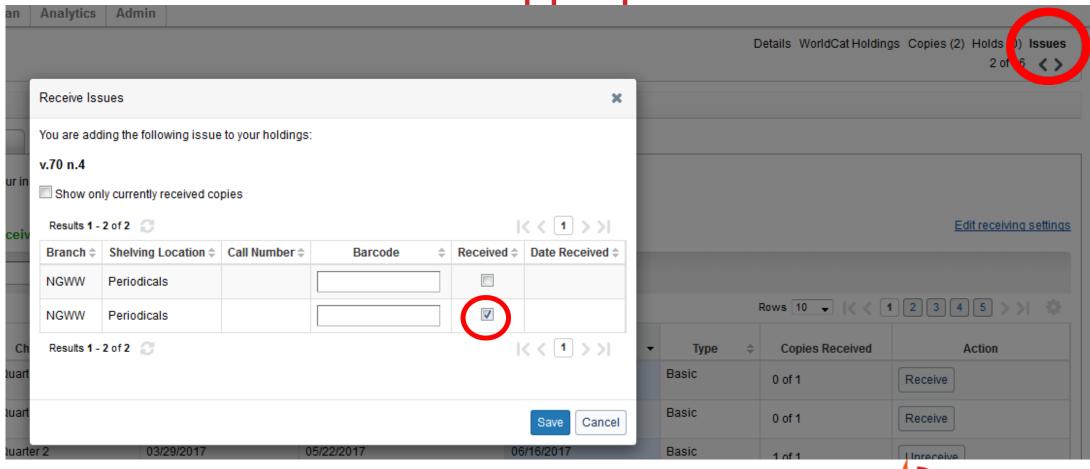




Click on Copies to distinguish between the LHRs

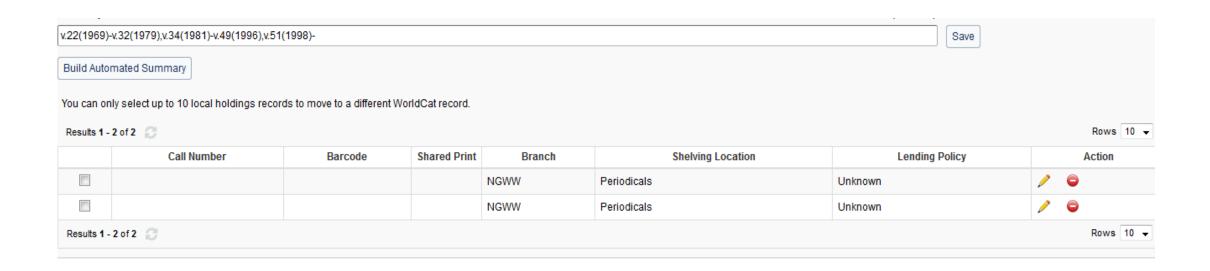


Click on Issues to return to the Receive screen and choose the appropriate LHR



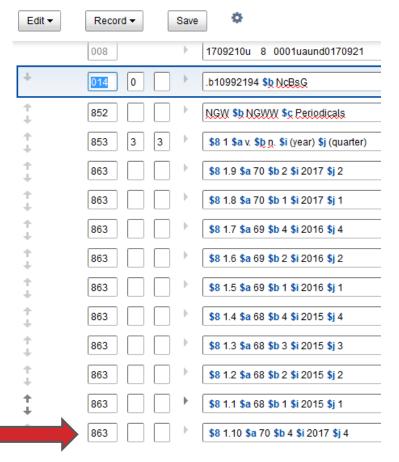
GARDNER-WEBB

Back in Record Manager, select the LHR with the 863 fields - it tends to be the first one





You will need to move the newly created 863 field from the bottom to the top of the 863's





That's a lot of work for every received issue

- There are two enhancement requests in the Community Center that would allow the individual library to customize the sort order of 863/866 fields in LHRs
- Prioritize Locations within LHRs to produce better Discovery results: https://www.oclc.org/community/enhancements/user_forms/prioritize-locations-within-lhrs-to-produce-better-discovery-results.en.html
- Sorting LHR 863/866 fields ascending/descending: https://www.oclc.org/community/enhancements/user_forms/sorting-lhr-863866-fields-ascendingdescending.en.html



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Background - Switching to WMS: Our Learning Curve

- The John R. Dover Memorial Library at Gardner-Webb University switched to OCLC WMS in 2015 after having been with Innovative Interfaces for about 18 years.
- Loss of a Serials Module made routine check-ins more cumbersome and less intuitive.



• Initially, the Library resorted to checking in daily/weekly items on cards/Excel spreadsheet, since there was no provision to work with ranges, especially for removal; however, this method made it harder to maintain accountability.

• Fixes required more cataloging knowledge in WMS, a skill not essential for the Periodicals Assistant to have previously.



Let's Look at an Example.

What can you do when a serial arrives, and there is no provision in the default settings for its frequency?



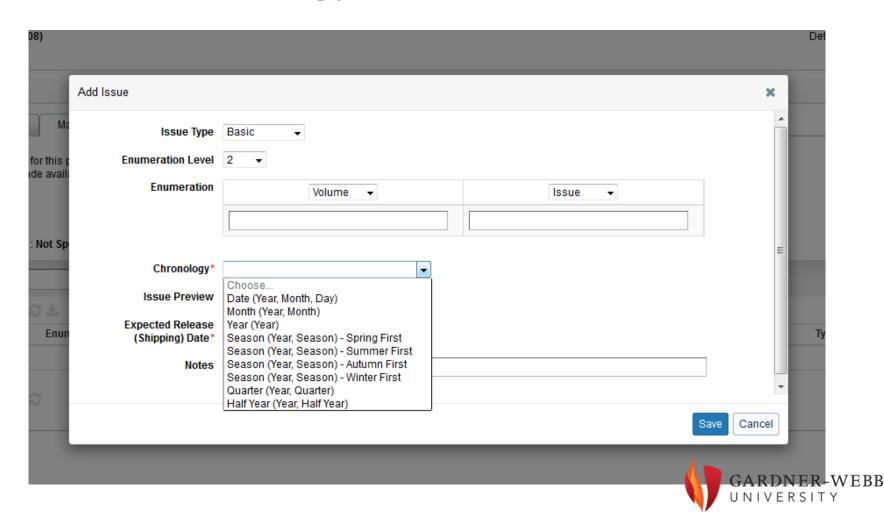




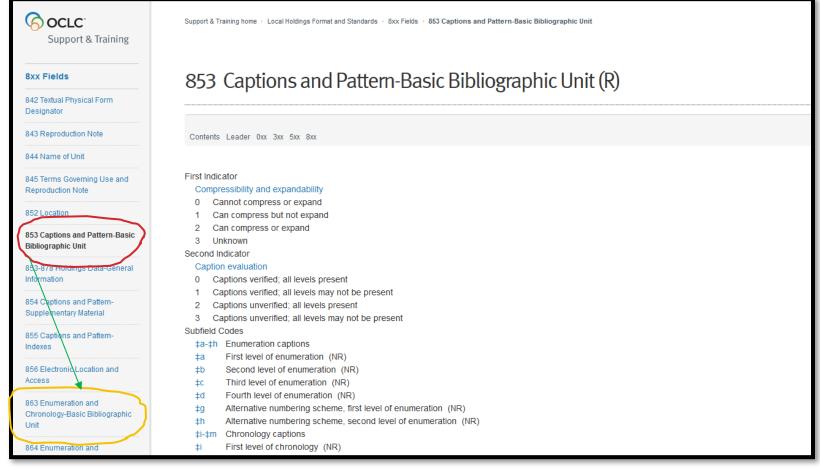
Callaloo: A Journal of African Diaspora Arts and Letters



Chronology Defaults in WMS

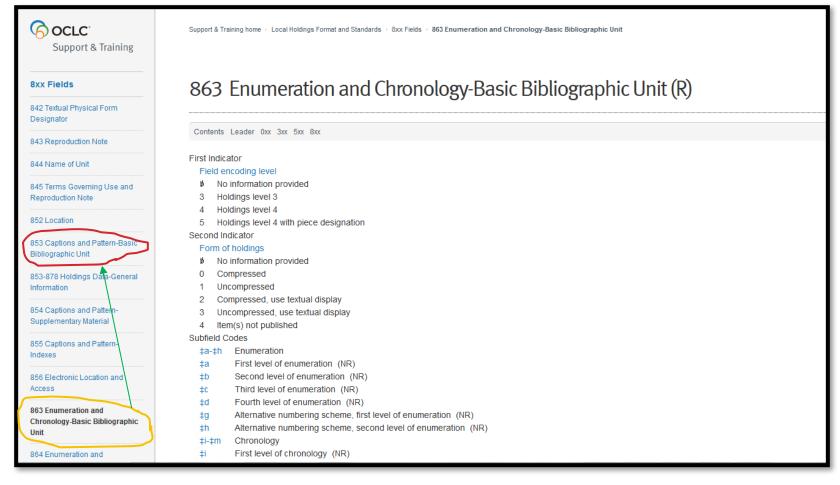


Local Holdings Format and Standards at http://www.oclc.org/holdingsformat/en.html.





Local Holdings Format and Standards at http://www.oclc.org/holdingsformat/en.html.





Local Holdings Record Fields

Captions and Publication Patterns

853 Captions and publication patterns for basic bibliographic units

```
853 3 3 $8 1 $a v. $b i. $i (year)853 3 3 $8 2 $a v. $b i. $i (year) $j (season)
```

- 854 Captions and publication patterns for supplements
- 855 Captions and publication patterns for indexes

See:





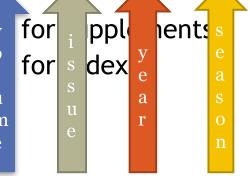
Local Holdings Record Fields

- Enumeration and Chronology
- 863 Enumeration and chronology for basic bibliographic units

863 00 \$8 1.1 \$a 38 \$b 1 \$i 2015

863 00 \$8 2.1 \$a 38 \$b 2 \$i 2015 \$j 21

- 864 Enumeration and chronolo v for
- 865 Enumeration and chronolo

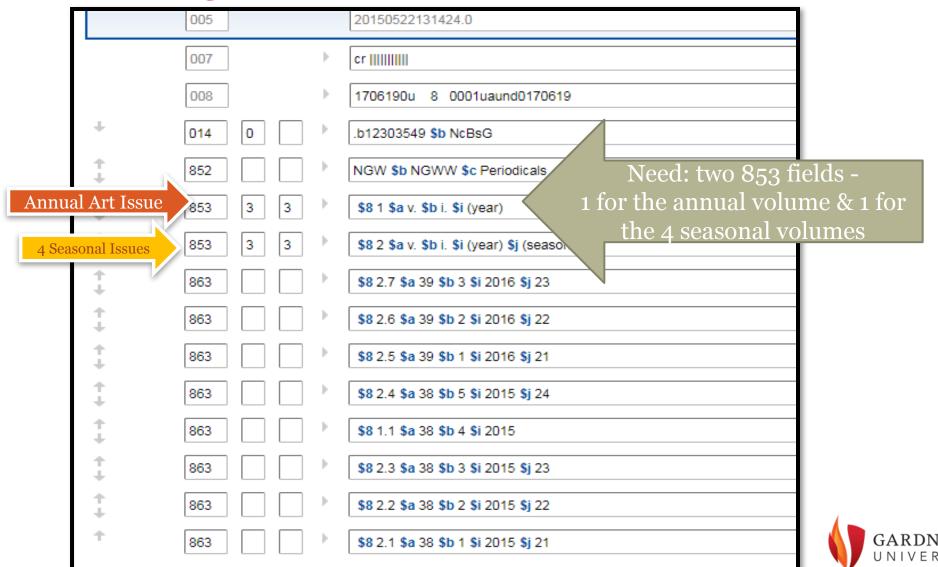


See:

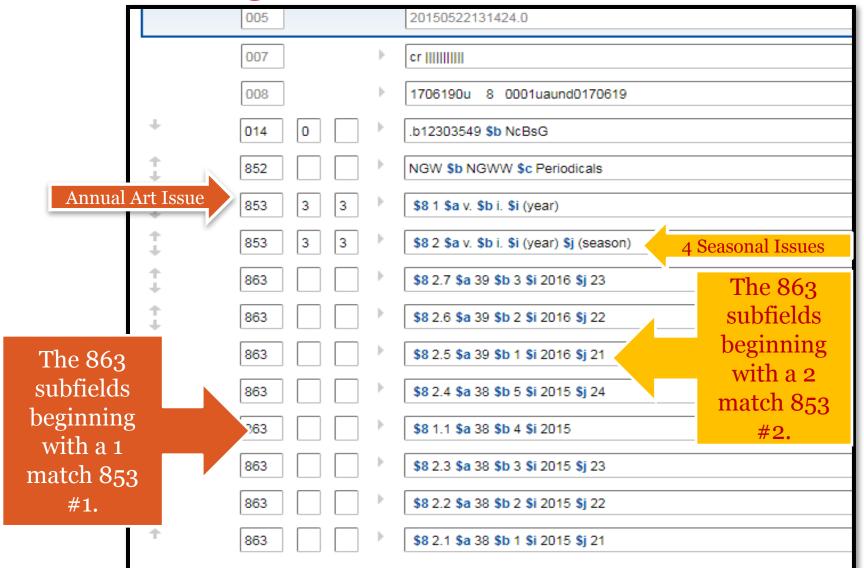
OCLC. *Local Holdings Format and Standards*. https://www.oclc.org/holdingsformat/en.html



Creating Additional 853/863 Fields

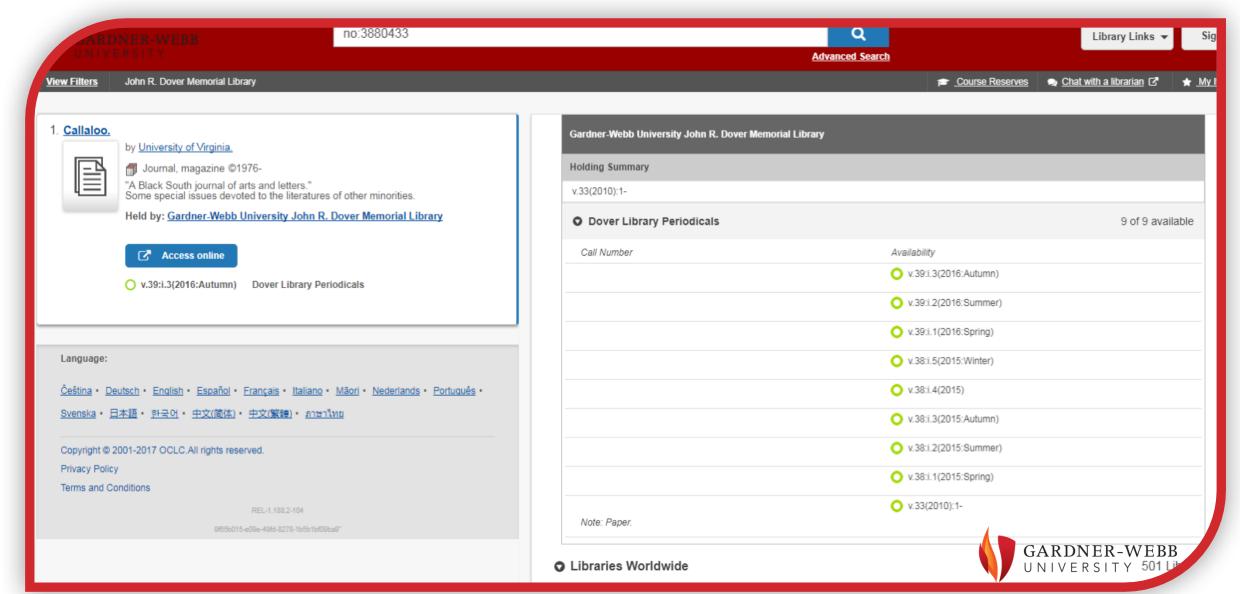


Creating Additional 853/863 Fields





How It Looks in the Catalog



Further comments

Please send comments or suggestions to:



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Studying Up on Local Holdings Records: the Analogy of the Spelling Book



Online resources for local holdings records which are more like dictionaries

- Library of Congress (2016). *MARC 21 Format for Holdings Data*. 2000 Edition with updates through update no. 23 (November 2016). https://www.loc.gov/marc/holdings/
- National Information Standards Organization (2006). *Holdings Statements for Bibliographic Items = ANSI / NISO Z39.71-2006*. Oct. 6th, 2006.
 - http://www.niso.org/apps/group_public/download.php/6475/Holdings%20Statements%20for%20Bibliographic%20Items.pdf
- OCLC. Local Holdings Format and Standards. https://www.oclc.org/holdingsformat/en.html



Online resources which take you step by step

- OCLC. Serials Issues Management. HTML or MP4 tutorial. https://www.oclc.org/support/training/portfolios/library-management/wms/acquisitions/tutorials/serials-issue-management.en.html
 Highly recommended; closest to a spelling book of the resources I have seen. Best watched more than once. Analyzes the workflow for the check-in for a new periodical subscription into five steps.
- OCLC. Create a Publication Pattern and Start Receiving Serials Issues. HTML or MP4 tutorial. https://www.oclc.org/support/training/portfolios/library-management/wms/acquisitions/tutorials/serials-pub-pattern.en.html
 Follows up on Serials Issues Management and covers some of the same ground.
- Library of Congress (2011). *Understanding MARC Holdings Records*. 1st edition, 2011. http://www.loc.gov/marc/umh/
- OCLC (2008). A Holdings Primer: Principles & Standards for Local Holdings Records. 2nd ed. (2008). https://www.oclc.org/content/dam/support/local-holdings/documentation/primer/Holdings%20Primer%202008.pdf



Automated Check-in of Serials in WMS



From OCLC's Serials Issues Management tutorial: (a) A linear view of the workflow

Serials Issues Management Tasks

- Select bibliographic record and Add copy
- Manage issues (add issues metadata)
- Start receiving
- Set publication pattern
- Receive issues



From OCLC's Serials Issues Management tutorial: (b) Actions done from the "Manage Issues" tab vs. actions done from the "Receive Issues" tab

Serials Issues Management Workflow

Institution actions

Global actions

Select bibliographic record and Add copy

Location and call number

Receive Issues

- Start Receiving (set # of copies and starting volume / issue)
- · Receive issues

Manage issues

 Add issues metadata (captions, values)

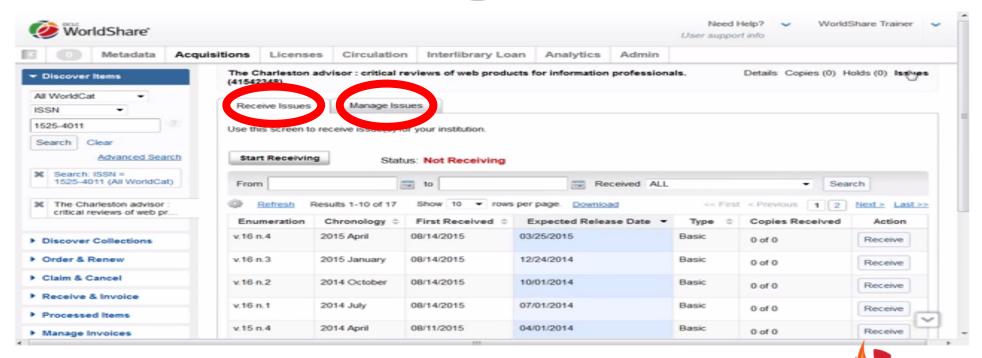
Set Publication Pattern





From OCLC's Serials Issues Management tutorial: (c) The "Receive Issues" tab & the "Manage Issues" tab

Serials Issues Management



A backward buildup drill in language learning

```
(part 4) ... for dinner.
(parts 3 & 4) ... to buy meat and vegetables for dinner.
(parts 2, 3, & 4) ... to the supermarket to buy meat and vegetables for dinner.
(parts 1, 2, 3, & 4) We're going to the supermarket to buy meat and vegetables for dinner.
```

-- Example from https://talktime.wordpress.com/2007/06/12/backward-buildup-2/, with credit to *I Speak English*, by Ruth J. Colvin, p. 80 (published by New Readers Press).

Backward buildup of serials check-in!

(step 5) Receive issues

(steps 4 and 5) Set publication pattern and receive issues

(steps 3, 4, 5) Start receiving (set # of copies and starting volume /

issue), then set publication pattern, then receive issues

(steps 2, 3, 4, & 5) Add issues metadata (captions & values), then start receiving (set # of copies and starting volume / issue), set publication pattern, and receive issues

(steps 1 through 5)Select bibliographic record and add copy, then all the other steps



Setting Library Policies Pertaining to Local Holdings Records



Categories of Policies

1. Option to continue an existing policy or pattern established before the library began using local holdings records.

2. New policy needed: If the library has not used local holdings records before, a new policy will need to be established for this point.

Option to continue an existing policy, 1

- (a) Paper holdings of a journal and microform holdings of the same journal attached to a single bib record?
- Where this policy is reflected: choice of bibliographic records to set holdings on.
- Reference: OCLC, A Holdings Primer, p. 8.



Option to continue an existing policy, 2

• (b) Successive title entry or latest title entry

- Like AACR before it, RDA instructs us to use successive title entry (2.3.2.12.2).
- Where this policy is reflected: choice of bibliographic records to set holdings on.
- Reference: OCLC, *Bibliographic Formats and Standards*, "Fixed-Field Elements and 006," "S/L: Entry Convention" http://www.oclc.org/bibformats/en/fixedfield/succ.html.

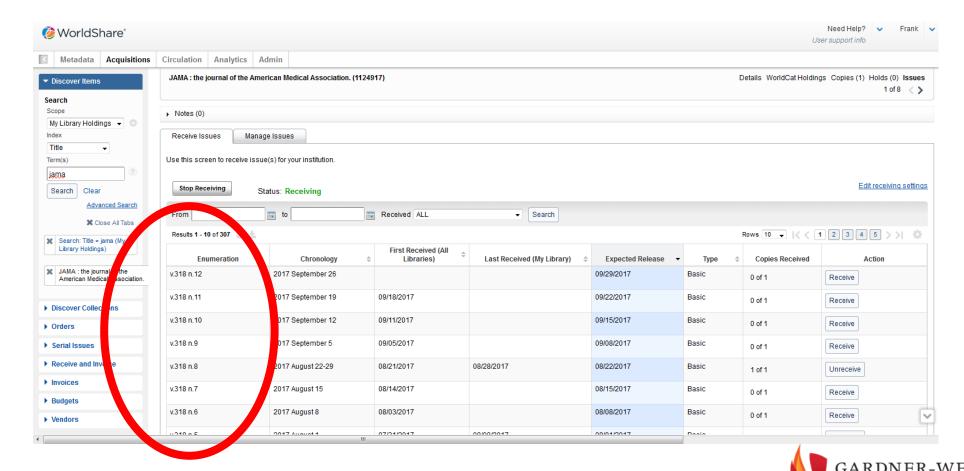


Option to continue an existing policy, 3

- (c) Consistent abbreviations for volume, number, and issue?
- Where this policy is reflected: Local Holdings Record field 853 subfields \$a and \$b.
- Reference: Cornell University Library & Parish, Pamela A.
 "Abbreviations for Captions (For Use in Voyager Holdings Records): Appendix A."
 - <u>https://confluence.cornell.edu/display/LTSP/Abbreviations+for+Captions+(For+Use+in+Voyager+Holdings+Records)%3A+++APPENDIX</u>



(c) Consistent abbreviations continued



- (d) Who at my library needs to understand a particular field in the Local Holdings Record?
- Where this policy is reflected: your library's training program for the serials check-in person and that person's supervisor and for people involved in troubleshooting WMS serials records.



Five LHR fields recommended to learn and teach first in yellow

(Source: Table of twelve MARC tags for holdings fields,

from OCLC's Holdings Primer p. 19)

	Basic Bibliographic Unit	Supplement- ary Material	Indexes
Caption and Pattern	853	854	855
Enumeration & Chronology	863	864	865
Textual Holdings	866	867	868
Item Information	876	877	878
A thirteenth field: Location	852		



- (e) Paired coded holding fields, or textual holding fields?
- Where this policy is reflected: choice of holdings fields used in your Local Holdings Records.
- Reference: OCLC, A Holdings Primer, pp. 22 bottom to 24 top.



- (f) Compressed holdings, or expanded holdings?
- Where this policy is reflected: Local Holdings Record field 853 first indicator, and field 863 second indicator.

References:

- (i) OCLC, A Holdings Primer, p. 13 (compressed vs. itemized; contrasted with Level 3 vs. Level 4);
- (ii) Library of Congress (2011), *Understanding MARC Holdings Records* (http://www.loc.gov/marc/umh/), Part IV, #5 (compressed vs. *expanded*).

- (g) Level 3 holdings, or level 4 holdings?
- Where this policy is reflected: Local Holdings Record field 863 first indicator, and presence or absence of field 863 subfields \$b and \$j.
- Reference: OCLC, A Holdings Primer, pp. 22 bottom to 24 top.



(g) Level 3 versus Level 4 continued 863 \$z Used to note missing issues (Example from *Local Holdings Format and Standards*)

‡z - Public note

Subfield ‡z contains a note relating to all or part of the field. The note is written in a form that is adequate for public display. It contains information that cannot be contained in other subfields. For example, it may be used to specifically record missing issues or numbering irregularities.

• • •

. . .



Examples of Information to Include in a "Spelling Book" on Local Holdings Records

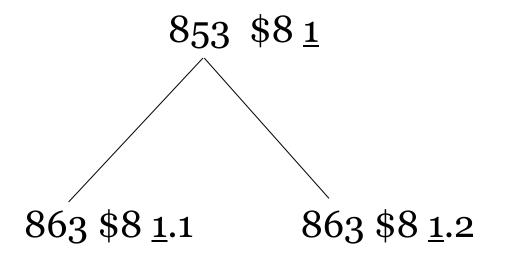


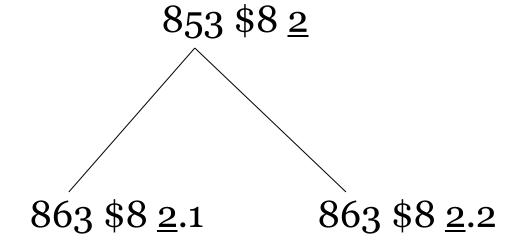
(a) Imaginary Journal Which Changed Its Frequency, to Illustrate the Cooperation of Coded Holdings Fields (853 and 863) in the Local Holdings Record

853	20	\$8 1 \$a v. \$b n. \$i (year) \$j (month	n) [Caption & Pattern for when it was
			monthly]
853	20	\$8 2 \$a v. \$b n. \$i (year) \$j (season	n) [Caption & Pattern for when it was
			quarterly]
863	41	\$8 1.1 \$a 15 \$b 11 \$i 2015 \$j 11	[Enum. & Chron.: v. 15 n. 11, Nov. 2015]
863	41	\$8 1.2 \$a 15 \$b 12 \$i 2015 \$j 12	[Enum. & Chron.: v. 15 n. 12, Dec. 2015]
863	41	\$8 2.1 \$a 16 \$b 1 \$i 2016 \$j 21	[Enum. & Chron.: v. 16 n. 1, spring 2016]
863	41	\$8 2.2 \$a 16 \$b 2 \$i 2016 \$j 22	[Enum. & Chron.: v. 16 n. 2, summer 2016]



The Cooperation of Coded Holdings Fields (853 and 863) (continued)







(b) Alphab. Index Showing Where Various Pieces of Information Are Stored in the Local Holdings Record

Piece of information	Where it is stored
Barcode	876 \$p
Call Number (first part)	852 \$h (Call Number classification portion)
Call Number (second part)	852 \$i (Call Number item portion)
Copy number	852 \$t
Location ("Shelving Location")	852 \$c
Price	876 \$c
Public note (for missing issues in Level 3)	863 \$z
Public note (describing relationship of the website	852 \$z
to the master record)	
Volume number	863 \$a <i>or</i> 866 \$a
Web address (locally added, not in master record)	852 \$u



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