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ACOV and BCOV office hour

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Today’s agenda

• Covering questions posed in advance:
  – Review of purpose of ACOV and BCOV
  – Deflections related to joining these groups
  – Identifying LVIS libraries within ACOV and BCOV
  – Lending e-books

• Your additional questions
ACOV and BCOV: What are they?

OCLC has set up two new Profiled Groups:

- **ACOV**: Lenders who can supply article requests electronically
  - 16 days to respond for loans: Can supply articles from print and e-serials
  - 20 days to respond for loans: Can supply articles from e-collections only

- **BCOV**: Lenders who can supply e-books (as copy requests)
ACOV and BCOV help

- Video Tutorial
- Slides
- Managing your library’s ILL services during the COVID-19 crisis
ACOV- AND BCOV-RELATED DEFLECTION POLICIES
Relevant deflections

• All libraries that cannot ship physical items
  – Deflect all loan requests

• All libraries in ACOV
  – Make sure you have no copy deflections for:
    • E-Serial
    • Computer File

• All libraries in BCOV
  – Make sure you have no copy deflections for:
    • E-Text
Loan Deflection deflecting all loans

<table>
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<tr>
<th>SERVICE</th>
<th>FEES</th>
<th>BORROWERS</th>
<th>ITEMS</th>
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<tbody>
<tr>
<td>Requests: Loan</td>
<td></td>
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<tr>
<td>Deflection Type: Enable Real Time Deflection</td>
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Note: The library is closed during the COVID-19 crisis and we cannot access our physical collection.
ACOV libraries

- If you have access to your physical collection to scan, do not deflect **copy** requests for item formats you can access, which could include:
  - Serials
  - Books (if you want to provide copies of print book chapters)
  - Government Documents
  - Maps
  - Microforms
  - Musical Scores
Enabling vs. disabling deflection

• If you have existing deflection policies to prevent supplying copies of these items normally, you can change the deflection type to **Disable Deflection** to “turn off” the deflection for now

• If you currently do not have deflection policies for copies, you can set up a new copy deflection policy that excludes the formats you can access
Example – Disabling existing deflection

You might do this if you have an existing deflection that would conflict with being a member of ACOV and supplying e-articles.
You might do this if you do not currently have a copy deflection and want to deflect requests for all materials you cannot currently access – excluding the ones you can provide as a member of ACOV and BCOV.
LVIS ACOV AND BCOV LIBRARIES
Current update on ACOV and BCOV

• With our most recent update, ACOV will have:
  – 305 total libraries
  – 191 of them are LVIS

• With our most recent update, BCOV will have:
  – 74 total libraries
  – 45 of them are LVIS
ACOV and BCOV LVIS libraries

- We can supply a list of symbols
- We will provide periodic updates
- Still working on where/how to provide that info, but we can send it out with today’s recording and slides to start
LENDING E-BOOKS
In 2016, through an RFP process, VIVA secured whole Ebook lending rights from four vendors.

- Brill
- Oxford University Press
- Taylor & Francis
- Wiley

Now what...
General Recommendations

- Requests for ebooks should be treated as copy/article requests.
- Conditionalize so the borrower immediately knows this is an ebook.
- Activate VIVA WCKB in OCLC, DOCLINE, RAPID, etc…
- Compress files using Adobe Pro prior to sending.
- All general recommendations can be found here.

VIVA Whole eBook Lending Recommendations can be found here:
https://vivalib.org/c.php?g=836990&p=6826446
## Product-Specific Recommendations

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More vendor info [here](#).
Time for Questions
Thank you!

OCLC Resource Sharing Team
For help:
support@oclc.org or oc.lc/support