

Cooperative eNews

Membership news, views, events, support and training

September 2011 | Vol. 2, No. 9 | ISSN 2152-8993

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Member Features



María de los
Ángeles Lugo,
ARC Executive
Committee
Member (2010–
2011)

Cooperation works

As [WorldCat turns 40](#) this year, we have much to celebrate. Isn't it inspiring to think that we are part of a profession that has collaborated for four decades to build the world's largest bibliographic database?

Universidad Metropolitana (UMET) has been an OCLC member since 2007. The main reason we joined the cooperative, among others, was to provide visibility to our collection through a well-known resource. The experience of being a cataloguing member has positioned our cataloguers among the best in the world, and we have contributed to WorldCat's growth and development.

During my year as Member-at-Large of the Americas Regional Council (ARC), I enjoyed learning more about the OCLC cooperative and sharing what it means for [Universidad Metropolitana](#) to be an OCLC member. Most recently, Karen Lequay and I had the opportunity to express some of these sentiments

with our colleagues at ACURIL in June, and then again at IFLA in mid-August in my home, Puerto Rico.

I'm proud to have contributed my time and leadership to the ARC. I can see the results of my work and can connect my efforts directly to one of our goals of engaging OCLC members in the Caribbean and Latin America. From building bridges and promoting the cooperative to having the opportunity to participate in open communication with the organization—when we speak, OCLC listens. This has truly been an enriching and rewarding experience.

What I value most about our membership is the availability of OCLC staff. We are always connected. We are very grateful for the personal attention we've received. You can see testimonies of our staff in a [video we created](#) (in Spanish) and posted on YouTube to share with the world. In this video, you will see a few of the individuals from our institution who make cooperation work.

Elections for 2012–2013 are quickly approaching. In addition to electing the next ARC Executive Committee, we also have a current need for volunteer leadership among our Interest Groups and Nominating Committees. I urge you to get involved in the ARC in the coming year, as we celebrate our rich history together. Start today by sending an e-mail to regionalcouncil.americas@oclc.org.

—María de los Ángeles

María is Library Director, Universidad Metropolitana, located in Cupey, Puerto Rico. The library employs 23 individuals who work in Cupey, plus 10 more at various locations. The library serves approximately 2,600 visitors per week.



When Simpson University Library's server failed, OCLC's Web-scale Management Services prevailed

Planning for the future has its perks. When [Simpson University Library's](#) server crashed on December 13, 2010, its staff were able to go live with [OCLC Web-scale Management Services](#) (WMS) within one hour.

The journey leading up to this critical point began in June 2009, when Larry Haight, Director of Library Services, and Eric Wheeler, Reader and Digital Services Librarian, questioned the reliability of their existing server, which was then seven years old. When they investigated costs to replace it, they realized that two-thirds of their costs were for services.

"Prior to becoming a WMS early adopter, we didn't rush the process," said Larry. "We had been watching the progress that OCLC had been making with WMS—and it simply came down to significant cost-savings and features. We presented our case to all of the appropriate groups at our university, all of which agreed with our assessment: WMS was the way to go."

[Read this member story >>](#)



Larry Haight, Director of Library Services, Simpson University



Eric Wheeler, Reader and Digital Services Librarian, Simpson University

GOOD PRACTICES GREAT OUTCOMES

Can't get enough *Good Practices*: Columbus and Boston events, plus more presentations

OCLC's U.S.-based Member Services continues to present the event series, *Good Practices for Great Outcomes: Cataloging Efficiencies that Make a Difference*. Featuring member librarians, these in-person meetings highlight practical approaches and ideas that increase efficiency. These member librarians also share how their approach to getting work done has changed.

Mark your calendar now for these *Good Practices* events:

- **October 21: OCLC headquarters, Columbus (Dublin), OH**
—[Register now!](#)
- **December 1: Boston Public Library, Boston, MA**

[Visit our online portal for *Good Practices for Great Outcomes*](#) to keep up with new dates and locations for these events, and to view presentations from past events.



We also invite you to **follow us on Twitter at @OCLCMemServ** and join in the **#goodgreatcat** conversation.

Houston • New Orleans • Detroit • West Hartford, CT •
San Marcos, TX • Richardson, TX • San Jose, CA • Columbus, OH



Chicago • Boston • San Marino, CA • Lakeland, TX • San Diego •
Seattle • Washington, D.C. • New York

View presentations from our *Good Practices* event, generously co-hosted by [Wayne State University, Detroit, MI](#) on June 17, 2011.

Speakers at this event included:

- [Dr. Sandra Yee](#), Dean, University Library System, Wayne State University
- [Roy Tennant](#) of OCLC Research
- [Steven Bowers](#), Executive Director of the Detroit Area Library Network
- [Carole Myles](#), OCLC Member Services Consultant
- [Jody Harnish](#) from Ann Arbor District Library
- [Beth Callahan](#) from Wayne State University.

WebJunction webinar on "Innovative Use of Skill-based Volunteers in Public Libraries"



Wednesday, October 19 | 2:00 – 3:00 pm Eastern

There is a growing number of younger members of our communities (the "net-generation") who are highly skilled with technology and the Internet, but view local public libraries as simply nice community amenities. There is also a notable increase in semi-retired, computer literate, actively engaged Baby Boomers. By engaging these "new volunteers," libraries are helping to build vibrant sustainable community support for their library. This webinar identifies the critical issues and plan of action necessary to engage skilled-based library community volunteers.

[WebJunction](#) is pleased to host this webinar in collaboration with ALA TechSource, moderated by **Eileen Dumas** and **Preston Driggers**, co-authors of [Managing Library Volunteers](#). Panelists include **Gail Zachariah**, Head of Youth and Community Services, Keene Public Library (NH); and **Sonja Plummer-Morgan**, Director, Mark & Emily Turner Memorial Library (ME).

[Participate in this webinar »](#)

WorldCat turns 40

August 26, 2011, marked the 40th anniversary of the launch of WorldCat, the world's most comprehensive online library database. Many librarians around the world celebrated this major milestone in the history of the OCLC cooperative. Thousands of librarians and catalogers around the world have cataloged more than 1.7 billion items during this four-decade period.



[As part of the day's festivities, Jay Jordan, OCLC President and CEO, posted this message to the membership »](#)



View presentations from IFLA 2011

Several presentations from IFLA, plus one publication, are now available online! Take a moment to view what the cooperative delivered last month during this global conference in San Juan, Puerto Rico.

- [OCLC Membership Matters](#)
- [Winds of Change: a taxonomy of clouds for libraries](#)

Support and Training

Five free WorldCat Resource Sharing

webinars from OCLC and WiLS

On [OCLC's Training Portal](#), you might notice that some of the courses include asterisks before their titles. **The asterisks indicate that these are OCLC-certified courses, meaning that the curriculum was created by OCLC staff and the content of the course is the same—regardless of whether the instruction is provided by OCLC or one of its Training Partners.**



This month, we are featuring five WorldCat Resource Sharing (WCRS) webinars. These will be instructed either by OCLC or WiLS staff, but the curriculum is the same, no matter which date or instructor you select.

* OCLC WorldCat Resource Sharing – Borrowing

October 5 | November 9

This webinar focuses on the basic procedures needed to create and manage an ILL borrowing request using OCLC's WorldCat Resource Sharing service. From a brief overview of the FirstSearch interface to creating ILL borrowing requests, this two-hour course provides a detailed, yet simple overview of the borrowing process.

[Enroll »](#)

* Deflection on WorldCat Resource Sharing

October 5 | November 15

This course will provide participants an understanding of how to deflect requests for items in their collections that they hold but do not loan through ILL. This course covers how to set up, maintain and use deflection in WCRS via the ILL Policies Directory.

[Enroll »](#)

* OCLC WorldCat Resource Sharing – Lending

October 6 | November 10

This two-hour live online class focuses on the procedures needed to respond to an ILL request through the WCRS service. Topics will include a review of the basic ILL cycle, options for responding to requests using Request Manager feature and more.

[Enroll »](#)

* Patron-initiated Resource Sharing

October 6 | November 17

This two-hour course will cover how to implement patron-initiated resource sharing to reduce the time staff spends processing borrowing requests. WCRS can accept requests that have been created electronically by patrons, before library staff complete the processing the requests.

[Enroll »](#)

* Custom Holdings on WorldCat Resource Sharing

October 7 | November 16

This two-hour webinar demonstrates how to automate your borrowing workflow with WorldCat Resource Sharing. By implementing custom holdings, your library staff can more quickly identify potential lenders and route requests based on your library's preferences.

[Enroll »](#)

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