WorldShare® Interlibrary Loan Release Notes

Release Date: April 18, 2015

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Browser Support

This release was tested with the following browsers:

- Chrome Version 42.0.2311.90 m
- Firefox 37.0.1
- Internet Explorer 9 and 10
**Recommended actions**

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

**Administrative actions**

These items require immediate actions or decisions.

<table>
<thead>
<tr>
<th>Action</th>
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<tbody>
<tr>
<td>❑ Following the release we recommend that you clear your browser’s cache before starting to work with WorldShare ILL.</td>
</tr>
<tr>
<td>❑ Check your ILL Policies Directory “Days to Respond” setting and update it for copies versus loans</td>
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<tr>
<td>❑ Have you updated all of your addresses in your borrower and lender Constant Data? If not, please consider doing so on behalf of all your borrowing and lending partners. Address labels do not print out properly unless the addresses are formatted correctly!</td>
</tr>
<tr>
<td>❑ Learn more about how the knowledge base in Collection Manager can help your WorldShare ILL workflows at: <a href="http://www.oclc.org/support/services/collection-manager/documentation/resource-sharing-setup.en.html">http://www.oclc.org/support/services/collection-manager/documentation/resource-sharing-setup.en.html</a></td>
</tr>
</tbody>
</table>
Release notes

Workflow improvements

Emails are now fully editable

The emails that users can send in WorldShare ILL can now be edited by users prior to sending. This will allow libraries to remove extraneous or private information from the emails based on what is needed by the recipient of the email.

Users open up the email dialog by clicking on the email button in the upper right buttons on a request.

Clicking on the email button opens up the Email Request dialog. The entire contents of the request are included and can be edited by users. Additionally library staff can type an explanatory note in the email if desired.
The “to” email address field is intentionally not filled out as the system does not know to whom users are sending the email (e.g. patron, lending library, borrowing library). However, emails initiated by the borrowing library automatically fill out the From: address field with the borrower’s email address if it is included in the borrower’s constant data record.
Improved navigation for staff request creation from WorldCat Discovery

ILL staff who choose to search and create requests from WorldCat Discovery [introduced in August 2014: https://www.oclc.org/content/dam/support/release-notes/worldshare-interlibrary-loan/Releases/wsill_release_notes_2014-08.pdf] now have improved navigation.

The two browser tabs (WorldCat Discovery and WorldShare ILL) now both remain open. Once a search is completed in WorldCat Discovery and a WorldShare ILL session is opened, users can now click between their tabs rather than opening multiple tabs for WorldShare ILL, a different one for each request that is created.

For example:

**WorldCat Discovery**

![WorldCat Discovery screenshot](image1)

**WorldShare ILL holdings page**

![WorldShare ILL holdings page screenshot](image2)

Multiple browser tabs remain open, making it easier for users to complete their work.
Integration of Get It Now

WorldShare ILL now includes the option to purchase materials through the Get It Now mediated service. This option is only available to libraries that have a Get It Now account and have enabled this ability in their Service Configuration Purchase Options setting.

Once an institution signs up with the Get It Now service they will receive a document containing all the information required in Service Configuration. All four fields are required.
Opening the Purchase Options accordion displays the price for ordering the item. Articles are always delivered “Full color, high quality PDF delivered via email in 8 hours or less (normal delivery is usually within 2 hours).”
After deciding to purchase the item users click on the Get It Now hyperlink and are taken to the Get It Now web site where they can complete their purchase. Users need to fill out the email address on the form and agree to the Terms and Conditions. Library staff can choose to have the item delivered directly to a patron’s email address, but there will be no confirmation available to the library.
Patron requesting

Improvements to patron requesting through WorldCat Discovery can be found in the WorldCat Discovery release notes https://www.oclc.org/support/services/discovery/release-notes.en.html. WorldCat Discovery is on a different schedule than WorldShare ILL, so changes will become apparent with WorldCat Discovery releases.
Bug fixes

IE 10 and IE9 batch processing improvements

Previously, when using IE 10 and IE 9 for processing requests with a barcode scanner and the batch processing capability, each request processed one-by-one [as though the scanner triggered the Receive/Return/Complete Items buttons] rather than the list of requests building up and all being processed at once.

This has been fixed and now the list will build up and users can process them all at once.

Fix to workflow when searching Discover items

When searching Discover Items users can now navigate back to search results from a detailed bibliographic record.
ILLiad non-IFM lending charges display correctly in WS ILL
ILLiad lender’s non-IFM lending charges are now displayed correctly to borrowers using WorldShare ILL

Fix to ILL Management Center workflow
Users of the ILL Management Center functionality no longer switch back to the Management Center view after creating a request on behalf of the member

Article Exchange now supports file types in upper case
Users are now able to upload files in Article Exchange when the file type is in upper case

ISBN search fixed
Users searching Discover Items no longer get a server error message when searching a record by ISBN or title for select records that were missing the mandatory: 500 field, subfield a.
Known Issues

A list of known issues can be found at: http://www.oclc.org/support/services/worldshare-ill/known-issues.en.html
Important links

Product Web site
More product information can be found at:


Support Web sites
Support information for this product and related products can be found at:

- Documentation: http://www.oclc.org/support/services/worldshare-ill/documentation.en.html

Feature roadmap
- An updated feature roadmap can be found at:
  https://www.oclc.org/worldshare-ill/features.en.html

Future releases
- Changes to IFM: trigger upon “shipped” and refund capability
- Book club functionality
- Integration between WorldShare ILL and WorldShare Management Services (WMS) Circulation service for creation of temporary item record

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