

NEWSLETTER

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Library portals for BIBSYS

BIBSYS, a library information systems provider to over 100 libraries in Norway, has chosen OCLC PICA as supplier for web-based library portals to a consortium formed by part of the BIBSYS libraries. BIBSYS will use the Elektra search portal in conjunction with TDNet's TOURResolver, Journal Manager and Knowledge Base.



OCLC PICA co-tendered with TDNet as subcontractor in order to fulfil the requirements of a search portal and a link portal. For the search portals, OCLC PICA offered Elektra, which has become part of the OCLC PICA portfolio since the acquisition of Sisis Informationssysteme last year. The cooperation with TDNet made it possible to offer TDNet's TOURResolver and Journal Manager in this portal solution. Combining Elektra with TOURResolver and Journal Manager provides a complete package. BIBSYS' decision in favour of OCLC PICA and TDNet's integrated offer was based on general technical requirements, consortium requirements, application requirements, price and other, non-technical requirements. The OCLC PICA offer was chosen as the one with the best price to performance ratio, all factors taken into consideration. "We are very happy that we can now supply a large number of the BIBSYS libraries with a library portal." says Roy Gundersen, director of BIBSYS. "We look forward to implementing the portal in close cooperation with OCLC PICA and TDNet."

New generation UnityWeb for TCR



The Combined Regions' resource sharing and inter-library loan service

in England, UnityWeb, has entrusted the next phase of its development to OCLC PICA and FDI, which was recently acquired by OCLC PICA. The new generation of UnityWeb brings the separate union catalogues of TCR and LinkUK into one service and will be hosted and managed by OCLC PICA and FDI.

Rob Froud, county librarian, Somerset, and chair of The Combined Regions, says, "Working in partnership with OCLC PICA to take the Unity service forward offers exciting possibilities for resource sharing and inter-lending in the UK public library sector. It provides us with a unique opportunity to join-up previously distinct union catalogues into a single national resource. Combine this with improved functionality and service and we believe that we have a winning formula." The new UnityWeb service is based on CBS and VDX, and will offer a range of new functionality including Z39.50 compliance, real-time status of availability of books and access to 5 million bibliographic records on LinkUK. Libraries can take advantage of the full inter-library loans messaging option. The service can also be integrated with local systems using standard protocols. To celebrate the new generation of UnityWeb, OCLC PICA is offering an introductory 25% discount on last year's subscription rates. Please contact tcr@fdisolutions.com for further details. More information is available at www.thecombinedregions.com. OCLC PICA and FDI will be running a nation-wide roadshow of events between 13 March and 7 April. Details can be found at the same website.

First CONTENTdm up in Veenendaal

The archives of the Dutch city of Veenendaal is



OCLC PICA's first European customer to use CONTENTdm for managing its digitised photo collection and putting it online for anyone to see.

Some time ago the Veenendaal City Archives decided to put parts of their collection of photos and postcards online. Digitising them was not a challenge, but managing the files and easily getting them online was.

"We chose CONTENTdm because it was the most user-friendly solution for our needs," says Dave Eickhoff, archivist at the Veenendaal City Archives. "We work with volunteers, who are not always very IT experienced. But they could use this system very well. On top of that, we liked the fact that CONTENTdm is a complete package and does not require any modules and user licenses to be bought separately."

Dave Eickhoff set up CONTENTdm exactly the way Veenendaal wanted it: integrated into the City Archives' website. And because the contents had to be as accessible as possible, he translated the English interface into Dutch - one of the many possibilities to adapt the software precisely to the individual requirements. The volunteers took care of scanning an initial 1,500 pictures and put them online and added metadata. Thanks to CONTENTdm these will then be accessible from anywhere in the world, without any danger of wear and tear, and irrespective of opening hours and staffing. There are many ideas for adding 8 mm films, maps, notarial deeds and more. For a direct view of the Veenendaal photo collection go to www.gemeentearchief.veenendaal.nl.

Successful CBS implementation at NLA



On the last day of November, the National Library of Australia (NLA) celebrated the successful implementation of OCLC PICA's CBS software as the central motor of the new Libraries Australia service. The delivery of the new Libraries Australia service represents the culmination of a two year project offering innovation in resource discovery, co-operative cataloguing and resource sharing to Australian libraries and the communities they serve.

After the implementation, the cataloguing users of Libraries Australia saw a number of significant improvements over previous systems. "CBS meets our stringent requirements for online response time and data loading performance," says Rob Walls, project implementation manager at NLA. CBS can load a minimum of 10,000 records per hour with full duplicate detection and can export at 80 records per second. "Also it supports Unicode and input/editing of all non-roman scripts, which for the first time will allow all NBD data to be supported on the same system. CBS has strong data management capabilities including excellent support for duplicate record detection and resolution."

Further, NLA is pleased with OCLC PICA's cataloguing client WinIBW, which enables users to save whole records (not field-by-field) and supports easier importing of records from external databases. Although the timetable for the implementation of the

CBS software as the replacement engine for the NLA's National Bibliographic Database was very tight, the project was finished on time, on budget and to expectations. This was due in no small part to the very close working relationship that both parties established.

"The success of our relationship with OCLC PICA echoes that other great Dutch venture in the southern hemisphere, the 1642 voyage of Abel Tasman - it has been a great team effort with a true sense of exploring new spaces," said Warwick Cathro, Assistant Director General at NLA.

Book about OCLC PICA history



The new year saw the first copies of the book *Samenwerkende bibliothecarissen en technische innovaties - Pica van 1969 tot 2002* (Cooperating librarians and technical innovations - Pica from 1969 until 2002), that former deputy director Anton Bossers wrote on the request of the OCLC PICA management.

The book tells the origination of Pica and parallelly of the library automation in the Netherlands and, to a degree, in Germany and France. Also the various flirts with OCLC as well as the politics in the Dutch academic library world feature in this production.

For now, the 112-page book is available in Dutch only, but translation into English is being considered. It is also available in [PDF-format](#) on the OCLC PICA website.

NetLibrary milestone: 100,000 titles

NetLibrary, the leading platform for full-text digital content in libraries worldwide, has achieved a groundbreaking milestone in the eContent industry. NetLibrary is the first eContent platform to offer academic, public, special and school library users access to more than 100,000 full-text eBook and eAudiobook titles.

"Being the first to reach the 100,000-title milestone shows NetLibrary's continued commitment to electronic content, and the breadth and depth of our collections," said Richard Rosy, Vice President of Content Management, OCLC. "This milestone is a significant achievement for the digital world."

The 100,000th title, *Growth and Empowerment, Making Development Happen*, by Nicholas Stern, Jean-Jacques Dethier and F. Halsey Rogers, is published by The MIT Press (2005), and presents a new strategy for growing economies in the developing world.

Portal for Stuttgart Region

With the official opening late November 2005, all those in the Stuttgart area who are looking for information have a comfortable and extensive new search option: a portal based on Sisis-Elektra. In the presence of representatives of the Department of Economic Affairs and of the participating libraries, the joint service portal was officially taken into operation.

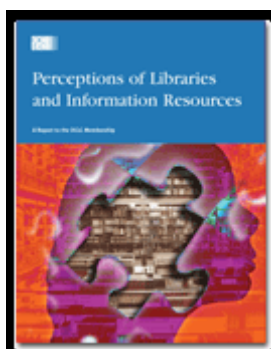
Instead of clicking through a large number of databases and information providers, the reader can now use one search field to browse at the same time through the files of the Stuttgart City Library, the Hohenheim and Stuttgart University Libraries, the Württemberg County Library and many other special libraries, as well as check loan status and in some cases even directly order the desired media.

Research on position and use of libraries

OCLC has found that information consumers view libraries as places to borrow print books, but they are unaware of the rich electronic content they can access through libraries.

The findings are part of *Perceptions of Libraries and Information Resources*, a report issued recently by OCLC. The report is based on surveys of information users across six countries administered by Harris Interactive on behalf of OCLC.

Perceptions of Libraries and Information Resources can be downloaded free of charge at www.oclc.org/reports. Print copies of the 286-page report are also available for purchase from the same site.



Digitized Abel Tasman Journal available



To celebrate the partnership between OCLC PICA and the National Library of Australia and the implementation of the CBS software that was taken into production in Libraries Australia in November 2005, OCLC PICA decided to digitise the journal of Abel Tasman through Strata Preservation. Tasman discovered Tasmania in 1642 and his journal belongs to the Dutch National Archives in The Hague.

On the occasion of the celebration of 400 years of relations between the Netherlands and Australia, the National Archives have now put the Abel Tasman journal online. OCLC PICA invites those interested to [view the diary](#) that is remarkably well illustrated with maps, drawings of coastlines as Tasman passed them on his journey, as well as of natives of the countries that he visited. The stories in the journal take a bit more effort to be read though, since they are in 17th century Dutch.

OCLC PICA's CBS implemented at BSZ



End of 2005, on 19 December, 8 am, an OCLC PICA central library system CBS became fully operational within 1,200 libraries in the German states

Baden-Württemberg, Saarland and Sachsen. The first catalogue entry in the new system was made at 8.02 am.

The successful implementation was celebrated with a 'web cam party' and champagne in Konstanz and Leiden. At this occasion, a proud Dr. Marion Mallmann-Biehler, chief librarian of Bibliotheksservice-Zentrum Baden-Württemberg said: "The system is running stable. Clearly the intensive training phase has paid off: the access numbers are rising and will soon have reached the usual level."

"The project went definitely smoothly and was finalized on time," added OCLC PICA's project manager Frans Bouwmeester, "thanks to the very detailed specifications provided by BSZ staff to our development team and thanks to the extensive and valuable contributions from the expert BSZ staff during the development and implementation phase."

Visit Delegates Members Council

February 1 and 2, the OCLC Members Council delegates for OCLC PICA met with OCLC PICA's GMT in Leiden. OCLC PICA currently has four delegates in the Members Council: Berndt Dugall, Stadt- und Universitätsbibliothek Frankfurt (D), Professor Colin Harris, Manchester Metropolitan University Library (UK), Alex Klugkist, Groningen University Library (NL) and Ellen Tise, Stellenbosch University Library (SA). They provide OCLC PICA with ongoing advice and counsel on key issues discussed in the Members Council, and represent OCLC PICA's interests and those of the library community in the OCLC PICA regions. Members Council, then known as the OCLC Users Council, first convened in June 1978. Since then, its recommendations have directly shaped specific and encompassing OCLC policies and services, from operational details to functional issues. The [Members Council](#) meets three times per year.



From left: Colin Harris, Ellen Tise, Alex Klugkist, Berndt Dugall.

The four guests were updated on OCLC PICA's business strategy and various product developments, and of course discussed their view in those areas with the GMT members. Also, they visited the National Library of the Netherlands for a private viewing of the special collections.

New QuestionPoint chat tool

OCLC has developed a new chat tool that offers the best features of 24/7 Reference and QuestionPoint. The tool provides the cross-platform accessibility on both the user and librarian sides that was available with the traditional QuestionPoint chat service, and offers the lightweight cobrowsing capability of 24/7 Reference with no required downloads on either the user or librarian side. The new chat tool was released in February 2006, users can access it from within their QuestionPoint accounts.

A guide to the pilot version is available from www.questionpoint.org/support and a series of Web tutorials may also be accessed from www.questionpoint.org/education.

NetLibrary Success webinars now online

A new series of self-guided, online webinars are now available to provide library staff with all of the information they need to build, promote, maintain and expand their NetLibrary eCollections. The series includes sessions on promoting awareness, increasing access, managing collections with the Library Resource Center and streamlining selection and acquisition with TitleDirect. The webinars may be accessed from www.oclc.org/netlibrary.

South Glasgow NHS now live with OLIB

The South Glasgow National Health Service went live with FDI's OLIB library management system. Despite a complex transition, the project went smoothly, including data loads, and was live one week after the planned date. In a recent customer satisfaction survey South Glasgow NHS gave straight "I's" indicating very satisfied and was complimentary about all our services including training, manuals, project management, data conversion and installation. This project has been an official 'Pilot' project in the Greater Glasgow NHS.

CILLA service migrated to CBS system

OCLC PICA is pleased to announce that the CILLA (Indic Language Cataloguing Service) service has been migrated to the OCLC PICA central library system CBS in Leiden. From January 2006, the CILLA cataloguers create the new cataloguing records in the CBS system using the CILLA agreed transliteration scheme. This improves the uniformity of authority headings for names and titles within library catalogues.

Gold Record for LinkUK loadings

The Surrey County Council and Kent County Council were offered a "golden" remembrance plaque for adding the 60 millionth record to WorldCat as part of the LinkUK database load (which consisted of 1.3 million records with over 13 million holdings).



Barbara Johnson, Kent Library service, (left) and Sue Applegate, Surrey Library services.

Strata opens up KIT map collection

Strata Preservation has digitized the remarkable historical map collection of the Dutch Royal Tropical Institute (KIT) in Amsterdam and made it available online for KIT.

Consulting extraordinary and historical map collections such as KIT's has steadily become more popular, but a modern approach to managing and preserving such exceptional documentary heritage imposes stringent demands. In an effort to serve both interests, KIT asked Strata Preservation to digitize its entire collection of land and nautical maps from the period 1850-1950 (11,500 in total) and to make them accessible via the Internet.

KIT's maps need to be stored under special conditions and handling them makes the quality of the old paper deteriorate. Microfilming was not an option, amongst others due the large size of some maps (up to 3.5 x 3.5 metres). Digitization was possible though, Strata Preservation could even do that with its standard equipment. It eventually delivered KIT with two terabytes of scanned data.

The maps can be found via the [KIT library catalogue](#). In close cooperation with KIT, Strata Preservation developed a special programme to offer unique features like searching on geographical location and navigating from

map to map within map series. Also, the user can compare the scanned maps with satellite pictures available from Google Earth (if installed), because the same coordinates were entered in the software.

LBS4 migrations going well

It's going well with the migrations to LBS4! End of last year, the library of the Dutch Education, Culture and Science Ministry decided to definitely take LBS4 into production. Also at the KITLV (Royal Netherlands Institute of Southeast Asian and Caribbean Studies) has been using LBS4 officially since half December 2005. And the migration of the Dutch Royal Military Academy's LBS4 to their new SUN machine has taken place recently as well. Other Dutch migrations to LBS4 in the past months occurred at the Fontys University of Applied Sciences, Provincial Library Service Overijssel PBO, the NHTV Breda University of Professional Education and the Erasmus University in Rotterdam

LBS4 version 2.6 substantial step forward

The new version of LBS4, v2.6, is available now. Compared to v2.5, over 200 problems were solved and a number of new features were added. Thanks to these functional extensions, LBS4 now supports more work processes than LBS3.

Software quality - During earlier implementations it turned out that too many problems were found in the user tests, especially in the less frequently used functionalities. Both during the development and the test phase we have therefore put a lot of effort in quality improvement. Introduction of code reviews and separate alpha and beta test phases have proved fruitful. During the beta tests, OCLC PICA was assisted by library professionals and system managers of our German partners GBV en DDB. In version 2.6 over 1,000 hours were invested in quality improvements.

Reporting - A new reporting module, based on Business Objects, is now available. That means that also the last part of LBS that still ran on Alpha hardware, has now been replaced. After an inventory of the usage of the LBS reports, forty standard reports were developed. All users can access the reports via the Web browser. They can then print them or store them in PDF. It is also possible to edit the contents of the tables in Excel or Word. With the same interface you can refresh the reports. In addition to the standard reports, v2.6 also supports adding reports. For this, additional Business Object software is needed.

Binding administration - LBS4 now also supports all activities around binding periodicals:

- check on presence of all parts
- placing binding order, with all possible characteristics of the volume cover, including fonts, numbering, binding method, etc.
- reminders for the binding order

- receipt and invoice administration
- direct link with OUS for entering the volume data and making available for loans.

Electronic ordering - Version 2.6 extends the support for EDIFACT messages as LBS3 offered it. The implementation of the ORDER message has been extended with the rush order. ISBN-13 is of course supported. For cancellations, LBS4 2.6 uses the ORDCHG message.

The user can choose between sending immediately or with batch processing, just like with paper orders. In a window that displays all messages, the progress of this electronic messaging can be followed. For installing electronic messaging configuration instructions are available.

Improved supplier search facilities - At the request of libraries with a large number of suppliers, the supplier search interface has been adapted. A search can now also be done on word basis. "The old bookshop" can now be found with "old" as well as with "bookshop". Address fields can now be searched and the use of wildcards has become possible. If required, diacritics can be converted during indexing.

Internet Explorer 7 and LBS4

February 1st saw the availability of the first public beta version of Microsoft Internet Explorer 7. Because this is the new version of the browser that is being used for LBS4, compatibility tests with the staff interface of LBS4 version 2.6 have already been performed. These did not bring any problems to light. It is expected that we will add this browser to the supported software for LBS-configurations soon after the official release of IE7. For the public interface, OPAC4, this browser will be supported directly with the official release.

DIARY

- Mar 9-15: ComInfo, Hannover
- Mar 14: JISC Conference, Birmingham
- Mar 16-19: Leipziger Buchmesse
- Mar 20-21: UNIMARC & Friends, Lisbon
- Mar 21-24: 95. Bibliothekartag, "Network Library", Dresden
- Mar 22-25: 70th Norwegian Library conference, Trondheim
- Mar 24: CILIP Suppliers Showcase LMS
- Apr 3-5: UKSG Annual Conference and Exhibition, Warwick
- Apr 5: Developing Public Libraries, London
- Apr 26-27: Library + Information Show, Birmingham
- Apr 26-27: SunSummit, Bonn
- Apr 26-28: ELAG 2006: New tools and new library practices, Bucharest
- May 16-19: Celtic Connections, Cardiff
- May 23-25: Inforum, Prague