

It is with great pleasure that we issue this first edition of the new OCLC PICA Newsletter. This marks a new phase in the development of our organisation.

As you know, the past months have seen a number of changes following the acquisition of Sisis and FDI by OCLC PICA in 2005. First our back office operations were streamlined, then all the company names were changed into OCLC PICA. During this period we have worked hard at restructuring the organisation to take advantage of our new scale. This process has now been finalised and that is why I think that for once it is not too much to speak of a "new" OCLC PICA. I believe the company is now stronger than ever, with more links into the information community and better able to fulfil the future needs of our customers. I hope you will enjoy reading this and future issues of the OCLC PICA Newsletter.

Rein van Charldorp  
Managing Director, OCLC PICA

## New organisational structure and Board of Directors

The new organisational structure of OCLC PICA was planned to optimise the additional resources that are available since the joining of Sisis and FDI in 2005. In addition to the administrative and other staff departments, there are four divisions to serve you: Sales, Strategy & Marketing, Technology, and Operations & Services.



With the new structure comes a new Board of Directors: (*back row, left to right*) Mark Carden (Director of Sales), Robin Murray (Director of Strategy & Marketing), Norbert Weinberger (Director of Technology) and Dorien Hooman (Corporate Secretary). (*Front row*) Rob Stricker (Director of Finance) and, apart from being Managing Director, Rein van Charldorp will act as the Director of Operations & Services (OPS) ad interim.

The divisions will work closely together with each other as well as with you, in order to develop more state-of-art solutions that help your users easily and quickly find the information they need.

## NetLibrary eBooks for Bavarian State Library

OCLC PICA will provide NetLibrary eBooks to Bavarian State Library, under an agreement for an initial purchase of 1,000 titles. The purchase is part of a plan by Deutsche Forschungsgemeinschaft (DFG), Germany's research funding organization, to improve access to electronic content throughout the country.

## UnityUK growing fast

In excess of 100 library authorities have already signed up to become members of UnityUK: the next generation resource sharing and interlibrary loan service from The Combined Regions (TCR). In the four months since the launch, 90% of members have been trained, and seven regional user groups have been scheduled. More than 50% of subscribers have already used the service to place a request.



County Councils, Metropolitan Boroughs and Unitary authorities are all represented among the UnityUK membership list and library authorities large and small have all signed

up for the new TCR service. The geographic spread of UnityUK users is impressive and the service is already being used by libraries across England, Scotland and Wales.

As part of the ongoing development of the service, from mid July 2006 UnityUK subscribers will be able to access the former UnityWeb catalogue, complete with 40 million holdings, and use the information for searching and placing requests.

UnityUK will, for the first time, deliver a national network for resource sharing for the UK as it brings together the union catalogues of The Combined Regions and LinkUK and one integrated service is expected in mid 2007. OCLC PICA is hosting and managing the new service which uses our latest resource sharing technology.



## Open WorldCat international, Bavarian State Library also participating

After a successful launch in the USA, Open WorldCat has gone international. The *Find in a Library* interface is now available in five languages, buying options have been added for extra value and postal code information makes it possible to find the nearest library location for the title in a search result. Open WorldCat makes authoritative information visible and accessible on the open Web. The Bavarian State Library has also decided to load its data into WorldCat and benefit from those advantages.

In addition to **English**, the *Find in a Library* interface is now available in **French, Dutch, German** and **Spanish**, making all its features more immediate and meaningful to users for whom these languages are the natural choice.

For the United Kingdom, Germany and the Netherlands, post code information has been added. Users in those countries can now easily enter their location and identify the closest library with the item of interest to them. This will lead to increased use of library collections and services through circulation, interlending and enquiries, as experience has shown.

The addition of the Amazon.com buying option (or a regional version) for Web searchers in the UK and Netherlands makes Open WorldCat an attractive alternative for directly searching on book vendors' sites, as now the user will see an alternative to buying: borrowing from the library. More online book vendors may be added in the near future.

The Open WorldCat programme makes records of library-owned materials in the **WorldCat** database available to Web users on popular Internet **search sites**. Links to content in library collections—books, serials, digital images and many other formats—appear alongside links to traditional Web content. The result: participating libraries are more visible on the Web, and their collections are more accessible from the sites where many people start their search for information – also those who don't typically visit libraries.

The Bavarian State Library (BSB) in Munich and OCLC PICA have agreed to exchange bibliographic records and holding information. This will be done by loading BSB bibliographic data into OCLC's WorldCat, which will make them available through WorldCat Discovery and the Open WorldCat programme. BSB librarians and users will also gain access to all other records in WorldCat.

The BSB is the second largest academic library in German-speaking countries with a collection of just under 9 million books, 85,000 manuscripts and more than 44,000 printed and electronic journals. More information on Open WorldCat can be found at [www.oclc.org/worldcat/open](http://www.oclc.org/worldcat/open).

## OCLC Members Council update

During the last OCLC Members Council meeting, just before summer, the number of delegates representing OCLC PICA has been extended to seven. The new elected delegates are David Bradbury (City of London Guildhall Library, UK), Ariette Skolnik (City Library of Haarlem, Netherlands) and Poul Erlandsen (National Library of Education, Denmark). Berndt Dugall (University Library Frankfurt, Germany) was elected to the position of Delegate at Large for the Executive Committee. Juha Hakala (Helsinki University Library, Finland) and John Tsebe (National Library of South Africa) will serve as alternate delegates. OCLC PICA is very pleased with these appointments and congratulates all six delegates.

There are 66 Members Council delegates who are elected by and represent the OCLC member libraries in their respective regions. The Council meets three times a year. These meetings, which are attended by OCLC management and members of the OCLC Board of Trustees, serve as a forum for exchanging ideas and raising issues. Other OCLC PICA delegates are Alex Klugkist, Ellen Tise and Colin Harris. Norma Read ended her term as alternate delegate. The new OCLC PICA delegates come from various areas in the library community.



# Newsletter

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### Events

- [6-8 Sep 2006 InetBib, Münster](#)
- [13-14 Sep 2006 10th GBV Union Conference, Göttingen](#)
- [19-22 Sep 2006 ALIA Biennial Conference, Perth](#)
- [1-3 Oct 2006 7th Nordic NVBF-ILL Conference, Elsinore DK](#)

### OLIB training courses UK:

- [30 October 2006 Welcome to OLIB](#)
- [31 October 2006 Layout Manager](#)
- [1-2 November 2006 Reports Development in OLIB 7.6.0](#)
- [3 November 2006 Data in/ Data out](#)

For more information or to book click [here](#).

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The 78 LinkUK libraries also use OCLC PICA software to share resources and the integration project between UnityUK and the LinkUK libraries is due to start during the summer 2006. Early adopters among the LinkUK libraries will use both services as part the integration project to ensure that the UnityUK service is developed in line with the LinkUK libraries requirements.

More than 175 library authorities across the UK use OCLC PICA software to share resources and manage requesting.

For more information on UnityUK and The Combined Regions visit [www.combinedregions.com](http://www.combinedregions.com).

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## OLIB 7.6.0 released



Mid July saw the launch of the latest release of OLIB, version 7.6.0. As well as several smaller product enrichments, this release brings many major enhancements, including a much-improved and configurable WebView title hitlist display, reporting in WorldView, and a complete overhaul of the Reservations and Recalls facility in the Circulation module. OLIB 7.6.0 is also the first OLIB release to run on Oracle 10g and on Linux.

Five customers in the UK have already upgraded, and many others both in the UK and the Netherlands are scheduled to upgrade in the coming months.

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## LBS Update

### LBS3 state of affairs

The most recent LBS3 version was version 3.8.8.0, which includes adaptations to the latest IBW version and ISBN-13. In July, version 3.8.8.1 became available, which focuses mainly on a number of corrections for EDIFACT.

### New LBS4 versions

This July, the latest release of LBS4 was launched, version 2.6.3. It includes the last results of the quality enhancement programme that was started in 2005. The majority of problems reported by libraries have been fixed in this version. In addition, a number of requests were realised, among which extensive flexible printing facilities and faster execution of bulk operations in the lending module.

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## CBS version 3.1 implemented

End of June, a new CBS version 3.1 was implemented in the Netherlands; the CBS software is used for the Dutch central catalogue, the ILL service and the user administration. Apart from additional functions and improvements, it also forms the basis for using Unicode in the Dutch central catalogue.

Members Council delegates are elected for three-year terms by the members of their respective regions. Staff of regional service providers, as well as OCLC-member libraries, may serve. Delegates come from many types and sizes of institutions and thus bring different perspectives to the Council.

The number of delegates from each region is based on that region's proportional contribution to the WorldCat bibliographic database and number of OCLC-member institutions. Delegates report back to OCLC members and participants through regional service providers and other state and regional associations.

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## City of The Hague fine-tune search results using OCLC PICA technology

The City of The Hague is now live with a new, upgraded, version of CPORTAL, the e-Government search engine from OCLC PICA.

Using CPORTAL version 2.0, administrators can control the relevance ranking across the whole of the results set: they can simultaneously specify a preference for results from particular data sets, and achieve query responses in less than half a second. This is irrespective of where the information is held, even in a library catalogue. CPORTAL 2.0 has a further twist – each database searched can be calibrated uniquely, so that the order of results can be fine-tuned. CPORTAL is able to harvest and index both structured metadata and unstructured full text from databases, websites, text documents and PDFs.

The City of The Hague can now make information easier to find in their search service for users of the [www.denhaag.nl](http://www.denhaag.nl) website by adding relevant terms to their users' queries, which reduces the number of zero hits.



The City of the Hague is the third-largest city in the Netherlands - nearly 2 million people visit the [www.denhaag.nl](http://www.denhaag.nl) site each year, and a quarter of those use the search engine.

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## PSI 4.2: faster and improved

Early July, PSI version 4.2 was implemented, which is the OCLC PICA search engine used for PiCarta and more end-user services. Recently, PSI has also been selected as the preferred future search engine for the OCLC enterprise. PSI 4.2 runs faster thanks to new hardware, yields quicker results thanks to new functionalities and has an improved layout.