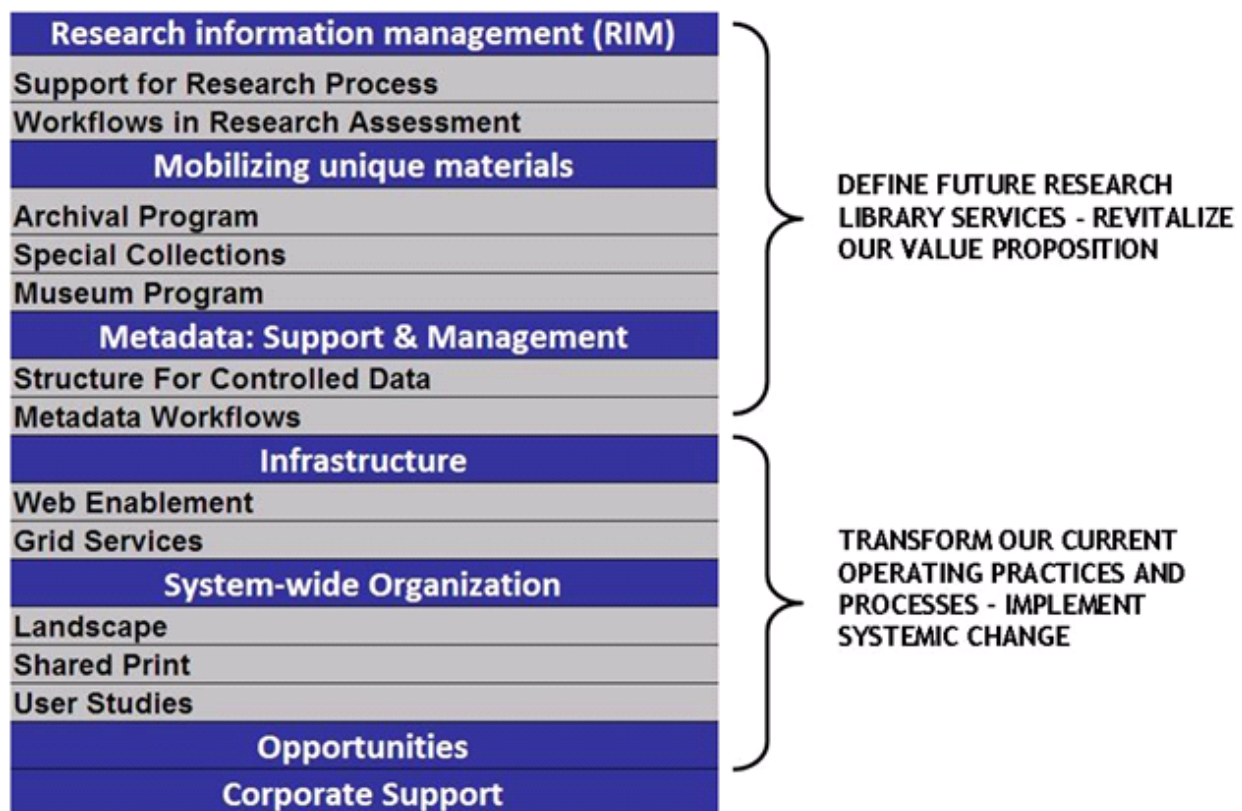


OCLC Research Annual Highlights: Progress in support of the RLG Partnership July 2008 – June 2009

Over the past year, the OCLC Research team has made considerable progress on the following initiatives undertaken to improve processes and increase efficiencies for libraries, archives and museums around the world.

We organize our effort around major themes where we can have impact on current operating processes and help research institutions define their future services.

Here we highlight the associated projects, working groups, events and publications that have advanced the RLG Partnership goals.



This report supplies an annual inventory of the ways in which OCLC Research is improving and ensuring the future of memory institutions themselves.

Please share this with your colleagues and also [let us know](#) how useful it is.

Experimental Services and Widgets

- Released [OCLC Crosswalk Web Service Demo](#) for developers who need to translate metadata. This demo translates metadata records from one format to another and will process up to 500 records from all requests per user, per day. The Crosswalk Web Service is now being widely used both within OCLC and under consideration for use by a number of partners.
- Created a [WorldCat API for the Apple iPhone](#) which, for the first time, allows bibliographic information from WorldCat to be delivered effectively to a hand-held device.
- Released [Classify](#), an experimental classification service that provides access to classification information in more than 36 million WorldCat records.
- These projects supplement our ongoing work with authority files, controlled vocabularies, and classification data:
 - [WorldCat Identities](#) aims to address end users' need to uniquely identify authors by compiling information from a variety of resources—including information data-mined from WorldCat—to illustrate the history and works by and about persons and corporate bodies that may be known by a variety of names depending on location. The [twenty million identities](#) covered are more than in any other resource currently available.
 - [Terminology Services](#) provides experimental Web-based services for controlled vocabularies. Our beta [services](#) help developers build their own applications for enhancement of their own institutional systems.

Projects

Research Information Management (RIM)

The objective of our work here is to reach a collective understanding of the responsibilities of, and opportunities for, libraries in a changed research environment. We are exploring new prospects for adding value to the scholarly communication process, helping scholars get the most out of new technologies that can enhance the quality of their work, and helping academic institutions with the assessment of their research output. We have several efforts underway in this area.

- [Report on Scholarly Information Practices](#) (completed January 2009)
We commissioned Carole Palmer et. al. to identify current research behavior themes in the literature related to researcher expectations in the online environment and how library services can address those expectations. It presented a framework for assessing services, which supports modular development and encourages a shared, network-aware approach to service.
- [Workflows in Research Assessment Program](#) (WRAP) Consultancy
We awarded a contract to Key Perspectives, Ltd. to survey library roles in research assessment data-gathering within research universities in the UK, Netherlands, Denmark, Republic of Ireland and Australia. The selected countries have a range of assessment regimes, ranging from federally mandated approaches that are tied directly to their funding to those that are based more upon self-assessment, but that play into competitive rankings. The work is currently underway and we expect that the report will:

1. Reveal current characteristics of library involvement in research assessment support,
 2. Categorize characteristics of different research assessment regimes and their advantages and disadvantages,
 3. Identify the activities undertaken in carrying out research assessment in institutions, and
 4. Identify research support activities in institutions that are geared towards satisfying future requirements.
- Joint investigation with Research Information Network (RIN)
This is a joint investigation with the Research Information Network (RIN) in the UK to investigate intersections between library services and other campus-provided services that support the research process and identify the emerging new requirements on campuses.

Mobilizing Unique Materials

The objective in this area is to achieve economies and efficiencies that permit the unique materials in libraries, archives and museums to be effectively described, properly disclosed, successfully discovered and appropriately delivered. Overall, the RLG Partnership wants to bring about greater collaboration among libraries, archives and museums by surfacing models for sharing data, services and expertise.

- Archives and Special Collections
A major strand in this program of work has been to investigate and recommend an enterprise strategy for OCLC regarding support for archival materials. Based on a mid-March presentation to senior management, OCLC is committed to a multi-year plan that would build ArchiveGrid (the database of archival collection descriptions and linked finding aids brought into OCLC during the RLG merger) into the 'national union catalog for archival materials in US institutions.' Additional finding aids have already been harvested, principally from the Online Archive of California, and the total number of archival MARC records and finding aids in ArchiveGrid is now 1,008,000. The archival expertise within OCLC Research is advising the recently appointed product manager and will be tapped to shape the service, interface with the community and help identify content.

OCLC Research is continuing a parallel course of research to support economical and efficient description and discovery of archival materials and special collections. Projects underway include:

- [Analyze Archival Descriptive Practice](#)
We began data mining of the one million archival MARC records in WorldCat to provide a system-wide view of practice over time. Our ultimate goal is to recommend practices that would lead to improved discovery of relevant archival materials. Initial findings from this analysis will be shared at the upcoming Society of American Archivists conference and in a report targeted for the fourth quarter of 2009.
- [Characterize the State of Hidden Collections](#)
The goal of this project is to update and expand the 1998 ARL survey of special collections. We will significantly broaden the survey population to include RLG partner libraries, as well as additional research, college and special collection libraries, in

addition to the ARLs. The resulting data will provide a view of the state of collections, backlogs and other current issues affecting special collections and archives as they continue to further expose hidden collections and find creative new ways to connect unique materials to our audiences. The survey design is complete.

We are also developing a project to make offline archival collection descriptions (or finding aids) accessible without institutions investing additional descriptive effort. We issued a survey to assess how many of these "hidden collections" can be exposed within the near term. We received 51 responses to the survey that will be analyzed and used to formulate a plan for action in the coming quarter.

- [Synthesize Research on Users Studies in Special Collections and Archives](#)
A report synthesizing the literature on user studies in special collections and archives was issued: [*The Metadata is the Interface: Better Description for Better Discovery of Archives and Special Collections, Synthesized from User Studies*](#). User research consistently reports similar findings about discovery: users often don't use our hand-crafted catalogs and portals to search for archives and special collections, users don't care about our controlled vocabularies, and our controlled vocabularies rarely make our collections available for discovery at the network level in ways users need. When collection-level records are the best choice, the report recommends that resources be concentrated on describing what the collections are about and their relative importance.
- [Missing Materials](#)
The rare book and special collections community has long been concerned with theft of rare materials. There have not, however, been any effective mechanisms to disclose what has been stolen in order to prevent inadvertent purchases and aid the recovery of stolen cultural materials. OCLC Research, the RLG Partnership and the RBMS Security Committee recently convened members of the cultural heritage collecting community to explore strategies for sharing reliable information about missing rare books and other materials.

The Missing Materials project developed a 'beta' [procedure](#) by which cultural heritage institutions can register missing materials within WorldCat and then broadcast to other collecting institutions, the bookseller community and law enforcement agencies. The service is now in operation and was demonstrated at both the [2009 Annual RLG Partnership Meeting](#) and at the Annual Preconference of the Rare Books and Manuscripts (RBMS) in June. Check it out and use it at <http://www.missingmaterials.org/>.
- [Sharing Special Collections](#)
Lending special collections materials remains a controversial topic—this led to the formation of the [Sharing Special Collections Advisory Group](#), composed of ten ILL and special collections staffers from eight RLG Partnership institutions. This advisory group helped put together a well-attended webinar, "[Treasures on Trucks and Other Taboos: Rethinking the Sharing of Special Collections](#)," starring ILL and special collections teams from Emory University and the University of Miami. The advisory group will work with a group of practitioners to draft recommendations for streamlined processing workflows, aimed particularly at finding the right division of labor among ILL and special collections staff, and in providing the information necessary for building an adequate confidence level among sharing partners.

- [Museum Data Exchange](#)
In this project, art museum partners from the RLG Partnership defined the requirements for museum data exchange tools, and created or contracted the creation of a suite of software, made possible by a grant from The Andrew W. Mellon Foundation. The resulting tools [COBOAT](#) and [OAICat Museum 1.0](#) software (released April 13, 2009) work together to allow museums to share information about collection items and digital images from their own institutions with other art museums, and with content aggregators such as ARTstor or OCLC.

The following five RLG partner institutions participated in specifying software functionality: Harvard Art Museum; Metropolitan Museum of Art; National Gallery of Art, Washington, D.C.; Princeton University Art Museum; and Yale University Art.

As a next phase, OCLC Research has harvested CDWA Lite records from the five museums involved in the tools building effort, as well as additional project participants, including the Cleveland Museum of Art, the Minneapolis Institute of Arts, the National Gallery of Canada and the Victoria & Albert Museum. This research aggregation of about 850K records has been analyzed by OCLC Research, using questions the museum participants submitted for their institutional data as well as the aggregate dataset. Outcomes will be published in late 2009.

- [Library, Archive and Museum Collaboration](#)
Libraries, archives and museums (or LAMs) collect, manage and share. Although the type of materials may differ, and professional practices vary, LAMs share an overlapping set of functions. Fulfilling these functions in collaboration rather than isolation creates a win-win for users and institutions, and the OCLC Research activity in this area aims to aid the RLG Partnership in moving collaboration from aspiration to reality.

Following on the report, "[Beyond the Silos of the LAMs: Collaboration Among Libraries, Archives and Museums](#)," a series of panels at the American Library Association (ALA), the Society of American Archivists (SAA), and the American Association Museums (AAM) promoted the forward-looking work on collaboration in the RLG Partnership. Presentations from this series-in-progress, which is endorsed by the SAA/ALA/AAM Committee on Archives, Libraries and Museums (CALM), are available [online](#). In addition, a one-day [executive briefing](#) took place on September 15th 2009, presented by the Chartered Institute of Library and Information Professionals (CILIP) in association with OCLC Research bringing the discussion to a UK audience.

Metadata Support & Management

Our objective here is to engage the RLG partnership in adapting descriptive practice to economic realities, user expectations and the requirements of network-level services, plus set new expectations for investing in metadata creation and maintenance, model attendant workflows, and facilitate the discovery of research institutions' resources by users wherever they are.

- [Sharing Best Practices for Metadata Creation Workflows](#)
In January, an RLG Partnership working group completed its analysis of the 134 responses from 67 RLG partners to a survey conducted in October-November 2008. Its report, [What We've Learned from the RLG Partners Metadata Creation Workflows Survey](#), was publicized by the Cataloging Futures blog, noting:

"This one is a must-read not only for catalogers and metadata librarians, but also for administrators who are reevaluating technical services workflows in light of new metadata projects.."

- [Networking Names](#)
"Names touch everything" came up early in the series of conference calls held with the fifteen members of the Networking Names Advisory Group, as it articulated the problem space that the research community needs to address. The advisory group completed a set of fourteen use case scenarios that provide the context in which different communities would benefit from aggregating information about persons and organizations, corporate and government bodies, and families and making it available on a network level. The report summarizing the group's recommendations on the functions and attributes needed to support the use case scenarios was published in April ([pdf](#)).
- [Sharing and Aggregating Social Metadata](#)
RLG partners participating in discussions about renovating descriptive practices have identified network-level integrating and sharing of metadata contributions as an area that would benefit from collective action. These contributions could come from curators, subject librarians, experts, users, etc., both locally and globally, that can enrich the descriptive metadata created by libraries, archives and museums. To be truly effective, we need to share and aggregate contributions added by users in many diverse environments.

In January, a new Social Metadata Working Group began analyzing issues that need to be resolved to take full advantage of the array of potential user contributions by communicating and sharing them on the network level. It has reviewed dozens of social metadata sites and is addressing questions related to assessment, content, policy, technology, and use of vocabularies and folksonomies. The group will issue a report of recommendations in the latter half of 2009.

- [Virtual International Authority File](#)
OCLC Research has implemented an expanded Virtual International Authority File, a project jointly administered with the Bibliothèque nationale de France, Deutsche Nationalbibliothek and the Library of Congress. The project seeks to lower the cost and increase the utility of library authority files by matching and linking personal names among multiple national authority files and making this information available on the Web. The file contains personal name records from sixteen different authority files from thirteen sources, four of them from RLG partner institutions: Bibliothèque nationale de France, Library of Congress, National Library of Australia and Swiss National Library. Try it out at <http://viaf.org/>.

Infrastructure

- [OCLC Web Services](#)
OCLC Web Services expose a variety of machine interfaces to OCLC data and services, with the primary example being the WorldCat Search API, which provides structured search results to queries for local systems to parse and display to staff and/or end-users.

Machine-enabled services such as the WorldCat Search API offer our partner institutions the potential to integrate a wide variety of OCLC data and services into their local system seamlessly. OCLC-derived data and services can be presented to end-users with

branding and navigation offered by the local library, museum or archive, which provides both the benefits of network-level data concentration as well as local service provision.

We held two WorldCat events: a [WorldCat Hackathon](#) at the New York Public Library's Science, Industry and Business Library (7-8 November 2008), and a [WorldCat Mashathon](#) in Amsterdam (13-14 May 2009). Each two-day event was made possible by the support of our RLG partners, the New York Public Library and the International Institute for Social History, respectively. Both events gave participants the opportunity to take advantage of all that [WorldCat](#) has to offer. Developers from the U.S., Netherlands, France, the UK and Germany worked on a variety of projects at these events while learning about OCLC Web Services during brainstorming and coding mash-ups with local systems and other [Web services](#).

- **Technology Transfer**
We surveyed RLG Partnership institution technical staff on their needs for technical training, and discovered that the most desired topics for training include: XSLT, OCLC Web Services, the Google Books API, Java, Javascript, and XPath and XQuery. We will offer online webinars on these topics over the coming year. In addition, we will offer a series of webinars on specific technical solutions that partner institutions are finding valuable. We have the first one lined up to inaugurate this series in August.
- **Prototyping**
In support of another RLG Partnership program area, a prototype metadata processing infrastructure was developed that will enable the analysis of the HathiTrust collection. This process includes the merger of HathiTrust metadata with WorldCat records for items that have OCLC numbers and a simple search and display interface. Specialized reports have also been provided, such as identifying items that have conflicting rights information.

System-wide Organization

Our objective here is to use our perspective and data to understand, prepare for, and help advance libraries, archives, and museums in more profoundly cooperative models of acquiring, managing and disclosing collections.

- [Shared Print](#)
This year OCLC Research mounted a series of successful projects that has made OCLC Research the locus for innovative action in managing traditional print collections.
- **Towards a Cloud Library**
OCLC Research is staffing and managing a project among three RLG partners seeking to establish an implementation framework that would allow massive de-accessioning of print collections in favor of reliance on services from a shared print storage facility and an aggregation of digital texts. A major emphasis in this effort is the identification of generic service requirements that can support broad implementation across the research library community. The project is expected to run from July through December 2009. Funding from The Andrew W. Mellon Foundation has been sought to support a portion of the effort contributed by the project participants.
- **Prospective Journals Preservation**
This project completed a detailed review of nearly 200 at-risk scholarly journals in the humanities and social sciences. Individual titles in the project have been scrutinized by participating libraries to determine the quality of bibliographic description, level of use,

and preservation risk associated with extant physical holdings. The sample used in this project is thought to represent about 2% of the aggregate print-only journal collection held in academic libraries. Preliminary results suggest that less than 50% of such titles are held in their entirety by potential preservation partners, raising important questions about the feasibility of distributed print archiving efforts for this class of content. Final results of the study were shared at the ALA Annual conference, with a narrative report to follow later.

- [Deaccession Materials](#)
After working for many months to identify and rank obstacles to discarding print backfiles of journals also available in electronic format, the [Deaccessioning Print Journal Backfiles Working Group](#) is working to create a decision tree showing the best path forward toward deaccessioning for various categories of libraries. The group has concluded that the availability of affordable storage space appears to be the motivating factor in determining whether any discarding will take place, regardless of other factors. The decision tree will be published late in 2009.

Newly Formed Working Groups

- **Ad Hoc Distributed Collections of Record Working Group** to formalize long observed tacit arrangements for non-duplication of and shared access to regional research collections in a set of model documents. Staffed by Program Officer [Constance Malpas](#), members include:
 - Susan Allen, The Getty Research Institute
 - Kimberly Douglas, California Institute of Technology
 - Sharon Farb, University of California at Los Angeles
 - Gary Strong, University of California at Los Angeles
- **Assess Archival Survey Tools Working Group** to survey existing instruments and practices, identify the range of deliverables from each and recommend best practices, including re-appraisal that would permit aggregation of results. Staffed by Senior Program Officer [Merrilee Proffitt](#), members include:
 - Martha Conway, University of Michigan
 - David DeLorenzo, University of California, Berkeley
 - Christine Di Bella, Philadelphia Area Consortium of Special Collection Libraries
 - Sarah Stauderman, Smithsonian Institution
- **Copyright Evidence Registry Task Group** to advise on the development of the Copyright Evidence Registry pilot. Staffed by Senior Program Officer [Merrilee Proffitt](#), members include:
 - Mimi Calter, Stanford University
 - Anne Karle-Zenith, University of Michigan
 - Lisa Macklin, Emory University
 - Robin Wendler, Harvard University
 - Bob Wolven, Columbia University
- **EAD Tools Working Group** to inventory and survey EAD creation and editing tools, and produce a report that compares the technical requirements, features and outputs of each. Staffed by Senior Program Officer [Merrilee Proffitt](#), members include:
 - Michele Combs, Syracuse University
 - Barbara Mathe, American Museum of Natural History
 - Mark Matienzo, New York Public Library
 - Lisa Spiro, Rice University

- **Networking Names Advisory Group** to develop use case scenarios for the [Cooperative Identities Hub](#) prototype and determine the functions and components that would have the most impact. Staffed by Program Officer [Karen Smith-Yoshimura](#) and Chief Scientist [Thom Hickey](#), members include:
 - Grace Agnew, Rutgers University
 - Laura Akerman, Emory University
 - Genevieve Clavel, Swiss National Library
 - Joan Cobb, Getty Research Institute
 - Michele Crump, University of Florida
 - Amanda Hill, Names Project, University of Manchester
 - Deborah Kempe, The Frick Collection and Frick Art Reference Library
 - Amy Lucker, New York University
 - Dennis Meissner, Minnesota Historical Society
 - Suzanne Pilsk, Smithsonian Institution
 - Michael Rush, Beinecke Rare Book and Manuscript Library, Yale University
 - Jon Shaw, University of Pennsylvania
 - Laura Smart, California Institute of Technology
 - Daniel Starr, Metropolitan Museum of Art
 - Robert Wolven, Columbia University
- **Prospective Journals Preservation Group** to establish a shared set of workflows for identifying at-risk journal titles in local collections; declare (and systematically disclose) an institutional commitment to ongoing acquisition and retention of such titles; and validate the comprehensiveness and condition of retrospective holdings of these titles as part of a national shared print collection. The group will be working with us on a test implementation of the MARC 583 tag as a vehicle for disclosing acquisition, retention and access commitments in the network. A list of titles selected for possible inclusion in this project is [available](#). Staffed by Program Officer [Constance Malpas](#), members include:
 - Susan Allen, Getty Research Institute
 - Sharon Farb, University of California at Los Angeles
 - Lisa German, Pennsylvania State University
 - Richard Griscom, University of Pennsylvania
 - Assunta Pisani, Stanford University
 - Bryan Skib, University of Michigan
 - Emily Stambaugh, California Digital Library
 - Michael Stoller, New York University
- **Share Best Practices for Metadata Creation Workflows Working Group** to design an RLG Partner survey instrument for sharing best practices in metadata creation workflows and analyze how research institutions are dealing with an array of resources in different formats. Staffed by Program Officer [Karen Smith-Yoshimura](#), members include:
 - Leighann Ayers, University of Michigan
 - Beth Picknally Camden, University of Pennsylvania
 - Lisa German, Pennsylvania State University
 - Peggy Johnson, University of Minnesota
 - Caroline Miller, University of California, Los Angeles
- **Shared Print Coordinating Committee** to advocate for system-wide change in the way research collections are acquired, managed and preserved and develop and implement a cooperative agreement that can serve as a model to other research institutions that are seeking more cost-efficient approach to acquiring and managing print collections. Staffed by Program Officer [Constance Malpas](#), members include:
 - Susan Allen, Getty Research Library
 - Steve Bosch, University of Arizona

Martha Brogan, University of Pennsylvania
Paul Courant, University of Michigan
Nancy Eaton, Pennsylvania State University
Sharon Farb, University of California, Los Angeles
Bryan Skib, University of Michigan
Emily Stambaugh, California Digital Library
Michael Stoller, New York University
Gary Strong, University of California, Los Angeles

- **Workflows in Research Assessment Program (WRAP) Expert Working Group** to advise on program focus and direction. Staffed by European Program Director [John MacColl](#). Members of this group will be announced when the composition is complete.
- **Testing the Desirability of Research Services Group** to test a list of research support services with early-career researchers. The list exemplifies a user-centered approach, with services that researchers should like because they can make their work easier and help them in maintaining their scholarly reputation. Staffed by Program Officer [Ricky Erway](#), members include:
 - Susan Ashworth, University of Glasgow
 - Jeff Belliston, Brigham Young University
 - Niamh Brennan, Trinity College Dublin
 - Martha Brogan, University of Pennsylvania
 - Sten Christensen, University of Sydney
 - Judy Gardner, Rutgers University
 - Robin Green, University of Warwick
 - Leah Krevit, Rice University
 - Zack Lane, Columbia University
 - Virginia Shih, University of California, Berkeley
- **Research Information Management Roadmap Group** to produce a provocative call to action, urging academic libraries to take a more significant role in their institution's mission to support research. Staffed by Program Officer [Ricky Erway](#), members include:
 - Susan Ashworth, University of Glasgow
 - Chris Bourg, Stanford University
 - Niamh Brennan, Trinity College Dublin
 - Elizabeth Brown, Binghamton University, State University of New York
 - Sheila Cannell, University of Edinburgh
 - Ross Coleman, University of Sydney
 - Robin Green, University of Warwick
 - Geneva Henry, Rice University
 - Allen Jones, The New School
 - Rebecca Kennison, Columbia University
 - MJ Romaniuk, University of Alberta
 - Sally Rumsey, University of Oxford
 - Wendy Scheir, The New School
 - Anna Shadbolt, University of Melbourne
- **Role of Libraries in Data Curation Group** is addressing the need for the library to respond to the need for local dataset management, to look beyond derivative data, to include the source data, and to help researchers manage the entire data lifecycle. Staffed by Program Officer [Ricky Erway](#), members include:
 - Jeff Belliston, Brigham Young University
 - Niamh Brennan, Trinity College Dublin
 - Elizabeth Brown, Binghamton University, State University of New York
 - Rowan Brownlee, University of Sydney
 - Faye Chadwell, Oregon State University
 - Patricia Cruse, California Digital Library

Robin Green, University of Warwick
Allen Jones, The New School
MJ Romaniuk, University of Alberta
Sally Rumsey, University of Oxford
Wendy Scheir, The New School
Anna Shadbolt, University of Melbourne

- **Changing Roles of Library Staff Group** is investigating how traditional library roles can be simplified, so that libraries can rise to the increasing demands related to scholarly communication and data curation. It will also look at new roles for faculty liaisons or discipline-based academic support teams in meeting needs for research support, data management, impact optimization, and rights management. Staffed by Program Officer [Ricky Erway](#), members include:
Susan Ashworth, University of Glasgow
Chris Bourg, Stanford University
Niamh Brennan, Trinity College Dublin
Sheila Cannell, University of Edinburgh
Ross Coleman, University of Sydney
Robin Green, University of Warwick
Allen Jones, The New School
Catherine Mitchell, California Digital Library
MJ Romaniuk, University of Alberta
Sally Rumsey, University of Oxford
Sarah Watstein, University of California, Los Angeles

Events

July 2008

- [RLG Partnership Meetings at ALA Annual](#), 26 June-2 July 2009. Anaheim, CA (USA).

August 2008

- [Assessing the Impact of Special Collections](#) webinar with Merrilee Proffitt and Jennifer Schaffner. 14 August 2008.
- [RLG Partnership Meetings at the Society of American Archivists](#) (SAA) and [EAD@10 Symposium](#), 26-30 August 2009. San Francisco, CA (USA).
- [Using the WorldCat Search API](#) webinar with Roy Tennant and Bruce Washburn. 27 August 2008.

September 2008

- [RLG Committee](#) of the OCLC Board of Trustees meeting, 21-22 September 2008. Dublin, OH (USA).

October 2008

- [WorldCat Copyright Evidence Registry](#) webinar with Merrilee Proffitt and Bill Carney. 16 October 2008.
- [SHARES Meeting](#), 17 October 2009. Yale University, New Haven, CT (USA).
- [RLG Partnership Council](#) meeting, 2-3 October 2008. Columbia University, New York, NY (USA).
- [Blue Ribbon Task Force on Sustainable Digital Preservation and Access](#) meeting, 29-30 October 2008. OCLC, Dublin, OH (USA).

November 2008

- [European Partner Meeting](#), 5-6 November 2008. Paris (France).

- European Research Library Agencies and Consortia meeting, 5-6 November 2008. Paris (France).
- [WorldCat Hackathon](#) event, 7-8 November 2008. New York Public Library, New York, NY (USA).
- [Networking Names Advisory Group](#) meeting, 17 November 2008. Metropolitan Museum of Art, New York, NY (USA).

January 2009

- [RLG Partnership Meetings at ALA Midwinter](#), 23-28 January 2009. Denver, Colorado (USA).

February 2009

- [RLG Committee](#) of the OCLC Board of Trustees meeting, 9 February 2009. OCLC, Dublin, OH (USA).
- [Distinguished Seminar Series Presentation](#) with Tom Hickerson, Vice Provost, Libraries and Cultural Resources, University Librarian, University of Calgary, 12 February 2009. OCLC, Dublin, OH (USA).

March 2009

- [RLG Partnership Council](#) meeting, 9-10 March 2009. Washington, D.C. (USA).
- OCLC Symposium for publishers and librarians at OCLC in Dublin, OH (USA).
- [Distinguished Seminar Series Presentation](#) with Richard Ovenden, Keeper of Special Collections and Associate Director, Bodleian Library, Oxford University, 16 March 2009. OCLC, Dublin, OH (USA).

May 2009

- [WorldCat Mashathon](#) event, 13-14 May 2009. International Institute of Social History, Amsterdam (Netherlands).
- [Treasures on Trucks Treasures on Trucks and Other Taboos: Rethinking the Sharing of Special Collections](#) webinar with Jennifer Schaffner and Dennis Massie. 28 May 2009.

June 2009

- [RLG Partnership Annual Meeting and Symposium](#), 1-3 June 2009. Boston, MA (USA).
- [Scholarly Information Practices in the Online Environment](#) webinar with Constance Malpas and Ricky Erway. 1 June 2009.
- [Managing Shared Print Collections](#) webinar with Constance Malpas and Dennis Massie. Webinar. 1 June 2009.
- [Blue Ribbon Task Force on Sustainable Digital Preservation and Access](#) webinar with Brian Lavoie. 2 June 2009.

Publications

- [Above the Fold](#), (ISSN 1943-1457), a weekly newsletter for the changing world of libraries, archives and museums. Published weekly by OCLC Research. Launched 2 September 2009.
- Ayers, Leighann, Beth Picknally Camden, Lisa German, Peggy Johnson, Caroline Miller and Karen Smith-Yoshimura. 2009. [What We've Learned from the RLG Partners Metadata Creation Workflows Survey](#). Report produced by OCLC Research. Published 20 January.

- Dempsey, Lorcan. 2008. *Always On: Libraries in a World of Permanent Connectivity*. Needham, Gill, and Mohamed Ally. *M-libraries: Libraries on the Move to Provide Virtual Access*.
- Dempsey, Lorcan. 2009. "[Always On: Libraries in a World of Permanent Connectivity](#)." *First Monday*, 14, 1. 5 January.
- Erway, Ricky. 2008. "[Supply and Demand: Special Collections and Digitisation](#)." *LIBER Quarterly*, V 18, no. 3/4.
- Erway, Ricky. 2009. [Impact of the Google Book Settlement on Libraries](#). Report produced by OCLC Research. Published 11 March.
- Malpas, Constance. [RLG Partnership Shared Print Collections Working Group Shared Print Policy Report](#). January 22, 2009.
- Mitchell, Joan S. and Diane Vizine-Goetz, "Dewey Decimal Classification," in *Encyclopedia of Library and Information Science*, 2nd ed., ed. Marcia J. Bates and Mary Niles Maack. (New York: Taylor & Francis).
- Mitchell, Joan S. and Diane Vizine-Goetz. 2009. "The DDC and OCLC." *Journal of Library Administration*. In press.
- Moulaison, Heather L. 2008. *Social Tagging in the Web 2.0 Environment: Author vs. User Tagging*. *Journal of Library Metadata*, 8(2).
- O'Neill, Edward T., Lynn Silipigni Connaway, and Timothy J. Dickey. 2008. *Estimating the audience level for library resources*. *Journal of the American Society for Information Science and Technology*, V 59, i13, Pages 2042–2050.
- Palmer, Carole L., Lauren C. Tefteau and Carrie M. Pirmann. 2009. [Scholarly Information Practices in the Online Environment: Themes from the Literature and Implications for Library Service Development](#). Report commissioned by OCLC Research. Published 20 January.
- Proffitt, Merrilee and Jennifer Schaffner. 2008. [The Impact of Digitizing Special Collections on Teaching and Scholarship: Reflections on a Symposium about Digitization and the Humanities](#). Report produced by OCLC Research. Published 18 July 18.
- Schaffner, Jennifer. 2009. [The Metadata is the Interface: Better Description for Better Discovery of Archives and Special Collections. Synthesized from User Studies](#). Report produced by OCLC Research. Published 18 May.
- Smith-Yoshimura, Karen. 2009. [Networking Names](#). Report produced by OCLC Research. Published 30 April.
- Tennant, Roy. 2009. "[21st Century Description and Access](#)" *BiD: textos universitaris de biblioteconomia i documentació textos universitaris de biblioteconomia i documentació* (22) June 2009.
- Zorich, Diane, Günter Waibel and Ricky Erway. 2008. [Beyond the Silos of the LAMs: Collaboration Among Libraries, Archives and Museums](#). Report produced by OCLC Research. Published 26 September.