

# NEWSLETTER

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## CBS project for NLA on schedule

In September 2004 a new partnership was formed between OCLC PICA and the National Library of Australia (NLA). OCLC PICA's central library system CBS will be installed as the database maintenance core of the National Library's Kinetica service that supports the National Union Catalogue of approximately 1,000 major libraries in Australia. There are two important dates that we have to meet in this project. The first date was actually January 31st, when we delivered and installed CBS on the NLA's first machine, complete with a UNICODE environment. We received an e-mail from the NLA accepting the implementation of this environment on 11th February. Our next due date of the project is in May, when we deliver CBS 3.0.

## LinkUK: new identity for ILL system

OCLC PICA has changed the name of its ILL requesting and management system V3.Web into LinkUK. The goal of this name change is to better express the strength of the LinkUK service and to further align its identity with OCLC PICA's and its resource sharing strategy.

LinkUK will continue to be one of the most comprehensive ILL requesting and management systems, conforming to relevant standards, enabling requests to be made nationally (with compliant systems), regionally and globally. Along with its new name, LinkUK has adopted a new service identity, including a new logo and visual identity, and a new website that is available at [www.linkuk.org](http://www.linkuk.org).

## Database of significant and unique material

That LinkUK is about more than just the name, is proven by the database which comprises over 5 million bibliographic records with significant specialist and unique material. Its location information leads to over 40 million volumes of public and special libraries in London, the South East, the West Midlands and South Wales. With this valuable service, LinkUK is well positioned to grow into new areas of resource sharing alongside existing OCLC PICA and OCLC offerings. "LinkUK does exactly what the new name promises, it links availability of all kinds of holdings in UK libraries with the location of the researcher. It does so quickly, reliably and effectively," says Catherine Bonser, Product Manager Professional Solutions at OCLC PICA. "With currently 78 library organisations using LinkUK to make over 120,000 requests a year, LinkUK will continue to provide our members with the ability of seamless ILL requesting and management."



## FirstSearch Admin Module

The FirstSearch Administrative Module is being updated as part of the March 20th install to change how users navigate from screen to screen. We are making these changes to make better use of the space available in the interface. The second layer of navigation tabs is being replaced with navigation options and drop down lists along the left side of the screen.

The screen names and locations of individual functionality controls are not changing. Users will continue to find controls on the same screens

that they have been on in the past. The navigation path will be included at the top of each screen along with the screen name.



### PiCarta release (PSI 4.1)

Monday April 18th, a new PiCarta version was released. This PiCarta release (PSI 4.1) is a so-called maintenance update, which means it only includes improvements of the existing PiCarta version. These were the following:

- If acquisition information of NBD Bibliion is available, this will be shown in PiCarta. It concerns mainly short descriptions and information on the purchase price of books.
- Sorting on author and/or title is now applicable to sets of any size.
- The Unicode index software became faster.
- The ISO-8859-1 support for the download function was improved.
- Unicode presentations are better adapted to various browser types.
- The user can now search better on selection keys.
- With Z39.50 access the Bath profile is now completely supported.

For any questions regarding this release, please contact our Service Desk ([e servicedesk@oclc-pica.org](mailto:servicedesk@oclc-pica.org), t +31 71 514 66 00).

### LBS4 News

At the Peace Palace Library in The Hague (NL), OCLC PICA migrated their LBS3 to a full LBS4. The Peace Palace Library was the first to take the complete LBS4 into production at once: the basic package including the OPAC, the Circulation Control Module and the Acquisition Module. A special challenge for the OCLC PICA implementation team was that the Peace Palace offers its computer services in a Citrix infrastructure, which was met successfully. Also the Library of the Ruhr University in

Bochum, Germany, has decided to start using the local library system LBS4. It will be working with a third party central library system. After the implementation later this year, there will be 37 complete LBS systems running in Germany.

### LBS4 v2.5.4

LBS4 version 2.5.4 has been released on April 25th. In this version the focus has been on fixing bugs. Using input from our customers and partners, we have identified the most important problems in LBS4 and these have been fixed in v2.5.4. In four months time we have fixed over 70 problems. The main focus has been on:

- Improved LBS3-LBS4 integration: we have fixed some problems that occurred in the installations with a mixed LBS3-LBS4 environment.
- Memory problems on the server: a problem that caused memory leakage in EAServer has been fixed.
- Database conversion: we have used our increasing experience with the conversion of the LBS3 database to a LBS4 situation to be more pro-active regarding database contents that might cause a database migration to crash. We now are performing checks before we start with the database conversion.
- Renewal procedure in OUS: the renewal procedure in LBS4 caused confusion with our customers; in response we have made this procedure easier to understand, especially the results of the procedure.
- Improved performance on some screens.

Starting with LBS4 v2.5.4 we will be delivering Business Objects as the LBS report manager. We start by introducing this with our partners and one or two Dutch libraries as a pilot. After that it will become a standard feature in LBS4.

Local hosting of LBS at the OCLC PICA service centre is now really taking off in the Netherlands. The initial two hosting customers were the NHTV Breda University of Professional Education and the HAN University. Now also the Dutch Ministry of Education, Culture and Science, and the African Studies Centre of the Leiden University have decided to have their LBS4 hosted by us.

### CONTENTdm4 available

Version 4 of CONTENTdm, the leading digital collection management software, will be available in May 2005 to all CONTENTdm users with a current Annual Maintenance Agreement. This

latest version will include significant new features, many of which have been requested by the CONTENTdm user community, aimed at making collection development, management and delivery more efficient. In short, thanks to the improvements in version 4 of CONTENTdm, you can:

- add multiple documents more efficiently
- edit metadata more quickly and accurately
- have more control over collection security
- know more about how visitors use collections
- have more control over collection administration
- offer end users more options when searching and viewing collections.

A complete new feature list is available on the CONTENTdm User Support Centre in May, at [www.contentdm.com](http://www.contentdm.com). For more information about CONTENTdm 4 or to request a free 60-day evaluation, contact [birmingham@oclc.org](mailto:birmingham@oclc.org).

### Topdesk to better serve you

OCLC PICA is committed to optimizing its services to customers. A valuable step to improved service is the replacement of the current registration tool Helpline with Topdesk, a new solution of OGD Software. Topdesk has been made in consultation with the customers and has a good balance between functional possibilities and user-friendliness. IT Beheer Magazine (Dutch IT management publication) recently named Topdesk the number one solution in their Top Tools Study. Topdesk is accessible by the web interface, has a more robust system, with superior notification and reporting utilities. One major advantage of Topdesk is its multi-language capabilities. You can read more about Topdesk at [www.topdesk.nl](http://www.topdesk.nl). By mid May Topdesk will be in use by OCLC PICA. We believe this new product will lead to a better service to our partners and customers.

### 58 millionth in WorldCat from Finland

March 3rd, 2005, WorldCat has surpassed the bar of 58 million bibliographic records when the National Library of Finland added *Kotieläimet terveiksi: eläinten terveystuistio* by G. Broberg and R. Moberg. The 57 millionth record was entered on November 19th, 2004.

WorldCat is the world's most comprehensive bibliographic database and is updated at a rate of nearly one new record every 10 seconds, thanks to the contribution by more than 8,500 libraries around the world. The new Open WorldCat programme makes the items in library collections-

physical and digital, popular or special-discoverable by people searching the Internet.

Meanwhile, WorldCat keeps growing. Those who are interested, can watch it happening live at [www.oclc.org/worldcat/grow.htm](http://www.oclc.org/worldcat/grow.htm).

### Passport for Cataloguing Migration

In light of recent system disruptions and in response to requests library staff, OCLC will extend the May 1st, 2005, migration date for Passport cataloguing and NACO CatME users to June 5th, 2005, to allow more time for training in preparation for the move. The Passport resource sharing migration date will remain May 1st, 2005. Migration dates for cataloguing and resource sharing users are staggered so that OCLC staff can make a series of software installations necessary to provide the infrastructure required for a successful transition.

Discontinuation of the remaining CatME functionality, CJK software, and Arabic software will remain June 30th, 2005. Union listing activities remain in Passport until later this year. For further details about the system migration see [www.oclc.org/migration](http://www.oclc.org/migration).

### Direct link from CBS to NetLibrary

In the past weeks we implemented a process that automatically adds holding information to those NetLibrary records that a library has purchased. All NetLibrary records can be found in the CBS in the Netherlands (GGC) and Germany, and are updated on a weekly basis. The holding information is added to the NetLibrary records in the CBS. The records are then automatically exported to the LBS system. From the OPAC it is possible to directly link to the full text at NetLibrary.

### WorldCat Collection Analysis

WorldCat Collection Analysis gives libraries the tools to quickly know what best belongs in their acquisitions budgets. Using data that already exists in WorldCat, you'll be able to compare against peer libraries and see the strengths and gaps in your collection at a glance, while avoiding the costs common to building analyses from scratch. You can access information about your own collection whenever it's needed, and groups can evaluate their members' holdings to support their collaborative collection development activities.

For more information on how to obtain access to WorldCat Collection Analysis, please contact

OCLC PICA's Birmingham office:  
e [birmingham@oclc-pica.org](mailto:birmingham@oclc-pica.org)

### First QuestionPoint node in France

La Bibliothèque Publique d'Information, the prestigious library of the Centre George Pompidou in Paris, has been using its home made reference system for quite a long time. They have now decided to enhance the relationship and efficiency of this service by becoming a member of our world wide virtual reference network: QuestionPoint. We all hope that many more French libraries will follow the example and will join this knowledge network.



### New addition NetLibrary consortium

The Andorra University Library has joined the NetLibrary consortium for eBooks built around CBUC, the University Libraries Consortium of Catalunya. These 13 libraries now share 1,300 electronic books after each buying 100. A nice way to reach economies of scale!

### Teldan new distributor in Israel

Since the beginning of 2005 OCLC PICA has been working with Teldan to promote its services in Israel. Teldan has been a key actor in the field of database management and information and it provides services in the whole country. This strategic alliance has already generated a renewed interest for OCLC products in Israel. We are very proud to collaborate with [Teldan](#).

### LAMA for smooth authentication

LAMA stands for 'Library Access Management via A-Select' and is a Dutch project that has been run in the commission of SURFnet. The participants in the project are a cooperative of the University Twente, University of Tilburg and OCLC PICA. Main objective of LAMA is to give users (both locally and based on a license) access to the university library resources by means of a single sign-on procedure based on the institute's local user administration. In order to reach this objective, the A-Select software is used that enables the single sign-on functionality. The development of A-Select software was commissioned by SURFnet.

A secondary object of the project is that data that are used in an application for authentication pur-

poses, are efficiently registered in order to guarantee quick and accurate access. The project focuses on access to among others LBS, CBS and iPort. At the moment this project is in its final phase.

### eBooks on the Côte d'Azur

The [Université de la Méditerranée](#) (Marseille, France) has always had a very wilful turn to electronic documentation. Its Library provides a real digital content to students and professors. NetLibrary is proud to be part of this success, as the Université de la Méditerranée has chosen the OCLC eBooks service. This is the very start of the eBooks implementation in Marseille. We are confident that their eBooks collection will grow rapidly.

### Agenda

In the coming months, OCLC PICA will be present at the following conferences:

- [UNAK-OCLC](#) Annual Conference in Izmir (Turkey), May 12-14
- [INFO'05](#) in Tel Aviv (IL), May 30-June 1
- [LIDA](#) in Dubrovnik/Mljet (HR), May 30-June 3
- [ELAG](#) in Geneva (CH), May 31-June 4
- [ICCC](#) in Leuven (B), June 8-10
- [ABF](#) in Grenoble (F), June 17-20
- [FIL](#) in Swansea (UK), July 4-6
- [LIBER](#) in Groningen (NL), July 5-9
- [IFLA](#) in Oslo (N), August 14-18

More info and news can be found at [www.oclc-pica.org](http://www.oclc-pica.org).

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