

ARC Meeting
ALA Annual
June 24, 2011

Member Meeting and Symposium

OCLC AMERICAS REGIONAL COUNCIL

Welcome and Introductions



Agenda

- 11:30-11:45 am Welcome and Introductions: **Anne Prestamo**
- 11:45-12:15 pm Report of Cost Sharing Models Task Force: **John Helmer**
- 12:15-12:30 pm Communications Update: **Wilbur Stolt**
- 12:30-1:30 pm Open Forum: **Jay Jordan, Larry Alford, Kathleen Imhoff and Brian E.C. Schottlaender**
- 1:30-1:45 pm Video from **Bill Maes** on next year's plans
- 1:45pm Closing: **Anne Prestamo**
- 1:45-2:00 pm Break and refreshments

Agenda

- 2:00–4:00 pm OCLC Symposium—
The Infinite Collection: Resources in the Digital Age

The digital realm has extended its influence into nearly every aspect of what we do. What does this do to the boundaries of your library's collection? What does it mean to curate a collection that is becoming, for all intents and purposes, infinite?

Speakers

- **Clifford Lynch**, Executive Director of the Coalition for Networked Information, Keynote
- **Rick Anderson**, Associate Director for Scholarly Resources and Collections, J. Willard Marriott Library, University of Utah, Panelist
- **Bobbi Newman**, Co-founder of the Libraries and Transliteracy Project, Panelist
- **Brian E.C. Schottlaender**, The Audrey Geisel Librarian at University of California, San Diego Libraries, Moderator

Americas Regional Council

Annual Report

OCLC AMERICAS REGIONAL COUNCIL



Americas Regional Council 2010-2011 Highlights - Meetings

- ALA Midwinter, San Diego, January 2011
- Canadian Library Association, Halifax, May 2011
- Association of College, University, and Research Institution Libraries, Tampa, June 2011
- ALA Annual, New Orleans, June 2011
- IFLA (in conjunction with Global Council), San Juan, August 2011

Americas Regional Council 2010-2011 Highlights - Ambassador Program

- Oregon Library Association - Susan Whyte
- Illinois Library Association - Bev Obert
- Oklahoma Library Association - Anne Prestamo

[http://www.oclc.org/us/en/services/brochures/
214438usb_ARC_Ambassador_Program.pdf](http://www.oclc.org/us/en/services/brochures/214438usb_ARC_Ambassador_Program.pdf)

Americas Regional Council 2010-2011 Highlights - Bylaws

- Years 1 and 2 ARC operated under a “transition framework document”
- Thanks to Sherrie Bergman and outstanding committee
- Affirmed by Global Council Executive Committee in April 2011
- New bylaws take effect July 1, 2011

[http://www.oclc.org/us/en/councils/americas/
arc-bylaws.pdf](http://www.oclc.org/us/en/councils/americas/arc-bylaws.pdf)

Americas Regional Council

2010-2011 Highlights - Communications/M2M Forum

Americas Regional Council

Member-to-Member Forum

[Home](#) [My Page](#) [Members](#) [Forum](#) [Events](#) [Groups](#) [News Share](#) [About](#) [Chat](#)

OCLC News

[Tilburg University selects OCLC Web-scale Management Services, WorldCat Local for library management, discovery](#)

[10 millionth record added to WorldCat through WorldCat Digital Collection Gateway](#)

[University of Alicante selects WorldCat Local](#)


[More...](#)

Research News

Description

This site is for members of ARC -- the OCLC Americas Regional Council, that is, all OCLC members in North, Central, and South America as well as the Caribbean -- to communicate, share and plan.

Events

June 14
Tuesday  [Cataloging Efficiencies That Make a Difference](#)
[June 14, 2011](#) from 2pm to 3pm – [Online](#)

June 21
Tuesday  [Foreclosure, and Bad Credit and No Job, Oh My!](#)
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June 24
Friday  [ARC Annual Meeting & OCLC Symposium](#)
[June 24, 2011](#) from 8:30am to 4:30pm – [TBD](#)

Welcome to
ARC Member-to-Member

[Sign Up](#)
or [Sign In](#)

Latest Activity

 [Jen Renz](#) added 3 events
[Finding a Legal Comfort Zone on the Web](#) on July 27, 2011 from 2pm to 3pm
[Information Cartographer: Social Media Librarians of the Future](#) on July 20, 2011 from 2pm to 3pm

OCLC AMERICAS REGIONAL COUNCIL

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GLOBAL COUNCIL

Americas Regional Council

2010-2011 Highlights - Interest Groups

Americas Regional Council

Member-to-Member Forum

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[All Groups](#) [My Groups](#)

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Welcome to
ARC Member-to-Member

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All Groups (14)

Sort by: [Most Active](#)



[Cataloging Research](#)

2 members

Latest Activity: Mar 18

This forum is available to carry on the discussion of March's ALCTS E-Forum on the future of cataloging research. What avenues are people exploring,...



[Ambassadors](#)

8 members

Latest Activity: May 6

Ambassadors are members of ARC that will spread the word about OCLC and ARC to staff in their institution or other librarians in their region or...



[Training and Professional Development](#)

19 members

Latest Activity: Apr 12



[Resource Discovery](#)

18 members

Latest Activity: May 19

OCLC AMERICAS REGIONAL COUNCIL

Americas Regional Council

2010-2011 Highlights - Elections Executive Committee

William Maes,
Chair

Dalhousie University
Halifax, Nova Scotia, Canada

Barbara Preece,
Vice Chair/Chair-Elect

California State University
San Marcos, CA, USA

Claudia Timmann,
Secretary

Mohave Community College,
Kingman AZ, USA

Members-at-Large

Joseph Hafner

McGill University Library,
Montréal, Québec, Canada

Marilyn Montalvo

Universidad del Puerto Rico, Rio Piedras Campus,
San Juan, Puerto Rico

James LaRue

Douglas County Libraries,
Castle Rock, CO, USA

Pat Boze

Lincoln Trail Libraries System,
Champaign, IL, USA

Americas Regional Council

2010-2011 Highlights - Elections GC Delegates

Sarah Campbell

Deborah Dancik

John DeSantis

Ian Fairclough

Debbie Johnson-Houston

Royce Kitts

Oleg Kreymer

Ann Pederson

Lori Phillips

Anne Prestamo

Donna Reed

Cynthia Steinhoff

Jerry Stephens

Jane Treadwell

Jon Walker

Jennifer Younger

Global Council Executive Committee 2010-2011



- Jennifer Younger, President, University of Notre Dame, USA
- Berndt Dugall, Vice President/President Elect, Universität Frankfurt, Germany
- Vic Elliott, AP Representative, The Australian National University, Australia
- Robin Green, EMEA Representative, University of Warwick, UK
- Bill Maes, ARC Representative, Dalhousie University, Canada
- Anne Prestamo, ARC Representative, Oklahoma State University, USA
- Samson Soong, AP Representative, The Hong Kong University of Science & Technology, Hong Kong
- Gwenda Thomas, EMEA Representative, Rhodes University, South Africa

Global Council Activities & Actions 2010-2011

- Three Meetings - two virtual (Oct & June); one in Dublin (Apr)

Meeting Materials and Video:

<http://www.oclc.org/us/en/councils/global/presentations/default.htm>

- Cost Sharing Models Task Force
- Communications Task Force
 - William Maes, Dalhousie University, Canada, ARC
 - Beverly Obert, Rolling Prairies Library System, US, ARC
 - Jennifer Younger, President, Global Council (ex officio)
 - Wilbur Stolt, University of North Dakota (ex officio)
- Guidelines for Contributions to WorldCat
 - Carol Pitts Diedrichs, The Ohio State University, US, ARC

Global Council Activities & Actions 2010-2011

- Webinars
 - WebJunction
 - Cost Sharing Models
 - Enhancing WorldCat Quality
- Discussion Topics
 - Cost Sharing Models Task Force
 - WorldCat in the Global Information Space: Issues and Priorities in Enhancing WorldCat Quality
 - Linked Data and Open Data Licensing
 - OCLC's Public Purpose and Pro Bono Activities

Global Council Activities & Actions 2010-2011

- Additional Meetings attended by GC President
 - EMEA Regional Council Annual Meeting
 - AP Regional Council Annual Meeting
 - IFLA
- Election for 2011-2012
 - ChewLeng Beh (AP) - Vice President/President Elect
 - Berndt Dugall (EMEA) - President

Report of Cost Sharing Models Task Force

John F. Helmer

Chair, Global Council Delegate (ARC)

Executive Director, Orbis Cascade Alliance, USA



- Rosann Bazirjian, Global Council Delegate (ARC) and Dean of University Libraries, University of North Carolina at Greensboro, USA
- Jan Ison, Global Council Delegate (ARC), and Executive Director, Lincoln Trail Libraries System, USA
- Debbie Schachter, Global Council Delegate (ARC) and Director, Technology & Collection Management, Vancouver Public Library, Canada
- Kendall Wiggin, Global Council Delegate (ARC) and State Librarian, Connecticut State Library, USA
- Jennifer Younger, Liaison to the OCLC GC Executive Committee, Chair, Board of Directors, Catholic Research Resources Alliance, and Librarian, University of Notre Dame, Hesburgh Libraries, USA

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Global Council Cost Sharing Models Task Force

O C L C A M E R I C A S R E G I O N A L C O U N C I L

John F. Helmer

Chair, Cost Sharing Models Task Force
ARC Delegate, OCLC Global Council
Executive Director, Orbis Cascade Alliance



Cost Sharing Models Task Force

John F. Helmer, Chair

Global Council Delegates

Lluís Anglada, Spain
Saad Azzahri, Saudi Arabia
Rosann Bazirjian, USA
ChewLeng Beh, Singapore
Jan Ison, USA
Debbie Schachter, Canada
Anja Smit, The Netherlands
Kendall Wiggin, USA
Jennifer Younger, Liaison to GC EC

Additional expertise

Edward W. Barry, Vice Chair, Board
Bruce R. Kingma, Syracuse University

OCLC SLT and Regional Advisors

Daniel Boivin, Latin America & Caribbean
Cathy De Rosa, VP for the Americas
Brian Lavoie, Research Scientist
Robin Murray, VP, Global Product Mgmt
George Needham, VP, Global and
Regional Councils
Rick Schwieterman, CFO
Arthur Smith, Middle East
Andrew Wang, Asia Pacific

OCLC logistical support

Pamela Bailey, Member Advocate
Suzanne P. Lauer, Program Specialist

Overview

Work done to date ...

Cost-sharing *principles* adopted in 2010

Cost-sharing *models*

Regional Council discussions

Global Council webinar in March

Global Council discussion of preliminary conclusions in April

Global Council vote in mid-June

Final Report ...

Timing, applicability, categories of cost

Eight recommendations

Final Report

Timing

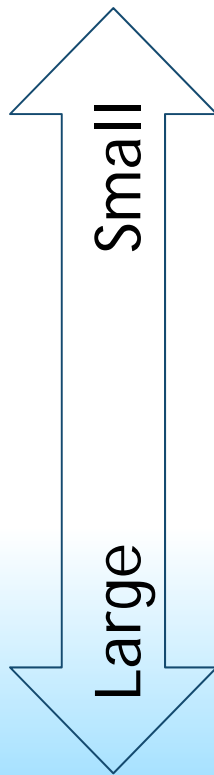
“While we may wish to see swift implementation of new models, it is more realistic to think in terms of a phase-in period that may require two or three years.” (p. 7)

Applicability

“Although any new model should apply to both current and new services as well as current and new members... it is more important to focus on models best suited to the newest Web-scale services... In other words, pricing models should strongly promote OCLC services that aggregate use across a very large number of participants.” (p. 7)

Categories of Cost

from smallest to largest



1. Governance
2. Non-Revenue-Generating Programs
3. Incentives Program
(currently financial Credits for Contribution)
4. Applications (Services)
5. Infrastructure

Eight Recommendations!

OCLC AMERICAS REGIONAL COUNCIL

Recommendation 1: Non-revenue-generating programs

OCLC's current non-revenue-generating programs are highly valued and should remain core activities funded by all members and provided as a benefit to the broad library, archive and museum community. OCLC Management should provide a prominent Web-based summary of such programs so that members can easily perceive the broader purpose of the fees they pay. Global Council should periodically review non-revenue generating programs and their associated cost and provide feedback to OCLC Management and the Board of Trustees. (p. 9)

Recommendation 2: Incentives Program

OCLC Management should conduct an analysis of the current system of financial credits for contribution and create an updated Incentives Program. Such an analysis should take into account the original purpose of credits, cost of administering the system, potential for providing incentives for new or different activities, and applicability across regions; and provide projections of financial impact on OCLC and members. Global Council should discuss these findings and provide feedback on any potential changes prior to implementation. (p. 10)

Recommendation 3: Fostering a robust marketplace for services

Global Council should enthusiastically endorse efforts to encourage member and third-party development of applications that make use of OCLC's technical platform. (p. 10)

Recommendation 4: Product differentiation

OCLC should differentiate products to encourage broad or “Web-scale” adoption of services. (p. 11)

Recommendation 5: Differential pricing

OCLC's pricing model should combine a set of factors to create differential pricing that seeks to reflect each member's ability to pay and value derived across or within a region. Components of differential pricing should include:

- Geographic area, such as The World Bank List of Economies or the United Nations Human Development Index
- Exchange rate to reflect currency differences
- Value derived, such as FTE or population served
- Product differentiation
- Consortium pricing, based on the efficiency or value added through a group purchase

Recommendation 5, continued

In the interest of transparency, OCLC should provide members with easy access to the differential price factors employed at any given time.

(p. 11)

Recommendation 6: Membership fees

OCLC should not introduce a membership fee (p. 11)

Recommendation 7: OCLC should implement Pricing Model A (p. 14)

	Current Model	Model A	Model B
Membership fee			✓
Funding for:			
Governance			✓
Non-Revenue Generating Programs			✓
Current Financial Credit System	✓		
New Incentives Program		✓	✓
Applications (Services)	✓	✓	✓
Infrastructure		✓	✓

Recommendation 8: Create a Global Council Finance Committee

Global Council should create a relatively small (5-7 person) standing Finance Committee that is charged to review OCLC finances in consultation with the Strategic Leadership Team and report back to Global Council at least annually on aspects of OCLC finances that are of interest to the membership. (p. 15)

Questions?

Comments?

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Communications Update

OCLC AMERICAS REGIONAL COUNCIL

Wilbur Stolt

Chair, ARC Communications Committee



Bonjour

Good day

Buenos dias



1,418

55,820

1,091



WorldCat	Membership	Products and Services	Support and Training	Research	
--------------------------	----------------------------	---------------------------------------	--------------------------------------	--------------------------	--



Connecting libraries

Over the last 40 years OCLC has partnered with organizations from across the globe to become the largest research and library services enterprise in the world.

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MEMBERSHIP



Registration for OCLC events at ALA is **now open!**

Join us for a variety of interactive sessions, including our symposium and update breakfast, and visit us in Booth 2840.

Give us your feedback

Please take a [quick survey](#) that will help us make the

PRODUCTS AND SERVICES



EZproxy 5.4 now available

The library community's leading authentication and access solution has been enhanced again.

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WorldCat.org adds suggested search functionality



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WorldCat	Membership	Products and Services	Support and Training	Research
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Global and Regional Councils

[Global Council](#)

Americas Council

- [Committees](#)
- [Meetings](#)
- [Presentations](#)
- [ARC Ambassador Program](#)

[Asia Pacific Council](#)

[EMEA Council](#)

Membership : Global and Regional Councils : Americas Council

OCLC Americas Regional Council

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OCLC members in the Americas can actively participate in the cooperative via the Americas Regional Council, one of three regional councils within OCLC's governance structure designed to facilitate discussions and gather input. The Council provides members a way to offer feedback on OCLC services and policies through OCLC's Global Council, and help shape the future direction of the cooperative.

All interested individuals from Canada, Latin America and the Caribbean, and the United States are invited to participate in Americas Regional Council meetings. These meetings facilitate connections and conversations among members throughout the region and back to OCLC.

Americas Regional Council Executive Committee and Global Council Election Results 2011

The results are in! During the Global Council Annual Meeting on 13 April at OCLC's headquarters in Dublin, Ohio, Anne Prestamo, Americas Regional Council (ARC) Chair, announced the ARC's member-leadership team for 2011–2012. She also announced the newly elected OCLC Global Council Member Delegates from the Americas Region.

[View the election results.](#)

[Update your voting representative's contact information.](#)

[See the Global Council Directory.](#)

[ARC Member-to-Member social networking site](#)

[See the Americas Regional Council brochure.](#)

[Visit the Global Library Statistics site.](#)

Council resources

- [Global Council Directory](#)
- [Global Council Bylaws](#)
- [Voting representative contact information form](#)
- [ARC brochure](#)
- [ARC Ambassador Program brochure](#)
- [Annual plans and themes](#)
- [Americas Regional Council bylaws](#)
- [Memorandum: Submission of Proposed Bylaws for the ARC](#)

[Membership in the OCLC Cooperative](#)

[Membership and Governance Protocols](#)

[Shared Values and Membership Principles of the OCLC](#)

Cooperative eNews

Membership news, views, events, support and training

May 2011 | Vol. 2, No. 6 | ISSN 2152-8993



Anne Prestamo,
Chair, ARC Executive
Committee

New member-leaders will write the next chapter of the cooperative story

As Chair of the Americas Regional Council (ARC) Executive Committee, I was honored to announce the [Americas Regional Council election results](#) with OCLC Member Delegates and OCLC staff in April in Dublin, Ohio. The cooperative's annual Global Council Meeting (April 11–13) brought together more than 40 member libraries from 17 countries to discuss how we will further refine our governance and advisory roles and opportunities. I'm confident that our newly elected member representatives, along with those still in office, will continue to advance the cooperative to serve members even better in the future.

This issue of the eNews features a story of a prominent rural public library, whose stakeholders have embraced the cooperative spirit through their involvement in Web-scale Management Services (WMS). For Boundary County (Idaho), cooperation is critical to providing long-term and unlimited access to the world's information, something it could have never achieved alone, and yet, its staff are pioneers in implementing this cutting-edge suite of services. In the coming months, we hope to gather more stories like this, as we prepare to meet for our annual membership meeting at ALA Annual on June 24. Please consider contacting us with your stories, ideas and input, by sending an e-mail to cooperativeenew@oclc.org.

—Anne

Americas Regional Council

Member-to-Member Forum

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OCLC News

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[10 millionth record added to WorldCat through WorldCat Digital Collection Gateway](#)

[University of Alicante selects WorldCat Local](#)

[More...](#)

Research News

[New OCLC Research YouTube Video: "A Conversation with SAA VP/President-elect Jackie Dooley"](#)


[New Report: "If It Is Too Inconvenient, I'm Not Going After It" Convenience as a Critical Factor in Information-seeking Behaviors"](#)

[OCLC Research Distinguished Seminar Series Presents, "The 'Service Turn' and the Future of the Academic Library," with Scott Walter on 16 June 2011 at OCLC in Dublin, Ohio](#)

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July 7
Thursday  [New delivery options using the WorldCat knowledge base](#)
July 7, 2011 from 1pm to 2pm – [Online](#)

July 20
Wednesday  [Information Cartographer: Social Media Librarians of the Future](#)
July 20, 2011 from 2pm to 3pm – [Online](#)

[+ Add an Event](#)

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Forum

 [OCLC Meeting and Symposium on "Transformational Literacy" at](#)
CLA

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Latest Activity



[Jen Renz](#) added 3 events
[Finding a Legal Comfort Zone on the Web](#) on July 27, 2011 from 2pm to 3pm
[Information Cartographer: Social Media Librarians of the Future](#) on July 20, 2011 from 2pm to 3pm

[New delivery options using the WorldCat knowledge base](#) on July 7, 2011 from 1pm to 2pm

54 minutes ago



[Andrew Pace](#) is now a member of ARC Member-to-Member

 [Welcome Them!](#)

June 8



[Joe Montibello](#) joined [Ted Schwitzner's](#) group
[Resource Discovery](#)

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www.oclc.org/ca/en/email/subscribe.htm
- **News:**
www.oclc.org/ca/en/councils/americas

ARC's role in the cooperative

- Selects a chairperson and administrative officers
- Plans at least one live Regional Council meeting annually
- Keeps current on issues of vital and immediate interest to the OCLC cooperative
- Elects Member Delegates to Global Council meetings
- Provides advice and direction to the cooperative



Furthering communication in the ARC

- **Start with your staff:** Keep them up-to-date on OCLC news, events, reports and resources
- **Reach out** at regional associations, conferences and informal groups
- **Alumni or current MLS students:** Share the ARC as a resource for up-and-coming library professionals
- **Engage the leadership at your library:** Leverage the ARC for positive change for your library and others throughout the region
- **Involve ARC Executive Committee Members and Global Council Delegates:** Consider inviting a member of the ARC Executive Committee or a Global Council Delegate to come speak at a library gathering or at an upcoming event

Why participate in ARC?

- Influence development of products and services
- Connect with peers
- Hone leadership skills
- Have a good time!

Communications Committee Recognition

Outgoing member: Joan Heath

Continuing members:

- Stewart Bodner
- Gwen Ebbett
- Lorraine Haricombe
- Karen Lequay
- Bev Obert
- Wilbur Stolt
- Susan Barnes Whyte

Incoming members

- Lynn Baird
- Theresa Byrd
- Helen Fried
- Oleg Kreymer
- Lisa O'Hara
- Robert Shupe

OCLC staff

- Kate Gaylord
- Suzanne Lauer
- Andy Havens
- Sara Mudd

Merci

Thank you

Gracias

ARC Meeting
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Open Forum

O C L C A M E R I C A S R E G I O N A L C O U N C I L

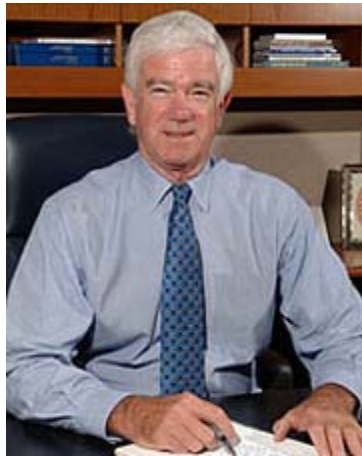
Jay Jordan, President and Chief Executive Officer

Larry Alford, Chair of the OCLC Board of Trustees

Kathleen Imhoff and Brian E. C. Schottlaender, OCLC Trustees



Open Forum



Jay Jordan
President and
Chief Executive
Officer



Larry Alford
Chair of OCLC
Board of
Trustees



**Kathleen
Imhoff**
OCLC Trustee



**Brian E. C.
Schottlaender**
OCLC Trustee

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Next year's plans

OCLC AMERICAS REGIONAL COUNCIL

Bill Maes

Vice Chair/Chair-Elect,
Americas Regional Council
(2011-2012)



Next year's plans



Bill Maes

Vice Chair/Chair-Elect,
Americas Regional Council (2011-2012)



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O C L C A M E R I C A S R E G I O N A L C O U N C I L

Closing



Closing & Thanks

Outgoing Executive Committee

Anne Prestamo, *Chair*

Oklahoma State University, USA

William Maes,
Vice Chair/Chair-Elect

Dalhousie University, Canada

Terry S. Latour, *Secretary*

Clarion University of Pennsylvania, USA

Lynn Baird

University of Idaho, USA

Joseph Hafner

McGill University Library, Canada

Betty Landesman

National Institutes of Health (NIH) Library, USA

María de los Angeles Lugo

Universidad Metropolitana, Puerto Rico

Closing & Thanks

Bylaws Committee

Sherrie Bergman (Chair) Bowdoin College, USA

Pauline Nicholas University of the West Indies, Jamaica

John Teskey University of New Brunswick, Canada

Mark Vargas Saint Xavier University, USA

Patrick Wilkinson University of Wisconsin-Oshkosh, USA

Closing & Thanks

Communications Committee

Beverly Obert (Chair)	Rolling Prairie Library System, USA
Stewart Bodner	New York Public Library, USA
Gwendolyn Ebbett	University of Windsor, Canada
Lorraine Haricombe	University of Kansas, USA
Joan Heath	Texas State University, USA
Karen Lequay	University of the West Indies, Trinidad and Tobago
Anne Prestamo	Oklahoma State University Library, USA
Wilbur Stolt	University of North Dakota, USA
Susan Whyte	Linfield College, USA

Closing & Thanks

Interest Group Committee

Ted Schwitzner (Chair)	Illinois State University, USA
Morag Boyd	The Ohio State University, USA
Wilfred (Bill) Drew	Tompkins Cortland Community College, USA
Patricia (Pat) French	Multnomah County Library, USA
Joyce Garnett	University of Western Ontario, Canada
Michael LaCroix	Creighton University, USA
Sion Romaine	University of Washington, USA
Suzanne Schriar	Illinois State Library, USA
Gregg A. Silvis	University of Delaware Library, USA
John Teskey	University of New Brunswick, Canada
Patrick Wilkinson	University of Wisconsin-Oshkosh, USA

Closing & Thanks

Nominating Committee

Stephen Podgajny (Chair) Portland Public Library, USA

Patricia Kantner Purdue University Library, USA

Karen Lequay The University of the West Indies, Trinidad and Tobago

Debbie Schachter Vancouver Public Library, Canada

Robert Shupe Mohave County Library, USA

Anne Van Camp Smithsonian Institution Archives, USA

Closing & Thanks

Outgoing ARC Global Council Delegates

Jeff L. Baskin

Theresa S. Byrd

Chris Cole

Beth Cox

Barbara Dewey

Lorraine Haricombe

John Helmer

Charles E. Kratz

Lyn McKinney

Steve Podgajny

Bob Shupe

Lamar Veatch

Susan Barnes Whyte

Ken Wiggin

Closing & Thanks OCLC Staff

Suzanne Lauer

Sara Mudd

Rich Van Orden

Andy Havens

Kate Gaylord

Rich Skopin

George Needham

Stephen Leonard