## Recommended Actions

### Administrative Actions

These items require immediate actions or decisions.

<table>
<thead>
<tr>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>❑ Please note: we will <strong>not</strong> be hosting a Post-Install Walk Through and Chat with the ILL Team following our December release. This release is focused on bug fixes with a few minor enhancements included.</td>
</tr>
<tr>
<td>❑ Following the release we recommend that you clear your browser’s cache before starting to work with WorldShare ILL.</td>
</tr>
<tr>
<td>❑ Have you updated all of your addresses in your borrower and lender Constant Data? If not, please consider doing so on behalf of all your borrowing and lending partners. Address labels do not print out properly unless the addresses are formatted correctly!</td>
</tr>
</tbody>
</table>
| ❑ Share release notes with all of your colleagues!  
| ❑ The following dates will be non-referral dates around the holidays:  
  o December 25 and 26, 2014  
  o January 1 and 2, 2015 |
Browser Support

This release was tested with the following browsers:

- Chrome Version 39.0.2171.65 m
- Firefox 33.1.1
- Internet Explorer 9 and 10
Release Notes

ILL Homepage

Opening quick links in a new browser window retains browser controls

User suggested enhancement!

When clicking on the “Other” Quick Links from the ILL Homepage, the new window now displays browser controls, making it easier for users to navigate throughout the browser window.

Before Dec. 7:

![Before Dec. 7 Image]

After Dec. 7:

![After Dec. 7 Image]
Quick Links include Approved Renewals

User suggested enhancement!

The request queue: Renewal Approved, has been added to the Quick Links on the ILL Homepage to simplify navigation.
Discover Items

Dividers added to Holdings List

User suggested enhancement!

The holdings page has been modified to include a bolder line differentiating when the libraries in the list are from different states or different custom holdings group. This makes it easier to visually differentiate between different groups of libraries when viewing the holdings screen.

Regional Holdings tab: the divider appears between each state listed.

All Holdings tab: the divider appears between states and countries. If the All Holdings tab is also filtered by Custom Holdings Path, the divider appears between the different Custom Holdings Groups.

When holdings are filtered by Custom Holdings Path or Profiled Group and year or volume, the divider appears between the three groupings:

- Local Holdings Record data indicates ownership
- No Local Holdings Record data available
- Local Holdings Record indicates NO ownership

This is how it appears:

<table>
<thead>
<tr>
<th>Lender String</th>
<th>Available</th>
<th>Days</th>
<th>Location</th>
<th>Item</th>
<th>Copies:</th>
<th>Loans:</th>
</tr>
</thead>
<tbody>
<tr>
<td>WATERLOO PUB LIBR</td>
<td>Yes</td>
<td>4 days</td>
<td>US, IA</td>
<td>IWW</td>
<td></td>
<td></td>
</tr>
<tr>
<td>WEST DES MOINES PUB LIBR</td>
<td>Yes</td>
<td>4 days</td>
<td>US, IA</td>
<td>IIW0</td>
<td></td>
<td>Loans: 0.00 USD</td>
</tr>
<tr>
<td>WEST LIBERTY PUB LIBR</td>
<td>-</td>
<td>-</td>
<td>US, IA</td>
<td>LI#</td>
<td></td>
<td></td>
</tr>
<tr>
<td>WESTWIND ELEM SCH</td>
<td>-</td>
<td>-</td>
<td>US, IA</td>
<td>IAVJL</td>
<td></td>
<td></td>
</tr>
<tr>
<td>WINTERSSET PUB LIBR</td>
<td>Yes</td>
<td>4 days</td>
<td>US, IA</td>
<td>JW</td>
<td></td>
<td>Loans: 0.00 USD</td>
</tr>
<tr>
<td>ABINGDON AVON SCH DIST #276/ ABINGDON A</td>
<td>-</td>
<td>-</td>
<td>US, IL</td>
<td>JZX</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ACORN PUB LIBR DIST</td>
<td>Yes</td>
<td>4 days</td>
<td>US, IL</td>
<td>TZB</td>
<td></td>
<td>Loans: 0.00 USD</td>
</tr>
</tbody>
</table>
Clickable area expanded on holdings page

User suggested enhancement!

On the Holdings page, users can now click anywhere in the box indicating if the library is a supplier and that library's symbol will be added to the lender string. Previously, users had to click on the exact word Yes to add the symbol to the lender string.

Ownership icon displayed in additional places

User suggested enhancement!

An icon, indicating whether your library has a holding set on an item in WorldCat has been added in two places. This will help libraries easily identify if they own the material that being searched for.

1. Top of the holdings page:

2. Top of the request work form:
Workflow improvements

Default number of rows displayed in request queue tables increased

User suggested enhancement!

When opening a request queue, the table of requests now displays 20 requests by default increased from 10 requests. This will help users navigate through their request queues and reduce the number of clicks needed to view requests.

Batch processing provides confirmation number when requests sent to print queues

When users process requests via batch processing they will now receive a numerical confirmation message of the number of requests sent to the appropriate print queues.
Include returned date on closed requests

User suggested enhancement!
Closed requests now include the return date on both the borrower’s and lender’s view of a request.

Borrower’s view

Lender’s view
Improvements to emails sent from WorldShare ILL

Emails sent from WS ILL no longer include field labels for fields that contain no information. Also, Electronic Document Delivery fields are now included in emails.

Borrowing Information:

- **Preferred Delivery:** ARTICLEEXCHANGE Article Exchange
- **Ship To Attention:** Christa Starck
- **Ship To Address1:** 6565 Kilgour Place
- **Ship To City:** Dublin
- **Ship To State/Province:** OH
- **Ship To Postal Code:** 43017
- **Ship To Country:** US
- **Email:** starckc@ohio.edu
- **Ship Via:** Library Mail
- **Maximum Cost:** OCLC_IFM - $0.00 USD
- **Copyright Compliance:** US_CCG
- **Bill To Attention:** Christa Starck
- **Bill To Address1:** 6565 Kilgour Place
- **Bill To City:** Dublin
- **Bill To State/Province:** OH
- **Bill To Postal Code:** 43017
- **Bill To Country:** US
Printing improvements

Improved readability for shipping and return labels

User suggested enhancement!

Working with the US Post Office, we have improved the readability and updated the content of the 6-per-page shipping labels.

- The request ID barcode is still an optional element users can include on the shipping labels.
- "Mailed under Section 485.5.1 of domestic mail Manual "LIBRARY MAIL" notice" has been replaced with LIBRARY MAIL DMM: 173.5.0 (DMM refers to the Domestic Mail Manual).
- RETURN POSTAGE GUARANTEED notice has been replaced with RETURN SERVICE REQUESTED.
- At the advice of the USPS we have removed the optional text string: "POSTMASTER: This parcel may be opened for postal inspection if necessary" notice.
- The return address font size is reduced to 8 point to make the larger, 10 point To address stand out more.
- Additional white space has been added.
- The To: address has been indented.

Before Dec. 7 release

<table>
<thead>
<tr>
<th>Barcode</th>
<th>Text</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| POSTMASTER: This parcel may be opened for postal inspection if necessary |
| RETURN POSTAGE GUARANTEED |
| Mailed under Section 485.5.1 Domestic Mail Manual |
| LIBRARY MAIL |
| FROM: LENDER/FM |
| 6566 FRANTZ ROAD |
| KILGOUR PLACE |
| DUBLIN OH 43017 |
| TO: MR. SHIP IT |
| ST LINE 1 |
| ST LINE 2 |
| DUBLIN OH 43017 |

After Dec. 7 release

<table>
<thead>
<tr>
<th>Barcode</th>
<th>Text</th>
</tr>
</thead>
<tbody>
<tr>
<td>666676764</td>
<td></td>
</tr>
</tbody>
</table>

| LIBRARY MAIL DMM: 173.5.0 |
| FROM: RETURNS |
| 6566 McCART ST. |
| KRUIN TX 76249 |
| RETURN SERVICE REQUESTED |
| TO: CHRISTA STARCK |
| 6566 KILGOUR PLACE |
| DUBLIN OH 43017 |
Patron requesting

Improvements to patron requesting through WorldCat Discovery can be found in the WorldCat Discovery release notes [https://www.oclc.org/support/services/discovery/release-notes.en.html](https://www.oclc.org/support/services/discovery/release-notes.en.html). WorldCat Discovery is on a different schedule than WorldShare ILL, so changes will become apparent with WorldCat Discovery releases.
Bug fixes

- When searching for bibliographic details from the request work form, the magnifying glasses used to launch a search of WorldCat or to item holdings from within an existing request no longer fails.
- Conditional Notes are now retained in Lending notes. This bug was introduced with our October release and has been fixed. Once a request moves through the full conditional approval process the actual note is appended to the Lending Notes field.
- A lender’s return address fields can now be edited and saved when a request is In-Transit.
- When users include a % (percentage sign) in a Conditional note the request will process as expected. A bug was discovered that prevented conditional requests from being processed when a % was in the Conditional Note.
- When a request status is at Returned/Complete? the ability for a lender to select Not Returned is no longer an option.
- When a library that is profiled for ISO ILL opens a request in WorldShare ILL and de-ISOs the request a “New” button will no longer appear. ISO ILL libraries should create and manage their requests in their ISO ILL system.
- The lender details table now displays lenders in the same order as the lender string displayed above it.
Known Issues

A list of known issues can be found at: http://www.oclc.org/support/services/worldshare-ill/known-issues.en.html.
Looking Ahead

Future release plans (tentative)

- One- and two-days to respond for rush delivery support
- Support for book club workflows
- User preferences for Discover Items

Feature roadmap

An updated feature roadmap can be found at:


OCLC project staff regularly reviews this list and updates the features and timing information.

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