WorldShare® Interlibrary Loan Release Notes

Release Date: February 21, 2015

Contents

Browser Support ........................................................................................................................................ 2
Recommended actions ................................................................................................................................. 3
  Administrative actions ................................................................................................................................. 3
Release notes ............................................................................................................................................... 4
  Workflow improvements ............................................................................................................................... 4
    One and two days to respond ...................................................................................................................... 4
  Patron requesting ......................................................................................................................................... 6
Bug fixes ....................................................................................................................................................... 7
Known Issues ............................................................................................................................................... 8
Important links .......................................................................................................................................... 9
  Post release session ................................................................................................................................. 9
  Product Web site ....................................................................................................................................... 9
  Support Web sites ...................................................................................................................................... 9
  Feature roadmap ....................................................................................................................................... 9
  Future releases ......................................................................................................................................... 9
Browser Support

This release was tested with the following browsers:

- Chrome Version 40.0.2214.94 m
- Firefox 35.0.1
- Internet Explorer 9 and 10
Recommended actions

For this release, we recommend that you review the following checklists and complete the relevant tasks so that you can adjust your policies and workflows and train your staff. These checklists identify updates that we have determined as significant for most institutions. We encourage you to review all of the items in the release notes to determine whether there are other items that might require additional action or follow up by your institution.

Administrative actions

These items require immediate actions or decisions.

<table>
<thead>
<tr>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>❑ Following the release we recommend that you clear your browser’s cache before starting to work with WorldShare ILL.</td>
</tr>
<tr>
<td>❑ Check your ILL Policies Directory “Days to Respond” setting and update it for copies versus loans</td>
</tr>
<tr>
<td>❑ Have you updated all of your addresses in your borrower and lender Constant Data? If not, please consider doing so on behalf of all your borrowing and lending partners. Address labels do not print out properly unless the addresses are formatted correctly!</td>
</tr>
<tr>
<td>❑ Learn more about how the knowledge base in Collection Manager can help your WorldShare ILL workflows at: <a href="http://www.oclc.org/support/services/collection-manager/documentation/resource-sharing-setup.en.html">http://www.oclc.org/support/services/collection-manager/documentation/resource-sharing-setup.en.html</a></td>
</tr>
<tr>
<td>❑ Share release notes with your colleagues! <a href="http://oclc.org/support/services/worldshare-ill/wsill-release-notes.en.html">http://oclc.org/support/services/worldshare-ill/wsill-release-notes.en.html</a></td>
</tr>
</tbody>
</table>
Release notes

Workflow improvements

One and two days to respond

WorldShare ILL and the ILL Policies Directory have been modified to include the addition of one and two days to respond. WorldShare ILL and the Policies Directory both now support the following days to respond settings:

- 1 day
- 2 days
- 4 days [default setting]
- 8 days
- 12 days
- 16 days
- 20 days

In addition, we have divided the days to respond settings into copies and loans. A library can now have different settings for copies and loans. For example, library XYZ may set their days to respond setting for loans to 8 days and copies for 2 days. A library’s setting prior to the 15 February release was applied to both copies and loans.

A library can change their Days to Respond setting in the ILL Policies Directory. The setting is now split between Copies and Loans.

Users can click on the Edit link to change their settings.
Users should take note that Days to Respond uses calendar days, not 24-hour periods. Selecting “1 day” means that you will have until midnight Eastern time (US) to respond, on the same day the request is routed to you, whether it arrives in your Can You Supply queue at 8 am or 10 pm. If you do not respond by midnight, the request will advance to the next lender.

In the holdings display the Days To Respond setting has also been modified to show copies and loans as well as color coded.

In OCLC ILL, requests age on weekdays. Request ageing excludes Saturdays, Sundays and following OCLC-observed holidays:
- New Year's Day
- Thanksgiving Day (US)
- Day after Thanksgiving (US)
- Christmas Eve
- Christmas Day
- New Year's Eve (US)

**Note for ILLiad users**

Atlas Systems will be making changes to integrate the days to respond enhancements for the ILLiad 8.6 release in June.

At this time there are no plans to update either ILLiad 8.4 or 8.5 to support the new days to respond changes. Until the release of ILLiad 8.6 and for 8.4 and 8.5 users, libraries may see incorrect data for days to respond if a particular lender has copy/loan days to respond that are different.
Patron requesting

Improvements to patron requesting through WorldCat Discovery can be found in the WorldCat Discovery release notes [https://www.oclc.org/support/services/discovery/release-notes.en.html](https://www.oclc.org/support/services/discovery/release-notes.en.html).

WorldCat Discovery is on a different schedule than WorldShare ILL, so changes will become apparent with WorldCat Discovery releases.
Bug fixes

Lenders using the Knowledge Base no longer see the word "null" when there are no ILL instructions, they will just see a blank.

The Knowledge Base no longer displays duplicate links

Pending an upcoming release from License Manager, date to be determined

Article Exchange file formats correctly update formats

Article Exchange now checks the file extension of the uploaded document, and if the uploaded mime-type does not correctly match the file type implied by the file extension then AE updates the mime-type to the appropriate value. This improves the AE workflow for ILLiad and VDX libraries that have had problems downloading documents from AE with unexpected mime types that do not match the type implied by the file extension.

Requests that are in the status: Not Received no longer display the 'Not Received' button

Requests that are Recalled or Recalled (Overdue) do not display the “Renew” option, now the “Desired Due Date” input field has also been removed

Action buttons move dynamically from 1 to 2 to 3 lines according to screen resolution
Known Issues

A list of known issues can be found at: http://www.oclc.org/support/services/worldshare-ill/known-issues.en.html
Important links

Post release session
Register for the WorldShare Interlibrary Loan: Update and Chat with the OCLC Team on Wednesday, February 18 from 1:00-2:00 Eastern time (US) at:

https://www.oclc.org/events/2015/chatandupdatewiththeILLteam02182015.en.html

Product Web site
More product information can be found at:


Support Web sites
Support information for this product and related products can be found at:

- Documentation: http://www.oclc.org/support/services/worldshare-ill/documentation.en.html

Feature roadmap
- An updated feature roadmap can be found at:

  https://www.oclc.org/worldshare-ill/features.en.html

Future releases
- Book club functionality
- Integration of the Copyright Clearance Center’s Get It Now feature
- Emails from WorldShare ILL will be editable before sending
- Changes to IFM: trigger upon “shipped” and refund capability

© 2015 OCLC Online Computer Library Center, Inc. All rights reserved. The following OCLC product and service names are trademarks or service marks of OCLC Online Computer Library Center, Inc.: WorldShare Interlibrary Loan and “The world’s libraries. Connected.” The OCLC, WorldCat and WorldShare symbols are service marks of OCLC. Third-party product service names are trademarks or service marks of their respective companies. OCLC grants permission to photocopy this publication as needed.