WorldShare® Interlibrary Loan Release Notes

Release Date: July 10, 2016

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Browser support

This release was tested with the following browsers:

- Chrome 51.0.2704.103
- Firefox 47.0
- Internet Explorer 11

Adobe Reader and JavaScript need to be enabled.

Recommended actions

For this release, we recommend that you review the following checklist and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. This checklist identifies updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are items that might require additional action or follow up by your institution.

These items require immediate actions or decisions.

<table>
<thead>
<tr>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>❑ Following the release, we recommend that you clear your browser’s cache before starting to work with WorldShare ILL.</td>
</tr>
<tr>
<td>❑ If you are using WorldShare Management Services (WMS), consider enabling the creation of temporary WMS Circulation items by WorldShare ILL. This feature became available in June 2015, and full documentation and instructions are available on the documentation web page.</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>❑ Have you updated all of your addresses in your borrower and lender Constant Data? If not, please do so on behalf of all your borrowing and lending partners. Address labels do not print out properly unless the addresses are formatted correctly.</td>
</tr>
<tr>
<td>❑ Share release notes with your colleagues.</td>
</tr>
</tbody>
</table>
Release notes

Workflow improvements

Close Batch feature now available

A close button (X) has been added at the top right corner for batch actions. When the X is clicked, the batch action section is closed and any uncomplete actions are canceled.

For example, this batch action list includes three requests.
If the X is clicked (before Return Items is clicked), no action further is taken on those requests and they are returned to the queue.

**Request ID sequencing changed**

The system for creating request IDs has been updated for improved scalability of the system and more seamless recovery in the case of failover. In most WS ILL queues, requests are sorted in Request ID order by default. Because the most recent request will not always be first in the queue, you may want to sort by another column, e.g., Date Requested.
Article Exchange link changed
The Article Exchange options now look somewhat different.

<table>
<thead>
<tr>
<th>Before the July 10 release:</th>
<th>AE Alert</th>
<th>OCLC Article Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td>After the July 10 release:</td>
<td>URL Type</td>
<td>Article Exchange ▼</td>
</tr>
<tr>
<td></td>
<td>URL</td>
<td></td>
</tr>
<tr>
<td></td>
<td>OCLC Article Exchange</td>
<td></td>
</tr>
</tbody>
</table>

Uploading an e-resource still works the same. Click the OCLC Article Exchange link to select the file…

![URL and Drop File fields](url1)

…and click Drop File to get the URL and password.

![URL and Password fields](url2)
Service Configuration options relocated

Two options in Service Configuration (worldcat.org/config) have moved.

Within Interlibrary Loan Options, some of the headings have changed. The new heading labels are shown here:

![Interlibrary Loan Options](image-url)
Printing options have been moved from Interlibrary Loan Options to a new Print Settings page.
The Patron Request Workform has a new look but has the same data and options. The updated form is shown here:

![Patron Request Workform](image)

**WorldCat® Discovery Services (patron requesting)**

**Release notes**

WorldCat Discovery is on a different installation schedule than WorldShare ILL, so additional enhancements to patron requesting will become available with WorldCat Discovery releases. These are described in the WorldCat Discovery release notes.

Bug fixes

Custom Holdings Groups can be created
A system bug had prevented creation of new Custom Holdings Groups (CHGs) within Service Configuration. This has been fixed and you can now create new CHGs.

Action options no longer intermittently disappear
Buttons and checkboxes had been displaying intermittently, particularly when a request was in Considering status or if a request was cloned (New) from an Unfilled/Expired request. These bugs have been fixed and appropriate actions are now available.

Considering status:

![Can you supply?](image)

New request cloned from Unfilled/Expired:

![Send Request](image)

Link from cloned request to original request now works (Referral Centers only)
This bug occurred only for referral centers. When a request is cloned, the link from the cloned request to the original request now works.

![Request History](image)
Known issues

A list of known issues can be found at:
http://www.oclc.org/support/services/worldshare-ill/known-issues.en.html

Future releases

- IFM refund capability – targeted for August 2016

Important links

Product web site
More product information can be found at: https://www.oclc.org/en-US/worldshare-ill.html

Support web sites
Support information for this product and related products can be found at:

- Documentation: http://www.oclc.org/support/services/worldshare-ill/documentation.en.html

OCLC Community Center
At the OCLC Community Center, you can connect with community peers; collaborate, ask questions and gain insights; contribute and share ideas to improve products; stay on top of and discuss OCLC announcements: http://www.oclc.org/community/