

April 7, 2020

# ACOV and BCOV office hour

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# Today's agenda

- Covering questions posed in advance:
  - Review of purpose of ACOV and BCOV
  - Deflections related to joining these groups
  - Identifying LVIS libraries within ACOV and BCOV
  - Lending e-books
- Your additional questions

# ACOV and BCOV: What are they?

OCLC has set up two new Profiled Groups:

- **ACOV**: Lenders who can supply article requests electronically
  - 16 days to respond for loans: Can supply articles from print and e-serials
  - 20 days to respond for loans: Can supply articles from e-collections only
- **BCOV**: Lenders who can supply e-books (as copy requests)

# ACOV and BCOV help

- [Video Tutorial](#)
- [Slides](#)
- [Managing your library's ILL services during the COVID-19 crisis](#)

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# ACOV- AND BCOV-RELATED DEFLECTION POLICIES

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# Relevant deflections

- All libraries that cannot ship physical items
  - Deflect all loan requests
- All libraries in ACOV
  - Make sure you have no copy deflections for:
    - E-Serial
    - Computer File
- All libraries in BCOV
  - Make sure you have no copy deflections for:
    - E-Text

# Loan Deflection deflecting all loans

**No Loans during COVID-19**  [Edit](#)  [Delete](#)

SERVICE	FEES	BORROWERS	ITEMS
<b>Requests:</b> Loan <b>Deflection Type:</b> Enable Real Time Deflection			
<b>Note:</b> The library is closed during the COVID-19 crisis and we cannot access our physical collection.			

# ACOV libraries

- If you have access to your physical collection to scan, do not deflect **copy** requests for item formats you can access, which could include:
  - Serials
  - Books (if you want to provide copies of print book chapters)
  - Government Documents
  - Maps
  - Microforms
  - Musical Scores



# Enabling vs. disabling deflection

- If you have existing deflection policies to prevent supplying copies of these items normally, you can change the deflection type to **Disable Deflection** to “turn off” the deflection for now
- If you currently do not have deflection policies for copies, you can set up a new copy deflection policy that excludes the formats you can access

# Example – Disabling existing deflection

**We can't provide e-articles - temporarily disabled for COVID-19** [Edit](#) [Delete](#)



SERVICE	FEES	BORROWERS	ITEMS
<b>Requests:</b> Copy <b>Deflection Type:</b> Disable Deflection			<b>Formats:</b> <input checked="" type="checkbox"/> Computer File <input checked="" type="checkbox"/> E-Serial




**Note:** We don't supply copies from e-collections. However, our library has joined the ACOV profiled group and will commit to supplying copies of electronic articles during the COVID-19 crisis and related closures.

You might do this if you have an existing deflection that would conflict with being a member of ACOV and supplying e-articles

# Example – Exclude deflection

**We cannot access our physical collection to supply scans during COVID-19**

 [Edit](#)  [Delete](#)

SERVICE	FEES	BORROWERS	ITEMS
<b>Requests:</b> Copy <b>Deflection Type:</b> Enable Real Time Deflection			<b>Formats:</b> <ul style="list-style-type: none"><li> Computer File</li><li> E-Serial</li><li> E-Text</li></ul>

**Note:** Our library can provide electronic versions of articles from our e-collections and copies of e-books only during our COVID-19 closure.

You might do this if you do not currently have a copy deflection and want to deflect requests for all materials you cannot currently access – excluding the ones you can provide as a member of ACOV and BCOV

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# LVIS ACOV AND BCOV LIBRARIES

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# Current update on ACOV and BCOV

- With our most recent update, ACOV will have:
  - 305 total libraries
  - 191 of them are LVIS
- With our most recent update, BCOV will have:
  - 74 total libraries
  - 45 of them are LVIS

# ACOV and BCOV LVIS libraries

- We can supply a list of symbols
- We will provide periodic updates
- Still working on where/how to provide that info, but we can send it out with today's recording and slides to start

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# LENDING E-BOOKS

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In 2016, through an RFP process, VIVA secured whole Ebook lending rights from four vendors.

- Brill
- Oxford University Press
- Taylor & Francis
- Wiley

**Now what...**





# General Recommendations

- Requests for ebooks should be treated as copy/article requests.
- Conditionalize so the borrower immediately knows this is an ebook.
- Activate VIVA WCKB in OCLC, DOCLINE, RAPID, etc...
- Compress files using Adobe Pro prior to sending.
- All general recommendations can be found [here](#).

VIVA Whole eBook Lending Recommendations can be found here:

<https://vivalib.org/c.php?g=836990&p=6826446>



# Product-Specific Recommendations

Vendor	Full book pdf download available?	Chapter download available?	Does it need to be stitched?	Does it need to be compressed?
Brill	Y	Y	N	Y
Oxford UP	N	Y	Y	Y
T&F	Y	N	N	Y
Wiley	Y	Y	Y	Y

More vendor info [here](#).





## Search

## Institution Information

Search By

Institution Symbol Countries (0) States/Provinces (0) City Institution Types (0)  OCLC SupplierDays To Respond - Copies (0) Days To Respond - Loans (0)  Rush SupportedInternational Lender (0) 

Group Affiliation (1)

 EAST TEXAS CONSOR OF LIBR ULS EASTERN ACAD SCHOLARS TRUST

SHARED PRIN

 EASTERN SHORES LIBR SYST GROUP EBOK - WHOLE EBOOK LENDING EFTS USERS EPSCOR STATES INFO NETWORK

Display All

Request Method (0) 

## James Madison University Libraries (VMC)

Profile

Collections

Policies (8)

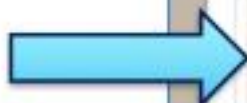
Schedule

Contacts

Last updated Tuesday, February 4, 2020 7:51:48 AM EST

## Summary

Name (Symbol):	James Madison University Libraries (VMC)
Location:	Harrisonburg, VA 22807 US
Shipping Address:	VMC-ILL James Madison University Carter Library-ILL MSC 1704 890 Madison Drive Harrisonburg, VA 22807 US
Institution Type:	Academic Library
OCLC Supplier:	Yes <a href="#">Edit</a>
Days To Respond - Copies:	Copies: 2 days <a href="#">Edit</a>
Days To Respond - Loans:	Loans: 2 days <a href="#">Edit</a>
Shipping:	Reference materials, CD's, Browsing collection, Reserves, Special Collections, Databases, Newspapers, AV materials circulate on a case-by-case basis <a href="#">Edit</a>
Periods:	Loan Period: 4 Week(s) - 16 Week(s) Renewal Period: 0 Days(s) - 4 Week(s)



**Time for Questions**



# Thank you!

**OCLC Resource Sharing Team**

For help:

[support@oclc.org](mailto:support@oclc.org) or [oclc.org/support](https://oclc.org/support)

**Because  
what is  
known must  
be shared.®**